WIC Online Retailer Application Portal (ORAP) Vendor User Guide

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Introduction

The Online Retailer Application Portal is a web-based application designed to support retailer management in the Washington State Women, Infants, and Children (WIC) Nutrition Program. The goal of this application is to provide retailers with a way to apply for WIC authorization, update information about their stores, and submit pricing information at any time of day, any day of the week. Farmer Growers can apply to participate in the WIC and Senior Farmers Market Nutrition Programs using the Online Retailer Application Portal as well. Eliminating the step of WIC staff entering data from paper applications will also improve the retailer data in the WIC MIS system.

The Online Retailer Application Portal is housed on the SecureAccess Washington website. SecureAccess Washington allows Internet access to a number of online government services through one website.

Initial Registration

There are two ways to access the Online Retailer Application Portal. The user can either logon directly through SecureAccess Washington (SAW) or get to the SecureAccess Washington login screen through the Department of Health website <u>WIC Retailer Resources</u>.

The first time you log in to SAW, you need to set up an account.

Enter https://secureaccess.wa.gov in your browser address text box, and press ENTER.



1. From the SecureAccess menu, click Create one.

Log in to SecureAccess Washington

User ID:

Password:

Forgot User ID:

Forgot User ID:

Forgot User ID:

Activate Account

Missing Email?

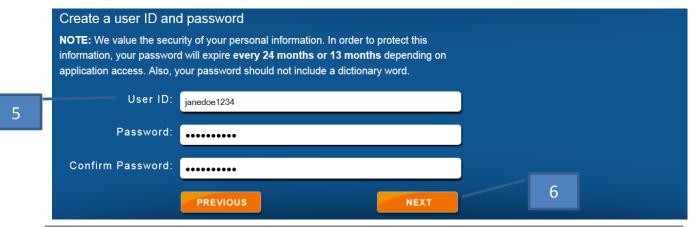
2. Click Start.



3. Enter your information in the Name, E-Mail Address, and Confirm E-Mail fields. From the Secret Question dropdown menu, choose a question and enter the answer.



- 4. Click Next.
- **5.** Enter your User ID, your Password, and Confirm Password on the **Create a user ID and password** screen.
 - ✓ The User ID and password are case sensitive.
 - ✓ Passwords must be a minimum of 10 characters long and contain at least 3 of the following 4 character types: upper case letters, lower case letters, numbers and special characters.
 - \checkmark Examples of special characters are: \$ @ ! # * & %

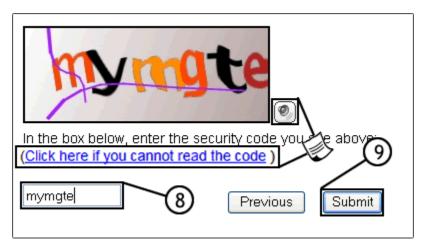


- 6. Click Next.
- 7. Review your information for accuracy. Click PRINT to print the page for your records. Click Next.



8. Enter the code that appears in the box. (The security code is not case-sensitive.)

If you cannot read the code, click the link. This generates a new security code. You may also click the speaker icon which will broadcast the code through your speakers.

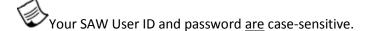


9. Click Submit.

A confirmation message appears and you receive an email from SecureAccess Washington. To complete the registration process, follow the instructions in the email.

Online Retailer Application Portal Registration

- 1. Either click on the link in the confirmation email or enter https://secureaccess.wa.gov in your browser address text box, and press **Enter**.
- 2. In the User ID and Password boxes, enter your user ID and password.



