

# Standards for Public Health in Washington State

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## *Garfield County Health District*

### *2011 Performance Review Report (WA Set)*

#### **The Standards and the 2011 Performance Review**

Thank you for participating in the performance review of the Standards for Public Health in Washington State. The intent of the Standards is to provide an overarching measurement framework for the many services, programs, legislation, and state and local administrative codes that affect public health.

With permission from Public Health Accreditation Board (PHAB), the 2010-2011 Standards for Public Health in Washington are based on the PHAB Standards (Beta Test version) as well as recommendations from the 2008 Washington State site reviews. In late 2010 the Public Health Standards Workgroup, with approval from the Public Health Improvement Partnership, developed a Basic Set of public health performance standards for the 2010-2011 Standards Review cycle. This set of standards contains approximately 40% of the measures found in the Washington 'required' set of standards. The intent was to reduce the burden on smaller local health agencies and to encourage statewide participation in the standards review.

Agencies had a choice about the scope of the 2010-2011 review. Those who wanted to prepare for accreditation in the future could use this cycle to prepare by agreeing to be reviewed on all standards and measures. Local health agencies had three options for their type of review:

1. The full set of PHAB/National Standards as well as several Washington only measures
2. The Washington set of standards and measures (80% overlap with the PHAB Beta set)
3. The Basic set (reduced set by 60% fewer measures than the WA set)

#### **This Report**

The site reviews again demonstrated the incredible commitment, creativity and hard work of the people in the public health system. This report is specific to your local health jurisdiction and is intended to give you feedback about the documentation you provided as a demonstration of how you met each measure. However, before describing the details that are in the report, we want to summarize overall observations regarding your organization's strengths and opportunities for improvement as observed during the standards review.

## Strengths

- Analysis of public health data to identify trends, clusters, health problems , risk factors, hazards and conditions that affect the public's health
- Collection and maintenance of populations health data
- The timely investigation and reporting of notifiable diseases, lab test results and investigation results
- Maintenance of protocols for containment/ mitigation, including disease-specific procedures for outbreaks and conducting follow-up documentation and reporting
- Maintenance of written policies for communication including a system to receive and provide health alerts and appropriate public health response
- Risk Communication Plan
- Provision of health risks and wellness promotion information to the public through a variety of methods
- Community engagement
- Implementation of a Strategic Plan
- Maintenance of All Hazards/ERP
- Numerous exemplary documents

## Areas for Improvement

- Strengthen administrative capacity and governance to demonstrate infrastructure regarding human resource system, future IT needs, protection and confidentiality of data and orientation/information for governing entity
- Collect and maintain population health data including a surveillance system for receiving reports 24/7 and for identifying and reporting health problems, threats, and hazards
- Use of public health data for action
- Description of initiation triggers for All Hazards/ERP
- TTY and technology devices to meet ADA requirements
- Add consistently measurable and time framed targets to the Strategic Plan
- Inform the public about the essential services that will be provided by the health district during an emergency
- Create an agency workforce development plan to address staff training needs and regular performance review
- Implement a Quality Improvement Plan and establish and implement quantifiable and time-framed measures and outcomes in all program areas and activities
- Develop a community health improvement plan (CHIP) by implementing the assessment process outlined to demonstrate that initiatives will be based on analysis and conclusions that are comprehensive in scope
- Strengthen documentation of enforcing public health laws and regulations across all programs, especially Environmental Health

## **The Performance Review Approach**

The performance review included the 2010 Department of Health review as a PHAB Beta Test site and 34 local health jurisdictions (LHJs) sites. Each site was asked to use the appropriate Guidelines to prepare for the performance review, organizing documentation supporting the review of each measure.

During the performance review, an independent consultant from MarMason Consulting, LLC evaluated the documents and scored each measure. For those LHJs that opted to submit documentation for either the full PHAB/National standards or the Washington Standards, an internal DOH reviewer also participated in the scoring. When the reviewer had questions regarding the documentation, an informal interview was conducted with the appropriate manager or staff person from the agency. In addition, potential exemplary practice documentation was collected from each site. The reviews concluded with a closing conference in which general strengths and opportunities for improvement were discussed, and feedback on the standards and assessment process was obtained. All of this information will be compiled into a statewide system report, with recommendations regarding the next steps for the performance improvement of public health practice across the State.

## **Results of the Site Review**

The attached report is organized into three sections. First there is a summary showing Part A and each of the ten domains and the performance on each measure in each standard. This section is color coded with green to indicate that the measure was demonstrated, yellow to indicate that the measure was partially demonstrated and red to indicate that the measure was not demonstrated. The measure is blank if it was scored as 'not applicable.' This summary gives the agency immediate information on performance in each of the standards. The second section is a detailed summary for each measure with a list of all the documents used to score the measure and related comments for all measures applicable at the agency level. In this second section, measures that were scored at the program level show the calculated score derived from the program scores and the documentation and comments for all programs. The third section of this report is the program detail with the list of documents and comments for each of the programs reviewed for the LHJ. The scores from each of the programs were aggregated to provide a single score for that measure at the agency level that is reported in section two.

## **Comparability to Previous Results**

Due to the adoption of the PHAB standards, a major revision from the previous WA Standards, as well as changes in the type of review for many measures, comparison with the three earlier cycles of standards review cannot be made.

## **Scoring and Related Information in the Site Reports**

For each measure scored by the reviewer:

- 2 = demonstrates the measure,
- 1 = partially demonstrates the measure,
- 0 = does not demonstrate the measure,

Note that some measures were Not Applicable due to scoring in previous measures or the determination that they are not part of the activities of a specific program and these measures are noted as NA.

