



STATE OF WASHINGTON  
DEPARTMENT OF HEALTH  
*Olympia, Washington 98504*

WASHINGTON STATE PHARMACY QUALITY ASSURANCE COMMISSION

April 14, 2016

*Amended*

Meeting Minutes

Comfort Inn

Evergreen Room

1620 74th Ave. SW.

Tumwater, WA 98501

**CONVENE**

Chair Tim Lynch called the meeting to order April 14, 2016.

*Commission Members:*

Maureen Sparks, CPhT  
Olgy Diaz, Public Member  
Tim Lynch, PharmD, Chair  
Elizabeth Jensen, PharmD  
Arun Sambataro, Public Member  
Steve Anderson, RPh  
Jerrie Allard, Public Member  
Christopher Barry, RPh  
Matthew Ronayne, RPh  
Judy Guenther, Public Member  
Sepi Soleimanpour, RPh, MBA-HA  
Teri Ferreira, RPh  
Nancy Hecox, PharmD, Vice Chair

*Guest / Presenters:*

Michael Porter, Pharmacist-in-charge for  
Trios Southridge Hospital Pharmacy  
Michael Li, Pharmacy Manager for St. Joseph  
Medical Center Hospital  
Dave Rose, PharMerica, Pharmacy Director in  
Kent, WA  
Tanya Hamilton, PharMerica, Pharmacy  
Director in Spokane, WA

*Absent Commission Member:*

Cheryl Adams, PharmD  
Kenneth Kenyon, PharmD, BCPS

*Staff Members:*

Joyce Roper, AAG  
Lisa Hodgson, Director of HPF  
Cathy Williams, RPh, Pharmacist Consultant  
Doreen Beebe, Program Manager  
Rich Cieslinski, Rules Coordinator  
Gordon MacDonald, RPh, Chief Investigator

Leann George, Secretary Senior

*Absent staff:*

Irina Tiginyanu, Pharmacy Technician Analyst

### **Call to Order**

- 1.1 Approval of Business Meeting Agenda
- 1.2 Approval of February 12, 2016 Meeting Minutes
- 1.3 Approval of March 3, Business Meeting Minutes

**MOTION:** Elizabeth Jensen moved that the commission approve the Business Meeting Agenda. Steve Anderson seconded. **MOTION CARRIED: 13-0.**

**MOTION:** Steve Anderson moved that the commission approve the February 12, 2016 Special Meeting Minutes. Sepi Soleimanpour seconded. **MOTION CARRIED: 13-0.**

**MOTION:** Elizabeth Jensen moved that the commission approve the March 3, 2016 Special Meeting Minutes. Sepi Soleimanpour seconded. **MOTION CARRIED: 13-0.**

### **Consent Agenda**

- 2.1 Program Performance Measures
- 2.2 Program Budget Reports
- 2.3 NPLEx Monthly Report Acceptance
  - March 2016
- 2.4 Pharmacies and Other Firm Application Approval
  - New and Closed Pharmaceutical Firms Report
- 2.5 Pharmacy Technician Training Program Approval
  - a) Clover Park Technical College
  - b) CVS
  - c) Fred Meyer
  - d) Lakewood Pharmacy
  - e) SeaMar Pharmacy
  - f) Skagit Regional Clinics Riverbend Pharmacy
  - g) Walmart
  - h) Yokes Pharmacy
- 2.6 Ancillary Utilization Plans
  - a) Albertson's Pharmacies – multiple locations
  - b) Cascade Animal Care Pharmacy
  - c) Costco Mail Order Pharmacy
  - d) CVS
  - e) Genoa Pharmacy
  - f) Kennewick General Hospital (dba Trios Women's and Children's Hospital Pharmacy)
  - g) Laketown Pharmacy
  - h) Nimble Rx Pharmacy
  - i) Professional Pharmacy
  - j) Skagit Regional Clinic Pharmacies (3 locations)

k) Trios Southridge Hospital Pharmacy

## 2.7 Automated Drug Distribution Device Approval

a) Providence Hospice Care – Everett

b) Propac Pharmacy for Canterbury House Skilled Nursing Facility

**MOTION:** Maureen Sparks moved to approve Item 2.3, 2.4, 2.5 (b, c, d, e, f, g, and h), and 2.6 (b, c, e, and j) and that Items 2.2, 2.6 (a, d, f, g, h, I & k) 2.7 (a & b) be pulled for further discussion. Teri Ferreira second. Matthew Ronayne recused himself from Item 2.5 (c). **MOTION CARRIED: 12-0.**

