

Public Health Performance Management Centers for Excellence

National Public Health Improvement Initiative Mid-year Update Year Two

October 1, 2011 through March 31, 2012

Presented by:
Megan Davis,
Performance
Management Consultant,
Office of Performance
and Accountability

June 2012

Topics

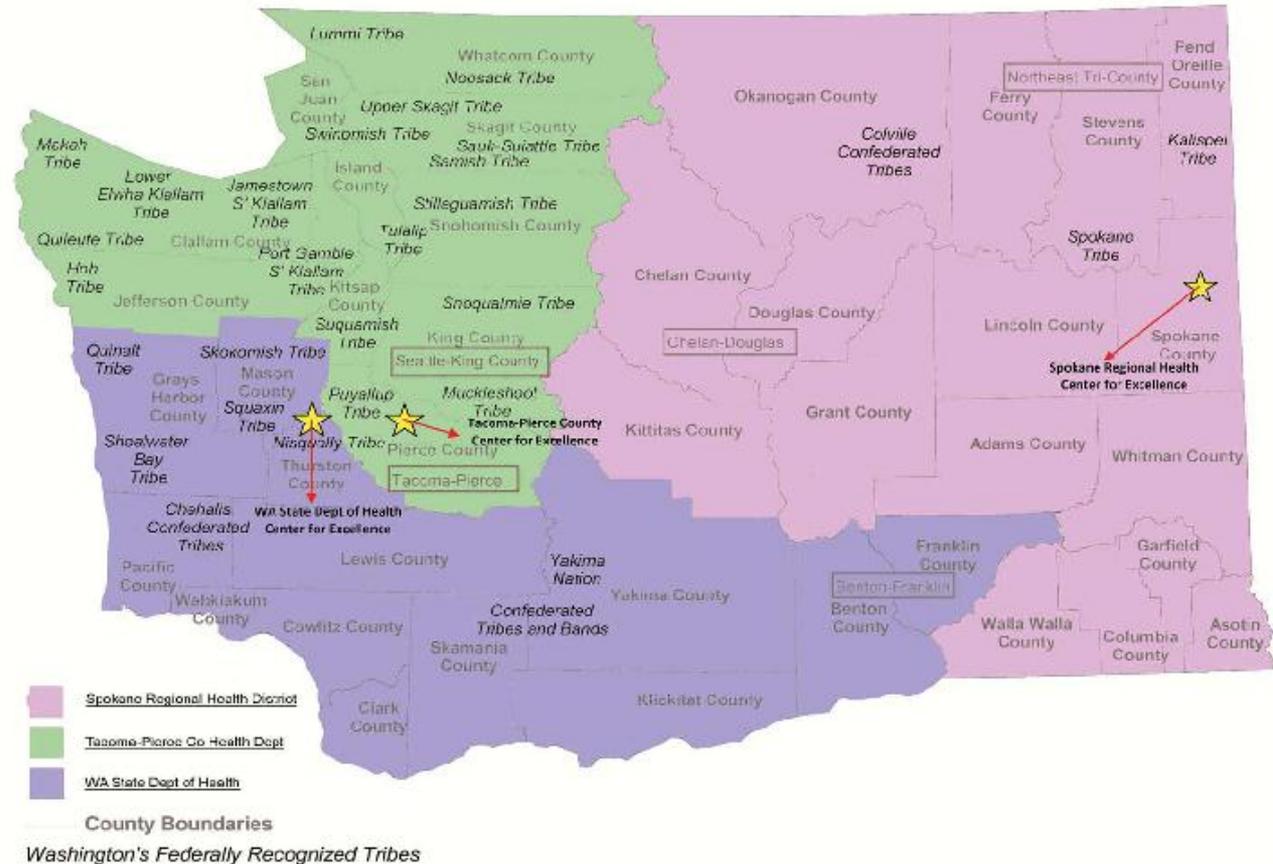
- **Performance Management Centers for Excellence Introduction**
- **Public Training Attendance**
- **Entities Receiving Services**
- **Local Capacity Development Funding-Related Activities**
- **Six \$10,000 Quality Improvement Mini-Grants**
- **Increasing Capacity of Performance Management Centers for Excellence Staff**
- **Applications for National Accreditation, Current Outlook 2011 through 2013**
- **Themes**

Public Health Performance Management Centers for Excellence

Vision

Washington State has a sustainable, effective public health performance management system that supports improved public health outcomes.

Regional Service Areas



Public Health Performance Management Centers for Excellence

WA DOH Center Staff

Susan Ramsey

- Director, Office of Performance and Accountability
- Co-chair, Washington State Standards workgroup
- Leader, Multi-state Learning Collaborative
- National Reviewer, PHAB Beta Test
- Project Lead, DOH Public Health Standards/PHAB Readiness Team
- Chair, Statewide Standards Review
- Accreditation Coordinator, DOH

Megan Davis

- Grant coordinator, National Public Health Improvement Initiative
- DOH Performance Management Center for Excellence Lead/Liaison
- Eighteen years in state government improvement initiatives

Diana Ehri

- Performance Management Consultant, Office of Performance and Accountability
- Project Lead, DOH Quality Improvement Teams
- Task Force Leader, Strategic National Stockpile, Reception, Staging, and Storage
- Twenty-five years in public health

Public Health Performance Management Centers for Excellence

Spokane Center Staff

Torney Smith

- Administrator
- Co-chair, WA State Standards workgroup
- Board of Directors, NACCHO

Lyndia Wilson

- Division Director, Disease Prevention & Response
- Developed Quality Council and agency-wide training and QI reporting system

Stacy Wenzl

- Program Manager, Community Health Assessment, Planning and Evaluation
- Spokane Performance Management Center for Excellence Lead/Liaison
- Agency Standards/PHAB readiness team
- Quality Council member

Adrian Dominguez

- Epidemiologist, Community Health Assessment, Planning and Evaluation

Public Health Performance Management Centers for Excellence

Tacoma Pierce County Center Staff

Cindan Gizzi

- Director, Office of Community Assessment, Planning and Improvement
- 16 years experience practicing quality management

Scott Davis

- Quality Improvement Coordinator
- 21 years experience as quality management consultant