*Comments* provide clarification regarding the intent of the measure or the score assigned.

*Documents* lists, in abbreviated form, the documents that were the basis for the score. When multiple documents were provided and some did not demonstrate the measure or there were many more examples than needed, they are not all listed.

*For each Standard:* at the end of each Standard, there is a roll-up of the scores on all *applicable* measures in the Standard (the percent of measures scored as *demonstrates*, the percent scored as *partially demonstrates*, the percent scored as *does not demonstrate*).

## Next Steps

**First, celebrate what you have accomplished.** In the period between the 2008 Performance Review and this performance cycle, it was clear to the site reviewers that improvements had been developed and implemented. Again, thank you for all of your hard work every day and especially for your work in preparing for the standards reviews.

**Next, select the areas where you want to improve your performance.** All of the information provided in this report is intended to support improvement of your organization's work on behalf of the citizens in your community and Washington State. After you have had a chance to digest this report and share it with staff and your Board of Health, you should review the data again to determine which areas of your work might benefit from a *focused improvement process*. Develop a brief, but specific and doable work plan—don't try to improve everything at once!

In selecting your areas of improvement you will be able to look at your overall strengths and opportunities for improvement (summarized above), or at the scores of specific Standards or measures. You will be assisted in this effort by several initiatives:

- **Exemplary practices:** The Exemplary Practices Compendium provides you with documentation from many of the LHJs in Washington State. Potential exemplary practice documents were gathered from each of the sites and the very best examples for each measure will be organized into an electronic tool kit. This material will be available at [www.doh.wa.gov/phip/Standards/BestPractices/StandardsExemplaryPractices.htm](http://www.doh.wa.gov/phip/Standards/BestPractices/StandardsExemplaryPractices.htm).
- **Statewide initiatives** such as the Multistate Learning Collaborative and other efforts like the 5930 Initiative provide opportunities for formal efforts to improve performance. Based on the recommendations in the system wide report, the Public Health Improvement Partnership will adopt additional statewide initiatives related to the measures.

**Finally, begin preparing now for the next performance review.** The Standards Performance process itself has been conducted using quality improvement principles and methods, including the Plan-Do-Study-Act cycle. At this time, the next cycle is planned for 2013-2014.

## **Strategies for building on your current performance:**

- Save the documentation you have used in this cycle as a good starting point for continuing to identify documentation for demonstrating performance.
- Establish an electronic document library for collecting documentation and to facilitate the continued use of an electronic format for the next cycle.
- Adopt or adapt as many exemplary practices as possible to improve your performance against the measures. There is no reason to ‘re-invent the wheel,’ when another LHJ may have an excellent process or documentation method that you can start using with less time and effort.
- Identify methods for getting technical assistance from state programs, or from other LHJs that may have targeted the same areas for improvement. Great gains can be made through sharing ideas and resources.

Again, we thank you for all your work in preparing for this performance review, and especially for the terrific work you do in protecting and promoting the health of the citizens of Washington State that we were privileged to review.

Please contact Wanda Williams if you have any questions at [wanda.williams@doh.wa.gov](mailto:wanda.williams@doh.wa.gov)

## Garfield County Health District Summary Site Report

**Score Key:**

2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Domain: A Administrative Capacity and Governance

Standard: 1 Provide Infrastructure for Public Health Services

Measure	Score	Compliance Demonstration
A.1.2 L	2	Demonstrated
A.1.3 L	0	NOT Demonstrated
A.1.4 L	2	Demonstrated
A.1.5 L	1	Partially Demonstrated
A.1.6 L	0	NOT Demonstrated
A.1.7 L	0	NOT Demonstrated
A.1.8 L	0	NOT Demonstrated

Standard: 2 Provide Financial Management Systems

Measure	Score	Compliance Demonstration
A.2.2 L	1	Partially Demonstrated
A.2.3 L	2	Demonstrated

Standard: 4 Provide Orientation / Information for the Governing Entity

Measure	Score	Compliance Demonstration
A.4.1 L	2	Demonstrated
A.4.2 L	2	Demonstrated

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

## Garfield County Health District Summary Site Report

**Score Key:**

2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Standard: 1 Collect and Maintain Population Health Data

Measure	Score	Compliance Demonstration
1.1.1 L	<sup>1</sup> 1	Partially Demonstrated
1.1.2 L	2	Demonstrated
1.1.3 L	2	Demonstrated
1.1.4 L	2	Demonstrated
1.1.5 L	2	Demonstrated

Standard: 2 Analyze Public Health Data

Measure	Score	Compliance Demonstration
1.2.1 L	2	Demonstrated
1.2.2 L	2	Demonstrated

Standard: 3 Use Data for Public Health Action

Measure	Score	Compliance Demonstration
1.3.1 L	2	Demonstrated
1.3.2 L	2	Demonstrated
1.3.3 L	<sup>1</sup> 1	Partially Demonstrated

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

Measure	Score	Compliance Demonstration
2.1.1 L	2	Demonstrated

## Garfield County Health District Summary Site Report

**Score Key:**

- 2 = Demonstrates
- 1 = Partially Demonstrates
- 0 = Does Not Demonstrate
- NA = Not Applicable

Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

Measure	Score	Compliance Demonstration
2.1.5 L	2	Demonstrated

Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

Measure	Score	Compliance Demonstration
2.2.1 L	2	Demonstrated
2.2.2 L	0	NOT Demonstrated
2.2.3 L	1	Partially Demonstrated

