

Behavioral Health Agency Investigation Report

Department of Health
P.O. Box 47874, Olympia, WA 98504-7874
TEL: 360-236-4732

<u>Fairfax Behavioral Health, 10200 Northeast 132nd Street, Kirkland, 98034</u>	<u>Michael Carpenter</u>
Agency Name and Address	Administrator
<u>Complaint</u>	<u>9/18/2018</u>
Inspection Type	Investigation Onsite Dates
<u>2018-12325</u>	<u>BHA. FS. 60873708</u>
Case Number	License Number
	<u>Substance Use Disorder</u>
	BHA Agency Services Type

Please note that the deficiencies/violations/observations noted in this report are not all-inclusive, but rather were deficiencies/violations/observations that were observed or discovered during the on-site inspection.

Deficiency Number and Rule Reference	Observation Findings	Plan of Correction
<p>WAC 246-341- 0410 (2)(b): Administration-Administrator Key Responsibilities: (2) The administrator must: (b) Ensure administrative, personnel, and clinical policies and procedures are adhered to and kept current to be in compliance with the rules in this chapter, as applicable;</p>	<p>Based on interviews and review of policies, this BHA failed to ensure that policies and procedures are adhered to and kept current to be in compliance with the rules in this chapter</p> <p>Failure to follow agency policy and procedures may result in safety concerns for both staff and patients.</p> <p>Findings include: Medication Administration: COMPLAINT 2018-12325</p> <ol style="list-style-type: none"> 1. Per Policy 1000.37 (5): Five Rights-Licensed Nursing Staff are to administer medications utilizing the "five rights"-In observation of Staff #1 on 9/18/2018 at 01:05pm, the five rights were not done properly for 2 patients observed during this med pass. Patients were not asked their name or date of birth nor were the patient ID bands observed. During one patient's medication they licensed nursing staff did not 	

B. R. Brown CEO 1/18/19

	<p>conduct a mouth check to assure medication was taken. As a result, after another patient had received their meds, they gave the nurse a pill that was sitting on the medication counter that the previous patient had not taken.</p> <p>In interview with Director of Nursing, she was able to confirm that all Nursing staff performing Medication Administration should be performing the "Five Rights".</p>	
--	---	--

**Behavioral Health Agency
Telephone Contact Numbers**

Management and Other Resources

Trent Kelly, Executive Director	360-236-4852
Shannon Walker, Operations Manager	360-236-2933
Judy Holman, Survey and Investigation Manager	360-236-2962
Investigator, Jennifer Ross	360-688-6779

RJ

Fairfax Behavioral Health
Plan of Correction for Complaint 2018-12325 – Due 1/22/2019

Regulation Number	Deficiency	How the Deficiency Will Be Corrected	Responsible Individual(s)	Estimated Date of Correction	How Monitored to Prevent Recurrence & Target for Compliance	Action Level Indicating Need for Change of POC
WAC 246-341-0410 (2)(b)	WAC 246-341- 0410 (2)(b): Administration-Administrator Key Responsibilities: (2) The administrator must: (b) Ensure administrative, personnel, and clinical policies and procedures are adhered to and kept current to be in compliance with the rules in this chapter, as applicable.	Nursing staff will be retrained in person by Nursing Leadership during staff meetings on 2/7/19 regarding the Medication Administration Policy, specifically that nurses will utilize the "five rights" prior to administering medications and that the patient's mouth should be checked after administration to ensure the medication was swallowed. At the time of the staff meeting, each attendee will demonstrate competency by return demonstration.	Director of Nursing (DON)	2/7/2019	DON or designee will audit medication administrations 5 times per week for 3 months on all shifts to ensure the use of the "five rights" prior to medication administration and checking mouth after administration to ensure the medication was swallowed. Target for compliance is 90%.	< 90%

By submitting this Plan of Correction, the Fairfax Behavioral Health does not agree that the facts alleged are true or admit that it violated the rules. Fairfax Behavioral Health submits this Plan of Correction to document the actions it has taken to address the citations.



STATE OF WASHINGTON
DEPARTMENT OF HEALTH

January 24, 2019

Fairfax Behavioral Health
Kirkland ARTS/Kirkland E & T
10200 Northeast 132nd Street
Kirkland, WA, 98034

Subject: Case Number: 2018-12325

Dear Mr. Carpenter:

The Washington State Department of Health conducted a Behavioral Health investigation at Fairfax. Your investigation review was conducted on 9/18/18. The Plan of Correction that was submitted was approved on 1/18/2019. No further action is required. I sincerely appreciate your cooperation and hard work during the investigation process and look forward to working with you again in the future.

Sincerely,

Behavioral Health Reviewer
Investigations and Inspections Office
Washington State Department of Health