Susan Pfeifer

- Program Coordinator
- Facilitator to TPC Quality Council for 4 years

Wanda Williams

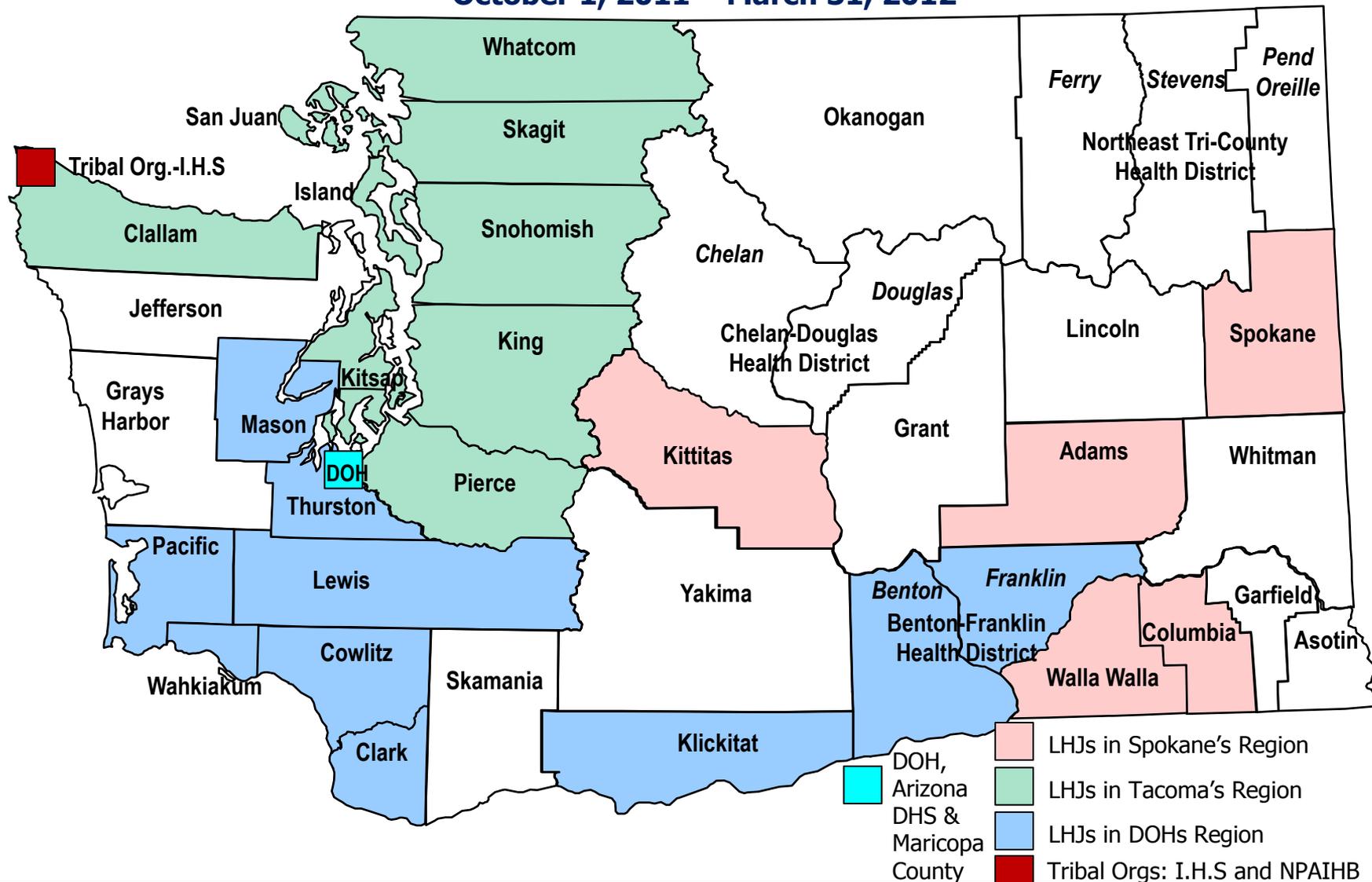
- Performance Management Coordinator
- Tacoma Performance Management Center for Excellence Lead/Liaison
- Standards & Accreditation Advisory Team Lead and Accreditation Coordinator