Standard: 4 Maintain Policies for Communication

Measure	Score	Compliance Demonstration
2.4.1 L	2	Demonstrated
2.4.2 L	2	Demonstrated
2.4.3 L	2	Demonstrated
2.4.4 L	2	Demonstrated

Domain: 3 Inform and educate about public health issues and functions

Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

Measure	Score	Compliance Demonstration
3.1.1 L	2	Demonstrated
3.1.2 L	2	Demonstrated

## Garfield County Health District Summary Site Report

**Score Key:**

- 2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

Measure	Score	Compliance Demonstration
3.1.3 L	0	NOT Demonstrated
3.1.4 L	0	NOT Demonstrated

Standard: 2 Communicate Information on Public Health Issues and Functions

Measure	Score	Compliance Demonstration
3.2.1 L	2	Demonstrated
3.2.2 L	2	Demonstrated
3.2.3 L	2	Demonstrated
3.2.4 L	2	Demonstrated
3.2.5 L	1	Partially Demonstrated

Domain: 4 Engage with the community to identify and address health problems

Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

Measure	Score	Compliance Demonstration
4.1.1 L	2	Demonstrated

Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

Measure	Score	Compliance Demonstration
4.2.1 L	2	Demonstrated
4.2.2 L	2	Demonstrated

## Garfield County Health District Summary Site Report

**Score Key:**

- 2 = Demonstrates ■
- 1 = Partially Demonstrates ■
- 0 = Does Not Demonstrate ■
- NA = Not Applicable

Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

Measure	Score	Compliance Demonstration
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Domain: 5 Develop public health policies and plans

Standard: 2 Develop and Implement a Strategic Plan

Measure	Score	Compliance Demonstration
5.2.1 L	2	Demonstrated
5.2.2 L	1	Partially Demonstrated
5.2.3 L	2	Demonstrated

Standard: 4 Maintain All Hazards/Emergency Response Plan

Measure	Score	Compliance Demonstration
5.4.1 L	2	Demonstrated
5.4.2 L	2	Demonstrated
5.4.3 L	0	NOT Demonstrated

Domain: 6 Enforce public health laws and regulations

Standard: 2 Educate About Public Health Laws

Measure	Score	Compliance Demonstration
6.2.1 L	0	NOT Demonstrated
6.2.2 L	0	NOT Demonstrated
6.2.3 L	0	NOT Demonstrated

## Garfield County Health District Summary Site Report

**Score Key:**

2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Standard: 3 Conduct Enforcement Activities

Measure	Score	Compliance Demonstration
6.3.1 L	0	NOT Demonstrated
6.3.2 L	0	NOT Demonstrated
6.3.3 L	0	NOT Demonstrated
6.3.4 L	0	NOT Demonstrated
6.3.5 L	0	NOT Demonstrated

Domain: 7 Promote strategies to improve access to healthcare services

Standard: 1 Assess Healthcare Capacity and Access to Healthcare Services

Measure	Score	Compliance Demonstration
7.1.1 L	2	Demonstrated
7.1.2 L	0	NOT Demonstrated
7.1.3 L	0	NOT Demonstrated

Standard: 2 Implement Strategies to Improve Access to Healthcare Services

Measure	Score	Compliance Demonstration
7.2.1 L	2	Demonstrated
7.2.2 L	2	Demonstrated

Domain: 8 Maintain a competent public health workforce

## Garfield County Health District Summary Site Report

**Score Key:**

2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Standard: 1 Maintain a Qualified Public Health Workforce

Measure	Score	Compliance Demonstration
8.1.1 L	↑ 1	Partially Demonstrated
8.1.2 L	↑ 1	Partially Demonstrated
8.1.3 L	↑ 1	Partially Demonstrated

Standard: 2 Maintain a Competent Public Health Workforce

Measure	Score	Compliance Demonstration
8.2.1 L	0	NOT Demonstrated
8.2.2 L	0	NOT Demonstrated
8.2.3 L	2	Demonstrated

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

Measure	Score	Compliance Demonstration
9.1.2 L	↑ 1	Partially Demonstrated
9.1.3 L	↑ 1	Partially Demonstrated
9.1.4 L	0	NOT Demonstrated
9.1.5 L	0	NOT Demonstrated
9.1.6 L	0	NOT Demonstrated
9.1.7 L	0	NOT Demonstrated
9.1.8 L	↑ 1	Partially Demonstrated

## Garfield County Health District Summary Site Report

**Score Key:**

2 = Demonstrates ■  
 1 = Partially Demonstrates ■  
 0 = Does Not Demonstrate ■  
 NA = Not Applicable

Standard: 2 Implement Quality Improvement

Measure	Score	Compliance Demonstration
9.2.1 L	<b>0</b>	NOT Demonstrated
9.2.2 L	<b>2</b>	Demonstrated
9.2.3 L	<b>0</b>	NOT Demonstrated
9.2.4 L	<b>NA</b>	Not Applicable

Domain: 10 Contribute to and apply the evidence base of public health

Standard: 1 Identify and Use Evidence-Based and Promising Practices

Measure	Score	Compliance Demonstration
10.1.1 L	<sup>1</sup> <b>1</b>	Partially Demonstrated

### Overall Score Totals

	Specific LHJ Totals
Demonstrated	49%
Partially Demonstrated	18%
NOT Demonstrated	33%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: A Administrative Capacity and Governance

Standard: 1 Provide Infrastructure for Public Health Services

Develop and maintain an operational infrastructure to support the performance of public health functions.

