



Current Status: Active

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Implementation Date: 03/2014

Last Reviewed: 09/2014

Last Revised: 09/2014

Next Review Date: 09/2017

Owner: Jill Howie: Administrative Director, Patient Care Services

Policy Area: Patient Rights & Ethics

References:

Applicability: Providence Centralia Hospital : Providence Centralia Hospital (phs-wapch)

Patient Rights and Responsibilities

Policy Number: 86100-PRE-023

PURPOSE:

To outline the accountability of Providence Centralia Hospital (PCH) caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the PCH workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of PCH. All of these groups will be referenced in this policy as "caregivers and representatives."

POLICY STATEMENT:

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at PCH. Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

PROCEDURE:

1. "Patient rights and responsibilities" are posted at key entries to PCH.
2. All patients or their designated representative will be given a patient rights brochure; given the opportunity to read it, ask questions and have their questions answered.
3. In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients' rights and responsibilities.
4. If a caregiver becomes aware of a situation where a patient's rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

CONTRIBUTING DEPARTMENTS/COMMITTEE APPROVALS:

WA Council

OWNER:

Administrative Director, Patient Care Services

REFERENCES:

1. Joint Commission
2. Conditions of Participation: Patient Rights 42 C.F.R 482.13 (1999)
3. Washington Administrative Code 246-320-245
4. Per WAC 246-320-141 this policy must be publicly posted on PCH internet site, any updates must be reported to the state and updated on the internet site within 30 days of update

ADMINISTRATIVE APPROVAL:

Chief Executive, SWR

Attachments:

No Attachments

		Approver	Date
		Terry Sullivan: PCH Policy Coordinator (Site Administrator)	08/2014
		Jill Howie: Administrative Director, Patient Care Services	08/2014
		Jill Cooper: SWR VP / Quality	08/2014
		Medrice Coluccio: SWR Chief Executive	09/2014