

Standards for Public Health in Washington State

Yakima Health District

2011 Performance Review Report (Basic Set)

The Standards and the 2011 Performance Review

Thank you for participating in the performance review of the Standards for Public Health in Washington State. The intent of the Standards is to provide an overarching measurement framework for the many services, programs, legislation, and state and local administrative codes that affect public health.

With permission from Public Health Accreditation Board (PHAB), the 2010-2011 Standards for Public Health in Washington are based on the PHAB Standards (Beta Test version) as well as recommendations from the 2008 Washington State site reviews. In late 2010 the Public Health Standards Workgroup, with approval from the Public Health Improvement Partnership, developed a Basic Set of public health performance standards for the 2010-2011 Standards Review cycle. This set of standards contains approximately 40% of the measures found in the Washington 'required' set of standards. The intent was to reduce the burden on smaller local health agencies and to encourage statewide participation in the standards review.

Agencies had a choice about the scope of the 2010-2011 review. Those who wanted to prepare for accreditation in the future could use this cycle to prepare by agreeing to be reviewed on all standards and measures. Local health agencies had three options for their type of review:

1. The full set of PHAB/National Standards as well as several Washington only measures
2. The Washington set of standards and measures (80% overlap with the PHAB Beta set)
3. The Basic set (reduced set by 60% fewer measures than the WA set)

This Report

The site reviews again demonstrated the incredible commitment, creativity and hard work of the people in the public health system. This report is specific to your local health jurisdiction and is intended to give you feedback about the documentation you provided as a demonstration of how you met each measure. However, before describing the details that are in the report, we want to summarize overall observations regarding your organization's strengths and opportunities for improvement as observed during the standards review.

Strengths

- The strong relationship with the Board of Health, and extensive involvement of the BOH in reviewing reports and budget issues for YHD
- The materials prepared for the BOH on specific topics and on health policy issues
- Strong surveillance systems with appropriate processes and protocols, including comprehensive reports such as the County Health Rankings with distribution
- The YHD website, with links for data, laws, health department services

Areas for Improvement

- Ensure that you monitor quantifiable, time-framed program performance measures and use the results to identify improvement opportunities in program areas and activities

The Performance Review Approach

The performance review included the 2010 Department of Health review as a PHAB Beta Test site and 34 local health jurisdictions (LHJs) sites. Each site was asked to use the appropriate Guidelines to prepare for the performance review, organizing documentation supporting the review of each measure.

During the performance review, an independent consultant from MarMason Consulting, LLC evaluated the documents and scored each measure. For those LHJs that opted to submit documentation for either the full PHAB/National standards or the Washington Standards, an internal DOH reviewer also participated in the scoring. When the reviewer had questions regarding the documentation, an informal interview was conducted with the appropriate manager or staff person from the agency. In addition, potential exemplary practice documentation was collected from each site. The reviews concluded with a closing conference in which general strengths and opportunities for improvement were discussed, and feedback on the standards and assessment process was obtained. All of this information will be compiled into a statewide system report, with recommendations regarding the next steps for the performance improvement of public health practice across the State.

Results of the Site Review

The attached report is organized into three sections. First there is a summary showing Part A and each of the ten domains and the performance on each measure in each standard. This section is color coded with green to indicate that the measure was demonstrated, yellow to indicate that the measure was partially demonstrated and red to indicate that the measure was not demonstrated. The measure is blank if it was scored as 'not applicable.' This summary gives the agency immediate information on performance in each of the standards. The second section is a detailed summary for each measure with a list of all the documents used to score the measure and related comments for all measures applicable at the agency level. In this second section, measures that were scored at the program level show the calculated score derived from the program scores and the documentation and comments for all programs. The third section of this report is the program detail with the list of documents and comments for each of the programs reviewed for the LHJ. The scores from each of the programs were aggregated to provide a single score for that measure at the agency level that is reported in section two.

Comparability to Previous Results

Due to the adoption of the PHAB standards, a major revision from the previous WA Standards, as well as changes in the type of review for many measures, comparison with the three earlier cycles of standards review cannot be made.

