



News Release

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Boil-water advisory lifted for Cristalina Water customers near Ravensdale

OLYMPIA —The almost month-long boil-water advisory for Cristalina Water Co. near Ravensdale ended today, according to the state Department of Health.

A professional water system management company has made repairs, disinfected the water system, and collected multiple sets of water samples for lab analysis. Tests on those samples show the water now meets safe drinking water standards.

The advisory was issued Sept. 28 after potentially harmful fecal coliform bacteria were detected in water quality monitoring samples. The advisory affected 85 homes in rural east King County.

The state Department of Health inspected the water system on Sept. 30 and found a number of significant maintenance problems and no system operator in “responsible charge” of the utility.

The agency worked closely with the system owner to bring in an approved water management company to take over operations and make needed repairs in order to lift the boil-water advisory.

The department is also working with the owner and the state Utilities and Transportation Commission to develop a long-term strategy for the future of the water system.

“We know this advisory has been a challenge for residents served by Cristalina Water Company,” said Heather Bartlett, acting director of the agency’s Office of Drinking Water.

“We’re now headed toward a long-term solution that will help ensure safe and reliable drinking water for years to come. Boiling water is inconvenient at best, but we didn’t want to take a chance on even one person getting sick.”

Since the boil advisory took effect, there have been no confirmed reports of illness that could be directly linked to the Cristalina water system.

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Cristalina customers who have questions about their drinking water can call 360-876-0958.

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