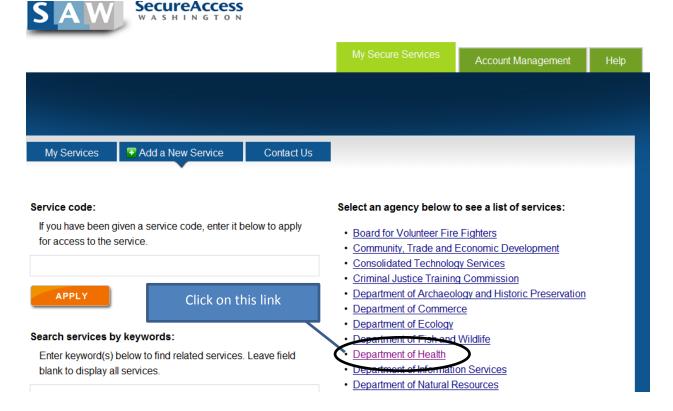


- 3. Click login.
- **4.** Your SecureAccess home page appears.
- 5. There are two tabs: My Services and Add a New Service. The My Services tab lists the State of Washington services for which you have previously registered, if any. The Add a New Service tab allows you to select from a list of State of Washington services hosted via the SAW interface. The list is organized by State Agency.

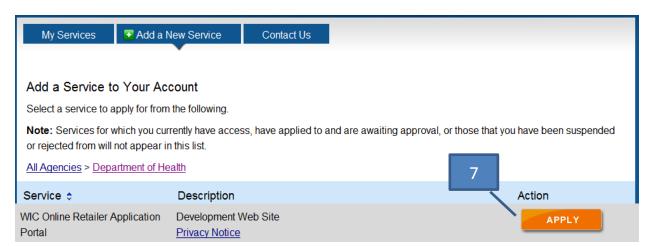
If you are new to SecureAccess Washington and haven't selected any services yet, you will see the screen below. Click the **Click the Add a New Service** link.



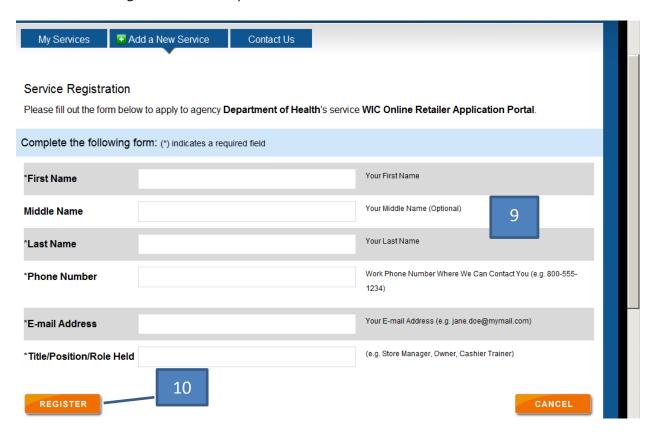
6. Find **Department of Health** and click on the link.



7. The Add a Service to Your Account screen opens. Click Apply in the Action column next to WIC Online Retailer Application Portal.



8. The Service Registration screen opens.



- **9.** Enter your name, phone number, email address, and your title in your company.
- 10. Click Register.
- **11.** The Service Registration Successful screen opens and a confirmation email is sent immediately to the email address you entered.



12. Click on the tab titled **My Services**. You should now be able to select **WIC Online Retailer Application Portal** in the Service column, which will take you to the ORAP home page.

Retailer Management - Create/Update a New Application

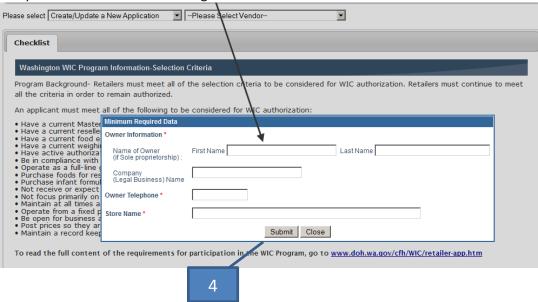
Use this function to apply for WIC authorization for a store which your business currently owns (or you're buying or building), but the store is not currently authorized for WIC. If you are applying for WIC authorization for a new contract period for a store which your business currently owns, and the store is currently authorized for WIC, use the instructions in the Reauthorization section and the Reauthorization function.

