

Primary Care Provider Survey Summary Report: Pierce County

Survey year: 2010

The Department of Health (DOH) conducts the Primary Care Provider Survey to obtain health care access data. This data is used in the Health Professional Shortage Area (HPSA) designation analysis. HPSA is a federal program administered by the federal Office of Health Resources and Services Administration (HRSA). A HPSA designation identifies areas with provider shortages for underserved and uninsured populations. To learn more about the program please see the HPSA Overview.

This summary report reflects provider survey responses. The department makes every attempt to establish a close to accurate number of providers by collecting lists from local health departments, the National Provider Identifier Registry and other sources. To meet federal guidelines in the analysis the target response rate is >75%. This report offers an aggregate summary of the survey responses.

For questions about the survey data, methodology, and related information please contact Phi Ly at Phi.Ly@doh.wa.gov or by phone at (360) 236-2825. Information on other counties can be found on the Health Care Access Research Page.

GENERAL DEFINITIONS			
Primary Care Provider	Health care professionals who serve as the initial point of contact in the assessment and management of a patient's health care needs. This includes: preventative care; treatment of health ailments; management of chronic illness and conditions; and additional care defined by the practitioner's specialty.		
Provider Types and Credentials	Primary care providers are defined by HRSA and exclude naturopathic doctors. For survey purposes credentialing types licensed by the department were used.		
	Physicians: Doctor of Medicine (M.D.) Doctor of Osteopathy (D.O.)	Mid-levels: Physician Assistant (P.AC.) Certified Nurse Midwife (C.N.MA.R.N.P.) Licensed Midwife (L.M.) Advanced Registered Nurse Practitioners (A.R.N.P.)	
Primary Care Specialty	Primary care specialties are defined by HRSA and exclude specialized care for any of the below listed specialties as well as emergency room, locum tenens (substitutes), hospitalists, occupational medicine, urgent or walk-in clinics, free clinics, and Department of Corrections facilities.		
	 Family Practice or General Practice General Internal Medicine General Pediatrics General Geriatrics General Obstetricians/Gynecology 		
COUNTY PROFILE			
Pierce County	The 2009 Washington State Data Book sup www.ofm.wa.gov/databook/default.asp	plied county data and can be found at:	
Population (2009)	813,600	, , , , , , , , , , , , , , , , , , , 	
Land area	1,678.91 sq. mi.		
Major City/Town (Population)	 Tacoma (203,400) Lakewood (58,840) Puyallup (38,690) University Place (31,500) Bonney Lake (16,500) Edgewood (9,615) 		



Primary Care Provider Survey Summary Report: Pierce County Survey year: 2010

Provider Headcount	The DOH determined the number of providers within the county by compiling listings from several sources.		
	Mid-level headcount is not readily available and is collected for other healthcare analysis. Mid-level capacity is excluded in the HPSA analysis.		
	Physicians: 413	Mid-levels: 130	
Survey Respondents	Respondent is the number of survey responses submitted. Responses were achieved by direct contact and mailings to clinics.		
	Physicians: 361 (87% response rate)	Mid-levels: 114 (87% response rate)	
Primary Care Specialty	Family Practice: 207	Family Practice: 82	
Some respondents did not select a specialty	General Practice: 10 Internal Medicine: 57	General Practice: 3 Internal Medicine: 2	
, ,	General Pediatrics: 58	General Pediatrics: 13	
	General Geriatrics: 1 OB/Gynecology: 27	General Geriatrics: 1 OB/Gynecology: 13	
	OB/Gynecology. 27	Ob/Gynecology. 13	
Provider Full-Time Equivalency (FTE)			
	One FTE = 40 hours direct patient care per week.		
	292.7 Physician FTE	91.3 Mid-level FTE	
PROVIDER CHARACTERISTICS			
Proportion Calculations	Proportions are calculated with: Numerator: counts of respondent primary care providers who indicate the listed characteristic Denominator: total respondents (physicians and mid-levels) Pierce County: n=475, unless noted		
Hospital Admitting Privileges	52% of providers, or 224 physicians and 25 mid	-levels, have hospital admitting privileges.	
Hospital(s)	Franciscan Health Systems St. Anthony Hospital (Gig Harbor) St. Clare Hospital (Lakewood) St. Joseph (Tacoma) Multicare Health Systems Good Samaritan Hospital (Puyallup) Mary Bridge Children's Hospital (Tacoma) Tacoma General Hospital (Tacoma) Western State Hospital (Pierce County-DSHS) Enumclaw Hospital (King County) Seattle Children's Hospital (King County)		
Additional Languages	1 (0)		
	Identified languages include:		