Public Trainings

Mid-Year 2

3 Events, 89 Attendees from 21 Health Departments, 2 Tribal Organizations, 2 States

October 1, 2011 – March 31, 2012

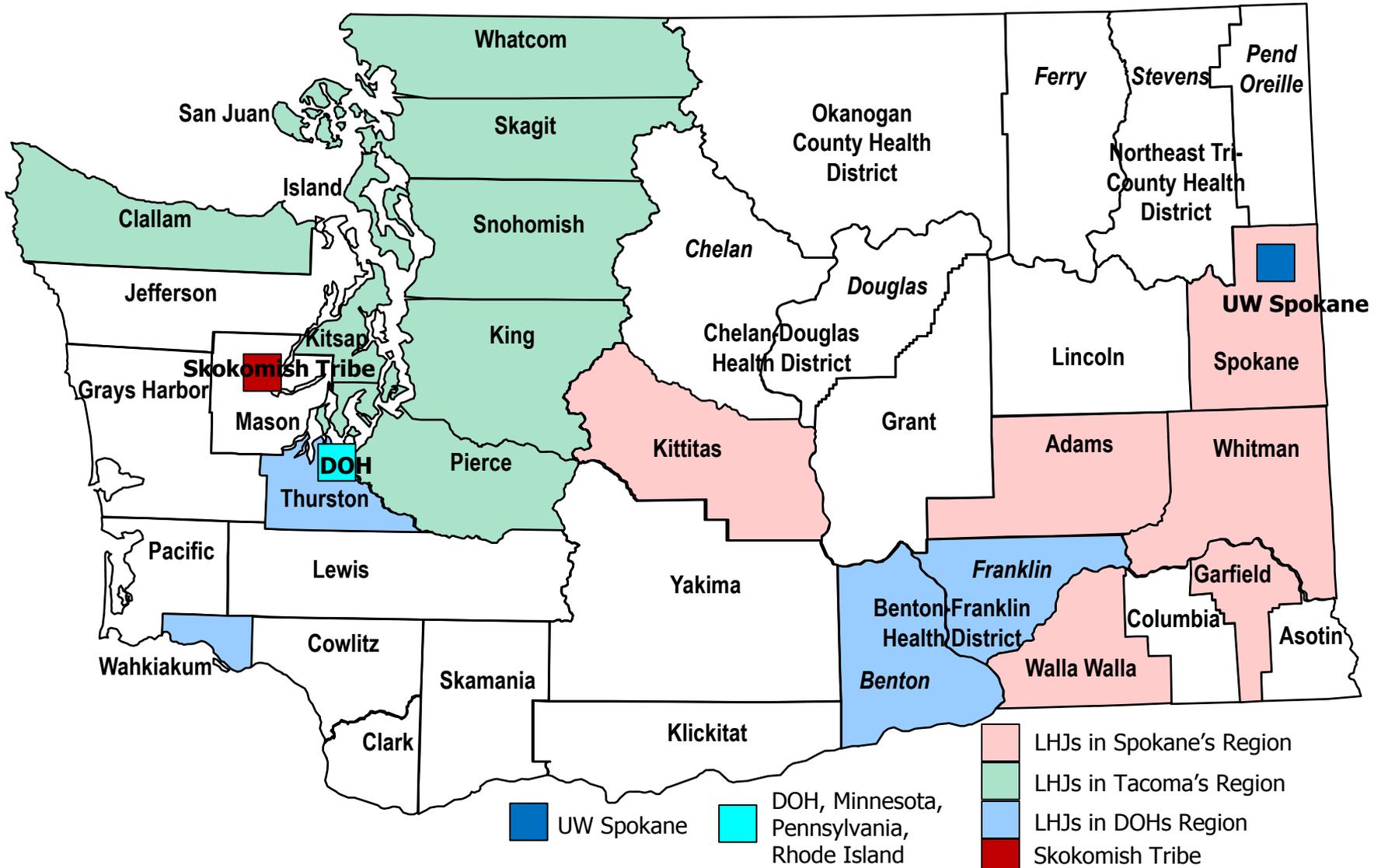


Technical Assistance and Training

Mid-Year 2

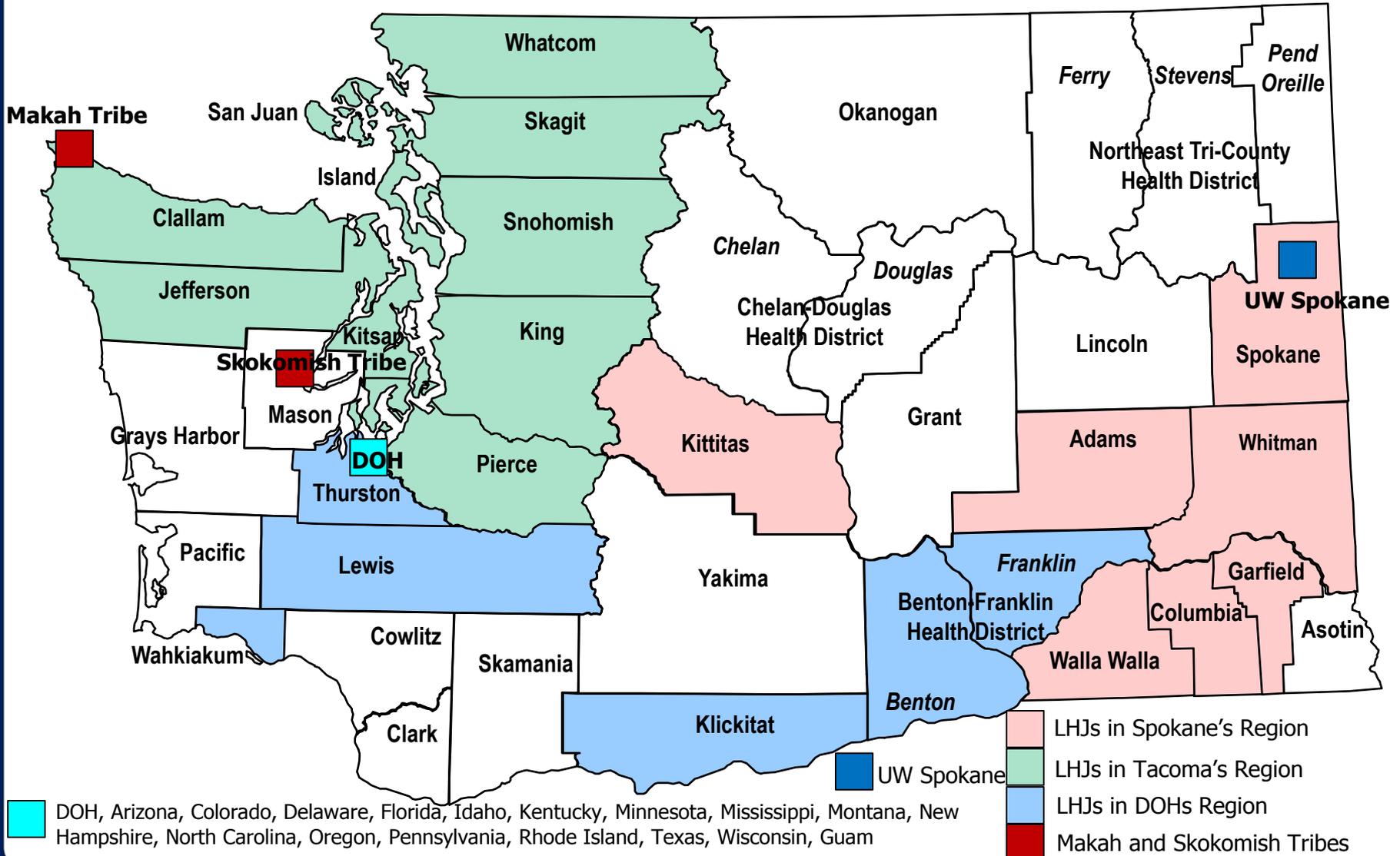
18 Health Departments, 1 Tribe, 1 Community Partner, 3 States

