

## EASTERN DRINKING WATER OPERATIONS

16201 East Indiana Avenue, Suite #1500

Spokane Valley, Washington 99216

MAIN (509) 329-2100 • FAX (509) 329-2104

### REQUESTS FOR INFORMATION AND TECHNICAL ASSISTANCE

The Eastern Drinking Water Operations office is open Monday through Friday 8:00 a.m. to 5:00 p.m. Please direct all inquiries to our main line at (509) 329-2100. Staff are available to assist with most questions immediately. As necessary, other questions will be referred to the appropriate staff for response. Visit our web site at [www.doh.wa.gov/ehp/dw](http://www.doh.wa.gov/ehp/dw)

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#### REGIONAL MANAGER

*Dorothy Tibbetts, MS, MPH*

[Dorothy.Tibbetts@doh.wa.gov](mailto:Dorothy.Tibbetts@doh.wa.gov)

(509) 329-2105

- ◆ Supervises the Eastern Regional Office
- ◆ Participates in the Field Operations Management Team

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#### ASSISTANT REGIONAL MANAGER

*Craig Riley, P.E.*

[Craig.Riley@doh.wa.gov](mailto:Craig.Riley@doh.wa.gov)

(509) 329-2131

- ◆ Supervises the Regional Engineers and Planners
- ◆ Participates in the Field Operations Management Team

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#### REGIONAL ENGINEERS

Regional Engineers are responsible for the implementation of the state's drinking water program in assigned counties. They conduct sanitary surveys and special purpose investigations of public water systems and promote needed water facility improvements. They also review and approve water system plans and specifications for system improvements and provide technical assistance to purveyors and local health departments upon request

ADAMS ASOTIN Klickitat Whitman Yakima	BENTON FERRY FRANKLIN PEND OREILLE STEVENS	GRANT KITITAS LINCOLN	COLUMBIA GARFIELD SPOKANE WALLA WALLA	CHELAN DOUGLAS OKANOGAN HANFORD AREA SYSTEMS
<i>Andres Cervantes, P.E.</i> <a href="mailto:Andres.Cervantes@doh.wa.gov">Andres.Cervantes@doh.wa.gov</a> (509) 329-2120	<i>Jeff Johnson, P.E.</i> <a href="mailto:Jeff.Johnson@doh.wa.gov">Jeff.Johnson@doh.wa.gov</a> (509) 329-2110	<i>Russell Mau, Ph.D., P.E.</i> <a href="mailto:Russell.Mau@doh.wa.gov">Russell.Mau@doh.wa.gov</a> (509) 329-2116	<i>Ed Parry, P.E.</i> <a href="mailto:Ed.Parry@doh.wa.gov">Ed.Parry@doh.wa.gov</a> (509) 329-2123	<i>Mike Wilson, P.E.</i> <a href="mailto:Michael.Wilson@doh.wa.gov">Michael.Wilson@doh.wa.gov</a> (509) 329-2117

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#### SOURCE WATER QUALITY PROGRAM MANAGER

*Stan Hoffman*

[Stan.Hoffman@doh.wa.gov](mailto:Stan.Hoffman@doh.wa.gov)

(509) 329-2132

- ◆ Administers Source Monitoring Program for IOC, SOC, VOC and radionuclides
- ◆ Oversees water quality monitoring reports, susceptibility assessments and consumer confidence reports
- ◆ Provides technical assistance to water systems, local health jurisdictions and the public
- ◆ Conducts water quality investigations and sanitary surveys

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#### WATER QUALITY SPECIALIST

*Mark Steward*

[Mark.Steward@doh.wa.gov](mailto:Mark.Steward@doh.wa.gov)

(509) 329-2134

- ◆ Administers Coliform Program
- ◆ Oversees health advisory process
- ◆ Compiles & interprets water quality results
- ◆ Contact for coliform monitoring requirements

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#### ENVIRONMENTAL SPECIALIST

*Britta Renfro, MS*

[Britta.Renfro@doh.wa.gov](mailto:Britta.Renfro@doh.wa.gov)

(509) 329-2133

- ◆ Administers Nitrate Program
- ◆ Assists with Coliform Monitoring Program/Assists with health advisory process
- ◆ Oversees Chlorination Program

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#### COMPLIANCE PROGRAM MANAGER

*George Simon*

[George.Simon@doh.wa.gov](mailto:George.Simon@doh.wa.gov)

(509) 329-2135

- ◆ Initiates and tracks enforcement actions
- ◆ Operating Permit Program Manager
- ◆ Manages the enforcement database
- ◆ Researches and responds to adequacy requests (loan letters)