**MOTION:** Elizabeth Jensen moved to approve Item 2.5 (a). Judy Guenther second. Maureen Sparks recused herself. **MOTION CARRIED: 12-0.**

## New Business

### NABP 112th Annual Meeting in May 2016

Steve Saxe, acting Executive Director for PQAC requested approval from the Commission to attend the 112<sup>th</sup> Annual NABP Meeting with Nancy Hecox and Maureen Sparks.

**MOTION:** Nancy Hecox moved that the commission approve Steve Saxe to attend the NABP District Meeting. Maureen Sparks second. Elizabeth Jensen abstained. **MOTION CARRIED: 12-0.**

As voting delegate at upcoming NABP Annual Meeting Nancy requested direction from the Commission whether to support or not support the resolutions and if there was discussion the Commission would like her to engage in during the voting process. The Commission discussed each resolution briefly.

Resolution - White bagging and Brown bagging (co-supported by District 2): The Commission agreed to support.

Resolution - Nalaxone Rescue Kits (Co-supported by Districts 2 and 4): The Commission agreed to support.

Resolution - Utilization of PMP and Other Data (Co-supported by Districts 1 and 4): The Commission agreed to support.

Resolution – Technician Roles Outside of the Pharmacy (Co-supported by Districts 6 and 8): The Commission agreed to support.

Resolution – Telepharmacy Resolution (Co-supported by Districts 4, 6 and 7): The Commission agreed to support.

Resolution – Leadership Resolution (Co-supported by Districts 6 and 7): The Commission agreed to support.

## Consent Agenda Items for Discussion

### 2.2 Program Budget Reports

During the business meeting in March Commission members had some concerns about PQAC's budget reports and asked staff to provide more details. Steve Saxe was able to

provide a more detailed list of expenditures and answer questions.

**MOTION:** Elizabeth Jensen moved that the Commission approve Item 2.2 from the Consent Agenda. Nancy Hecox second. **MOTION CARRIED: 13-0.**

## **2.6 Ancillary Utilization Plans**

- a. Albertson's Pharmacies
- g. Laketown Pharmacy
- h. Nimble Rx Pharmacy
- i. Professional Pharmacy

Chris Barry's concern was that these AUP's didn't specify that pharmacy assistants do not select product. The Commission did discuss the template that is on the WSPQAC website and whether or not that should be amended with this specific language for.

**MOTION:** Chris Barry moved that the Commission approve Items 2.6 (a, g, h & i). Elizabeth Jensen second. **MOTION CARRIED: 13-0.**

## **2.6 (f) Kennewick General Hospital**

Chris Barry's asked for clarification that a pharmacist and pharmacy technician were there for only an hour and half.

**MOTION:** Chris Barry moved that the Commission approve Items 2.6 (f). Nancy Hecox second. **MOTION CARRIED: 13-0.**

## **2.6 (k) Trios Southridge Hospital Pharmacy**

This item was tabled for further discussion with the Trios Southridge Hospital Pharmacy's presentation later in the business meeting.

## **2.6 (c) Costco**

Sepi Soleimanpour was concerned about the language "formerly known as a level A pharmacy assistant" removed to avoid any future confusion.

