



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
Olympia, Washington 98504
PHARMACY QUALITY ASSURANCE COMMISSION
Special
Business Meeting Minutes Amended
December 6, 2013
Highline Community College
Mt. Constance
2400 South St.
Des Moines, WA 98198

CONVENE

Chair Christopher Barry called the meeting to order December 6, 2013

Commission Members:

Christopher Barry, RPh, Chair
Elizabeth Jensen, PharmD, Vice-Chair
Dan Rubin, MMP, Public Member
Sepi Soleimanpour, RPh, MBA-HA
Steve Anderson, RPh
Nancy Hecox, PharmD
Al Linggi, RPh, MBA
Tim Lynch, PharmD
Maureen Sparks, CPhT
Kristina Logsdon, Public Member

Guest / Presenters:

Glenn Adams, PharmD for Confluence Health
Terry Clark, PharmD for Confluence Health
Sandra Locklear
Officer Josh Bolender from Liquor Control Board
Shannon Potts, RPh for ReliantRx LTC

Absent Commission Members:

Zavala-Suarez, J. D., Public Member
Gary Harris, RPh,
Maura Little, Public Member

Staff Members:

Joyce Roper, AAG
Christopher Humberson, Executive Director

Gordon MacDonald, Chief Investigator
Tyler Varnum, Pharmacy Investigator
Tim Fuller, Pharmacist Consultant
Cathy Williams, Pharmacist Consultant
Peggy Crain, Rules Coordinator

Absent Staff Members:

Doreen Beebe, Program Manager
Leann George, Secretary Senior

1.2 Approval of Business Meeting Agenda.

MOTION: Dan Rubin moved that the commission approves 1.2. Steve Anderson second. **MOTION CARRIED: 10-0.**

PRESENTATIONS

Confluence Health Updates

Tim Fuller introduced Glenn Adams and Terry Clark from Confluence Health. Glenn Adams provided a brief update to the commission on their approved retail telepharmacies.

Confluence asked for approval to update their P&P to have the ability to deliver medication to the Telepharmacy sites that are not in the equipment so patients can pick them up instead of having them mailed to their homes.

Overview:

- Primary pharmacy in Wenatchee that provides Retail Telepharmacy services to two remote pharmacies in Royal City and Waterville.
- Dispensing close to 200 prescriptions a month total for both pharmacies
- There was one “near miss” in Royal City Telepharmacy it was never dispensed to the patient.
- There have been no errors dispensed to patients
- There has been a substantial growth in prescriptions that we don’t have in telepharmacy equipment. We end up having to mail a lot of medications out. sending a lot of medications out

Process Improvements

- Implement Telepharmacy room surveillance camera
 - ✓ Royal City (9/2013)
 - ✓ Waterville (9/2013)
- Wireless Headsets
- Redundancy

Update to P&P

- Confluence would like to update their policy. They would like to have ability to have them delivered to telepharmacy site and require that all the medications get dispensed just like the medications in the telepharmacy equipment. This will require the patient’s signature and face to face consult with pharmacist prior to dispensing.

- Patients prefer the idea of picking them up at the site than having them mailed to them.

MOTION: Al Linggi moved that the commission require Confluence Health to license the Telepharmacy sites as a pharmacy if there will be medications that are not stored in a robotic device. Dan Rubin second. **MOTION CARRIED: 10-0.**

Glenn Adams and Terry Clark from Confluence Health provided a brief update regarding their approved Remote Infusion Supervision and Order Entry to the commission.

Current Infusion Therapy at Confluence Health

- Wenatchee Infusion
 - ✓ Outpatient hospital based dept
 - ✓ Pharmacy staff (2 Technicians, 2 Pharmacists)
- Omak Infusion
 - ✓ Rural Health Clinic
 - ✓ “Mixing” performed by nursing staff
- Moses Lake Infusion
 - ✓ Rural Health Clinic
 - ✓ “Mixing” performed Technician remotely monitored by a pharmacist

Remote Infusion

- Moses Lake Infusion (Remote Technician)
- Wenatchee Valley Hospital (pharmacy staff)
- Maintains a 3 to 1 ratio of Technicians to Pharmacist
- Utilize all of our current pharmacy policy and procedures (Hospital Standards)
- Electronic Medical Record (physician order entry)
- Video/Audio Technology to remotely supervise technician

Planning for Patient Safety

- Mixing room upgrade
 - ✓ June 2013 a glove box was installed in the Moses Lake Mixing room to meet 797 guidelines. This could cause disruption in the telepharmacy over view. To be proactive a pharmacist was on site during the project in case the telepharmacy link was not available.

Success and Challenges

- Interventions
 - ✓ Over view by pharmacist on the day of treatment
 - ADR prevention: Lab data reviewed on day of therapy allows dosage adjustments.
 - Optimizing therapy based on lab data review.
- The most current order wasn't always available in the clinic.
- Pharmacist over view of all orders prior to administration.