- 1. There are two ways to access the Online Retailer Application Portal. Either logon directly through SecureAccess Washington (SAW) (https://secureaccess.wa.gov) or link to the SecureAccess Washington login screen through the Department of Health website WIC Retailer Resources.
- 2. If you have bookmarked the SecureAccess Washington website, find SecureAccess Washington in your Favorites.
- 3. In the User ID and Password boxes, enter your SAW user ID and password.
- 4. The **My Services** tab opens.
- 5. Select WIC Online Retailer Application Portal.
- 6. The WIC Online Retailer Application Home Page opens. You do not need to do a "role request" to create a WIC application for a store that's not currently authorized.
- 7. Select Retailer Management from either the Menu Bar or Access Now on the page.



Minimum Required Data

This screen captures the basic information needed to create an owner and store record. You must complete this screen before saving for the first time.



- 1. Enter **either** the sole proprietor's legal name **or** the name of the company that owns the store. (If you enter both, only the Company name saves to the WIC Nutrition Program MIS system.)
 - ✓ Use the exact legal name as it is listed on your Washington State Master Business License.
 - ✓ You should fill out the Name of Owner **only** if your business is a Sole Proprietorship.
 - ✓ For all other business types, you should fill out the Company (Legal Business) Name.
- 2. Enter the owner telephone number.
- 3. Enter the name of the store for which you are applying.
- 4. Click **Submit**.
- 5. **Submit** closes the Minimum Required Data screen.

Washington WIC Program Information - Selection Criteria

This screen contains the Vendor Selection Criteria. These are requirements each retailer must meet in order to be considered for participation in the WIC program. To read the Vendor Selection Criteria in full, click the link at the bottom of the screen.

• Maintain a record keeping system that is available to the department for review at any time

To read the full content of the requirements for participation in the WIC Program, go to www.doh.wa.gov/cfh/WIC/retailer-app.htm

Be sure to read this page carefully. Not only does your store need to meet the Selection Criteria in order to be considered for participation in the WIC Nutrition Program but the WIC Specialists monitor your store's performance throughout the term of the contract to make sure you continue to meet the Selection Criteria.

To Begin the Application

- 1. Make sure "Create/Update a New Application" is selected in the "Please select" dropdown menu.
 - ✓ Do not use "Create/Update a New Application" for a business and store which are currently authorized for WIC and you're applying for a new upcoming contract period. In this case, follow the directions for "Reauthorization" (refer to Table of Contents).
- 2. Find the store name you entered on the Minimum Required Data screen in the "Please Select Vendor" dropdown menu.

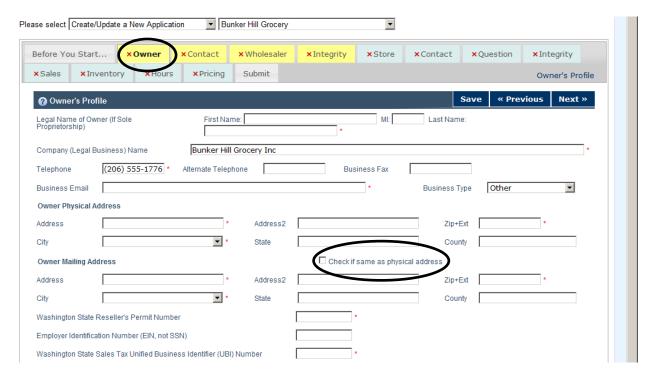


Click **Next**, or click on the Owner tab to begin.



Owner Profile

The owner or company name you entered on the Minimum Required Data screen and the phone number display in the appropriate fields.



- 1. Legal name of Owner (if Sole Proprietorship) or Company (Legal Business) Name Telephone
 - ✓ Information entered on the Minimum Required Data screen comes forward and fills these fields.
- 2. Alternate Telephone
 - ✓ This could be a cell phone or another phone line for the business. It is an alternate way for WIC staff to get ahold of you if the main business telephone number is not working.
- 3. Business Fax
 - ✓ It is not required to have a fax number for your business. It is another way to communicate with the WIC Nutrition Program.
- 4. Business Email
 - ✓ Enter the main email address for the Owner or Company. <u>It is required</u> to have a business email.
- 5. Business Type (Select one)
 - ✓ Choose from the drop down list.

6. Owner Physical Address

- ✓ Enter physical location of the business. Suite numbers or other types of additional addresses go in the Address 2 box.
- ✓ Enter the Zip Code. The Zip Code triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.