**MOTION:** Sepi Soleimanpour moved that the Commission approve Items 2.6 (c) with the suggested amendments. Teri Ferreira second. Steve Anderson recused himself. **MOTION CARRIED: 12-0.**

## **2.7 Automated Drug Distribution Device Approval**

- (a) Providence Hospice Care – Everett

**MOTION:** Elizabeth Jensen moved that the Commission approve Items 2.7 (a) with the suggested amendments. Steve Anderson second. Chris Barry recused himself. **MOTION CARRIED: 12-0.**

- (b) Propac Pharmacy for Canterbury House Skilled Nursing Facility

This was pulled over concern of this being a retrospective item and whether security and access for an ADDD is a specialized function. There was a brief discussion that due to a potential miscommunication there are some of these retrospective ADDD's are being cleaned up.

**MOTION:** Teri Ferraria moved that the Commission approve Items **2.7** (b). Steve Anderson second. **MOTION CARRIED: 13-0.**

### **Correspondence**

The commission discussed correspondence received or distributed on behalf of the commission.

- a. NABP e-Mailbag – Antitrust Activities
- b. NABP Memo – CriticalPoint Isolators Discussion
- c. NABP Memo – MultState Pharmacy Jurisprudence Exam Registration
- d. Petition for Review pursuant to RCW 24.05.570(4)– WA Superior Court
- e. Commission Response to Rule Petition WAC 246-883-020
- f. Containment Technologies Group, Inc. – False and Misleading Training

**3.2 (a)** The Commission inquired whether this issue impacts Washington State regulatory entities. AAG, Joyce Roper provided some information on what the Attorney General's Office has been doing to review. The ATG Office is watching all regulatory activities and any rulemaking for concerns. They are still evaluating guidance and not recommending any legislative changes at this time.

**3.2 (d & e)** Jerrie Allard recused herself from this brief discussion. The Commission confirmed they did grant the Petition to Review pursuant to RCW 24.05.570(4) and the letter of denial for the Rule Petition WAC 246-883-020 was sent out.

### **Request/Proposals**

#### **Trios Southridge Hospital Pharmacy**

Lisa Roberts introduced Michael Porter, PharmD pharmacist in charge for Trios who was available to answer questions from the Commission. Trios requested to provide remote medication processing services (RMOP) to Kennewick General Hospital Pharmacy and to receive RMOP from outside vendor. This proposal includes a request by Kennewick General Hospital to receive RMOP from Trios Southridge Hospital Pharmacy as well as from an outside vendor.

**MOTION:** Chris Barry moved that the Commission approve Trios Southridge Hospital Pharmacy to **provide** Remote Medication Order Processing to their commonly owned Kennewick General Hospital when needed during Southridge's open business hours. Maureen Sparks second. **MOTION CARRIED: 13-0.**

**MOTION:** Maureen Sparks moved that the Commission approve Kennewick General Hospital Pharmacy to **receive** Remote Medication Order Processing when needed from

their commonly owned Trios Southridge Hospital Pharmacy. Sepi Soleimanpour second. **MOTION CARRIED: 13-0.**

**MOTION:** Teri Ferreira moved that the Commission Trios Southridge Hospital Pharmacy to **receive** Remote Medication Order Processing during afterhours from a Commission approved outside vendor. Judy Guenther second. **MOTION CARRIED: 13-0.**

**MOTION:** Steve Anderson moved that the Commission approve Kennewick General Hospital Pharmacy to **receive** Remote Medication Order Processing from a Commission approved outside vendor during the health system pharmacy's afterhours. Teri Ferreira second. **MOTION CARRIED: 13-0.**

#### **Consent Agenda Item 2.6 (k) Trios Southridge Hospital Pharmacy**

**MOTION:** Elizabeth Jensen moved that the Commission approve Trios Southridge Hospital Pharmacy's request for technician specialized function to utilize technicians to remotely distribute the bar code scanned drugs to other facilities. Maureen Sparks second. **MOTION CARRIED: 13-0.**

#### **Franciscan St. Joseph Medical Center**

Cathy Williams provided the Commission a brief description of the request from Michael Li, Pharmacy Manager at St. Joseph Medical Center Hospital. St. Joseph Medical Center asked the Commission for an exception to the Pharmacist to Technician Ratio for one hour a day, 5 A.M. to 6 A.M. Mr. Li was able to answer the questions and concerns from the Commission along with the steps taken to justify requesting for this exception.

