

Collaborative with a Capital “C”



Systems are perfectly designed to produce the results they achieve

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IHI's* Breakthrough Series

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- Also known as the Collaborative Method
- It is an improvement method that relies on spread and adaptation of existing knowledge to multiple settings to accomplish a common aim
- Methodology to accomplish organizational system change

*Institute for Healthcare Improvement www.ihl.org

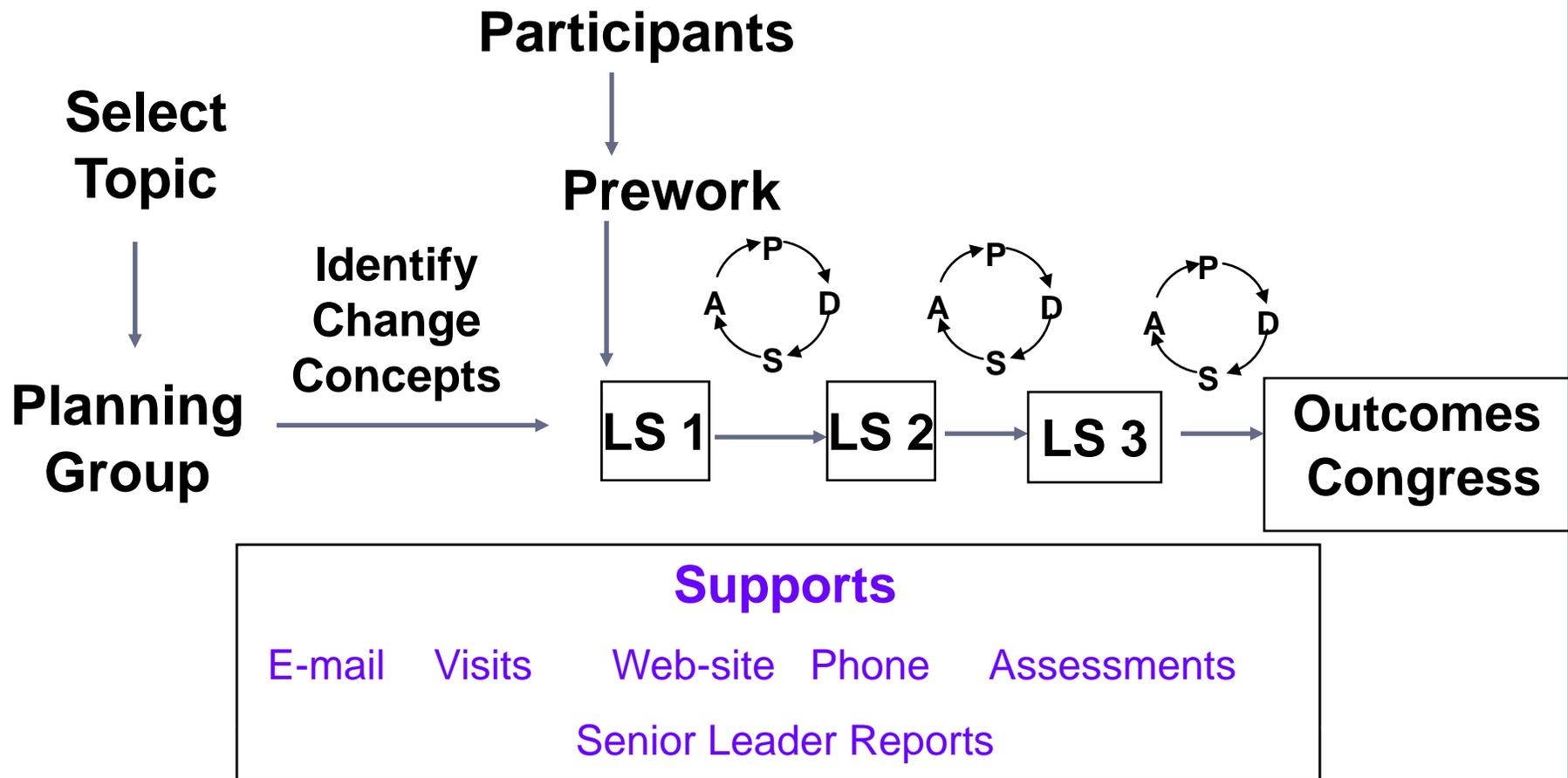


The Advantage of a Learning Collaborative for Improvement

- **Learning Collaborative:** a group of multi-disciplinary teams from multiple organizations which come together over the course of a year in structured meetings and phone contacts to accomplish specific learning objectives.
- National experience demonstrates significant boost in pace and level of achievement of outcomes by sharing lessons learned.



Collaborative Process (IHI)



Characteristics of a Collaborative

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- **Team approach**
- **Performance measures**
- **Teams from multiple organizations**
- **One for all, all for one**
- **Promotes a culture of change**
- **Standardizes practice**
- **Sustainable change**



Modified Collaborative Approach

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- Shortened timeframe (7-8 months)
- 1st Learning Session - all sites receive training in:
 - MAPP Process and Tools
 - Development of CHIP
- Site-based teams develop work plan for development of CHIP/SHIP
- Series of iLinc sessions with coaching from consultants (action periods)
- Final results/presentation day (2nd Learning Session)



Team Expectations

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- Identify 3-7 members from the site as the Collaborative Team
- Provide a senior leader from the site to sponsor and actively support the team
- Provide the resources and staff time to conduct CHIP development process
- Participate in several iLinc meetings to share progress
- Share information with the other Collaborative participants
- Present your work at the Spring Learning Session



CHIP/SHIP Development

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- Use aspects of the MAPP process
- Each team is at a different place in planning and development
 - Grays Harbor – Past use of MAPP in 2005 (obesity prevention) & 2007 (internal strategic plan)
 - Kitsap – Have not used MAPP, but recently used of Strategic Prevention Framework
 - Walla Walla – Have been in MAPP process for several years and completed all four assessments, and Phase 4- Identify Strategic Issues



What Questions Do You Have?

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