7. Owner Mailing Address

- ✓ Enter the address where the business receives postal service. If you receive mail at the street address, check the box next to **Check if same as physical address**. Suite numbers or other types of additional addresses go in the Address 2 box.
- ✓ Enter the Zip Code. Tabbing out of the Zip Code field triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.

8. Washington State Reseller's Permit number

- ✓ Enter your 9 digit reseller permit number (usually one alphabet letter followed by eight numbers) issued by the Department of Revenue. This is the number that allows businesses to buy items for resale without paying retail sales tax.
- ✓ It is found on your reseller permit in the top right corner.

9. Employer Identification Number (EIN)

- ✓ Enter your Federal Tax ID number. This is a 9 digit number.
- ✓ If you do not have an EIN, leave this field blank.

10. Washington State Sales Tax Unified Business Identifier Number (UBI)

- ✓ Enter your Master Business License number issued by the Department of Licensing. This is a 9 digit number.
- 11. Click Save or Next. Both save the information entered, but Next advances you to the next screen.

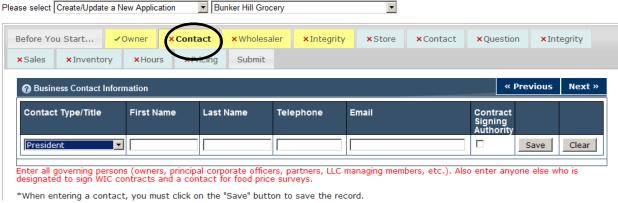
Owner Contact

List **ALL** the "principals" or "governing persons" for the business.

Make sure to include at least one person who has authority to sign contracts.

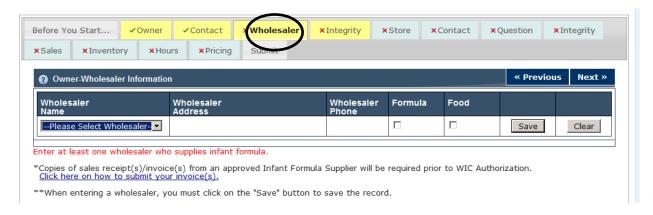
Most businesses should enter multiple contacts. In addition to the "governing persons", add any other person who you want to also designate as having contract signing authority. **Also add a Price Survey contact** and other miscellaneous contacts (training, contracting, compliance, etc.) as appropriate.

Types of Business Contacts (President, Sole Proprietor, LLC Managing Member, Other, etc.) are in the dropdown list in the Contact Type/Title menu. You can add, delete or change contacts.



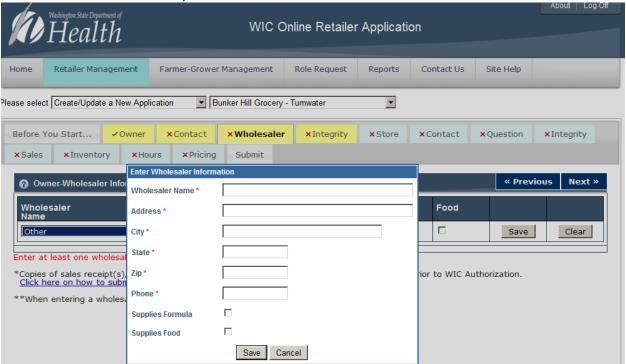
- 1. Choose a Contact Type/Title from the dropdown menu. Choose "Other" if the person is not a "governing person" but you want to show they have WIC contract signing authority.
- 2. Enter the contact's First Name, Last Name, Telephone, and Email address.
- 3. Click in the Contract Signing Authority box to indicate whether the person entered on that line has authority to sign contracts.
 - ✓ A check in the box means Yes.
 - ✓ Leave the box blank if No.
- 4. Click **Save** to add the entry which also adds a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking Save changes the button choices at the end of the row to Delete and Edit.
- 5. Once the row is saved, click the **Delete** button at the end of the row if you want to remove all the information entered on that row.
- 6. Click Edit if you need to change the information entered on the line after you have saved it.
- 7. Repeat to add each of your business contacts.
 - ✓ Be sure to <u>add a price survey contact</u> and click **Save** after each entry.
- 8. Click **Next** to advance you to the next screen.