**MOTION:** Maureen Sparks moved to approve the request for an exception to the Pharmacist to Technician Ratio from St. Joseph Medical Center for the purpose of medication reconciliation from 5 A.M. to 6 A.M. only. This requires a one year follow up report to include how much interaction it causes with the pharmacist and did this meet the desired goal. Judy Guenther second. Tim Lynch recused himself, Matthew Ronayne opposed. **MOTION CARRIED: 11-1.**

#### **Open Forum**

*Grant Chester* shared his perception about Technician to Pharmacist ratio. At one point there were two different ratios, one for retail and one for hospital. Requests for exceptions to the ratio had to go before the legislation. A change was made to one ratio and allowed for the Commission to approve exemptions.

*Jeff Rochon with WSPA* reinforced the comment made from Grant Chester and suggested that the Commission should consider a change regarding ratio process. WSPA would help educate people on what is specialized functions and components in an AUP to assist the Commission and those who want to present to the Commission in the future.

*Gary Harris* asked the Commission members to please always speak into microphone it can be really tough to hear in the audience. During the January meeting there was

discussion regarding documents for Commission Meetings and what to do for those who don't want their information made public. Mr. Harris asked what the outcome was and that he hopes to be able to see/get all information he can. AAG, Joyce Roper explained there was a change made so that those who submit documents and don't want the information for public view would have to get a court order in advance to protect the information and notify the Commission.

*Dennis McAllister* an Arizona Board of Pharmacy member. Dennis visits many Pharmacy Boards as a part of his job. Mr. McAllister shared that there are currently 20 states that have no Technician to Pharmacist ratio, and more states with a more relaxed the Technician to Pharmacist Ratio. The NABP model doesn't comment regarding the ratio and suggest leaving it to leave it the pharmacist.

*Chris Barry* wanted to discuss how the Commission can increase its abilities to make sure that products from out of state pharmacies are meeting Washington State requirements. Steve Anderson recommends Verified Pharmacy Program (VPP), which is required from a lot of other states. Steve feels that would eliminate a lot of our problems. Mr. Anderson asked if Commission could require this by rule or does it have to be done via legislation? Chris Barry would like the Commission to make time and look into a regulatory process whether it is VPP, or inspectors go to the out of state pharmacy, or both.

*Gordon MacDonald* shared there are 1500 licensed pharmacies in Washington, 903 non-resident pharmacies. We don't know unless we do investigation how compliant these pharmacies are. There are a number of pharmacies that ship compounded products into Washington, 503A.

### **Spokane Pharmacy Association**

Panel B discussed the request by Spokane Pharmacy Association to be recognized as a professional association and an educational organization authorizing its access to lists of Pharmacists and Pharmacy Technicians.

**MOTION:** Elizabeth Jensen moved that the Commission recognize the Spokane Pharmacy Association as a professional association and an educational organization authorizing its access to lists of Pharmacists and Pharmacy Technicians. Arun Sambataro second.

**MOTION CARRIED: 4-0.**

*The commission adjourned for Executive Session at 12:00 p. m.*

*The commission reconvened from Executive Session at 1:00 p.m.*

### **Request/Proposal Cont'd**

PharMerica

Cathy Williams led the presentation for PharMerica requesting approval to implement shared services using its Washington licensed pharmacy in Arizona to cover services to long-term care

facilities when its in-state pharmacies are closed. She introduced Dave Rose and Tanya Hamilton both PharMerica, Pharmacy Directors to answer questions from the Commission. After some discussion Jerrie Allard suggested that this be tabled until the May meeting so the Commission can be provided more detailed information to make an educated decision. The Commission thanked PharMerica for the work done on their presentation and was granted the rights to continue providing this service until the May meeting.