October 1, 2011 – March 31, 2012

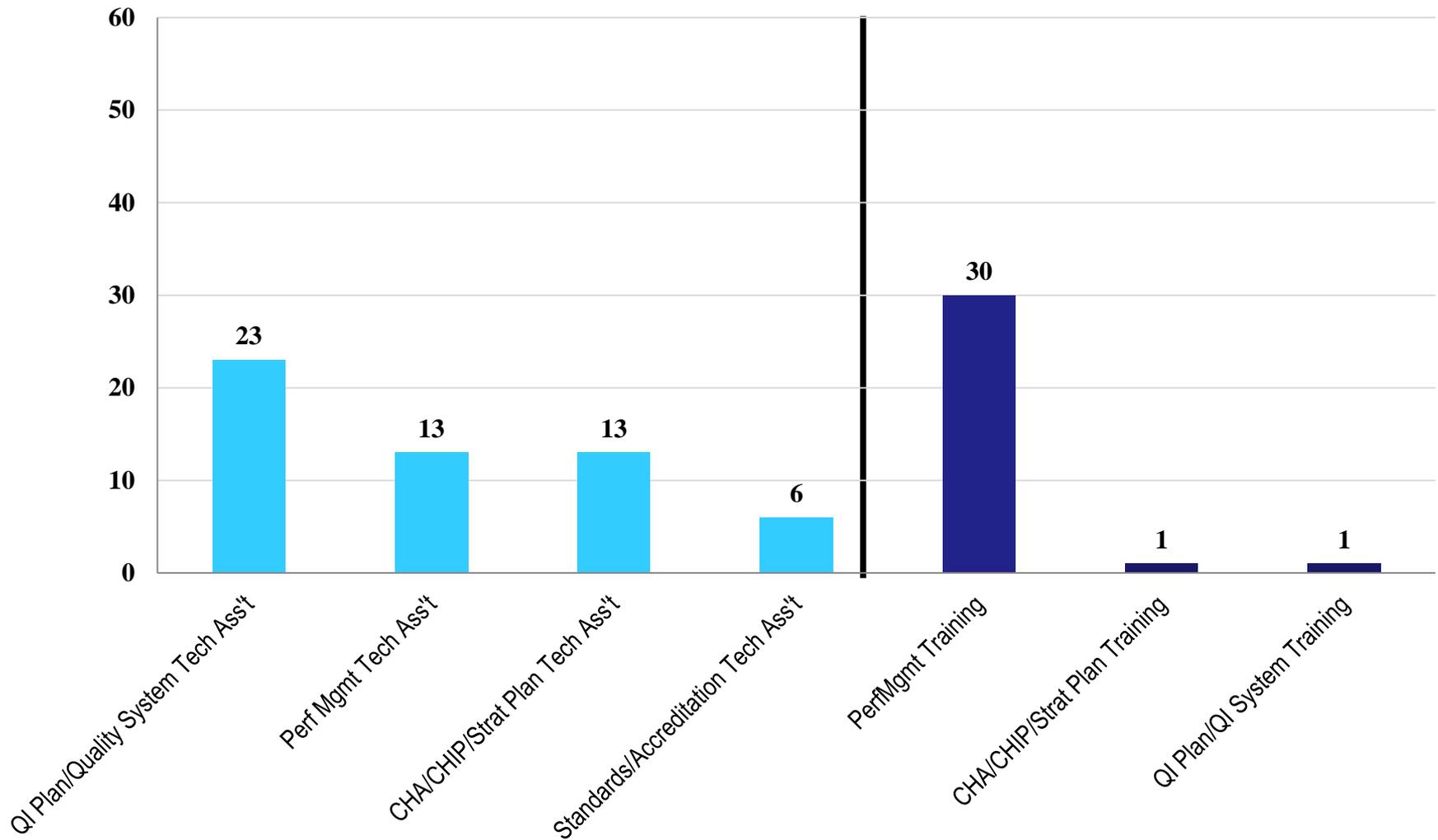


Year 1 through Mid-Year 2

23 Health Departments, 2 Tribes, 1 Community Partner, 17 States, 1 Territory
October 1, 2010 – March 31, 2012

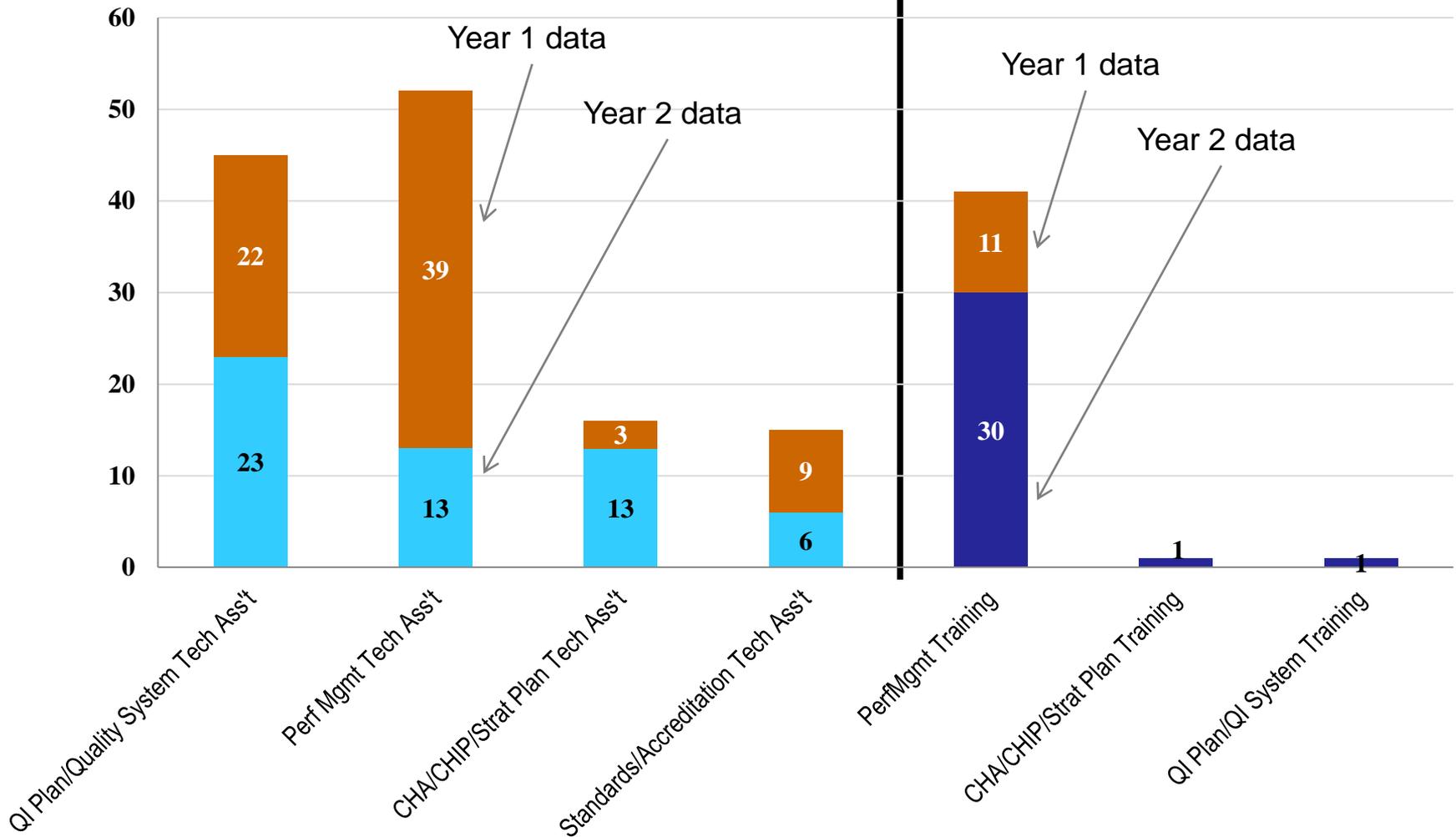


By the Numbers **Mid-Year 2**
Technical Assistance **Tailored Training**
October 1, 2011 through March 31, 2012



By the Numbers **Year 1 through Mid-Year 2**
Technical Assistance **Tailored Training**

October 1, 2010 through March 31, 2012

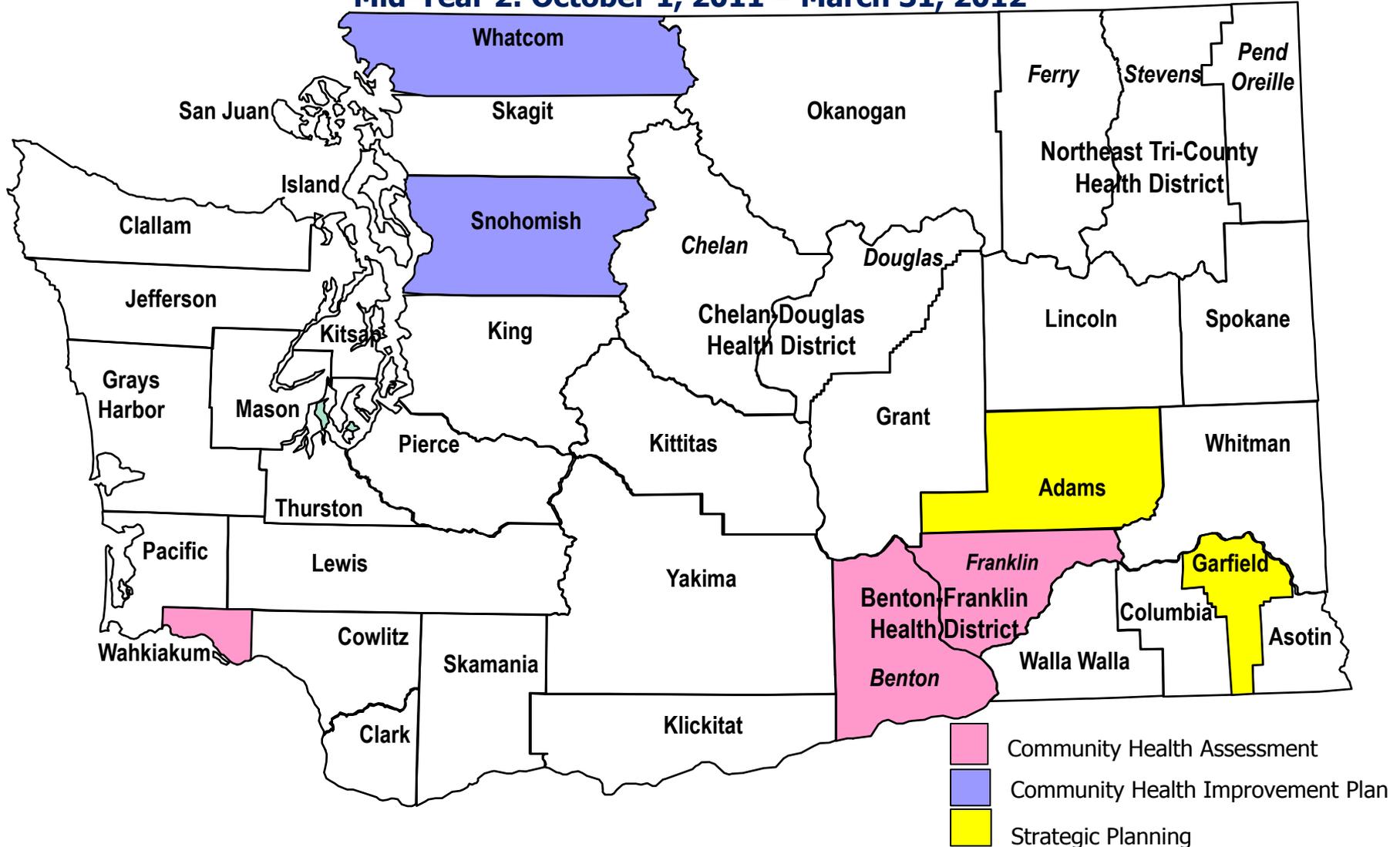


- ## **Local Capacity Development Funding:**
- **Community Health Assessment**
 - **Community Health Improvement Plans**
 - **Strategic Plans**