Primary Care Provider Survey Summary Report: Pierce County Survey year: 2010

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Other Service	51% of providers, or 158 physicians and 66 mid-levels, have other interpretive services that include:	
	American sign language Language translation	
	 Language translation DSHS/Language Bank 	
	• Paratransit	
Transitory agricultural migrant farm workers		
	4% of providers, or 14 physicians and 3 mid-levels, indicate having patients and their dependents defined as transitory agricultural migrant farm workers.	
Homeless persons	Patients and their dependents defined as those living in unstable, nonpermanent locations such as in shelters, transitional housing, in tents, in cars, or on the streets.	
	7% of providers, or 25 physicians and 7 mid-levels, indicate having patients and their dependents defined as homeless.	
PAYER TYPES		
Private Insurance	Insurance through work or self-purchased includes Basic Health and other third party subsidies that are not Medicaid and Medicare.	
	81% of providers, or 305 physicians and 80 mid-levels, treat private insurance patients.	
	52% is the average proportion of private insurance patients. (n=385)	
Accepting new patients:	69% of providers, or 268 physicians and 60 mid-levels, accept new private insurance patients.	
	Restrictions include:	
	 Depends on insurance No new patients over age 18 	
	No pain management	
Medicaid	Federal and state administered payment for low income persons and includes Healthy Options.	
	83% of providers, or 303 physicians and 91 mid-levels, treat Medicaid patients.	
	27% is the average proportion of Medicaid patients. (n=394)	
Accepting new patients:	58% of providers, or 220 physicians and 54 mid-levels, accept new Medicaid patients.	
	Restrictions include:	
	Newborns only Ne new Fee for convice nationts	
	 No new Fee-for-service patients No new patients over age 18 	
	No pain management	
	Must be through Northwest Physician Network	
Medicare	Federally administered payment for senior citizens and some disabled persons under age 65. This includes Fee-for-Service and Managed Care.	
	72% of providers, or 266 physicians and 74 mid-levels, treat Medicare patients.	
	21% is the average proportion of Medicare patients. (n=340)	
Accepting new patients:	51% of providers, or 200 physicians and 41 mid-levels, accept new Medicare patients.	
	Restrictions include:	
	By referral onlyNo new patients over age 18	
	No pain management	



Primary Care Provider Survey Summary Report: Pierce County Survey year: 2010

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Sliding Fee Scale (SFS)	No insurance or subsidies and fees are discounted according to income level. Includes charity.	
	35% of providers, or 126 physicians and 41 mid-levels, treat SFS patients.	
	6% is the average proportion of SFS patients. (n=167)	
Accepting new patients:	30% of providers, or 105 physicians and 35 mid-levels, accept new SFS patients.	
	Restrictions include:	
Other Payer types	 L&I (Workers Compensation): 137 physicians and 34 mid-levels Other- Breast and Cervical Health Program: 2 physicians and 1 mid-level Other-Tricare: 6 physicians and 3 mid-levels 	
ADDITIONAL FACILITIES		
Federally Qualified Health Center or	FQHCs, also known as CHCs, are health care facilities that provide primary care services to all persons regardless of ability to pay. Centers providing primary care are surveyed.	
Community Health Center (FQHC or CHC)	Community Health Care (CHC) Sumner Family Medical and Dental Clinic	
	 Lakewood Family Medical and Dental Clinic Downtown Family Medical and Dental Clinic (Tacoma) Parkland Family Medical Clinic (Tacoma) Women's Health Clinic (Tacoma) Spanaway Family Medical Clinic Eastside Family Medical Clinic (Tacoma) Soundview Family Medical Clinic (Tacoma) 	
	 Sea Mar Puyallup Medical and Dental Clinic Sea Mar Tacoma Medical and Dental Clinic Sea Mar Tillicum Family Medical Clinic 	
Rural Health Clinic (RHC)		
	None in Pierce County	
Tribal Health Clinic	Tribal Health Clinics that do not serve non-tribal patients were excluded in the survey and HPSA analysis.	
	 Puyallup Tribal Health Authority, Takopid Health Center Open to non-tribal patients: No 	
Free Clinic	Free clinics are medical facilities providing health services for little to no cost. These clinics are not surveyed.	
	 Neighborhood Clinic (Tacoma) RotaCare Free Clinic (Tacoma) Trinity Neighborhood Health Center (Tacoma) 	
College/University	 University of Puget Sound (Tacoma): 1.78 FTE (1 Physician and 2 Mid-levels) Pacific Lutheran University (Tacoma): 2.0 FTE (Mid-levels) University of Washington, Tacoma: unknown FTE 	