Scoring and Related Information in the Site Reports

For each measure scored by the reviewer:

- 2 = demonstrates the measure,
- 1 = partially demonstrates the measure,
- 0 = does not demonstrate the measure,

Note that some measures were Not Applicable due to scoring in previous measures or the determination that they are not part of the activities of a specific program and these measures are noted as NA.

Comments provide clarification regarding the intent of the measure or the score assigned.

Documents lists, in abbreviated form, the documents that were the basis for the score. When multiple documents were provided and some did not demonstrate the measure or there were many more examples than needed, they are not all listed.

For each Standard: at the end of each Standard, there is a roll-up of the scores on all *applicable* measures in the Standard (the percent of measures scored as *demonstrates*, the percent scored as *partially demonstrates*, the percent scored as *does not demonstrate*).

Next Steps

First, celebrate what you have accomplished. In the period between the 2008 Performance Review and this performance cycle, it was clear to the site reviewers that improvements had been developed and implemented. Again, thank you for all of your hard work every day and especially for your work in preparing for the standards reviews.

Next, select the areas where you want to improve your performance. All of the information provided in this report is intended to support improvement of your organization's work on behalf of the citizens in your community and Washington State. After you have had a chance to digest this report and share it with staff and your Board of Health, you should review the data again to determine which areas of your work might benefit from a *focused improvement process*. Develop a brief, but specific and doable work plan—don't try to improve everything at once!

In selecting your areas of improvement you will be able to look at your overall strengths and opportunities for improvement (summarized above), or at the scores of specific Standards or measures. You will be assisted in this effort by several initiatives:

- **Exemplary practices:** The Exemplary Practices Compendium provides you with documentation from many of the LHJs in Washington State. Potential exemplary practice documents were gathered from each of the sites and the very best examples for each measure will be organized into an electronic tool kit. This material will be available at www.doh.wa.gov/hip/Standards/BestPractices/StandardsExemplaryPractices.htm.
- **Statewide initiatives** such as the Multistate Learning Collaborative and other efforts like the 5930 Initiative provide opportunities for formal efforts to improve performance. Based on the recommendations in the system wide report, the Public Health Improvement Partnership will adopt additional statewide initiatives related to the measures.

Finally, begin preparing now for the next performance review. The Standards Performance process itself has been conducted using quality improvement principles and methods, including the Plan-Do-Study-Act cycle. At this time, the next cycle is planned for 2013-2014.

Strategies for building on your current performance:

- Save the documentation you have used in this cycle as a good starting point for continuing to identify documentation for demonstrating performance.
- Establish an electronic document library for collecting documentation and to facilitate the continued use of an electronic format for the next cycle.
- Adopt or adapt as many exemplary practices as possible to improve your performance against the measures. There is no reason to ‘re-invent the wheel,’ when another LHJ may have an excellent process or documentation method that you can start using with less time and effort.
- Identify methods for getting technical assistance from state programs, or from other LHJs that may have targeted the same areas for improvement. Great gains can be made through sharing ideas and resources.

Again, we thank you for all your work in preparing for this performance review, and especially for the terrific work you do in protecting and promoting the health of the citizens of Washington State that we were privileged to review.

Please contact Wanda Williams if you have any questions at wanda.williams@doh.wa.gov

Yakima Health District Summary Site Report

Score Key:

- 2 = Demonstrates
- 1 = Partially Demonstrates
- 0 = Does Not Demonstrate
- NA = Not Applicable

Standard: 3 Use Data for Public Health Action

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 1.3.3 L | 2 | Demonstrated |

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 2.1.1 L | 2 | Demonstrated |
| 2.1.5 L | 2 | Demonstrated |

Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 2.2.3 L | 2 | Demonstrated |

Standard: 4 Maintain Policies for Communication

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 2.4.1 L | 2 | Demonstrated |
| 2.4.2 L | 2 | Demonstrated |
| 2.4.4 L | 2 | Demonstrated |