## **Amended Agenda**

**MOTION:** Elizabeth Jensen moved that the commission amend the meeting agenda to add a topic. The topic added was to appoint a permanent WSPQAC Executive Director. Nancy Hecox seconded. **MOTION CARRIED: 13-0.**

## **Legislation**

### **Legislation Update**

Steve Saxe updated the Commission on the legislation

**SB 6421** Epinephrine Autoinjectors was passed and becomes effective June 9, 2016.

**SB 6238** Prescribing Non-narcotic Schedule II was passed.

**HB 2681** Relating to Pharmacists and contraceptives was passed and becomes effective January 1, 2017.

**HB 2793** Providing Suicide Awareness was passed with a partial veto, effective June 9, 2016. The partial veto was on the section that established a safe home pilot to raise public awareness of suicide.

**SSB 6569** Creating a Task Force on High Out-Of-Pocket Prescription Drug Cost was passed with an override to the Governor's veto. Department of Health must convene a task force by July 1, 2016.

**HB 2961** Access to Investigational Products by Terminally Ill Patients after one hearing this never moved forward.

**SB 6203** Updating Long term Care Statutes was passed.

**SB 6558** Hospital Pharmacy licensing this bill passed it was additional clarification of **SB 5460** that passed in 2015.

**SB 5549** Registration and Discipline of Pharmacy Assistants was passed with an override to the Governor's veto.

**SHB 2448** Practice of East Asian Medicine Therapies was passed and is effective on June 9, 2016.

**5ESSB 5857** Registration and Regulation of Pharmacy Benefit Managers passed.

**SB 6171** Open Public Meeting Act Violations was passed.

**HB 2350** Defining the Administration of Medication by Medical Assistants was passed and becomes effective June 9, 2016.

**SHB 2725** Authority of Pharmacists to Dispense Prescription Drugs it didn't pass.

*Jeff Rochon* shared that WSPA has been engaged in most of these bills already. With regards to the Suicide Prevention Awareness we have begun stakeholdering to make sure we work in synergy with other providers and that we are consistent and make sure this education is available as soon as possible. WSPA will be asking the Commission to consider removing the mandatory Aids training since this is being taught in Pharmacy School.

## **Committee Reports and Rule Making Activities**

### **Technology Rules Committee**

Tracy West provided an update for the technology committee. The technology committee updated the draft rule on ADDD's this was sent out four weeks ago and comment period was opened until April 8, 2016. The committee felt the comments received were addressable and we will have another stakeholder meeting April 15, 2016. We did receive a lot of positive feedback saying the wording really reflects the current practice and can be functional.

### **Pharmacy Inspection Committee**

Tracy West shared that the pharmacy inspection committee had its first stakeholder information gathering a couple weeks ago in Tumwater it went well and the next one is in Wenatchee which is also available on webinar.

### **Legislation Rules**

Tracy West discussed with the Commission that there are a number of bills that will require rulemaking. Including the legislation staff will have 18 rules open which is a significant amount of work ahead. 6558 has the tightest time frame and turn around by June 9, 2016. Suicide prevention rules will require significant rule making primarily because we need to be in alignment with all the other professions. Discipline of pharmacy assistants and registration primary rule making will fall to assistant secretary but there be a minor role from staff to adjust some language in our current WAC that will be done through the expedited process. Donated Prescriptions will require Department of Health to develop a form that certifies that the prescriptions have been donated.

### **Continuity of Care**

Rich Cieslinski updated the Commission on the work that has been done on the Continuity of Care during a governor proclaimed emergency. Mr. Cieslinski provided a brief background. He asked the Commission to discuss some inquiries from a stakeholder and for approval to move forward on making the amended rule permanent. After some discussion the Commission decided they didn't agree with the amendments and provided suggested language in place of these amendments. The Commission wants to include controlled substances and asked that the time allowed to contact a pharmacist be changed to "as soon as feasible".

