

Basic Considerations for Prioritizing and Scheduling People with Disabilities and Their Caregivers for COVID-19 Vaccination

Example language for online tools and messaging:

The following language may be helpful for state and local online vaccine eligibility/finder tools, or can be modified for other purposes (e.g., web language for call centers):

Do you have a disability — or serious difficulty seeing, hearing, walking, concentrating, remembering, or communicating?

- *If YES, do you need [check all that apply]... **(There should be no cost for this assistance)***
 - Assistance with setting up an appointment for a COVID-19 vaccine?
 - Assistance arranging for transportation to a vaccination site?
 - Any other accommodations at the COVID-19 vaccination site? Examples of accommodations needed could include American Sign Language interpretation, assistive listening device, large print, magnification, Braille, audio, wheelchair assistance, quiet area for waiting, or other sensory accommodation.*
- *If YES to any of above, directs to a dedicated responder.***

Do you provide paid or unpaid care or services to an older adult or a person with a disability in their home or community?

- *If YES, do you need assistance with setting up an appointment for yourself or for the person you provide care to?*
 - *If YES, directs to a dedicated responder.***

*Accommodation options may be listed individually as a check list to identify exact needs

**Responder may need information about additional services for people who need supports, for example, transportation to vaccines. Responders may also need to know where to direct people who are not able to leave their home for more information.

Site accessibility/scheduling considerations:

Vaccine providers/sites should be [ADA compliant](#), however, ease of use or accessibility will vary widely for people with different disabilities. Have basic, up-to-date information on accommodations available at and processes for all vaccination sites readily available at the time of scheduling. For example: Is it a drive-through vaccination site where vaccine recipients will not be required to leave their vehicle? Is the vaccination site inside a retail business? Does the vaccination site require long walks or complex processes (such as at a large mass vaccination site with multiple tents, long waits, and/or complex registration processes?). For more information, you may visit: [Vaccinating Older Adults and People with Disabilities at Vaccination Clinics | CDC](#)

Other resources for more complete disability status ascertainment (i.e., data collection):

- [The Washington Group Short Set on Functioning \(WG-SS\)](#)
- [American Community Survey: How Disability Data are Collected](#)
- [HHS Data Standards Implementation Guide: Data collection standards for race, ethnicity, sex, primary language, and disability status](#)

Adapted from the CDC's Disproportionally Affected Adult Populations Team, Vaccine Implementation Unit



DOH 820-161 April 2021

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.

WASHINGTON STATE DEPARTMENT OF HEALTH