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## WATER FACILITY INVENTORY PROGRAM ADMINISTRATOR

- Katrina Anderson***  
[Katrina.Anderson@doh.wa.gov](mailto:Katrina.Anderson@doh.wa.gov)  
(509) 329-2128
- ◆ Reviews & processes Water Facility Inventory (WFI) forms
  - ◆ Administers the Transfer of Ownership Program
  - ◆ Assists with Surface Water Treatment Program

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## REGIONAL PLANNERS

Regional Planners are responsible for the implementation of the state's water system planning program in assigned counties. They review and approve water system plans, small water system management programs, and satellite management agency plans. They provide technical assistance to purveyors regarding source water protection, water use efficiency, municipal water law, and managerial & financial capacity. Planners coordinate with Ecology on SEPA and water resources and act as liaisons with local governments on land use and water system development and the GMA.

<b>CHELAN</b> <b>DOUGLAS</b> <b>FERRY</b> <b>KITTITAS</b> <b>LINCOLN</b>	<b>OKANOGAN</b> <b>PEND OREILLE</b> <b>SPOKANE</b> <b>STEVENS</b>	<b>ADAMS</b> <b>ASOTIN</b> <b>BENTON</b> <b>COLUMBIA</b> <b>FRANKLIN</b>	<b>GARFIELD</b> <b>GRANT</b> <b>KLICKITAT</b> <b>WALLA WALLA</b> <b>YAKIMA</b>
Vacant  (509) 329-2121		Brian Sayrs <a href="mailto:Brian.Sayrs@doh.wa.gov">Brian.Sayrs@doh.wa.gov</a> (509) 329-2137	

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## SANITARY SURVEY PROGRAM MANAGER

- Danielle Russell***  
[Danielle.Russell@doh.wa.gov](mailto:Danielle.Russell@doh.wa.gov)  
(509) 329-2136
- ◆ Coordinates sanitary surveys and technical assistance for the ERO
  - ◆ Primary contact person for third party surveyors
  - ◆ Tracks deficiencies noted on the survey reports for compliance tracking
  - ◆ Performs well-site inspections
  - ◆ Primary liaison with the Local Health Jurisdictions (LHJs)

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## ADMINISTRATIVE SUPPORT

- Susan Stredwick***  
OFFICE MANAGER  
[Susan.Stredwick@doh.wa.gov](mailto:Susan.Stredwick@doh.wa.gov)  
(509) 329-2106
- Diana Jacobson***  
[Diana.Jacobson@doh.wa.gov](mailto:Diana.Jacobson@doh.wa.gov)  
(509) 329-2107
- LeAnn Grant***  
[LeAnn.Grant@doh.wa.gov](mailto:LeAnn.Grant@doh.wa.gov)  
(509) 329-2108
- &**  
***Lavina Long***  
[Lavina.Long@doh.wa.gov](mailto:Lavina.Long@doh.wa.gov)  
(509) 329-2143
- ◆ Arrange training, travel (reservations/expense vouchers)
  - ◆ Building and maintenance contact
  - ◆ Processes complaints for Eastern Region water systems
  - ◆ Public Disclosure Program
  - ◆ Personnel, timekeeping, payroll, and inventory
  - ◆ Meeting logistics, authorize payments, project assistance
  - ◆ Maintains Sub Log database, generates approval letters, invoices, construction reports
  - ◆ Provides administrative support to technical staff, proofing/editing
  - ◆ Maintains database for water system submittals
  - ◆ Project invoicing for water system reviews/approvals and quarterly reports
  - ◆ Answer phones/reception, CCRs, motor pool
  - ◆ Purchase equipment, supplies, & publications, process incoming/outgoing mail

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## SPECIALTY AREAS

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| Ground Water Under the Influence (GWI) | <b><i>Andres Cervantes, P.E.</i></b>   | (509) 329-2120 |
| Lead & Copper                          | <b><i>Ed Parry, P.E.</i></b>           | (509) 329-2123 |
| State Revolving Loan Fund Assistance   | <b><i>Jeff Johnson, P.E.</i></b>       | (509) 329-2110 |
| Surface Water                          | <b><i>Mike Wilson, P.E.</i></b>        | (509) 329-2117 |
| Cross Connection Control               | <b><i>Mike Wilson, P.E.</i></b>        | (509) 329-2117 |
| Water Rights Issues                    | <b><i>Christine Collins, MURP</i></b>  | (509) 329-2122 |
| Disinfection By-Products               | <b><i>Russell Mau, Ph.D., P.E.</i></b> | (509) 329-2116 |