Mid-Year 2

3 Community Health Assessment, 2 Community Health Improvement Plans, 2 Strategic Plans

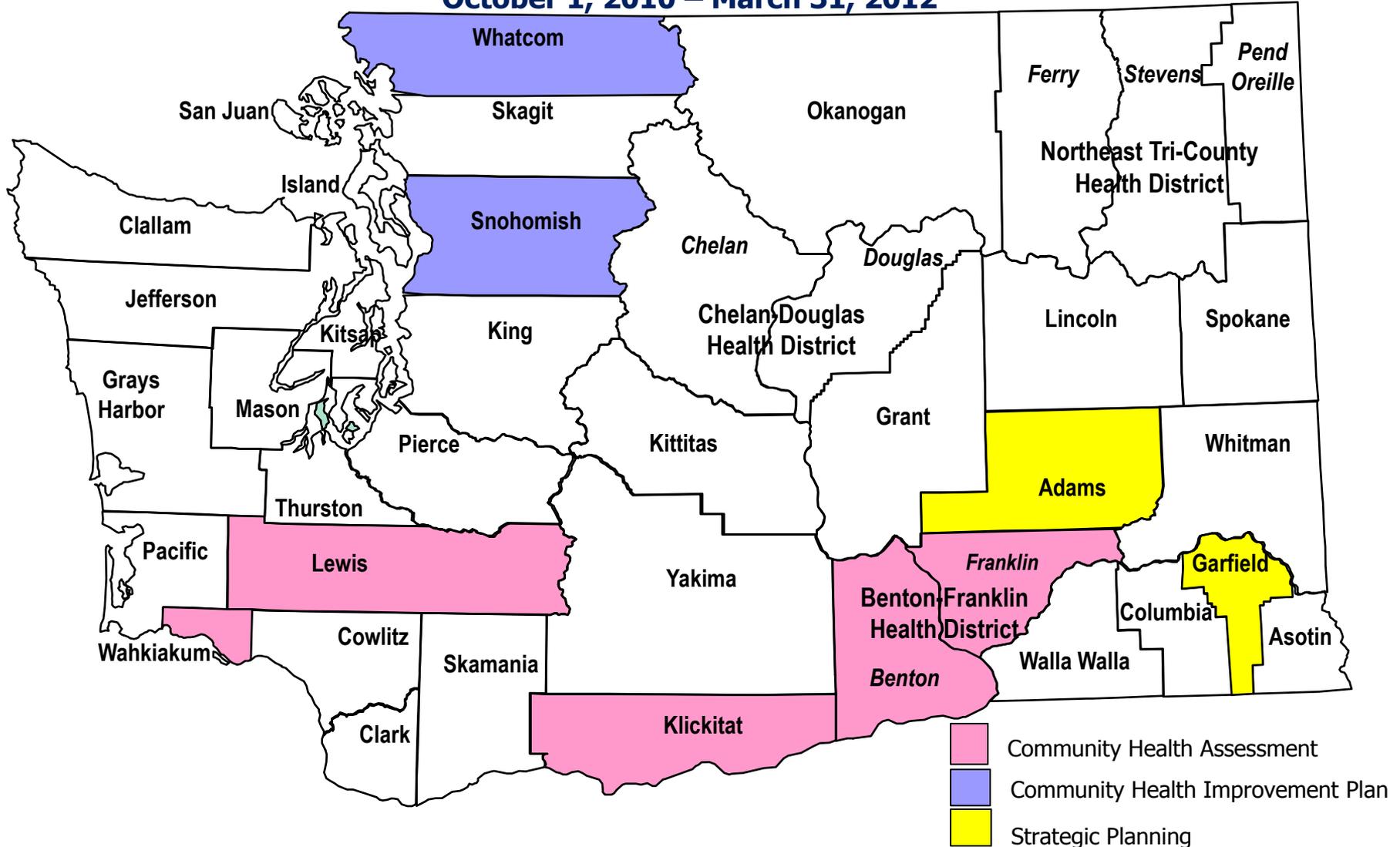
Mid-Year 2: October 1, 2011 – March 31, 2012



