

SUBJECT:		Visitation Guidelines		NO:	607-0011	
<input type="checkbox"/> Policy		<input type="checkbox"/> Procedure		<input type="checkbox"/> Protocol/Pre-Printed Order		<input checked="" type="checkbox"/> Other: guidelines
<input checked="" type="checkbox"/> New		<input type="checkbox"/> Supersedes #		Effective Date		09/07/2010
Author		Leann Anderson		Date of Electronic Distribution		09/07/2010
Dept. Manager				Medical Director/ CAH Oversight		
Administrative				Policy Committee		
Committee				Other		
Audit Review:		Initials:	S.CARR	TG		
		Date:	04/01/12	02/10/14		

Guidelines for Visitors

PMH Medical Center encourages visitation of family and friends to assist in the health, well being and healing process of our patients. Visitors are requested to limit visits to daytime and early evening hours and be sensitive to the number of visitors in a patient's room allowing time for the patient to rest and heal.

All patients have the right to restrict visitors and are responsible for informing staff of their visitor preferences. If a patient chooses to exclude visitors, staff will adhere to the patient's wishes. A sign indicating visitor restrictions will be placed on the patient's door.

Staff, in collaboration with the patient's physician, has the responsibility to limit visitors when in the best interest of the patient's medical care.

For the health of both patient and visitor there may be times that visitation must be limited such as when a patient is being treated for a contagious disease such as MRSA, RSV, pertussis, gastroenteritis or other conditions that could be spread to visitors either through physical contact or in the air.

Visitors who have experienced a fever, cough, runny nose, sore throat, skin rash, vomiting or diarrhea in the last 48 hours before a visit is planned should be encouraged to stay home until they are certain they will not expose the patient to more risk of disease.

Visitors exhibiting respiratory symptoms may be asked to wear a mask for their protection as well as that of the patient and staff.

Visitation by children is welcomed provided it is beneficial to the patient and/or children. Children under the age of 12 visiting the hospital are to be accompanied by a parent or responsible adult at all times. The parent or responsible adult should consider the

emotional health of the child since seeing a loved one who is seriously ill and/or on supportive equipment may be very traumatic for a child.

The adult(s) responsible for the children needs to be informed of and support the following responsibilities:

- Children need to stay in the room of the patient they are visiting so other patients on the unit can rest without disruption.
- Children's behavior is monitored and controlled by the responsible adult at all times during the visit.
- If the children visiting are disturbing to other patients, visitors, or staff then the responsible adult will be asked to correct the situation or staff will request the children leave the area.

Visitors who are disruptive or disturb patients, staff, or other visitors will be asked to stop the disruptive behavior. Anyone who is asked to stop such behavior and remains out of compliance will be asked to leave the premises by a staff member designated as having security authority.

Visitors who display threatening behavior, either physical or verbal, will be handled by staff in accordance with the Code Gray Procedure up to and including contacting the Prosser Police Department.

Visitors should be respectful of PMH Medical Center's "Tobacco Free Environment" policy, #865-3001 and understand we are a Tobacco-free Campus.

Visitors are encouraged to clean their hands prior to physical contact with a patient or holding a newborn infant.

A meal tray can be obtained through the PMH Food Service Department if desired. Staff and/or Patient Registration staff can assist visitors in purchasing a meal tray.

Staff encountering non-compliant visitors should call their Department Leader or Patient Care Coordinator for assistance.

SUBJECT:	Family/Support Person for Surgery Center	NO:	702.0008
<input checked="" type="checkbox"/> Policy <input type="checkbox"/> Procedure <input type="checkbox"/> Protocol/Pre-Printed Order <input type="checkbox"/> Other: 10-16-07			
<input type="checkbox"/> New <input checked="" type="checkbox"/> Supersedes 702.0008; 4/9/03		Effective Date	10/16/2007
Author	Surgery Center	Date of Electronic Distribution	09/06/2012
Dept. Manager		Medical Director/ CAH Oversight	
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Audit Review:	Initials:	MDF	MF
	Date:	2/10/09	3/12/10
		MF	11/02/11
		MDF	8/30/12
		DG	01/30/14

POLICY: Family/Support person will be strongly encouraged to stay in either Surgery Center or the family waiting area through operative procedures.

Purpose: To facilitate Family/Surgeon interaction throughout hospital stay.

Procedure:

1. When the surgery staff member greets patient in the lobby or Surgery Center, the family/support person will be invited to accompany patient to their room.
2. Family/Support person will be told to stay either in the room or in the family waiting area until surgeon visits pre-op
3. Family/support person will be instructed not to leave the facility if patient is under the age of 18. Obtain the phone number of family member of adult patient if they choose to leave.
4. Family/support person will be instructed as to probable length of procedure and told to be present at the end of the procedure.
5. If patient is to be admitted to acute care, surgery center staff will take family to patient's room and keep the family updated regarding patient's status.
6. Family may be limited as space allows.