	Score	Comments	Documents
A.1.2 L	2		Employee education- Training on Privacy Practices, Employee Non-disclosure Agreement, Employee Training on PHI and Privacy Practices, Protecting Confidentiality of PHI
A.1.3 L	0		No documentation provided
A.1.4 L	2		GC Personnel Policy 1/25/11
A.1.5 L	1	List of software, including capacity for data analysis, word processing, internet/website used by staff not provided.	2009 Inventory (4), A.1.5 Read Me Note, WIC program system, Bedrock (Birth Certificates)
A.1.6 L	0		No documentation provided
A.1.7 L	0		No documentation provided
A.1.8 L	0		No documentation provided

Score Totals for Standard: 1 Provide Infrastructure for Public Health Services

	Specific LHJ Totals
Demonstrated	29%
Partially Demonstrated	14%
NOT Demonstrated	57%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: A Administrative Capacity and Governance

Standard: 2 Provide Financial Management Systems

Establish effective financial management systems.

	Score	Comments	Documents
A.2.2 L	1	The Contract was executed in 2007; this measure requires that contracts be current- written within the past 3 years.	WW Interlocal EH Agreement, Dental Contract
A.2.3 L	2		A2.3B 2010 Garfield Co. PH District Expenditures, A2.3B BOH December 21 2009 minutes, A2.3B Cash and Investment Summary 7-02-10, A2.3B Commissioner mtg minutes 12-21-10, A2.3B Fiscal Monitor 6-29-10

Score Totals for Standard: 2 Provide Financial Management Systems

	Specific LHJ Totals
Demonstrated	50%
Partially Demonstrated	50%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: A Administrative Capacity and Governance

Standard: 4 Provide Orientation / Information for the Governing Entity

Provide orientation and regular information to members of the governing entity regarding their responsibilities and those of the public health agency.

	Score	Comments	Documents
A.4.1 L	2		1-20-2009 BOH Minutes, A.4.1 ReadMe Note, <a href="http://www.stob.wa.gov/FH/2011/04">www.stob.wa.gov/FH/2011/04</a> handed out to BOH
A.4.2 L	2		<a href="http://www.stob.wa.gov/FH/2011/04">www.stob.wa.gov/FH/2011/04</a> handed out to BOH

Score Totals for Standard: 4 Provide Orientation / Information for the Governing Entity

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 1 Collect and Maintain Population Health Data

Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population.

	Score	Comments	Documents
1.1.1 L	1	Unable to verify processes and protocols and system that defines the comprehensive collection, review and analysis of data from multiple sources. Unable to verify the frequency of testing of the 24/7 contact systems.	GCHD phone tree with protocol (revised 1/7/10), HANS Alert Notebook Label and Policy 4-15-08, Notifiable Condition Investigation Policy 2-2008, PHERP CDC Garfield Progress Report 8/09/10 Activity 2.2
1.1.2 L	2		West Nile Virus Testing Information (important), 1.1.2 Read Me Note, PH Physicians Alert 7/26/10, FAX Health Alert 3/24/10 HepC
1.1.3 L	2		HS & ELEM ILLNESS LOG 2007working copy, Pomeroy School District Immunization UpdateProject, 1.1.3 Read Me Note
1.1.4 L	2		Resource Catalyst 7-28-10, Tobacco Compliance & Enforcement Report 2008-9
1.1.5 L	2		Process and description for identifying new providers

Score Totals for Standard: 1 Collect and Maintain Population Health Data

	Specific LHJ Totals
Demonstrated	80%
Partially Demonstrated	20%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 2 Analyze Public Health Data

Analyze public health data to identify health problems, environmental public health hazards, and social and economic risks that affect the public's health.

	Score	Comments	Documents
1.2.1 L	2	Please add date to the Healthy Communities Assessment Workbook document.	aug 16 2010 minutes, Healthy Communities Assessment Workbook 2009-10
1.2.2 L	2		CHAMP obesity data assessment, GarfieldCountyAssessment 2008, GCICC Minutes 8-20-09, How Healthy Are We 2008-09 Childhood Obesity data 200,

Score Totals for Standard: 2 Analyze Public Health Data

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 3 Use Data for Public Health Action

Provide and use the results of health data analysis to develop recommendations regarding public health policy, processes, programs or interventions.

	Score	Comments	Documents
1.3.1 L	2		PSD Wellness Committee 2-4-2008, How Healthy Are We 2008-09, Childhood Obesity data 2008, Community Health and Prevention Advisory Board Minutes 6-02-10, How healthy Are We...GC Childhood Obesity 2009-10
1.3.2 L	2		Garfield County Assessment 2008, GCICC Minutes 8-20-09, 2009 Garfield Yearly Report 4-12-10, March 6, 2009 BOH Minutes
1.3.3 L	1		BOH 4/19/10 minutes, GCHD 2009 Annual Report

Score Totals for Standard: 3 Use Data for Public Health Action

	Specific LHJ Totals
Demonstrated	67%
Partially Demonstrated	33%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

Conduct timely investigations of health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders.