Year 1 through Mid-Year 2

4 Community Health Assessment, 2 Community Health Improvement Plans, 2 Strategic Plans

October 1, 2010 – March 31, 2012

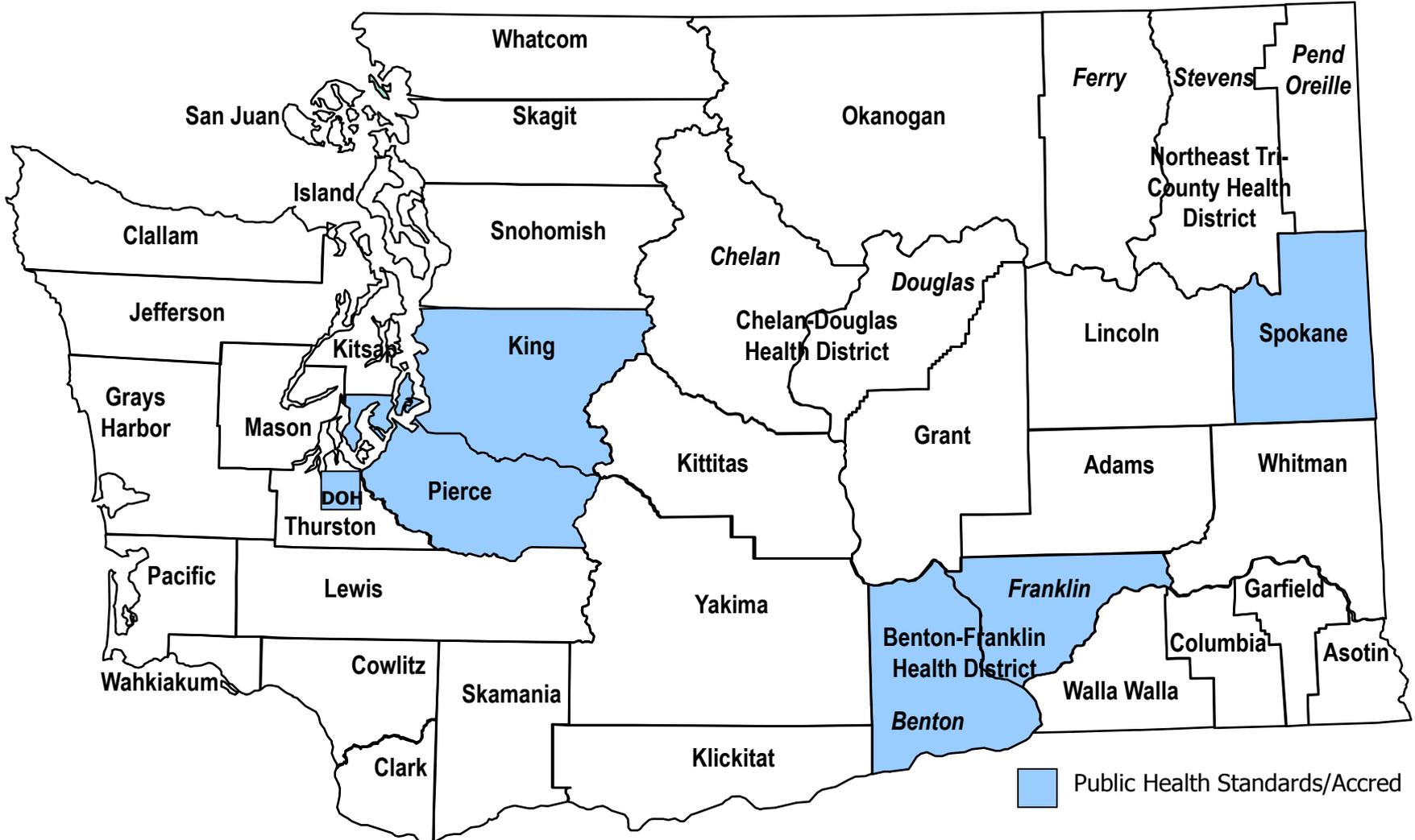


Public Health Standards

Mid-Year 2

7 Health Departments

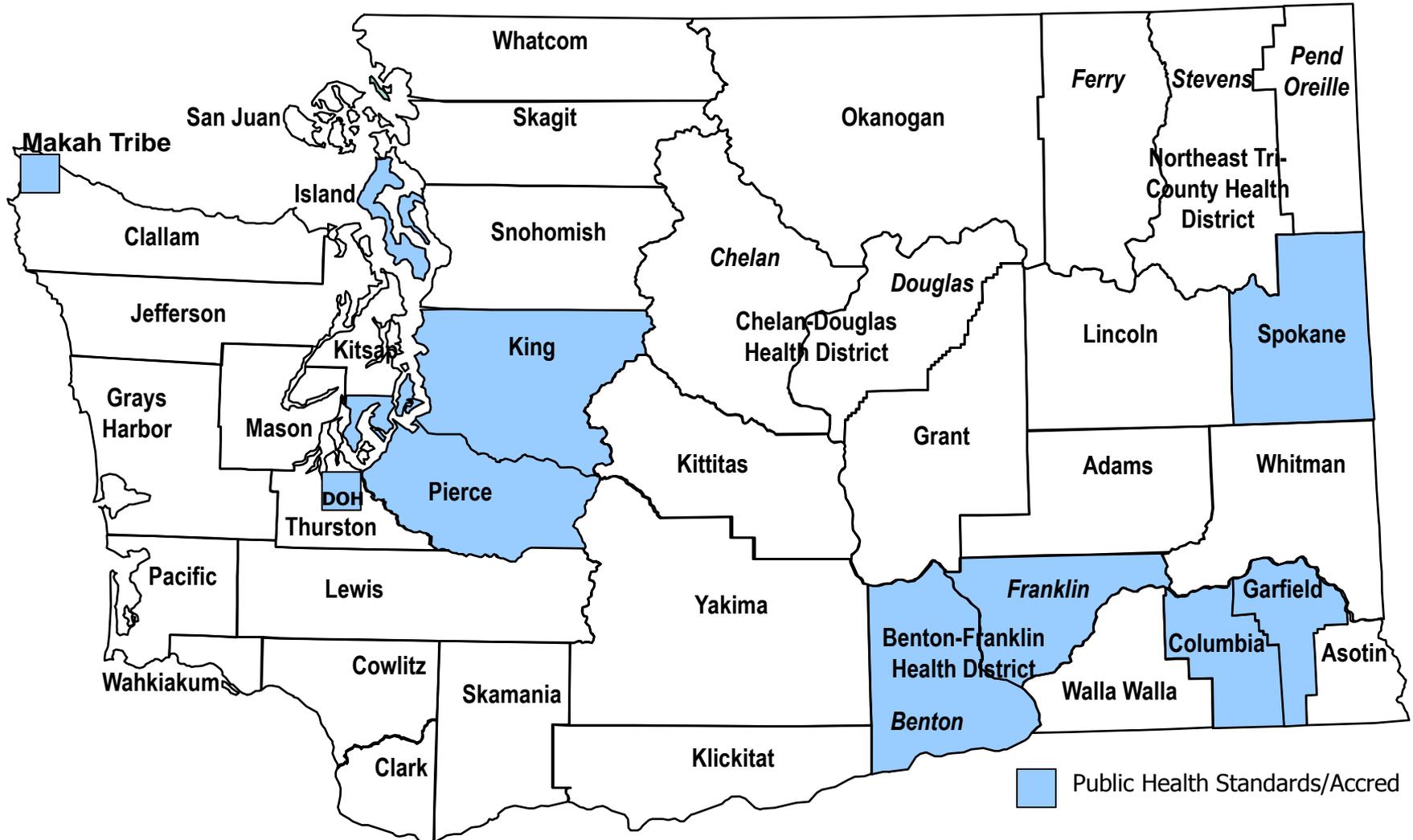
October 1, 2011 – March 31, 2012



Year 1 through Mid-Year 2

10 Health Departments 1 Tribe

October 1, 2010 – March 31, 2012

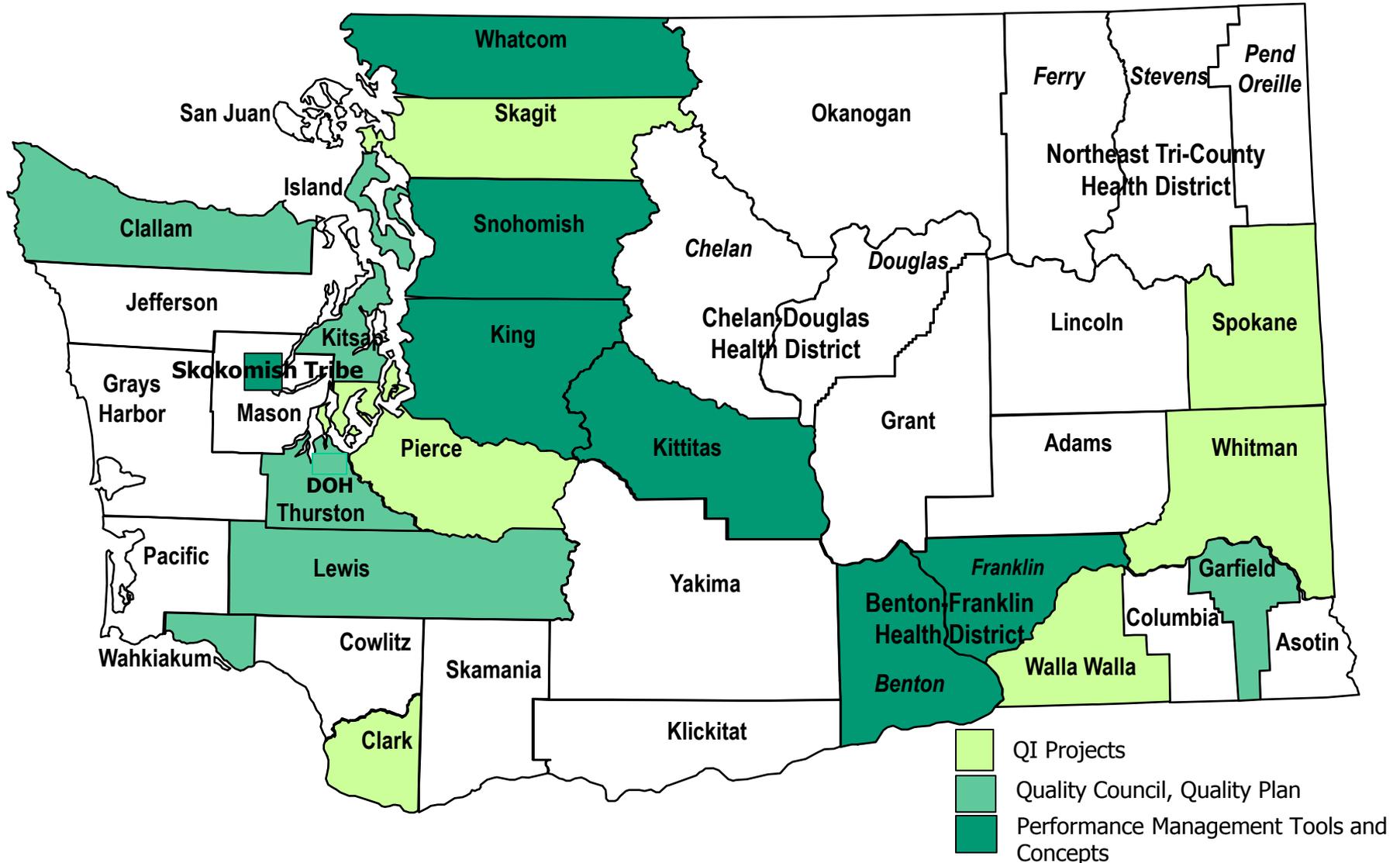


