

Medical Quality Assurance Commission (MQAC)

Educational Workshop Schedule

August 24-26, 2011

Using National Research and Data to Enhance MQAC's Approach to Patient Safety

Department of Health Offices
Point Plaza East (PPE)
310 Israel Road SE
Tumwater, Washington 98501

WEDNESDAY – August 24, 2011 – PPE, Rooms 131, 152 and 153				
	9:00 a.m.	Orientation	New Member Orientation	131
	10 a.m. to noon	Disciplinary Session	Case Reviews - Panel A	152
	10 a.m. to noon	Disciplinary Session	Case Reviews - Panel B	153
	Noon to 12:30 p.m.		Lunch	152/153
	12:30 p.m.	Disciplinary Session	Case Reviews – Panel A	152
	12:30 p.m.	Disciplinary Session	Case Reviews – Panel B	153
THURSDAY – August 25, 2011 – PPE, Rooms 152 and 153 -- OPEN SESSIONS				
1.	8:00 to 9:00 a.m.	Plenary Presentation	Welcoming Remarks: MQAC Chair, Mimi Pattison, MD Keynote Speaker: John Nance, J.D., author, safety expert, and founding board member of the National Patient Safety Foundation. Mr. Nance is the author of <i>“Why Hospitals Should FLY: The Ultimate Flight Plan to Patient Safety and Quality Care”</i> . The book received the James A. Hamilton 2009 Book of the Year Award from the American College of Healthcare Executives.	
	9:00 to 9:15 a.m.		Break	
2.	9 :15 to 10:45 a.m.	Plenary Presentation	Improving the Response to Adverse Events: Washington State Agency for Healthcare Research and Quality (AHRQ) HealthPact Pilot of the Disclosure and Resolution Process Thomas H. Gallagher, MD, University of Washington; Atul Gawande, MD (by teleconference from Harvard); Michelle Mello, JD, PhD (by teleconference from Harvard); (panel participants: Physician’s Insurance, Washington State Hospital Association, Washington State Medical Association, plaintiff attorney, patient advocate)	
	10:45 to 11:00 a.m.		Break	
3.	11:00 to 11:45 a.m.	Plenary Presentation	Understanding and Managing Physicians with Disruptive Behavior Kent E. Neff, MD, FAPA. Founder and former CEO, Springbrook Institute, Inc.; expert witness, health care and industry consultant on influencing physician behavior.	

	11:45 a.m. to 1:00 p.m.	Lunch	Introductions of MQAC Members, Key Staff and Guests Maryella Jansen, Executive Director; Mimi Pattison, MD, Chair and Leslie Burger, MD, Immediate Past Chair
4.	1:00 to 2:30 p.m. and 3:00 to 4:30 p.m.	Breakout Sessions (repeated back to back)	A: Designing Effective Discipline for Disruptive Physicians (PPE Rooms 152/153) Presenter and Facilitator: Kent Neff, MD, FAPA. Founder and former CEO, Springbrook Institute, Inc.; expert witness, health care and industry consultant on influencing physician behavior. B: New York Chapter, American College of Physicians, New York State Near Miss Registry (Town Center One, Room 163) Presenter: Alwin Steinmann, MD, Chief of Academic Medicine/Exempla, Saint Joseph Hospital, Denver, Colorado Facilitator: Megan Davis, Washington State Department of Health
5.	4:30 – 5:00 p.m.	Plenary Discussion	Report Back from Break-out Sessions (PPE Rooms 152/153)

FRIDAY – August 26, 2011 – PPE, Rooms 152 and 153 -- OPEN SESSIONS			
1.	8:00 to 9:00 a.m.	Plenary Presentation	MQAC Pilot Project Update Presenters: Michael Farrell, JD, Legal Unit Manager and Micah T. Matthews, Research and Education Manager
2.	9:00 – 9:15 a.m.		Break
3.	9:15 to 10:15 a.m.	Plenary Presentation	Keys to Transparency: The Importance of Consistency and Predictability in Disciplinary Proceedings. Presenter: Kim O'Neal, Supervising Assistant Attorney General
4.	10:15 – 10:30 a.m.		Break
5.	10:30 a.m. to noon	Plenary Session	Review of draft MQAC policy on Preventing Wrong Site, Wrong Procedure and Wrong Person Surgery, MD2011-08 Facilitator: Michael Bahn, JD
6.	Noon to 12:30 p.m.		Lunch
	12:30 to 1:00 p.m.	Training	Commission Member Computer Training
	1:00 p.m.		Adjourn

NOTICE

This meeting is accessible to persons with disabilities. Special aids and services can be made available upon advance request. Advance request must be made no later than August 23, 2011. For information and assistance, call program staff directly at (360) 236-2757. TDD may also be accessed at 1-800-525-0127 (please wait to be transferred) or by calling (206) 664-0064. Smoking is prohibited at this meeting. Please note that a portion of this workshop will be video-taped.