

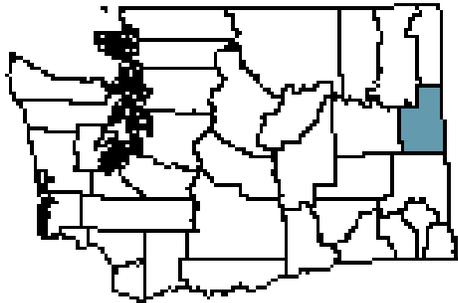
Primary Care Provider Survey Summary Report: Spokane County

Survey year: 2012

The Department of Health (DOH) conducts the Primary Care Provider Survey to obtain health care access data. This data is used in the [Health Professional Shortage Area \(HPSA\)](#) designation analysis. HPSA is a federal program administered by the federal Office of [Health Resources and Services Administration \(HRSA\)](#). A HPSA designation identifies areas with provider shortages for underserved and uninsured populations. To learn more about the program please see the [HPSA Overview](#).

This summary report reflects provider survey responses. The department makes every attempt to establish a close to accurate number of providers by collecting lists from local health departments, the National Provider Identifier Registry and other sources. To meet federal guidelines in the analysis the target response rate is >75%. This report offers an aggregate summary of the survey responses.

For questions about the survey data, methodology, and related information please contact Yashonda Wilson at Yashonda.Wilson@doh.wa.gov or by phone at (360) 236-2832. Information on other counties can be found on the [Health Care Access Research Page](#).

GENERAL DEFINITIONS		
Primary Care Provider	Health care professionals who serve as the initial point of contact in the assessment and management of a patient's health care needs. This includes: preventative care; treatment of health ailments; management of chronic illness and conditions; and additional care defined by the practitioner's specialty.	
Provider Types and Credentials	Primary care providers are defined by HRSA and exclude naturopathic doctors. For survey purposes credentialing types licensed by the department were used.	
	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> Physicians: <ul style="list-style-type: none"> • Doctor of Medicine (M.D.) • Doctor of Osteopathy (D.O.) </td> <td style="width: 50%; border: none;"> Mid-levels: <ul style="list-style-type: none"> • Physician Assistant (P.A.-C.) • Certified Nurse Midwife (C.N.M.-A.R.N.P.) • Licensed Midwife (L.M.) • Advanced Registered Nurse Practitioners (A.R.N.P.) </td> </tr> </table>	Physicians: <ul style="list-style-type: none"> • Doctor of Medicine (M.D.) • Doctor of Osteopathy (D.O.)
Physicians: <ul style="list-style-type: none"> • Doctor of Medicine (M.D.) • Doctor of Osteopathy (D.O.) 	Mid-levels: <ul style="list-style-type: none"> • Physician Assistant (P.A.-C.) • Certified Nurse Midwife (C.N.M.-A.R.N.P.) • Licensed Midwife (L.M.) • Advanced Registered Nurse Practitioners (A.R.N.P.) 	
Primary Care Specialty	Primary care specialties are defined by HRSA and exclude specialized care for any of the below listed specialties as well as emergency room, locum tenens (substitutes), hospitalists, occupational medicine, urgent or walk-in clinics, free clinics, and Department of Corrections facilities.	
	<ul style="list-style-type: none"> • Family Practice or General Practice • General Internal Medicine • General Pediatrics • General Geriatrics • General Obstetricians/Gynecology 	
COUNTY PROFILE		
Benton County	The 2011 Washington State Data Book supplied county data and can be found at: www.ofm.wa.gov/databook/default.asp	
Population (2011)	472,650	
Land area	1,763.79 sq. mi	
Major City/Town (Population)	<ul style="list-style-type: none"> • Spokane (209,100) • Spokane Valley (90,110) • Cheney (10,790) • Liberty Lake (7,705) • Airway Heights (6,220) 	
		