Domain: 3 Inform and educate about public health issues and functions

Yakima Health District Summary Site Report

Score Key:

- 2 = Demonstrates
- 1 = Partially Demonstrates
- 0 = Does Not Demonstrate
- NA = Not Applicable

Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 3.1.1 L | 2 | Demonstrated |
| 3.1.2 L | 2 | Demonstrated |

Standard: 2 Communicate Information on Public Health Issues and Functions

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 3.2.3 L | 2 | Demonstrated |
| 3.2.4 L | 2 | Demonstrated |

Domain: 4 Engage with the community to identify and address health problems

Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 4.1.1 L | 2 | Demonstrated |

Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 4.2.1 L | 2 | Demonstrated |

Domain: 5 Develop public health policies and plans

Yakima Health District Summary Site Report

Score Key:

2 = Demonstrates ■
 1 = Partially Demonstrates ■
 0 = Does Not Demonstrate ■
 NA = Not Applicable

Standard: 2 Develop and Implement a Strategic Plan

| Measure | Score | Compliance Demonstration |
|---------|--------------------------|--------------------------|
| 5.2.2 L | ¹ 1 | Partially Demonstrated |
| 5.2.3 L | NA | Not Applicable |

Standard: 4 Maintain All Hazards/Emergency Response Plan

| Measure | Score | Compliance Demonstration |
|---------|----------|--------------------------|
| 5.4.2 L | 2 | Demonstrated |

Domain: 6 Enforce public health laws and regulations

Standard: 2 Educate About Public Health Laws

| Measure | Score | Compliance Demonstration |
|---------|----------|--------------------------|
| 6.2.2 L | 2 | Demonstrated |
| 6.2.3 L | 2 | Demonstrated |

Standard: 3 Conduct Enforcement Activities

| Measure | Score | Compliance Demonstration |
|---------|--------------------------|--------------------------|
| 6.3.1 L | 2 | Demonstrated |
| 6.3.2 L | 2 | Demonstrated |
| 6.3.3 L | 2 | Demonstrated |
| 6.3.4 L | ¹ 1 | Partially Demonstrated |

Domain: 7 Promote strategies to improve access to healthcare services

Yakima Health District Summary Site Report

Score Key:

- 2 = Demonstrates
- 1 = Partially Demonstrates
- 0 = Does Not Demonstrate
- NA = Not Applicable

Standard: 2 Implement Strategies to Improve Access to Healthcare Services

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 7.2.1 L | 2 | Demonstrated |

Domain: 8 Maintain a competent public health workforce

Standard: 2 Maintain a Competent Public Health Workforce

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 8.2.1 L | 1 | Partially Demonstrated |
| 8.2.3 L | 2 | Demonstrated |

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 9.1.3 L | 2 | Demonstrated |
| 9.1.4 L | 2 | Demonstrated |

Standard: 2 Implement Quality Improvement

| Measure | Score | Compliance Demonstration |
|---------|-------|--------------------------|
| 9.2.2 L | 2 | Demonstrated |
| 9.2.3 L | 2 | Demonstrated |

**Yakima Health District
Summary Site Report**

Score Key:

- 2 = Demonstrates ■
- 1 = Partially Demonstrates ■
- 0 = Does Not Demonstrate ■
- NA = Not Applicable

Overall Score Totals

| | Specific LHJ Totals |
|------------------------|--------------------------------|
| Demonstrated | 91% |
| Partially Demonstrated | 9% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: A Administrative Capacity and Governance

Standard: 1 Provide Infrastructure for Public Health Services

Develop and maintain an operational infrastructure to support the performance of public health functions.

| | Score | Comments | Documents |
|--|-------|----------|-----------|
|--|-------|----------|-----------|

| | | | |
|---------|---|--|---|
| A.1.2 L | 2 | | YHD Confidentiality Policy 2011 REVIEW - R0, CONFIDENTIALITY TRAINING ROSTER 2009 2010, YHD Information Security Policy 2011 REVIEW, three signed confidentiality forms |
|---------|---|--|---|

