



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
Olympia, Washington 98504

Pharmacy Quality Assurance Commission

Pharmacy Business Practices Committee

Tentative Agenda – Meeting of January 15, 2015

7:30 – 9:30 am (Webinar with multi-site video-conference options)

- *Directions for attending the video-conference sites or register to join the Webinar are on the next page.*
 - *Note: Public oral comment will be taken at this meeting on designated items at designated times. Written public comment on all committee topics is always welcome: submit to wspqac@doh.wa.gov. Please use email subject: **Pharmacy Business Practices Rules**.*
1. Identification of Committee and Staff. *(Public participants will be asked to introduce themselves before speaking later in the meeting.)* 7:30 am
 2. Meeting Objectives and Process 7:32
 3. Draft Business Practices Committee “Road Map” 7:35
 4. Preliminary Results from 2014 Washington Pharmacy Survey Chair/Staff 7:40
Please review PowerPoint slides and “Overview” from comments report in advance; presentations during meeting will be high-level
 - a. Preliminary Analysis of “Structured” (Multiple Choice) Questions
 - b. Narrative Comments from Survey
 - c. Current Plans for Future Analysis of Survey
 5. Open Discussion of Evidence To Date (Including Survey) on Workload, Staffing, Pace of Work, Interruptions and Impacts on Safety/Quality 8:00
 - a. Focus Questions for Discussion (Chair’s Request)
 - What patterns and possible interpretations of preliminary survey data stand out to you?
 - Do you doubt validity of some apparent patterns? Why?
 - What additional analysis and *feasible* data acquisition would provide more assurance about interpretation?
 - What other specific sources of evidence can we examine?
 - What more should we find out about pharmacy/other QI?
 - b. Open Discussion All
 6. Threshold Question: Do we have sufficient confirmation of broadly perceived problems related to workload, staffing, pace of work and interruptions to move into deeper exploration of impact/risk and other stages of work in this area? Committee 9:15

7. Next Steps Committee 9:25
- a. Next Steps Related to Workload, Staffing, Pacing, Interruptions
 - b. Next Steps Related to Other Topics
 - c. Preview of Coming Committee Meetings
8. Adjourn 9:30 am



Pharmacy Business Practice Committee Meeting Dates

Meeting agendas and any materials for discussion at the meeting will be distributed in a future communication.

Register for webinar at: <https://www3.gotomeeting.com/register/562697398>

Once registered you'll receive an email confirming your registration with information you need to join the webinar.

Or, you may join the meeting at one of the following video-conference sites listed below:

- 1) Washington State Department of Health
[Point Plaza East, Room 152/153](#)
310 Israel Rd. S.E.
Tumwater, WA 98501 (Video Conference)
Contact: Doreen Beebe, PQAC Program Manager 360.236.4834
- 2) Washington State Pharmacy Association
411 Williams Ave
South Renton, WA 98057 (Webinar)
Contact: Jenny Arnold, WSPA Director of Pharmacy Practice Development 425.228.7171
- 3) Washington State Department of Health
[Public Health Laboratories](#)
1610 N.E. 150th St.
Shoreline, WA 98155-9701 (Video Conference)
Space is limited (*reservations required*) – [email wspqac@doh.wa.gov](mailto:wspqac@doh.wa.gov) to reserve your spot.
Contact: Heidi Welborn, Pharmacist Investigator
- 4) Yakima Valley Farm Workers' Clinic
604 W. 1st Ave.
Toppenish, WA 98948 (Video Conference)
Administration Building, Administrative Board room (ground level)
Contact: Elizabeth Jensen, PharmD – Commission Member

- 5) Washington State Department of Health
[River View Corporate Center, Suite 1500](#)
16201 E. Indiana Ave.
Spokane Valley, WA 99216 (Video Conference) *space limited*
Contact: Eleanor Carbett, Pharmacist Investigator

Webinar System Requirements

PC-based attendees

Required: Windows® 8, 7, Vista, XP or 2003 Server

Mac®-based attendees

Required: Mac OS® X 10.6 or newer

Mobile attendees

Required: iPhone®, iPad®, Android™ phone or Android tablet