Performance Management, Quality Improvement Plan, Quality Improvement Projects

Year 1 through Mid-Year 2

Quality Management, QI Plan, QI Projects

October 1, 2010 – March 31, 2012

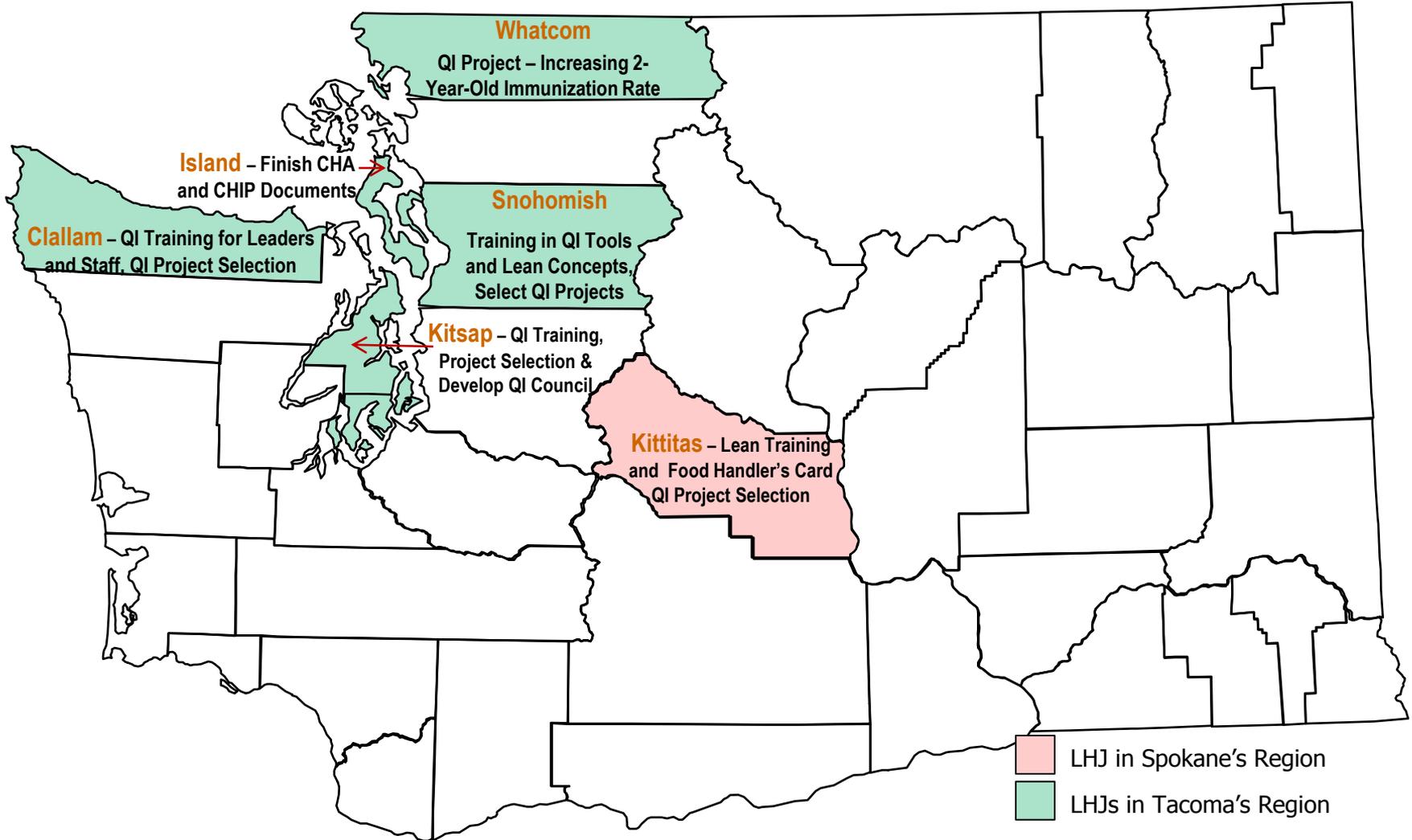


Quality Improvement Mini-Grants

Mid-Year 2

Six \$10,000 Mini-Grant Projects

Mid-Year 2: October 1, 2011 – March 31, 2012



Increasing Capacity Performance Management Centers for Excellence Staff

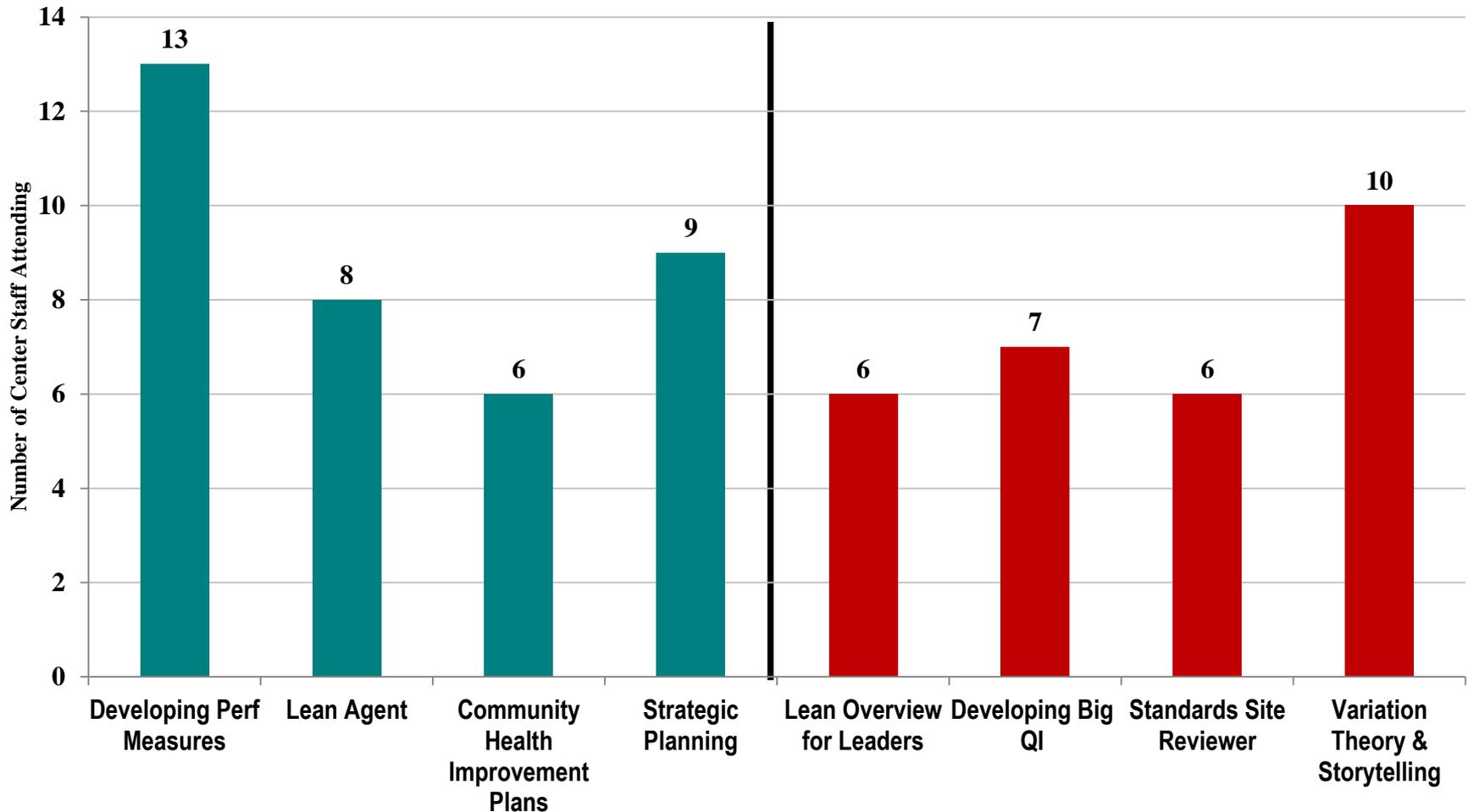
By the Numbers Staff Capacity Development