Wholesaler



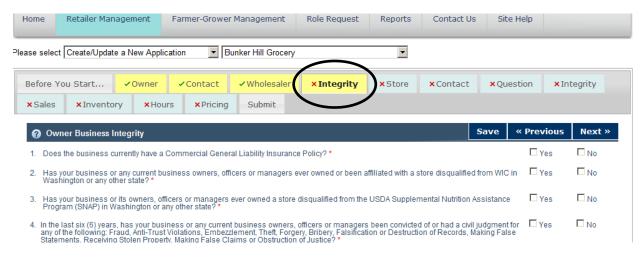
- 1. Choose your wholesaler from the dropdown menu. When selected, the address and phone number of the wholesaler populate the fields to the right of the dropdown list.
- 2. Click in one or both of the checkboxes (**Formula, Food**) next to the selected wholesaler to indicate that you buy infant formula and/or food from this wholesaler.
 - ✓ A check in the box means Yes.
 - ✓ Leave the box blank if No.
 - ✓ You can select more than one wholesaler but at least one must be your infant formula supplier.
- 3. Click **Save** to add the wholesaler to your application which also adds a new row below. (Click **Clear** if you want to erase everything on the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 4. Click the **Delete** button at the end of the saved row removes all the information entered on that row.
- 5. Click Edit if you need to change the information entered on the line you have saved.
- 6. Once you make needed changes, click **Save** to save your work before moving on.
- 7. Click the link <u>Click here on how to submit your invoice(s)</u> for directions how to send your infant formula invoice to a WIC Specialist.
 - ✓ It is a requirement to verify where you buy the food and infant formula you intend to sell to WIC clients.
 - ✓ Invoices must include the supplier name, the name of the store buying the products, food product name, quantity of each food product sold, unit price of each item, and the date of sale.
 - ✓ This window sometimes opens behind the application. If you do not see the directions for submitting your invoices, minimize the Online Retailer Application to make the directions visible.

- 8. If the wholesaler you do business with is not listed in the dropdown list, choose **Other**. **Other** is found at the bottom of the dropdown list.
- 9. Selecting **Other** opens the **Enter Wholesaler Information** window where you can enter the information about the wholesaler you do business with.



- 10. Complete the fields on the Enter Wholesaler Information window. Click Save.
 - ✓ The entered information displays in the Wholesaler Information table and can be edited or deleted the same as if you had chosen the wholesaler from the dropdown list.
 - ✓ Clicking **Edit** opens the **Enter Wholesaler Information** window again where you can make changes.
 - ✓ Adding a wholesaler through the **Enter Wholesaler Information** window does not guarantee the WIC Nutrition Program staff will approve use of the wholesaler.
- 11. Click **Next** to advance you to the next screen.

Owner Business Integrity



- 1. Answer whether the business has a Commercial General Liability Insurance Policy adequate to protect against legal liability if it is sued for causing property damage or personal injury.
 - \checkmark The insurance must be a minimum of \$1,000,000.00 per occurrence.
 - ✓ It must be issued by an insurance company authorized to do business within the state of Washington.
- 2. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from WIC in any state, including Washington.
 - If you answer Yes, additional fields appear.

 2. Has your business or any current business owners, officers or managers ever owned or been affiliated with a store disqualified from WIC in Washington or any other state?*

 If yes, please provide the following information:

 a) List date of disqualification:*

 b) List Store Name(s) and Location(s):*
 - ✓ Enter the date of the disqualification and the name and location of the disqualified store in the additional fields.
- 3. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from the SNAP program in any state, including Washington.
 - ✓ If you answer Yes, additional fields appear.
 3. Has your business or its owners, officers or managers ever owned a store disqualified from the USDA Supplemental Nutrition Assistance Program (SNAP) in Washington or any other state? *

 If yes, please provide the following information:
 a) List date of disqualification. *
 b) List Store Name(s), Location(s), and reason for disqualification. *
 - ✓ Enter the date of the disqualification, the name and location of the disqualified store and the reason for disqualification in the additional fields.