**MOTION:** Nancy Hecox moved that the Commission approve to continue with this WAC for another 120 days as is and authorize staff to open a CR102 with suggested changes. Elizabeth Jensen second. **MOTION CARRIED: 13-0.**

### **Sterile Compounding Committee**

Brett Lorentson provided the update on the work done by the Sterile Compounding Committee. The stakeholders requested some assistance with complying 797. Since there will be an updated USP 797 the decision was made to provide a check list as a tool/guide to provide guidance where pharmacies are feeling they need assistance and want to be compliant. Brett thanked Rich Cieslinski, staff and the committee for all of their help. Rich shared his appreciation to Gordon MacDonald and Greg Lang for all of their help. Brett went through the checklist providing some details he has received some positive feedback already from few pharmacists that have used the Compound Self-Assessment Check List.

**MOTION:** Nancy Hecox moved that the Commission approve the Compound Self-Assessment Check List to help guide pharmacies to comply with the USP 797. Teri Ferreira second. **MOTION CARRIED: 13-0.**

### **Commission Members' Open Discussion and Reports**

#### **Commission Member Reports**

*Judy Guenther reported:*

- She met with Steve Saxe
- Participated at the Inspection Committee Meeting
- Judy went to the bill signing for HB 6203

*Teri Ferreira reported:*

- She met with Steve Saxe
- Teri has been working with Rich C. on the Hospital Pharmacy rule

*Jerri Allard reported:*

- She also met with Steve Saxe
- Mrs. Allard has not yet engaged in any committee work or on a panel

*Arun Sambataro reported:*

- Arun met with Steve Saxe
- She participated in a disciplinary call before this meeting

*Olgy Diaz reported:*

- Met with Steve
- Participated in a panel call

*Sepi Soleimanpour reported:*

- She met with Steve Saxe
- Participated at the Inspection Committee Meeting
- Attended the Technology Committee Meeting as well
- Sepi attended the UW Curricula Meeting

*Maureen Sparks reported:*

- She met with Steve Saxe
- Participated in the Compounding Committee

*Chris Barry reported:*

- Met with Steve Saxe
- Participated on the Compounding Committee Meeting and work
- He also participated on the Inspection Committee Meeting

*Elizabeth Jensen reported:*

- Elizabeth met with Steve Saxe
- She participated on the ADDD's meeting.

*Steve Anderson reported:*

- March 8, 2016 he took and passed the Texas MPJE
- Received a new shoulder March 11, 2016
- March 31 he attended the first UW School of Pharmacy preceptor experiential action committee
- Met with Steve Saxe
- Extended an invitation to Commission members to attend his central fill in Everett

*Nancy Hecox reported:*

- Nancy attended the ADDD, sterile compounding and inspection committee meeting
- She continues to be the liaison to the pharmacy investigators. The investigators continue to prioritize their work based on their mission and priority plan. Nancy provided stats on how many inspections were done and what type of inspections, also on investigations, complaints. Chris Humberson, Gordon MacDonald and Lisa Roberts will be attending the Sterile Compounding Boot Camp in May.
- Met with Steve Saxe

*Tim Lynch reported:*

- He's been working with Steve Saxe and Lisa Hodgson as part of Commission Chair responsibilities
- Tim attend the ASHP Multi System Leadership Group
- Facilitated the USP 797 Inspection Checklist
- Reviewed the ADDD rules for Tracy West

### **Commissioners' open discussion**

Chris Barry feels as a past Commission Chair that it would be a good idea for some sort of guidance or outline on Chair duties and processes for newly appointed Commission Chair.

Tim shared there has been a consultant hired regarding team building, he will be meeting with each Commission Member and staff doing interviews. The information will be used to compose a report on areas to improve, areas to celebrate and then a plan to be more efficient, effective.

### **Commission Action Plan**

- Bulk of working needing to be done is rule making. There will need to be some re-evaluation and re-prioritization now that we need to include the rules from legislation. This work will be assigned appropriately.
- Rich Cieslinski represented the process of rulemaking concepts via webinars.
- Mr. Saxe presented a New Drug and Laws presentation and Tami Thompson did a presentation on the rulemaking process at the same conference.
- Tracy West and other staff have been loaned to help PQAC with the large amount of rule work and rule back log.