Score Totals for Standard: 1 Provide Infrastructure for Public Health Services

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: A Administrative Capacity and Governance

Standard: 2 Provide Financial Management Systems

Establish effective financial management systems.

| | Score | Comments | Documents |
|---------|-------|-------------|---|
| A.2.3 L | 2 | Great work! | YHD November Packet 2010, YHD 2011 APPROVED BUDGET, YHD Board Packet_10_2010, YHD DEC 2010 BOH PACKET - BDGT APPVD OCT MTG MNTS |

Score Totals for Standard: 2 Provide Financial Management Systems

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 1 Collect and Maintain Population Health Data

Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 1.1.1 L | 2 | | YHD Surv Manual Jan-2011 Final, YHD Confidentiality Policy 2011 REVIEW - R0, YHD Information Security Policy 2011 REVIEW, YHD WEBSITE CONTACT PAGE AND LINK, YHD 2010_24-7 Test Final Report - DOH |

Score Totals for Standard: 1 Collect and Maintain Population Health Data

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 2 Analyze Public Health Data

Analyze public health data to identify health problems, environmental public health hazards, and social and economic risks that affect the public's health.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 1.2.1 L | 2 | | Yakima-County Health Rankings-Community Forum Presentation-April 2010, CHR Press Release, website screen shot, flyer and minutes - Community Forum, YHD CHR Community Forum 2-page Summary Handout, CHR Community Contact List |
| 1.2.2 L | 2 | | YHD 2009 Annual CD Report to BOH, July 2010 BOH packet |

Score Totals for Standard: 2 Analyze Public Health Data

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 1 Conduct and disseminate assessments focused on population health status and public health issues facing the community

Standard: 3 Use Data for Public Health Action

Provide and use the results of health data analysis to develop recommendations regarding public health policy, processes, programs or interventions.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 1.3.1 L | 2 | | CHR Community Forum Minutes, Health Risks and Sexual Behaviors Meeting Announcement, Minutes and Follow-up |
| 1.3.3 L | 2 | | YHD BOH PACKET March 2010 and January 2011, State PHI Presentation for BOH 01-2011, CHR BOH Handouts and presentation, |

Score Totals for Standard: 3 Use Data for Public Health Action

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

Conduct timely investigations of health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 2.1.1 L | 2 | | YHD Surv Manual Jan-2011 Final |
| 2.1.5 L | 2 | | YHD 5930_CDES_Interim_Report_July-September_2010(1) |

Score Totals for Standard: 1 Investigate Health Problems and Environmental Public Health Hazards

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

Contain/mitigate health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 2.2.3 L | 2 | | 2009-2010 AFTER ACTION SWINE FLU, YHD Feed the Flames AAR FINAL |

Score Totals for Standard: 2 Contain/Mitigate Health Problems and Environmental Public Health Hazards

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 2 Investigate health problems and environmental public health hazards to protect the community

Standard: 4 Maintain Policies for Communication

Maintain a plan with policies and procedures required for urgent and non-urgent communications.

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 2.4.1 L | 2 | | YHD Screen shot of website Contact page, YHD on-call list Jan 2011, YHD Statements from Answering Service Oct Nov 2010 |
| 2.4.2 L | 2 | | SECURES Alert Email Example, YHD Provider Blast Fax List 12302010, YHD facebook page screen shot and link, 04-27-2009 Swine Flu situation update, 6-23-2009 Letter from Health Officer about Swine Flu 07-02-2010 E coli blast fax for providers |
| 2.4.4 L | 2 | | YHD 4-27-09Swine Flu Release#1, YHD Swine Flu Facts for Kids Flyer-English |

Score Totals for Standard: 4 Maintain Policies for Communication

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 3 Inform and educate about public health issues and functions

Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

Provide health education and health promotion policies, programs, processes, and interventions to support prevention and wellness.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 3.1.1 L | 2 | | Spring and Summer Safety Series Part 1 Hantavirus, FY2011YAKI Snap-Ed Application, YHD Spring and Summer Safety Series Part 5 - Food Safety, |
| 3.1.2 L | 2 | | 2010-2011 Yaki Colorectal Work Plan, YHD 2010-2011 YAKI Colorectal Grant, Colon Cancer Prevention/Screening page on YHD website |