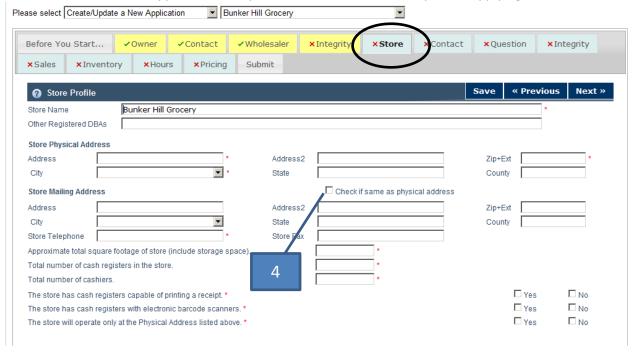
- 4. Answer whether the business or any of its current owners, officers, or managers has been convicted of or had a civil judgment levied for any of the listed crimes in the last six (6) years.
 - ✓ If you answer Yes, additional fields appear.
 - 4. In the last six (6) years, has your business or any current business owners, officers or managers been convicted of or had a civil judgment for any of the following: Fraud, Anti-Trust Violations, Embezzlement, Theft, Forgery, Bribery, Falsification or Destruction of Records, Making False Statements, Receiving Stolen Property, Making False Claims or Obstruction of Justice? *

 If yes, please provide the following information: *

 a) An explanation with name(s) of person(s) convicted, their position in the company, their relationship to the owner, the crime committed and any other relevant information. *
 - ✓ Provide more details in the available field, including the name of the person convicted, the position that person held in the company, the relationship of that person to the owner, and the crime committed.
- 5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Store Profile

The next sections of the application are specific to the store for which you are applying.



1. Store Name

✓ Information you entered on the Minimum Required Data screen comes forward and fills this field.

2. Other Registered DBAs

- ✓ Enter any other Doing Business As names (if any) that the store goes by.
- ✓ This field is optional.

3. Store Physical Address

- ✓ Enter Street Address. Suite numbers or other types of additional addresses go in the Address 2 box.
- ✓ Enter the Zip Code. The Zip Code triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.

4. Store Mailing Address

- ✓ Check the box labeled 'Check if same as physical address' if the store's mailing address is the same as the physical address.
- ✓ Otherwise, enter the address where the store receives postal service. Suite numbers or other types of additional addresses, if applicable, go in the Address 2 box.
- ✓ Enter the Zip Code. Tabbing out of the Zip Code field triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.
- ✓ This information is for the store location only. Do not enter the owner mailing address here.

5.	Store Telephone ✓ Enter the store telephone number beginning with the area code.		
6.	Store Fax ✓ Enter the store fax machine phone number beginning with the area code.		
7.	Approximate total square footage of store (include storage space) ✓ To calculate square footage, multiply the length of the store space by the width.		
8.	 Total number of cash registers in the store ✓ Count the total number of registers in the store, even if they are only used occasionare in different departments. ✓ Include any registers in the garden area, the customer service counter, the deli, the coffee bar, etc., that are controlled by your business. 	·	·
9.	Total number of cashiers ✓ Include all employees who work at cash registers, both full-time and part-time.		
10.	The applicant store has cash registers capable of printing a receipt.✓ Check Yes or No.		
11.	The applicant store has cash registers with electronic barcode scanners. ✓ Check Yes or No . ✓ Electronic barcode scanners read the uniform product code (UPC) on food items.		
	If you answer Yes regarding cash registers with electronic barcode scanners, the follo appears: the store has cash registers with electronic barcode scanners.*		☑ Yes
	Can the scanners identify WIC foods?* If you answer No regarding cash registers with electronic barcode scanners, the follow appears: the store has cash registers with electronic barcode scanners.*		□ Yes estion
- 11	Is there any plan to install barcode scanners in the future?*	☐ Yes	□ N

14. A **Yes** to the question regarding installing cash registers with electronic barcode scanners in the future enables a field for you to enter the date you anticipate that installation.