Statistics

- 938 separate patient visits (Feb 2013 – July 2013)
- 3216 images captured for documentation and stored
- One near miss wrong dose was in EMR when the original paper order was reviewed by the pharmacist. The pharmacist was able to intervene before the medication was mixed.

Confluence “IV Robot”

Glenn Adams, PharmD introduced the new technology used in sterile compounding the “IV Robot” technology.

Why Automate Sterile Compounding

- Patient safety
- Regulatory compliance
- Centralized compounding center
- Dirtiest item in the hood = the people

Automation Selection Process

- FDA approved device
- USP 797 Compliant
- Batch IV production
- Patient specific IV production
- Manual IV production
- ROI vs. Patient Safety

IV Robot

- Non-Hazardous IV’s
- Batch IV’s
- Patient Specific IV’s
- Self contained sterile compounding room (ISO Class 5)
- IV bags and syringes
- Dilution capabilities
- “Hood” certification
- Sterility testing

Achievements

- Quality Controls
 - ✓ Barcode verification
 - ✓ Video/camera monitoring (image storage)
 - ✓ Double gravimetric control
 - ✓ Electronic audit trail of compounding
- Standard work – forced compliance
- Redundancy if robot or manual IV automation fails
- Compliments infusion telepharmacy practice
- Patient Safety

Implementation Timeline

- Robot Install
 - ✓ Aug 19 Kickoff
 - ✓ Sep 9 – 15 Go-live
 - ✓ Conservative implementation (batch)
 - Anesthesia products
 - Lidocaine syringes
 - Oxytocin bags
 - ✓ Patient specific production in the future (interface)

- Manual IV Automation Install
 - ✓ Aug 21-22 Sterile IV Compounding Kaizen
 - ✓ Sept 16 Kickoff
 - ✓ Sept 30 Go-live
 - WVH
 - CWH
 - Infusion centers - TBD

Synthetic/Designer Drugs

Chris Humberson led the discussion regarding emerging information regarding new dangerous substance being sold as legal alternatives to marijuana and amphetamines. Chris introduced Sandra Locklear who attended to share a personal story regarding synthetic drug use and Officer Josh Bolender from Liquor Control Board.

Sandra Locklear shared her son Milo's story about his battle with Synthetic Drugs and loss of his life. She is very passionate about banning these Synthetic drugs and how available they are. Sandra ended her story with a plea to the commission to ban all synthetic drugs from Washington State and to provide better oversight and funding for routine testing for synthetic drugs and cannabis when listed on court orders.

Josh introduced himself to the commission before sharing with the commission what the officers from the Liquor Board are seeing out in the field. They are in and out of smoke shops on a daily basis. It is easier to find a smoke shop that doesn't sell synthetic drugs. The labeling says "not for human consumption" and there are tons of labeling geared toward kids as well. The labeling used to have what the package does not contain, which are the illegal ingredients. Now most packages don't have any ingredient information on the labels. There are so many various ways of packaging, labeling. The availability of this has spiked.

Al Linggi volunteered to do some investigation on the "science aspect" of synthetic drugs with the University of Washington. He will bring some more information to the commission in January.

ReliantRx LTC Pharmacy

Shannon Potts, RPh presented a proposal by REliantRx Long Term Care Pharmacy to use remote medication order processing from home to service long-term care facilities.

Procedure Overview:

General

- Remote staff access for patient care purposes will comply with all relevant state and federal laws.
- An audit trail will be maintained allowing identification of staff that have performed remote activities and the actions they performed while performing remote work.
- Remote patient care will only be performed by pharmacists Employed by ReliantRx who are fully trained and experienced in performing on site the work they would be performing remotely.

- Pharmacists performing work functions from home are required to maintain an environment free from distractions and home responsibilities for the time they are performing these work functions.
- Participation in remote order entry and other remote clinical functions will be voluntary for staff and not a requirement for employment. Pharmacists will be provided the opportunity to volunteer.
- Communication via phone or notes attached to order
- Director of Pharmacy or CEO will determine need for on-call remote pharmacy services
- Technical support will also be available for any issues that arise.

Remote Pharmacy Services

- Supplemental order entry
- Cycle/MAR (medication administration record) reconciliation
- MAR correction review
- Initial Verification of Orders
- Clarification of Orders
- MTM (medication therapy management)
- Medication review
- Returning facility phone calls
- DOES NOT INCLUDE: Final verification of medication

Patient Confidentiality

- Patient confidentiality will be maintained
- Remote patient care activities will be performed in a private area to prevent a confidentiality breach.
- Inspection of the proposed order entry area at a home will occur by the Director of Pharmacy before approval is given to check for compliance with all security measures.
- No patient information shall be maintained on private computers.
- Anything printed during patient care activities will be shredded when work is completed.
 - Designated "shred" bins will be routinely cleaned out and picked up to be properly destroyed
- Remote access shall be via secure virtual private network connection. The application will not reside on a private computer.
- The remote access session will automatically log the user off using the FrameworkLTC/DocuTrack system timeout intervals for inactivity.