	Score	Comments	Documents
2.1.1 L	2	Reviewed on-site.	Provider manual 2009
2.1.5 L	2	Please add date to footer in Notifiable Conditions Tracking Form Revised 8-2010	Notifiable Conditions Tracking Form Revised 8-2010, GCHD website

Score Totals for Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

Contain/mitigate health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders

	Score	Comments	Documents
2.2.1 L	2		Plan- Appendix G- Legal Authority p102-109, EP Plan- SNS section p 23-52, 2.2.1B EP Plann- Mitigation p 65
2.2.2 L	0	Unable to verify the infectious disease, environmental health and cluster evaluation protocols describing initiation triggers for All Hazards/ERP or the public health emergency response plan	No valid documentation provided
2.2.3 L	1	Two AARs required for this measure; only one AAR submitted.	H1N1 AAR 7-15-10

Score Totals for Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

	Specific LHI Totals
Demonstrated	33%
Partially Demonstrated	33%
NOT Demonstrated	33%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 4 Maintain Policies for Communication

Maintain a plan with policies and procedures required for urgent and non-urgent communications.

	Score	Comments	Documents
2.4.1 L	2		2.4.1B EP Plan p 18, 2.4.1B EP Plan-Contact lists p2, GCHD phone tree with protocol, <a href="http://www.co.garfield.wa.us/health">http://www.co.garfield.wa.us/health</a>
2.4.2 L	2		2.4.2B HANS Alert Policy, 2.4.2B 24-7 report, HANS Alert Notebook Label and Policy 4-15-08
2.4.3 L	2		EP Plan- Communication Contacts p 82, EP Plan- Appendix E Risk and Crisis Communication p 94-97
2.4.4 L	2		Email with The New Flu and You news article from Dr. Moody 6-4-09, The New Flu and You news article attachment 6-09-09, Flu Shot s available on Website for 2009

Score Totals for Standard: 4 Maintain Policies for Communication

	Specific LHI Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 3 Inform and educate about public health issues and functions

Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

Provide health education and health promotion policies, programs, processes, and interventions to support prevention and wellness.

	Score	Comments	Documents
3.1.1 L	2		Apr-May Hand In Hand Newsletter, CHAPAB Minutes 10-10-07
3.1.2 L	2		8-16-10 BOH minutes- Pocket Park
3.1.3 L	0		No documentation provided
3.1.4 L	0		No documentation provided No documentation provided No documentation provided

Score Totals for Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

	Specific LHJ Totals
Demonstrated	50%
Partially Demonstrated	0%
NOT Demonstrated	50%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 3 Inform and educate about public health issues and functions

Standard: 2 Communicate Information on Public Health Issues and Functions

Provide information on public health issues and functions through multiple methods to a variety of audiences.

	Score	Comments	Documents
3.2.1 L	2		3.2.1B DOH Synar news release 9-11-09, 3.2.1B East Washingtonian Synar News Release 9-11-09, 3.2.1B GCHD Brochure-Final BOH approved 1-08-09, <a href="http://www.friends-n-neighbors.com/files/June2010.pdf">http://www.friends-n-neighbors.com/files/June2010.pdf</a>
3.2.2 L	2		3.2.2B EP Plan- Communications Procedures p17-21, EP Plan Contact lists newspaper, television & radio updated 12/07/10
3.2.3 L	2		Risk Communication Plan
3.2.4 L	2		<a href="http://co.garfield.wa.us/health">http://co.garfield.wa.us/health</a> , 3.2.4 Read Me Note
3.2.5 L	1	Unable to verify TTY or technology devices to meet ADA requirements. Read Me Note indicated that there are no bilingual staff to provide interpretation or translation, which is handled by either DSDH translations services or informally through friends and family. Information not provided about languages spoken in Garfield County.	<a href="http://www.dshs.wa.gov/ltc/about.shtml">http://www.dshs.wa.gov/ltc/about.shtml</a> , Childfind Poster 4-22-10-English, Childfind Poster 4-22-10-Spanish, Ethnicity Garfield County

Score Totals for Standard: 2 Communicate Information on Public Health Issues and Functions

	Specific LHJ Totals
Demonstrated	80%
Partially Demonstrated	20%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 4 Engage with the community to identify and address health problems

Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

the public health system and the community in identifying and addressing health problems through an ongoing, collaborative process.

	Score	Comments	Documents
4.1.1 L	2		CHAPAB Advisory Board, CHAPAB Bylaws, CHAPAB 7-01-09 minutes evaluation findings, 6-22-09 CHAPAB focus group evaluation report, Wellness Committee minutes & member list

Score Totals for Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 4 Engage with the community to identify and address health problems

Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

Promote understanding of and support for policies and strategies that will improve the public's health.

	Score	Comments	Documents
4.2.1 L	2		Chapab Minutes 6-2-10, Chpab Minutes 3-17-10, CHAPAB Minutes 8-4-10, activity report 4-19-2010.doc activity report 4-19-2010, walking, <a href="http://www.doh.wa.gov/Tobacco/data_evaluation/Fact_Sheets/GarfTobStat.pdf">http://www.doh.wa.gov/Tobacco/data_evaluation/Fact_Sheets/GarfTobStat.pdf</a>
4.2.2 L	2		4.2.2B BOH minutes 7-19-10, 4.2.2B SGK Walking Map

Score Totals for Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 5 Develop public health policies and plans

Standard: 2 Develop and Implement a Strategic Plan

Develop and implement a health department organizational strategic plan.