The store has cash registers with electronic barcode scanners.*	☐ Yes	✓ No
Is there any plan to install barcode scanners in the future?*	☑ Yes	□No
List the approximate date of installation.*		

- 15. The applicant store will operate only at the physical address listed above.
 - ✓ Check **Yes** or **No**.
- 16. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Store Contact

List the contact information for the Store Manager, the Store Food Price Survey Contact, and the Store Checker Trainer.

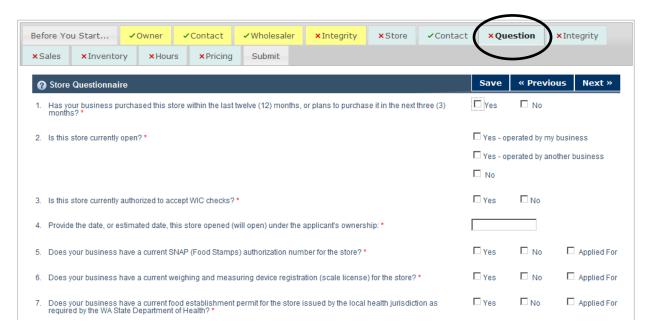
Enter only one person for each of these Contact Type/Titles.

You can delete or change contacts.



- 1. Choose a Contact Type/Title from the dropdown list.
- 1. Enter the First Name, Last Name, Telephone, and Email address. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 2. Click **Save** to add the entry and a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 3. Click the **Delete** button at the end of the row to remove all the information entered on that row.
- 4. Click the **Edit** button at the end of the row to change any saved information on that row.
- 5. Repeat to add each of your Store Contacts.
 - ✓ WIC collects and stores store information only on the three Contact Types listed.
 - ✓ List a contact person for WIC food price surveys even if it's the same person you listed as a price survey contact in the Owner section.
 - ✓ Be sure to click Save after each entry.
- 6. Click **Next** to advance to the next screen.

Store Questionnaire



- 1. Has your business purchased this store within the last twelve (12) months, or plans to purchase it in the next (3) months?
 - ✓ Check **Yes** or **No**.
 - ✓ Check Yes if this is a change of ownership application.
 - If you answer Yes, additional fields appear for you to enter the date the sale is anticipated to close and the previous store name, if different.



- 2. Is this store currently open?
 - Check Yes (choosing whether it's currently owned/operated by your business or another business) or No.
- 3. Is this store currently authorized to accept WIC checks?
 - ✓ Check Yes or No.

- 4. Provide the date, or estimated date, this store opened (or will open) under your business's ownership.
 - ✓ Clicking in the date field opens a calendar so you can pick the date. (You can also just enter the date in the field.)

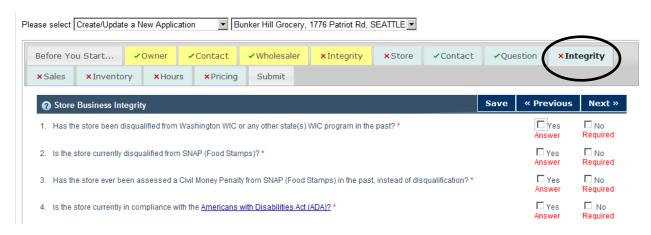


- ✓ Enter the date your business opened the store; even if that was some time ago.
- ✓ If the store has not yet opened, enter the anticipated opening date.
- 5. Does your business have a current SNAP (Food Stamps) authorization number for the store?
 - ✓ Check **Yes** or **No** or **Applied For.** If you answer **Yes**, an additional field appears for you to enter your SNAP authorization number. This is a 7 digit number issued to your store by the USDA Food and Nutrition Service. Enter your SNAP authorization number.

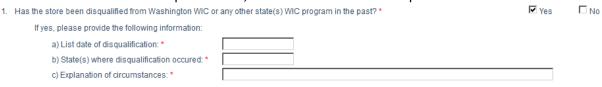


- ✓ You must be actively participating in the SNAP program in order to be authorized as a WIC vendor.
- 6. Does your business have a current weighing and measuring device registration (scale license) for the store?
 - ✓ If your store sells products by weight, it must have a currently active scale license to be authorized as a WIC vendor. You can apply for a scale license with the WA State Business Licensing Service.
 - ✓ Check Yes or No or Applied For.
- 7. Does your business have a current food establishment permit for the store issued by the local health jurisdiction as required by the WA State Department of Health?
 - ✓ Check Yes or No or Applied For.
- 8. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen

Store Business Integrity



- 1. Has the store been disqualified from Washington WIC or any other state(s) WIC Program in the past?
 - ✓ Check Yes or No.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of the disqualification, which state issued the disqualification, and the reason for the disqualification.