Score Totals for Standard: 1 Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 3 Inform and educate about public health issues and functions

Standard: 2 Communicate Information on Public Health Issues and Functions

Provide information on public health issues and functions through multiple methods to a variety of audiences.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 3.2.3 L | 2 | | YHD CRISIS AND RISK COMMUNICATIONS PLAN |
| 3.2.4 L | 2 | | YHD website Various page screen shots, link to laws, Links to other public health agencies, YHD contact information – 24/7 (Top box); Communicable Disease Reporting, Public Health Data List, |

Score Totals for Standard: 2 Communicate Information on Public Health Issues and Functions

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 4 Engage with the community to identify and address health problems

Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

the public health system and the community in identifying and addressing health problems through an ongoing, collaborative process.

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 4.1.1 L | 2 | | REV IT UP Screen shots, Vaccine Preventable Disease Coalition of Yakima County 11-2010, VPDCYC Minutes 5-12-09 Final, VPDCYC Roster List 2010 |

Score Totals for Standard: 1 Engage the Public Health System and the Community in Identifying and Addressing Health Problems

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 4 Engage with the community to identify and address health problems

Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

Promote understanding of and support for policies and strategies that will improve the public's health.

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 4.2.1 L | 2 | | YHD BOH PACKET April 2010, CHR BOH Handouts and presentation, CHR Public Handouts and presentation, CHR WA Summary, CHR Community Forum Minutes- April 2010 |

Score Totals for Standard: 2 Engage the Community to Promote Policies to Improve the Public's Health

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 5 Develop public health policies and plans

Standard: 2 Develop and Implement a Strategic Plan

Develop and implement a health department organizational strategic plan.

| | Score | Comments | Documents |
|--|-------|----------|-----------|
|--|-------|----------|-----------|

| | | | |
|---------|---|--|------------------------------------|
| 5.2.2 L | 1 | Unable to verify goals and objectives with timeframed, measureable targets | YHD Strategic Plan for 2008 – 2010 |
|---------|---|--|------------------------------------|

5.2.3 L

Score Totals for Standard: 2 Develop and Implement a Strategic Plan

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 0% |
| Partially Demonstrated | 100% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 5 Develop public health policies and plans

Standard: 4 Maintain All Hazards/Emergency Response Plan

Maintain All Hazards/Emergency Response Plan (ERP).

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 5.4.2 L | 2 | | YHD Emergency Response Plan- 2008, YHD Emergency Prep Web screen shot, AFTER ACTION SWINE FLU, ERP email |

Score Totals for Standard: 4 Maintain All Hazards/Emergency Response Plan

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 6 Enforce public health laws and regulations

Standard: 2 Educate About Public Health Laws

Educate individuals and organizations on the meaning, purpose, and benefit of public health laws and how to comply.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 6.2.2 L | 2 | | YHD website PH LAW LINKS |
| 6.2.3 L | 2 | | YHD Bulletin April and October 2010, EH Educational Events By Topic for 2010 |

Score Totals for Standard: 2 Educate About Public Health Laws

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 6 Enforce public health laws and regulations

Standard: 3 Conduct Enforcement Activities

Conduct and monitor enforcement activities for which the agency has the authority and coordinate notification of violations among appropriate agencies.

| | Score | Comments | Documents |
|---------|-------|---|---|
| 6.3.1 L | 2 | | Washington State Retail Food Code-- Working Document, Food Program Policies and Procedures |
| 6.3.2 L | 2 | | Food Service Est Activity logs for three food establishments, •System report and calendar for April and May 2011 showing scheduled inspections, |
| 6.3.3 L | 2 | | YHD FOOD POLICIES, SUMMARY CASE REPORT FOR FOOD ESTABLISHMENT, IMPROVEMENT PLAN FOR FSE, Food Service Est Improvement Plans for three food establishments |
| 6.3.4 L | 1 | Unable to verify a report of analysis of complaints, violations or enforcement activities to identify trends and/or effectiveness in enforcement actions. | Excerpts from EH Staff meeting minutes - March 2010 to current |

