

# Public Health Performance Management Centers for Excellence

## Learning Congress 2013 Agenda

**September 23, 2013**

**Doubletree by Hilton, SeaTac**

**18740 International Blvd, Northwest Meeting Rooms**

**SeaTac, Washington**

**9:00 AM to 4:00 PM**

- 9:00 Welcome
- 9:05 Keynote speakers –  
Liza Corso, MPA, Senior Advisor for Public Health Practice and Accreditation,  
Craig Thomas, Director of the Division of Public Health Performance Improvement,  
Centers for Disease Control and Prevention, Office for State, Tribal, Local and Territorial  
Support, Division of Public Health Performance Improvement
- 9:50 Public Health Performance Management Centers for Excellence, Review of Accomplishments
- 10:05 Northwest Center for Public Health Practice, Summary of Evaluation Results
- 10:20 *Networking time – please explore the team storyboards!*
- 10:50 Introduce presenters
- 10:55 Benton-Franklin – Community Health Improvement Plan (CHIP)
- 11:20 Snohomish – Public Records Request Process Improvement
- 11:45 *Lunch on our own – available to purchase from the hotel*
- 12:45 Introduce presenters
- 12:50 Grant – Septic System Permitting Process Improvement
- 1:15 Island – Streamlining Payment Processes to Improve Customer Satisfaction
- 1:40 Kitsap – The “Tech Physical” Quality Planning Project
- 2:05 Kittitas – Streamlining Food Inspection Data Collection & Compilation
- 2:30 *Networking time – please explore the team storyboards!*
- 2:45 Introduce presenters
- 2:50 Clallam – Public Health Archive Project: Where are the Documents?
- 3:15 Whatcom – Improving WIC Scheduling Efficiencies
- 3:40
- Standards and Accreditation Coordinators Workgroup
  - Preview Year 4 Training Calendar
  - Anticipated QI project funding opportunity for the coming year
  - PHQIX
- 4:00 Closing

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