Mid-Year 2

Train-the Trainer

Technical Assistance Training

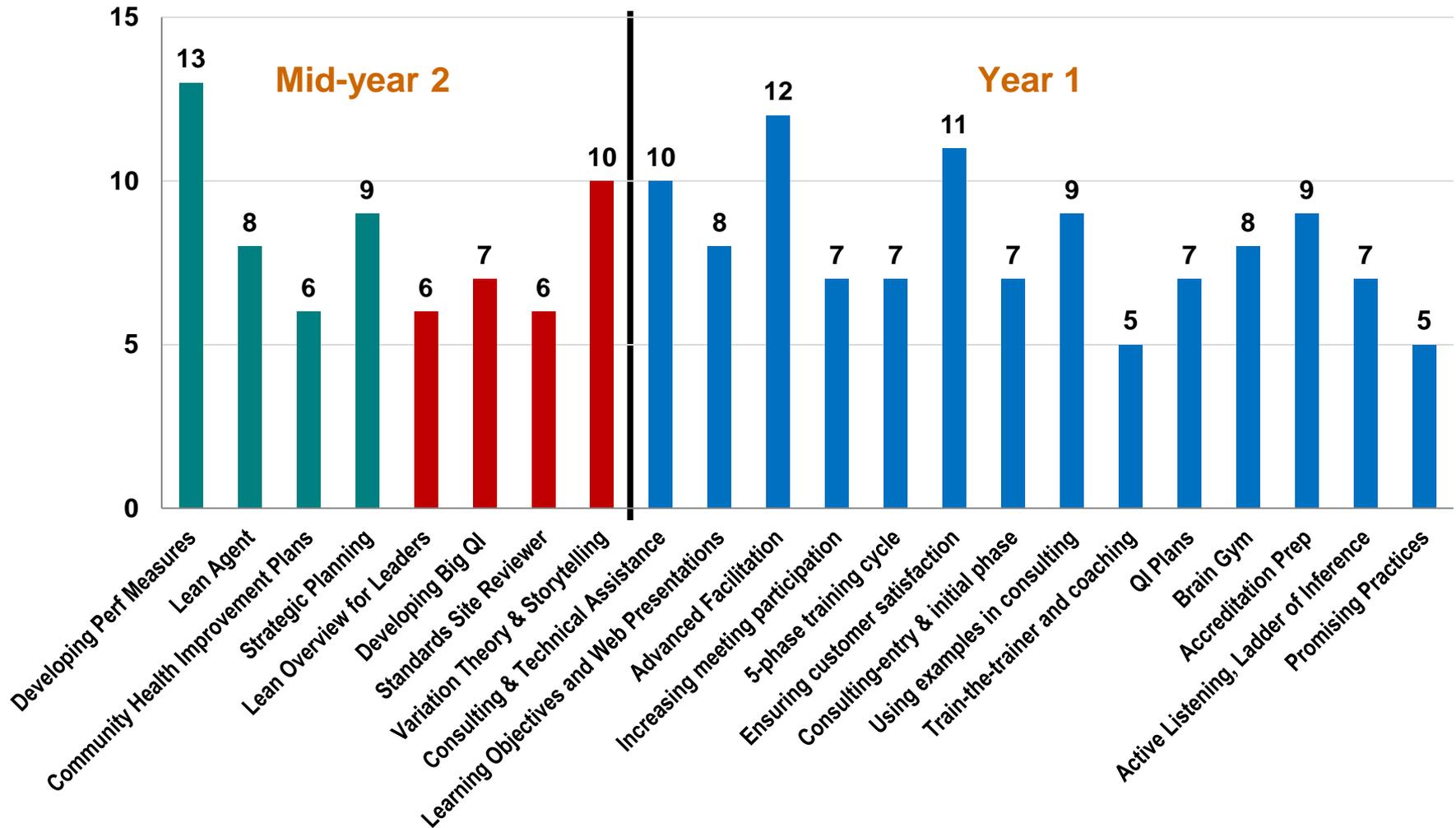
October 1, 2011 through March 31, 2012



By the Numbers Staff Capacity Development
 Year 1 through Mid-Year 2

Train-the-Trainer Technical Assistance Consulting Basics

October 1, 2010 through March 31, 2012

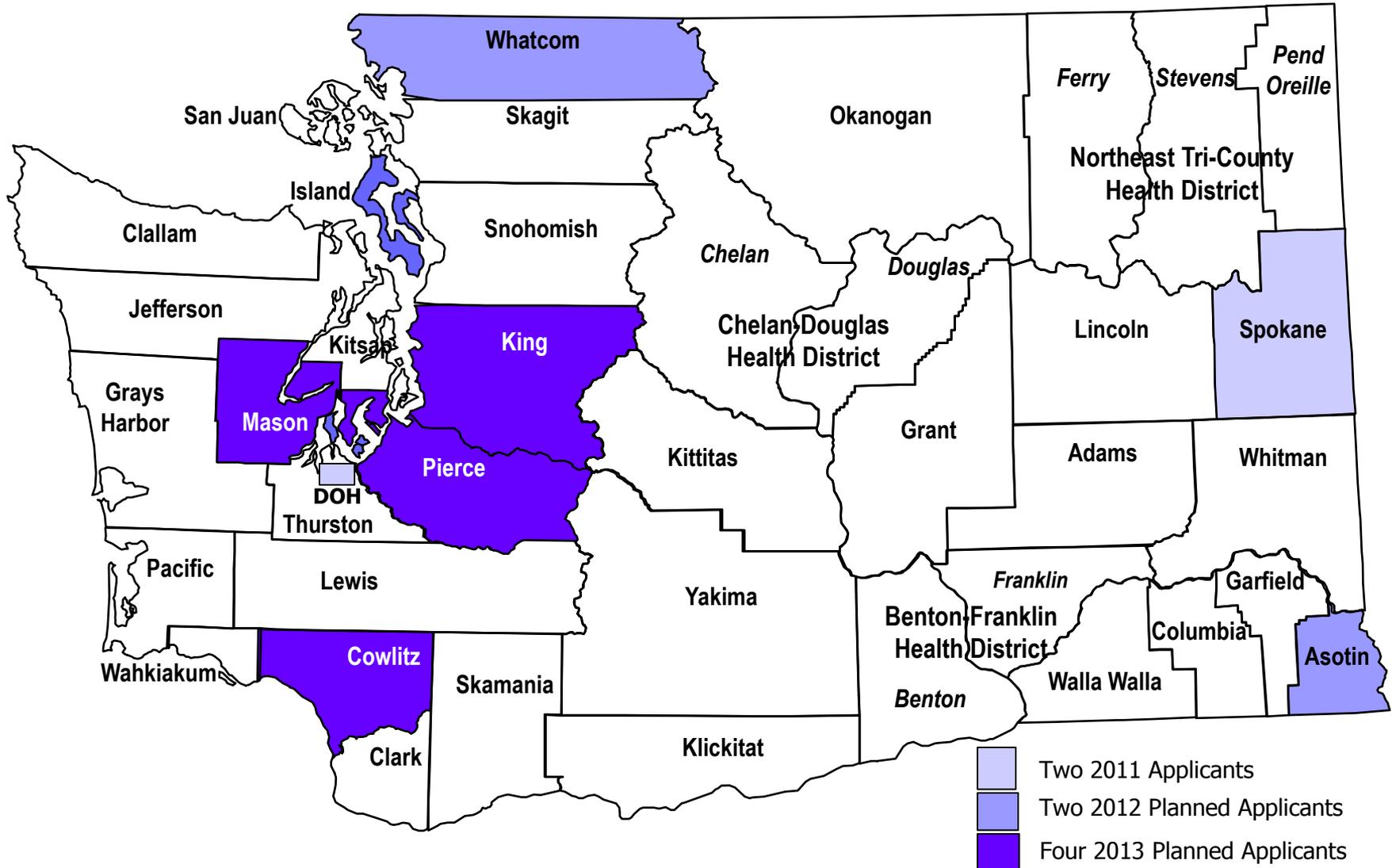


Applications for National Accreditation

2011 through 2013

Current Outlook

Health Jurisdictions Applying for National Accreditation 2011 through 2013



Themes

Themes

- Local Capacity Development Funding requirements are prompting interest in performance management topics.
- LHJs continue to struggle with a lack of time and funding to create and carry out assessments, plans, and QI projects.
- Standards and Accreditation coordinators are feeling the need for networking and technical support.
- Requests range from simple to complex. Time spent on individual services provided ranged from 15 minutes to over 68 hours.
- Community Transformation Grants, emerging Maternal Child Health requirements, and this program give us new opportunities to collaborate to serve LHJs.

Public Health Performance Management Centers for Excellence

Please visit our Web site resources, including

- [Performance Management Tools and Topics](#)
- [Public Health Standards](#) and [Accreditation](#)
- [Strategic Planning](#)
- [Community Health Improvement Planning](#)
- [Quality Improvement](#)
- [Much more...](#)