Primary Care Provider Survey Summary Report: Spokane County

Survey year: 2012

Provider Headcount	The DOH determined the number of providers within the county by compiling listings from several sources.	
	Mid-level headcount is not readily available and is collected for other healthcare analysis. Mid-level capacity is excluded in the HPSA analysis.	
	Physicians: 412	Mid-levels: 170
Survey Respondents	Respondent is the number of survey responses submitted. Responses were achieved by direct contact and mailings to clinics.	
	Physicians: 320 (77.7% of surveyed physicians)	Mid-levels: 139
Primary Care Specialty Some respondents did not select a specialty	Family Practice: 159 General Practice: 11 Internal Medicine: 57 General Pediatrics: 41 General Geriatrics: 1 OB/Gynecology: 43	Family Practice: 66 General Practice: 9 Internal Medicine: 14 General Pediatrics: 17 General Geriatrics: - OB/Gynecology: 22
Provider Full-Time Equivalency (FTE)	Full-time equivalent is the sum of reported primary care hours (weekly hours >40 were adjusted to 40) then divided by 40 to obtain the total FTE for the county.	
	One FTE = 40 hours direct patient care per week.	
	202.4 Physician FTE	91.2 Mid-level FTE
PROVIDER CHARACTERISTICS		
Proportion Calculations	Proportions are calculated with: <ul style="list-style-type: none"> • Numerator: counts of respondent primary care providers who indicate the listed characteristic • Denominator: total respondents (physicians and mid-levels) <ul style="list-style-type: none"> ○ Spokane County: n=459, unless noted 	
Hospital Admitting Privileges	51.6% of providers, or 219 physicians and 18 mid-levels, have hospital admitting privileges	
Hospital(s)	<ul style="list-style-type: none"> • Valley Hospital and Medical Center • St. Luke Rehabilitation • Providence Holy Family • Providence Sacred Heart • Deaconess Medical Center 	
Additional Languages	28.8% of providers, or 81 physicians and 51 mid-levels, offer spoken languages other than English. Languages include: <ul style="list-style-type: none"> • Spanish • Russian • Cantonese • Vietnamese • Hindi 	
Other Service	Additional services provided include: <ul style="list-style-type: none"> • Language support social services • Family Home Care service 	
Transitory agricultural migrant farm workers	Patients and their dependents defined as not having a permanent local address in the area as the practice.	
	18.7% of providers, or 38 physicians and 48 mid-levels, indicate having patients and their dependents defined as transitory agricultural migrant farm workers.	

Primary Care Provider Survey Summary Report: Spokane County

Survey year: 2012

Homeless persons	<p>Patients and their dependents defined as those living in unstable, nonpermanent locations such as in shelters, transitional housing, in tents, in cars, or on the streets.</p> <p>25.5% of providers, or 56 physicians and 61 mid-levels, indicate having patients and their dependents defined as homeless.</p>
PAYER TYPES	
Private Insurance	<p>Insurance through work or self-purchased includes Basic Health and other third party subsidies that are not Medicaid and Medicare.</p> <p>88.7% of providers, or 273 physicians and 134 mid-levels, treat private insurance patients.</p> <p>42.1% is the average proportion of private insurance patients. (n=407)</p>
Accepting new patients:	<p>71.2% of providers, or 216 physicians and 111 mid-levels, accept new private insurance.</p> <p>Restrictions include:</p> <ul style="list-style-type: none"> · HIV only · Sibling of a current patient · No narcotics
Medicaid	<p>Federal and state administered payment for low income persons and includes Healthy Options.</p> <p>88.5% of providers, or 277 physicians and 129 mid-levels, treat Medicaid patients.</p> <p>22.1% is the average proportion of Medicaid patients. (n=406)</p>
Accepting new patients:	<p>44.2% of providers, or 115 physicians and 88 mid-levels, accept new Medicaid patients.</p> <p>Restrictions include:</p> <ul style="list-style-type: none"> · No DSHS or Medicare · Sibling of a current patient · No OB · Referral only · No HMO
Medicare	<p>Federally administered payment for senior citizens and some disabled persons under age 65. This includes Fee-for-Service and Managed Care.</p> <p>84.1% of providers, or 265 physicians and 121 mid-levels, treat Medicare patients.</p> <p>24.6% is the average proportion of Medicare patients. (n=386)</p>
Accepting new patients:	<p>43.1% of providers, or 119 physicians and 79 mid-levels, accept new Medicare patients.</p> <p>Restrictions include:</p> <ul style="list-style-type: none"> · Medicare Advantage only · Referral only · No OB · 2 new patients per month · HIV only

**Primary Care Provider Survey
Summary Report: Spokane County**

Survey year: 2012

Sliding Fee Scale (SFS)	No insurance or subsidies and fees are discounted according to income level. Includes charity.
Accepting new patients:	<p>30.9% of providers, or 81 physicians and 61 mid-levels, treat SFS patients.</p> <p>20.9% is the average proportion of SFS patients. (n=142)</p> <p>30.3% of providers, or 73 physicians and 66 mid-levels, accept new SFS patients.</p> <p>Restrictions include:</p> <ul style="list-style-type: none"> · HIV only · DSHS denial
Other Payer types	L&I providers: 192 physicians and 89 mid-levels.

For additional questions or inquiries:

Ms. Laura Olexa
HPSA Analysis and Designation, Medically Underserved Area/Population
Laura.Olexa@doh.wa.gov or (360) 236-2811

Mr. Asnake Hailu
Rural Health Care Research
Asnake.Hailu@doh.wa.gov or (360) 236-2870

Mr. Sam Watson-Alván
Primary Care Office, Primary Care Access, Community Outreach
Sam.Watson-Alvan@doh.wa.gov or (360) 236-2812