



Current Status: Active

PolicyStat ID: 1050132



Implementation Date: 03/2014
 Last Reviewed: 09/2014
 Last Revised: 09/2014
 Next Review Date: 09/2017
 Owner: Michelle James: PSPH VP / Chief Nursing Officer
 Policy Area: Patient's Rights and Ethics
 References:
 Applicability: Providence St. Peter Hospital : Providence St. Peter Hospital (phs-wapsph)

Patient Rights and Responsibilities

Policy Number: 86100-PRE-036

PURPOSE:

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the Providence St. Peter Hospital (PSPH) workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of Providence St. Peter Hospital. All of these groups will be referenced in this policy as "caregivers and representatives."

POLICY STATEMENT:

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at Providence St. Peter Hospital. Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

PROCEDURES:

1. "Patient rights and responsibilities" are posted at key entries to Providence St. Peter Hospital.
2. All patients or their designated representative will be provided a patient rights brochure; given the opportunity to read it, ask questions and have their questions answered .
3. In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients' rights and responsibilities.
4. If a caregiver becomes aware of a situation where a patient's rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

CONTRIBUTING DEPARTMENT/COMMITTEE APPROVAL:

WA Council

OWNER:

Chief Nursing Officer

REFERENCES:

1. Joint Commission
2. Conditions of Participation: Patient Rights 42 C.F.R 482.13 (1999)
3. Washington Administrative Code 246-320-245
4. Per WAC 246-320-141 this policy must be publicly posted on PSPH internet site, any updates must be reported to the state and updated on the internet site within 30 days of update

ADMINISTRATIVE APPROVAL:

Chief Executive

Attachments:

No Attachments

Approver	Date
Terry Sullivan: PCH Policy Coordinator (Site Administrator)	08/2014
Terry Sullivan: PCH Policy Coordinator (Site Administrator)	08/2014
Sharon Cockrum: Manager, Compliance SWR	08/2014
Michelle James: PSPH VP / Chief Nursing Officer	08/2014
Medrice Coluccio: SWR Chief Executive	09/2014