

Assessment, Feedback, Incentives & Exchange (AFIX)

What is AFIX?

AFIX is a quality improvement process for clinics who want to learn about and improve their immunization practices and rates.

Assessment

AFIX assessments look at whether your patients, 24-35 months old and/or 13-18 years old are up-to-date with recommended vaccines. We pull your clinic's data from the Washington State Immunization Information System (IIS) and analyze it with software called CoCASA. This allows us to show you the immunization rates for your clinic.

Feedback

During your feedback visit you get reports showing your immunization rates, we discuss your clinic's immunization practices, and identify your strengths and opportunities for improvement. Site visit staff can work with you to set and create a plan to meet your clinic's immunization goals.

How will participating in AFIX benefit my clinic?

AFIX can help improve your:

- Immunization coverage rates.
- Immunization workflow and services.
- Immunization knowledge.

How can you start improving your immunization rates?

Completing the following steps can improve your immunization rates and the quality and completeness of your clinic's data in the IIS.

Complete immunization records

CoCASA looks at the immunizations recorded for your patients. If immunizations are missing from a patient's record in the IIS, CoCASA shows that the patient is not up-to-date.

Example of how to add missing or historical immunizations in the IIS:

Run the IIS Reminder/Recall Report for your 24 month – 35 month old patients. Look at the report and identify any immunizations that are past due. If any of the past due immunizations are recorded in your clinic's electronic medical record or chart, add the missing immunizations in the IIS. For more information on how to enter historical vaccinations, see the [Vaccinations Quick Reference Guide](#).

Set contraindications

If a child had chickenpox, you can set a **permanent** contraindication in the IIS for this vaccine. Setting this contraindication helps improve your varicella immunization rates because CoCASA recognizes these patients as up-to-date for varicella.

You can also set contraindications for parent refusals, adverse reactions, and other reasons. For more information on how to set contraindications, see the [Vaccinations Quick Reference Guide](#).

Inactivate patients

When you get record transfer requests or learn that a patient is no longer coming to your clinic for care, inactivate the patient's record in the IIS. When you inactivate patients they are no longer tied to your clinic and will not be included in your AFIX assessment. You can inactivate patients through the **Patient Demographics Edit** screen. For instructions on how to inactivate patients, see the [Patient Search/Add Quick Reference Guide](#).

Use Reminder/Recall

The IIS Reminder/Recall Report shows patients coming due or overdue for vaccines. When developing your reminder/recall process, think about:

- How often you plan to recall patients – monthly, quarterly, etc.
- How you plan to contact patients about due or overdue vaccines.
- Who will be responsible for reminder/recall activities.
- For more information about Reminder/Recall, see [Reminder Recall Strategies in the IIS](#) or contact the IIS Help Desk.

For More Information about the Washington State Immunization Information System Contact the Help Desk:

1-800-325-5599

WAIIHelpDesk@doh.wa.gov

For More Information about AFIX Contact:

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