	Score	Comments	Documents
5.2.1 L	2		Planning Workshop Agenda and Minutes 2008 to present, 5.2.1 Read Me Note, Final 2008 Yearly Report 1-2009, Strategic Plan 1-25-10
5.2.2 L	1	Strategic Plan does not contain vision and guiding principles/value. The targets are not consistently measurable and connected to a time frame.	Strategic Plan 1-25-10
5.2.3 L	2		Final 2008 Yearly Report 1-2009, Planning Workshop Agenda and Minutes 2008 to present

Score Totals for Standard: 2 Develop and Implement a Strategic Plan

	Specific LHJ Totals
Demonstrated	67%
Partially Demonstrated	33%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

**Garfield County Health District  
Detailed Agency Report**

Domain: 5 Develop public health policies and plans

Standard: 4 Maintain All Hazards/Emergency Response Plan

Maintain All Hazards/Emergency Response Plan (ERP).

	Score	Comments	Documents
5.4.1 L	2		After Action Report 10-22-08, EP Plan Review and Quiz for Planning Workshop 7-21-08, SE WA Hazard Mitigation Planning Group, H1N1 AAR 7-15-10, Latest Region 9 Contact List 7-29-10, EP- complete plan
5.4.2 L	2		EP- complete plan, PH Interjurisdictional MAA, 5.4.2 Employee 6 mo. Planning Mtg Jan 10 minutes, After Action Report 7/15/10
5.4.3 L	0		No documentation provided

Score Totals for Standard: 4 Maintain All Hazards/Emergency Response Plan

	Specific LHJ Totals
Demonstrated	67%
Partially Demonstrated	0%
NOT Demonstrated	33%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 6 Enforce public health laws and regulations

Standard: 2 Educate About Public Health Laws

Educate individuals and organizations on the meaning, purpose, and benefit of public health laws and how to comply.

	Score	Comments	Documents
6.2.1 L	0		No documentation provided No documentation provided
6.2.2 L	0		No documentation provided
6.2.3 L	0		No documentation provided No documentation provided

Score Totals for Standard: 2 Educate About Public Health Laws

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	0%
NOT Demonstrated	100%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 6 Enforce public health laws and regulations

Standard: 3 Conduct Enforcement Activities

Conduct and monitor enforcement activities for which the agency has the authority and coordinate notification of violations among appropriate agencies.

	Score	Comments	Documents
6.3.1 L	0		No documentation provided No documentation provided
6.3.2 L	0	NA for CD.	No documentation provided
6.3.3 L	0	NA for CD.	No documentation provided
6.3.4 L	0	NA for CD	No documentation provided
6.3.5 L	0	NA for CD.	No documentation provided

Score Totals for Standard: 3 Conduct Enforcement Activities

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	0%
NOT Demonstrated	100%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 7 Promote strategies to improve access to healthcare services

Standard: 1 Assess Healthcare Capacity and Access to Healthcare Services

Assess healthcare capacity and access to healthcare services.

	Score	Comments	Documents
7.1.1 L	2		Garfield County Interagency Coordinating Council Minutes 10-08, 7.1.1 Read Me Note, SGK 6 month progress report 6-25-09, SGK Thank You letter pg2 8-04-09
7.1.2 L	0		No documentation provided
7.1.3 L	0	The intention of this measure is to review and analyze data to identify gaps. The data must exhibit involvement across the partners involved to identify gaps in healthcare access.	No valid documentation provided

Score Totals for Standard: 1 Assess Healthcare Capacity and Access to Healthcare Services

	Specific LHJ Totals
Demonstrated	33%
Partially Demonstrated	0%
NOT Demonstrated	67%

**Note: Totals may not equal 100% due to rounding**

**Garfield County Health District  
Detailed Agency Report**

Domain: 7 Promote strategies to improve access to healthcare services

Standard: 2 Implement Strategies to Improve Access to Healthcare Services

Identify and implement strategies to improve access to healthcare services.

	Score	Comments	Documents
7.2.1 L	2		GCICC Minutes 8/19/10, GCICC Minutes 10/21/10
7.2.2 L	2		GCICC Minutes 4/16/09, GCICC Minutes 8/19/10, GCICC Minutes 10/21/10

Score Totals for Standard: 2 Implement Strategies to Improve Access to Healthcare Services

	Specific LHJ Totals
Demonstrated	100%
Partially Demonstrated	0%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 8 Maintain a competent public health workforce

Standard: 1 Maintain a Qualified Public Health Workforce

Recruit, hire and retain a qualified and diverse public health workforce.

	Score	Comments	Documents
8.1.1 L	1	Unable to verify succession planning activities.GC Personnel Policy states "not discriminating against" rather than promoting diversity in the health department.	Data and Analysis, Environmental Health Officer job description, Tobacco Coordinator job description, 8.1.1 Read Me Note, PHN Rev 1/20/11, GC Personnel Policy 2/1/11
8.1.2 L	1	Reviewer examined hard copy and online job descriptions on-site. No new employees for 5 years. Reviewer examined hard copy and online job descriptions on-site. No new employees in 5 years. Reviewer examined hard copy and online job descriptions on-site. No new employees in 5 years.	8.1.2 Read Me Note 8.1.2 Read Me Note 8.1.2 Read Me Note
8.1.3 L	1	Reviewer confirmed tracking of licensure on-site. No new employees for 5 years. Reviewer confirmed tracking of licensure on-site. No new employees for 5 years. Reviewer confirmed tracking of licensure on-site. No new employees for 5 years.	8.1.3 Read Me Note 8.1.3 Read Me Note 8.1.3 Read Me Note

Score Totals for Standard: 1 Maintain a Qualified Public Health Workforce

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	100%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 8 Maintain a competent public health workforce

Standard: 2 Maintain a Competent Public Health Workforce

Assess staff competencies and address gaps by enabling organizational and individual training and development opportunities.

