

# PUBLIC HEALTH IMPROVEMENT PARTNERSHIP

## SESSION 3

### Creating a Culture of Quality Improvement for Public Health Leadership

#### SUMMARY

##### **Welcome**

*Jane Lee, Department of Health*

This is a three part QI class sponsored by the Robert Wood Johnson Foundation, Multi State Learning Collaborative grant.

- **Session # 1: Overview of Quality Improvement for PH Leadership**  
Quality improvement principles and methods that support performance management in a public health agency (in-person 10/11 & iLinc 10/14)
- **Session # 2: The Importance of Creating a Culture of QI**  
Three PH leaders (DOH, TPCHD and SRHD) will share their experience and strategies for building a QI culture in their agency ( iLinc 11/1; 2-3:30 pm)
- **Session # 3: Quality Improvement Hands-on Workshop**  
This session will provide tools & strategies to select QI efforts and process and tools for building QI into an agency's culture (iLinc 12/2; 1:30-3:00 pm)

##### **Session #3 - Quality Improvement Hands-on Workshop**

*Marni Mason, MCPP Healthcare Consulting*

Marni reviewed the steps in the PDCA process for Quality Improvement and shared tools to help identify and prioritize opportunities for improvement.

Agency Characteristics Known to Influence Quality Improvement:

- Organizational Culture
- Capacity and Competency
- Alignment and Spread

To view this presentation and a handout, please go to:

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-8.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-8.pdf)

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-9.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-9.pdf)

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