Score Totals for Standard: 3 Conduct Enforcement Activities

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 75% |
| Partially Demonstrated | 25% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 7 Promote strategies to improve access to healthcare services

Standard: 2 Implement Strategies to Improve Access to Healthcare Services

Identify and implement strategies to improve access to healthcare services.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 7.2.1 L | 2 | | 2011-2015 Comprehensive HIV-Prevention Plan-Approved June 2010 |

Score Totals for Standard: 2 Implement Strategies to Improve Access to Healthcare Services

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 8 Maintain a competent public health workforce

Standard: 2 Maintain a Competent Public Health Workforce

Assess staff competencies and address gaps by enabling organizational and individual training and development opportunities.

| | Score | Comments | Documents |
|---------|-------|---|--|
| 8.2.1 L | 1 | Tracking form should be updated to show percent of employees with current evaluations. The tracking form should be updated with the percent of employees with current evaluations. | YHD PERFORMANCE EVALUTATION POLICY, YAKIMA HEALTH DISTRICT-PERFORMANCE APPRAISAL FORM (REVISED 7/29/2010), YHD EMPLOYEE EVALUATION TRACKING REPORT YHD PERFORMANCE EVALUTATION POLICY, YAKIMA HEALTH DISTRICT-PERFORMANCE APPRAISAL FORM (REVISED 7/29/2010), YHD EMPLOYEE EVALUATION TRACKING REPORT |
| 8.2.3 L | 2 | | Sexual Harassment Training manual and Sign-In sheet- Oct. 2010, FEDERAL GRANT REQUIREMENTS TRAINING AGENDA AND TO |

Score Totals for Standard: 2 Maintain a Competent Public Health Workforce

| | Specific LHI Totals |
|------------------------|---------------------|
| Demonstrated | 50% |
| Partially Demonstrated | 50% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

Evaluate public health processes, programs, and interventions provided by the agency and its contractors.

| | Score | Comments | Documents |
|---------|-------|----------|---|
| 9.1.3 L | 2 | | YHD BCCHP Work Plan 10-20-09, SNAP-ED applications for 2009, 2010 and 2011 |
| 9.1.4 L | 2 | | YHD 2010 Region II Plan, Progress Reporting Tool for July 1 20101 thru Nov, SNAP-ED Quarterly reports- 2010 |

Score Totals for Standard: 1 Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

| | Specific LHI Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

Yakima Health District Detailed Agency Report

Domain: 9 Evaluate and continuously improve processes, programs, and interventions

Standard: 2 Implement Quality Improvement

Implement quality improvement of public health processes, programs, and interventions.

| | Score | Comments | Documents |
|---------|-------|----------|--|
| 9.2.2 L | 2 | | YHD Website Quality Improvements, H1N1 After-Action Activities-Timeline: Jan 1 to June 30, 2011, |
| 9.2.3 L | 2 | | Creating a Culture of Quality Improvement for Public Health Leadership' training |

Score Totals for Standard: 2 Implement Quality Improvement

| | Specific LHI Totals |
|------------------------|---------------------|
| Demonstrated | 100% |
| Partially Demonstrated | 0% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