	Score	Comments	Documents
8.2.1 L	0	No documentation submitted. No documentation submitted. Per Read Me Note : "Twice yearly at GCHD Planning Meetings, the programs, staff requirements, education, etc are evaluated, but there are no individual performance reviews."	8.2.1 Read Me Note
8.2.2 L	0		No documentation provided
8.2.3 L	2	No training funds utilized for leadership development in the past 2 years. Verified attendance at the 10/12/10 Joint Conference in Yakima	Joint conference attendance certificate

Score Totals for Standard: 2 Maintain a Competent Public Health Workforce

	Specific LHJ Totals
Demonstrated	33%
Partially Demonstrated	0%
NOT Demonstrated	67%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

Evaluate public health processes, programs, and interventions provided by the agency and its contractors.

	Score	Comments	Documents
9.1.2 L	1	Unable to verify the policy for performance management	Annual Planning Workshop agenda and minutes- 2008 to present
9.1.3 L	1	This measure requires performance measures from the selected EH program, Food Safety. This measure requires documentation of 2 performance measures for the Tobacco program.	2011 Planning workshop- 5930 Performance Measures- Notifiable Conditions, 2011 Strategic Plan No documentation provided No documentation provided
9.1.4 L	0	This measure requires documentation of monitoring 2 measures for the CD program submitted for measure 9.1.3. Communicable disease monitoring for 5930 (CDES report) could be an example of monitoring CD measures. This measure is NA, as measure 9.1.3 was not demonstrated. This measure is NA, as measure 9.1.3 was not demonstrated.	No valid documentation provided for this measure
9.1.5 L	0	This measure requires documentation of using the results of monitoring for improvement. This measure is NA, as measure 9.1.3 was not demonstrated. This measure is NA, as measure 9.1.3 was not demonstrated.	No valid documentation provided for this measure
9.1.6 L	0		No documentation provided
9.1.7 L	0	Unable to verify the training content related to program evaluation methods and tools as required by this measure.	Annual Planning Workshop agenda and minutes- 2008 to present, 2011 Annual training Day attendance log
9.1.8 L	1	Unable to verify that recommendations based on evaluation of each significant outbreak, environmental event, natural disaster, table top exercise or other public health emergency were reported to the BOH.	GCHD Board Meeting Minutes-April 2010, May 2010 and July 2010

## Garfield County Health District Detailed Agency Report

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

Evaluate public health processes, programs, and interventions provided by the agency and its contractors.

	Score	Comments	Documents
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Score Totals for Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	43%
NOT Demonstrated	57%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 2 Implement Quality Improvement

Implement quality improvement of public health processes, programs, and interventions.

	Score	Comments	Documents
9.2.1 L	0		No documentation provided
9.2.2 L	2		Immune Project Reporting Sheet for 2007-2008 and 2008-2009, Pomeroy School District Letter 3/2008, 2008 Immuns 27%, GCHD 2010 Annual Report
9.2.3 L	0		No documentation provided
9.2.4 L			

Score Totals for Standard: 2 Implement Quality Improvement

	Specific LHJ Totals
Demonstrated	33%
Partially Demonstrated	0%
NOT Demonstrated	67%

**Note: Totals may not equal 100% due to rounding**

## Garfield County Health District Detailed Agency Report

Domain: 10 Contribute to and apply the evidence base of public health

Standard: 1 Identify and Use Evidence-Based and Promising Practices

Identify and use evidence-based and promising practices.

	Score	Comments	Documents
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10.1.1 L	1	One of two required examples provided.	Summary Evidence Tables_Restricting Minors to Tobacco, Compliance Checks-Catalyst Entry, 901 Violation
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Score Totals for Standard: 1 Identify and Use Evidence-Based and Promising Practices

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	100%
NOT Demonstrated	0%

**Note: Totals may not equal 100% due to rounding**

**Garfield County Health District  
Program Report**

Program: Communicable Disease

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
3.1.4 L	Review prevention and education information of all types (including technical assistance) at least every other year and update, expand or contract as needed based on revised regulations, changes in community needs, evidence-based practices and public health data. There is a process to evaluate the content and use of and to update materials	0		No documentation provided	
6.2.1 L	Maintain agency knowledge and consistent application of public health laws	0		No documentation provided	
6.2.3 L	Provide education to regulated entities regarding their responsibilities and methods to achieve full compliance with applicable laws	0		No documentation provided	
6.3.1 L	Maintain current written procedures and protocols for conducting enforcement actions	0		No documentation provided	
6.3.2 L	Conduct inspection activities of regulated entities according to mandated frequency and/or a risk analysis method that guides the frequency and scheduling of inspections of regulated entities		NA for CD.		
6.3.3 L	Conduct enforcement activities and follow up on complaints according to procedures and protocols for both routine and emergency situations		NA for CD.		
6.3.4 L	Conduct analysis of complaints, violations and enforcement activities to determine patterns, trends, compliance and effectiveness		NA for CD		

**Garfield County Health District  
Program Report**

Program: Communicable Disease

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
6.3.5 L	Coordinate notification of violations to the public, when required, and coordinate the sharing of information about enforcement activities, analysis, results and follow-up activities among appropriate agencies		NA for CD.		
8.1.2 L	Make job standards and position descriptions available to staff	2	Reviewer examined hard copy and online job descriptions on-site. No new employees for 5 years.	8.1.2 Read Me Note	
8.1.3 L	Confirm that staff meet qualifications for their positions, job classifications and licensure	2	Reviewer confirmed tracking of licensure on-site. No new employees for 5 years.	8.1.3 Read Me Note	
8.2.1 L	Complete performance evaluations and improvement/training plans	0	No documentation submitted.		
9.1.3 L	Establish goals, objectives and performance measures for processes, programs and interventions	2		2011 Planning workshop- 5930 Performance Measures- Notifiable Conditions, 2011 Strategic Plan	
9.1.4 L	Monitor performance measures for processes, programs and interventions	0	This measure requires documentation of monitoring 2 measures for the CD program submitted for measure 9.1.3. Communicable disease monitoring for 5930 (CDES report) could be an example of monitoring CD measures.	No valid documentation provided for this measure	