Policy Review

- This policy will be reviewed annually

The commission requested that RelientRx make some amendments to their P&P then come back to the board for approval. Staff will work with RelientRx to meet the concerns of the commission.

NAPLEX Study Plan

A commission panel was asked to consider a request by Pharmacist Applicant David Larson for authorization to re-take the North American Pharmacist License Examination. The applicant presented a study plan for consideration by a panel of the commission

MOTION: Nancy Hecox moved that the panel accept the plan as submitted in addition he is required to complete an additional 300 intern hours and wait 12 months before taking the NAPLEX. Elizabeth Jensen second. **MOTION CARRIED: 4-0.**

LEGISLATION AND RULE MAKING

Meet Me Call

The commission named Elizabeth Jensen as the representative and Tym Lynch as the alternate to participation on legislative “meet me call” to discuss legislative bills that may potentially impact multiple professions.

Rules and Legislation Implementation Update

Rules Process Overview

Peggy Crane provided the commission with a rules overview for the new commission members was able to answer questions from the commission.

Compounding Rules there have been 3 stakeholder meetings and still working on draft language in the CR102.

SSB5416 Electronic Communication of Prescription

MOTION: Dan Rubin moved commission allows staff to proceed with the CR102 for Electronic Communication of Prescription. Elizabeth Jensen second. **MOTION CARRIED: 10-0.**

HB1609 – Renaming the Board of Pharmacy

MOTION: Elizabeth Jensen moved commission allows staff to proceed with the CR105 expedited process for Renaming the Board of Pharmacy. Steven Anderson second. **MOTION CARRIED: 10-0.**

Correspondence

The commission discussed all correspondence received or distributed.

- a) Washington Recovery Program for Pharmacy – WRAPP Reports
- b) Letter to Care Health Solutions – Technician Training Program
- c) Ltr: regarding pharmacy dispensing practices
- d) DEA Press Release: *Three More Synthetic Drugs Become Illegal for at Least Two Years*

OTHER

Eligibility for Pharmacy Intern Registration

The commission was asked for clarification on when a WSU or UW student eligible could be issued a pharmacy intern registration. In the past authorization was based on notice from the school showing acceptance into the pharmacy program. Recently, the department of health received a notice from WSU advising the commission of the students that will be admitted beginning the fall semester 2014.

After some discussion there was no motion made on this. Chris Humberson will work with credentialing and report back to the commission.

Policy Review and Revisions

- a) Continuing Education Approved by Another Board Review of Draft Policy

MOTION: Tym Lynch moved staff accept Continuing Education approved by Washington State or ACPE certified classes for pharmacist and pharmacy technicians. Steve Anderson second. **MOTION CARRIED: 10-0.**

- b) Policy/Procedure #40 Qualification for Re-exam NAPLEX

Policy/Procedure #40 Qualification for Re-exam NAPLEX was tabled until the meeting in January because there was no material.

Recognition of 50 Years of Services

The Chair read the names of the pharmacists that have been licensed in Washington State for 50 years.

2014 Meeting Dates and Travel Calendar

The commission was asked to finalize and discuss the 2014 meeting and travel calendar.

MOTION: Dan Rubin moved that the commission accept the 2014 meeting calendar with a change to the October meeting date to be October 23-24, 2014. Tym Lynch second. **MOTION CARRIED: 10-0.**

Review of Performance Measures

Chris Humberson just provided information in the commission meeting packet regarding Department of Health Credentialing, Investigations, and Case Dispositions and the performance measures. There were no questions from the commission.

Model Bylaws

Chris Humberson led the initial discussion on model bylaws to provide a framework from commission operations and management not covered in law or rule. He shared a template with the commission so they had an understanding of bylaws. Bylaws are not due from the commission until 2014.

Election of Commission Officers

The commission was asked to consider suspending election of officers until December 2014 to ensure consistency in the parliamentary function of the commission.

MOTION: Tym Lynch moved that the commission keep the existing leadership until December 2014 as suggested by commission staff. **MOTION CARRIED: 10-0.**

OPEN FORUM

There being no further business, the board adjourned at 4:15 pm

PRESENTATION OF AGREED ORDERS

CLOSED SESSION

Next scheduled business meetings: Business Meeting Agenda

Date: January 23, 2014
Time: 9:00 a.m.
Location: Department of Health
PPE Room 152/153
310 Israel Rd SE
Tumwater WA 98501

Respectfully Submitted by:

*Leann George, Program Support
Approved on January 23, 2014*

*Christopher Barry, Chair
Washington State Board of Pharmacy*