- We do need to look at our staffing is it appropriated and potentially put out a decision package to put forward for 2017 legislation session.
- Doreen Beebe has been researching and getting bids on new sound system.

### **Added Agenda Item**

#### **Appointment for permanent Executive Director for PQAC**

**MOTION:** Chris Barry moved that the Commission confirm Steve Saxe be appointed as the permanent Washington State Pharmacy Quality Assurance Commission Executive Director. Sepi Soleimanpour second. **MOTION CARRIED: 13-0.**

### **Staff Reports**

Executive Director

*Steve Saxe reported:*

- For the last few weeks he has been conducting one on one meeting's with Commission members and staff.
- He appreciated seeing everyone's dedication
- Steve has been attending all the committee and rules meetings possible to get caught up on what is going on
- He really felt giving the New Drug and Laws presentation was a great start.
- The Department of Health has a Boards and Commission Leadership Meeting July 21, 2016 and asked Tim Lynch and Nancy Hecox to attend.
- He is hoping to have a discussion with the Commission regarding prioritization and the legislation and the rule work ahead.
- Steve asked that the Commission members let him know what they need regarding communication and any other needs the Commission has.
- He will also focus on stakeholders needs and will be meeting with associations, other groups and schools of pharmacy.
- Tim Lynch asked for a bi-weekly report on what is going on internally.

Assistant Attorney General

*Joyce Roper reported:*

- On the Supreme Court's docket for April 15, 2016 they are to make a decision whether to accept the appeal in the Stormans Case or not. As soon as she receives a decision she will send out an email to Steve Saxe and Doreen Beebe

Pharmacist Consultants

*Lisa Roberts reported:*

- She attended the last inspection and compounding meetings.
- Lisa will be attending the Critical Point Sterile Compounding Boot Camp.

*Rich Cieslinski reported:*

- Rich has been working on rules.

Pharmacist Supervising Investigator

*Gordon MacDonald reported:*

- There are an increasing number of complaints regarding Non-resident pharmacies that are getting authorized for investigations. There are more hours spent on non-resident complaints than what is spent for in state pharmacies. He asked that the Commission members provide a bit more direction. He really feels that VPPS would really help with this issue.
- Per Tim's request Gordon shared with the Commission occurring issues being seen in the field.
  - ✓ There are more cases of new prescriptions being released without consultation, and we are docking points on this.
  - ✓ Pharmacies are not doing comprehensive DUR checks.
  - ✓ Increasing number of drug diversion cases is significantly rising.

## **Open Forum**

*Rich Molitor* discussed the topic of the PMP Program, and shared a personal experience with the program. He feels the program is great in spirit but lacking in total efficacy of its original intent. Particularly at the national level if there was a way that we could encourage easier access the benefits of this program would be astounding. The first case he reported and shared information with several prescribers who were sharing a patient that they didn't know about ultimately resulted in the suicide of that individual. Over the years he has gotten to know this persons mother with a commitment to her to share with regulatory bodies when possible, that if a program at its very best is going to generate letters of information to a prescriber should probably also come with some training for what the recipient of that letter would do with that information. The principal of the PMP is an excellent tool but could improve the ability to access it much easier and should come with training on how to handle the information they receive and ways to possibly help an individual instead of just confront them.

- Matthew Ronayne believes the PMP Program really needs to be streamlined regarding access as well as getting the data quicker. Steve Anderson commented that his office accesses PMP for many states and that Washington is by far the hardest to get into.

*Jeff Rochon* for WSPA referenced the discussion surrounding agenda item 4.4 if someone is planning to present and there was an investigation he feels there should be the investigator present.

*Gary Harris* shared that he felt the PMP Program went south when Washington State changed to the new program access has become much tougher. He has practitioners call him because they aren't able to figure out how to get into the system. It isn't very intuitive.

***There being no further business, the board adjourned at 4:42 pm***

*Respectfully Submitted by:*

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*Leann George, Program Support*

*Approved May 26, 2016*

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*Tim Lynch, Chair*

*Washington State Pharmacy Quality  
Assurance Commission*