

Choosing a Septic System Pumper

Company: _____
Contact: _____
Address: _____
Phone: _____

Most local health departments and health districts provide an online list of certified pumpers for your area. We recommend contacting at least three certified pumpers and asking them the questions below about their services. Their answers will enable you to select the pumper that best suits your needs. We suggest you locate your septic tank before calling the pumper.

Questions to Ask Certified Pumpers	Answers/Notes
■ What is the cost of the pump-out? Does this charge include both tank chambers?	_____
■ Does this cost include digging to uncover the septic tank lid(s)? <ul style="list-style-type: none">● If not, do you charge by the foot?● If not, how much do you charge to dig out:<ul style="list-style-type: none">— 1 or 2 septic tank lids— Pump tank lid (if you have one)	_____ _____ _____ _____
■ Does this cost include inspection of the inlet and outlet baffles in the septic tank? Do you charge extra to clean the filter baffle?	_____ _____
■ Does this cost apply to all septic tank sizes?	_____
■ Does this cost include dumping fees? Where do you discharge the septage?	_____ _____
■ If the septic tank has not been maintained properly or pumped on a routine basis, is there an additional charge? Some service providers may charge for the extra water and time required to pump a tank that has been neglected.	_____ _____ _____
■ Does this cost include a pump-out of the pump tank? If not, what is the charge of this service? If your septic system has a pump tank, it should be pumped along with your septic tank, rinsed with a hose, and pumped dry. If the pump tank is very full, the service provider may charge an extra fee.	_____ _____ _____ _____
■ Are you able to pump from long distances or along slopes? Is there an additional charge? If your septic tank is located a long distance from where the pumper's truck can access the tank, or if you require pumping up a steep slope, provide the distance and/or elevation between the septic tank and the location where the pumper's truck can obtain access. The Pumper will determine if the truck can provide this type of service, and estimate an additional charge if appropriate.	_____ _____ _____