



Current Status: *Active*

PolicyStat ID: 1032869



<b>Implementation Date:</b>	03/2014
<b>Last Reviewed:</b>	08/2014
<b>Last Revised:</b>	08/2014
<b>Next Review Date:</b>	08/2017
<b>Owner:</b>	Steve Burdick: CEO
<b>Policy Area:</b>	Administration Walla Walla
<b>References:</b>	
<b>Applicability:</b>	Providence St. Mary Medical Center : Providence St. Mary Medical Center (phs- wapsmmc)

## Patient Rights and Responsibilities

### SCOPE

This policy applies to all members of the Providence St. Mary Medical Center workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of Providence St. Mary Medical Center. All of these groups will be referenced in this policy as “caregivers and representatives.”

### PURPOSE

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

### POLICY

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at Providence St. Mary Medical Center. Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

#### Requirements:

“Patient rights and responsibilities” are posted at key entries to Providence St. Mary Medical Center.

All patients or their designated representative will be provided a patient rights brochure; given the opportunity to read it, ask questions and have their questions answered.

In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients’ rights and responsibilities.

If a caregiver becomes aware of a situation where a patient’s rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

### REFERENCES

1. Joint Commission
2. Conditions of Participation: Patient Rights 42 C.F.R 482.13 (1999)
3. Washington Administrative Code 246-320-245

Attachments:

No Attachments

Approver	Date
Steve Burdick: CEO	03/2014
Steve Burdick: CEO	08/2014

COPY