

2015

Communication: The Way to Patient Safety



Washington State
Medical Commission
Educational Conference
September 30th and October 1st 2015

Washington State Medical Commission
2015 Educational Conference
“Communication: The Way to Patient Safety”

WEDNESDAY – SEPTEMBER 30 TH , 2015	
DOUBLETREE SOUTHCENTER – TUKWILA/SEATTLE	
8:00 A.M.	Registration Opens
9:15 A.M.	Welcome: Michelle Terry, MD Chair, Washington State Medical Commission
9:30 A.M.	Dr. Thomas Gallagher University of Washington Promoting Patient-Centered Accountability and Learning Introduction by: Mark L. Johnson, MD. 1 st Vice Chair of the Medical Commission 10 minute Q&A
10:30 A.M.	Larry Mauksch M.Ed Clinical Professor Department of Family Medicine, University of Washington Making the Best use of Time: Communication Skills for Patients and Providers Introduction by: Mimi Winslow, JD. Public Commission Member 10 minute Q&A
11:30 A.M.	Independent Lunch Break
12:30 P.M.	Dr. Joseph Hwang Clinical Associate Professor, Department of Obstetrics & Gynecology, University of Washington School of Medicine and Valley Medical Center Focus on Maternal Well-Being: A Guideline for Clinicians Introduction by: Charlotte Lewis, MD. Congressional District 7 10 minute Q&A
1:30 P.M.	Networking Break
2:00 P.M.	Bonnie Bizzell MBA, M.Ed Foundation for Health Care Quality Communication: A Patient’s Perspective Introduction by: John Maldon, Public Commission Member 10 minute Q&A
3:00 P.M.	Panel Presentation Melanie de Leon, JD, MPA: Executive Director of the Medical Commission Tracy Bahm, JD: Assistant Attorney General, Government Compliance and Enforcement Bruce F. Cullen, MD: Medical Quality Assurance Commission Pro Tem Member Process Transparencies: The Role of the Commission Member in Complaint Assessment and Administrative Hearings
4:00 P.M.	Wrap Up and Discussion

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Thursday – October 1 st , 2015	
DOUBLETREE SOUTHCENTER – TUKWILA/SEATTLE	
8:00 A.M.	Registration Opens
9:15 A.M.	Welcome: Michelle Terry, MD Chair, Washington State Medical Commission
9:30 A.M.	Dr. Mimi Pattison Medical Director for Franciscan Hospice and Palliative Care, Commission Member A Model for Communication in Relationship Centered Care Introduction by: Melanie de Leon, JD, MPA. Executive Director of the Medical Commission 10 minute Q&A
10:30 A.M.	Carol Wagner RN, MBA Senior Vice President Patient Safety, Washington State Hospital Association Transformational Culture: Engagement Leadership, Clinicians and Patients Introduction By: Toni Borlas. Commission Public Member
11:30 A.M.	Independent Lunch Break
12:30 P.M.	Dr. Robert Arnold Director, Institute for Doctor-Patient Communication “Why Can’t We All Get Along?” Handling Conflict with Seriously Ill Patients and Their Families Introduction by: Mimi Pattison, MD. Congressional District 6 10 minute Q&A
1:30 P.M.	Networking Break
2:00 P.M.	Dr. Sam Mandell Assistant Professor in the Division of Trauma and Critical Care, University of Washington Communicating with the Burn Center Introduction by: Theresa Schimmels, PA-C 10 minute Q&A
3:00 P.M.	Dr. John Scott Associate Professor, University of Washington. Medical Director, Telehealth Telemedicine Update Introduction by: William Gotthold, MD. Congressional District 8 10 minute Q&A
4:00 P.M.	Closing: MQAC Strategic Direction Discussion and Conference Debriefing

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Conference Information

Location	Doubletree Suites- Southcenter 16500 Southcenter Parkway Seattle,WA 98188
Cost	This event is free and open to the public
Parking	<ul style="list-style-type: none"> • There is no cost for parking at the DoubleTree • We encourage you to carpool and explore public transit options • A free hotel shuttle is provided from the Seattle-Tacoma Airport
Conference Materials	All speaking materials and conference information will be provided in electronic format. Materials will be posted on http://go.usa.gov/36s2e toward the end of September.
CME Credit	<p>This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Washington State Medical Association and Washington State Medical Commission. The WSMA is accredited by the ACCME to provide continuing medical education for physicians.</p> <p>The WSMA designates this live activity for a maximum of 10 <i>AMA PRA Category 1 Credits™</i>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.</p> <p>This activity meets the criteria for up to 10 hours of Category I CME credits to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.</p>
Disclosure	No one in control of Content has indicated a relevant financial relationship with an ACCME-defined commercial interest. The activity was planned and all presentations will be evidence-based and unbiased.
Other	Seating is limited. We encourage you to complete a registration form in advance.
Conference Website	For more information about the conference, please visit http://go.usa.gov/36s2e
Questions?	Jimi Bush Jimi.bush@doh.wa.gov 360-236-2738