**Yakima Health District
Program Report**

Program: Communicable Disease

| Domain Standard Measure | Measure | Score | Comments | Documents | Exemplary Documents |
|-------------------------|---|-------|--|--|---------------------|
| 6.2.3 L | Provide education to regulated entities regarding their responsibilities and methods to achieve full compliance with applicable laws | 2 | | YHD Bulletin April and October 2010, | |
| 6.3.1 L | Maintain current written procedures and protocols for conducting enforcement actions | | | | |
| 6.3.2 L | Conduct inspection activities of regulated entities according to mandated frequency and/or a risk analysis method that guides the frequency and scheduling of inspections of regulated entities | | | | |
| 6.3.3 L | Conduct enforcement activities and follow up on complaints according to procedures and protocols for both routine and emergency situations | | | | |
| 6.3.4 L | Conduct analysis of complaints, violations and enforcement activities to determine patterns, trends, compliance and effectiveness | | | | |
| 8.2.1 L | Complete performance evaluations and improvement/training plans | 1 | Tracking form should be updated to show percent of employees with current evaluations. | YHD PERFORMANCE EVALUTATION POLICY, YAKIMA HEALTH DISTRICT-PERFORMANCE APPRAISAL FORM (REVISED 7/29/2010), YHD EMPLOYEE EVALUATION TRACKING REPORT | |

**Yakima Health District
Program Report**

Program: Communicable Disease

| Domain Standard Measure | Measure | Score | Comments | Documents | Exemplary Documents |
|-------------------------|--|-------|----------|--|---------------------|
| 9.1.3 L | Establish goals, objectives and performance measures for processes, programs and interventions | 2 | | YHD BCCHP Work Plan 10-20-09, SNAP-ED applications for 2009, 2010 and 2011 | |
| 9.1.4 L | Monitor performance measures for processes, programs and interventions | 2 | | YHD 2010 Region II Plan, Progress Reporting Tool for July 1 2010 thru Nov, SNAP-ED Quarterly reports- 2010 | |

Score Total for: Communicable Disease

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 75% |
| Partially Demonstrated | 25% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding

**Yakima Health District
Program Report**

Program: Food Safety

| Domain Standard Measure | Measure | Score | Comments | Documents | Exemplary Documents |
|-------------------------|---|-------|---|---|---------------------|
| 6.2.3 L | Provide education to regulated entities regarding their responsibilities and methods to achieve full compliance with applicable laws | 2 | | EH Educational Events By Topic for 2010 | |
| 6.3.1 L | Maintain current written procedures and protocols for conducting enforcement actions | 2 | | Washington State Retail Food Code-- Working Document, Food Program Policies and Procedures | |
| 6.3.2 L | Conduct inspection activities of regulated entities according to mandated frequency and/or a risk analysis method that guides the frequency and scheduling of inspections of regulated entities | 2 | | Food Service Est Activity logs for three food establishments, •System report and calendar for April and May 2011 showing scheduled inspections, | |
| 6.3.3 L | Conduct enforcement activities and follow up on complaints according to procedures and protocols for both routine and emergency situations | 2 | | YHD FOOD POLICIES, SUMMARY CASE REPORT FOR FOOD ESTABLISHMENT, IMPROVEMENT PLAN FOR FSE, Food Service Est Improvement Plans for three food establishments | |
| 6.3.4 L | Conduct analysis of complaints, violations and enforcement activities to determine patterns, trends, compliance and effectiveness | 1 | Unable to verify a report of analysis of complaints, violations or enforcement activities to identify trends and/or effectiveness in enforcement actions. | Excerpts from EH Staff meeting minutes - March 2010 to current | |

Yakima Health District Program Report

Program: Food Safety

| Domain Standard Measure | Measure | Score | Comments | Documents | Exemplary Documents |
|-------------------------|--|-------|---|--|---------------------|
| 8.2.1 L | Complete performance evaluations and improvement/training plans | 1 | The tracking form should be updated with the percent of employees with current evaluations. | YHD PERFORMANCE EVALUTATION POLICY, YAKIMA HEALTH DISTRICT- PERFORMANCE APPRAISAL FORM (REVISED 7/29/2010), YHD EMPLOYEE EVALUATION TRACKING REPORT | |
| 9.1.3 L | Establish goals, objectives and performance measures for processes, programs and interventions | | | | |
| 9.1.4 L | Monitor performance measures for processes, programs and interventions | | | | |

Score Total for: Food Safety

| | Specific LHJ Totals |
|------------------------|---------------------|
| Demonstrated | 67% |
| Partially Demonstrated | 33% |
| NOT Demonstrated | 0% |

Note: Totals may not equal 100% due to rounding