**Garfield County Health District  
Program Report**

Program: Communicable Disease

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
9.1.5 L	Evaluate the effectiveness of processes, programs, and interventions and identify needs for improvement	0	This measure requires documentation of using the results of monitoring for improvement.	No valid documentation provided for this measure	

Score Total for: Communicable Disease

	Specific LHJ Totals
Demonstrated	30%
Partially Demonstrated	0%
NOT Demonstrated	70%

**Note: Totals may not equal 100% due to rounding**

**Garfield County Health District  
Program Report**

Program: Food Safety

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
3.1.4 L	Review prevention and education information of all types (including technical assistance) at least every other year and update, expand or contract as needed based on revised regulations, changes in community needs, evidence-based practices and public health data. There is a process to evaluate the content and use of and to update materials	0		No documentation provided	
6.2.1 L	Maintain agency knowledge and consistent application of public health laws	0		No documentation provided	
6.2.3 L	Provide education to regulated entities regarding their responsibilities and methods to achieve full compliance with applicable laws	0		No documentation provided	
6.3.1 L	Maintain current written procedures and protocols for conducting enforcement actions	0		No documentation provided	
6.3.2 L	Conduct inspection activities of regulated entities according to mandated frequency and/or a risk analysis method that guides the frequency and scheduling of inspections of regulated entities	0		No documentation provided	
6.3.3 L	Conduct enforcement activities and follow up on complaints according to procedures and protocols for both routine and emergency situations	0		No documentation provided	
6.3.4 L	Conduct analysis of complaints, violations and enforcement activities to determine patterns, trends, compliance and effectiveness	0		No documentation provided	

**Garfield County Health District  
Program Report**

Program: Food Safety

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
6.3.5 L	Coordinate notification of violations to the public, when required, and coordinate the sharing of information about enforcement activities, analysis, results and follow-up activities among appropriate agencies	0		No documentation provided	
8.1.2 L	Make job standards and position descriptions available to staff	1	Reviewer examined hard copy and online job descriptions on-site. No new employees in 5 years.	8.1.2 Read Me Note	
8.1.3 L	Confirm that staff meet qualifications for their positions, job classifications and licensure	2	Reviewer confirmed tracking of licensure on-site. No new employees for 5 years.	8.1.3 Read Me Note	
8.2.1 L	Complete performance evaluations and improvement/training plans	0	No documentation submitted.		
9.1.3 L	Establish goals, objectives and performance measures for processes, programs and interventions	0	This measure requires performance measures from the selected EH program, Food Safety.	No documentation provided	
9.1.4 L	Monitor performance measures for processes, programs and interventions		This measure is NA, as measure 9.1.3 was not demonstrated.		
9.1.5 L	Evaluate the effectiveness of processes, programs, and interventions and identify needs for improvement		This measure is NA, as measure 9.1.3 was not demonstrated.		

**Garfield County Health District  
Program Report**

Program: Food Safety

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
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Score Total for: Food Safety

	Specific LHJ Totals
Demonstrated	8%
Partially Demonstrated	8%
NOT Demonstrated	83%

**Note: Totals may not equal 100% due to rounding**

**Garfield County Health District  
Program Report**

Program: Tobacco

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
3.1.4 L	Review prevention and education information of all types (including technical assistance) at least every other year and update, expand or contract as needed based on revised regulations, changes in community needs, evidence-based practices and public health data. There is a process to evaluate the content and use of and to update materials	0		No documentation provided	
8.1.2 L	Make job standards and position descriptions available to staff	1	Reviewer examined hard copy and online job descriptions on-site. No new employees in 5 years.	8.1.2 Read Me Note	
8.1.3 L	Confirm that staff meet qualifications for their positions, job classifications and licensure	1	Reviewer confirmed tracking of licensure on-site. No new employees for 5 years.	8.1.3 Read Me Note	
8.2.1 L	Complete performance evaluations and improvement/training plans		Per Read Me Note : "Twice yearly at GCHD Planning Meetings, the programs, staff requirements, education, etc are evaluated, but there are no individual performance reviews."	8.2.1 Read Me Note	
9.1.3 L	Establish goals, objectives and performance measures for processes, programs and interventions	0	This measure requires documentation of 2 performance measures for the Tobacco program.	No documentation provided	
9.1.4 L	Monitor performance measures for processes, programs and interventions		This measure is NA, as measure 9.1.3 was not demonstrated.		

## Garfield County Health District Program Report

Program: Tobacco

Domain Standard Measure	Measure	Score	Comments	Documents	Exemplary Documents
9.1.5 L	Evaluate the effectiveness of processes, programs, and interventions and identify needs for improvement		This measure is NA, as measure 9.1.3 was not demonstrated.		

Score Total for: Tobacco

	Specific LHJ Totals
Demonstrated	0%
Partially Demonstrated	50%
NOT Demonstrated	50%

**Note: Totals may not equal 100% due to rounding**