- 2. Is the store currently disqualified from SNAP (Food Stamps)?
 - ✓ Check Yes or No.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of and the reason for the disqualification.



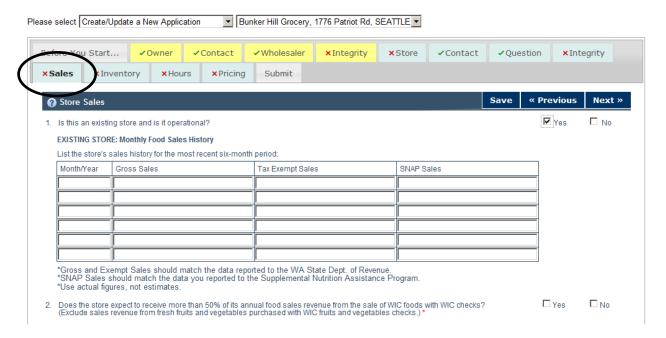
- 3. Has the store ever been assessed a civil money penalty from SNAP (Food Stamps) in the past, instead of disqualification?
 - ✓ Check **Yes** or **No**.
 - ✓ If you answer Yes, additional fields appear for you to provide the date of and why the civil money penalty was imposed.

3.	Has the store ever been assessed a civil money penalty	▼ Yes	□No	
	If yes, please provide the following information:			
	a) List date of penalty: *			
	b) Explanation of circumstances: *			

- 4. Is the store currently in compliance with the Americans with Disabilities Act (ADA)?
 - ✓ Check Yes or No.
- 5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Store Sales

- 1. Is this an existing store and is it operational?
 - ✓ The answer defaults to **Yes** and displays the screen below.



✓ Existing/Operational Stores: Enter your store's sales history for the most recent six months. Use the Calendar Picker to select the month and year for the first month. (You can also just enter the date in the field.)



Pick a month at least six (6) months in the past because the rest of the month/year fields auto-populate with months and years going forward six (6) months.

Click **Done**.

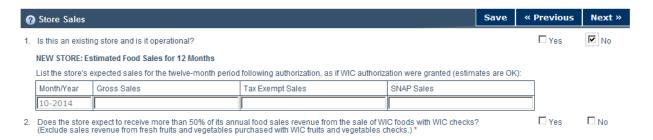


If your store has been operating less than six months, and you enter the first month it opened, you will get only the number of months from that time to present.



- ✓ You can get both gross sales and tax exempt sales information from the forms you file with the
 WA State Department of Revenue.
- ✓ Tax exempt sales are all untaxed food sales reported to the WA State Department of Revenue.
- ✓ The SNAP Sales should reflect the data collected by United States Department of Agriculture (USDA) Food and Nutrition Service (FNS).

This screen appears if you change the answer to question number 1 to No.

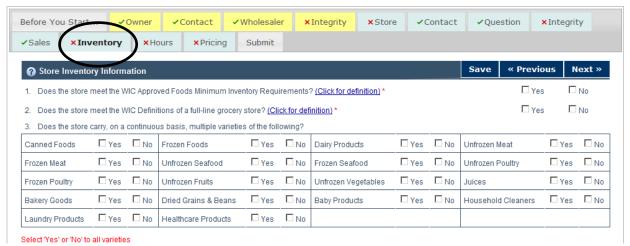


New Store: Enter your estimated food sales for the next 12 months.

- ✓ There is only one row to complete.
- ✓ The Month/Year defaults to the previous calendar month/year.
- ✓ Give an annual estimate for each of the columns.
- 2. Does the store expect to receive more than 50% of its annual food sales revenue from the sale of WIC foods with WIC checks?
 - ✓ Check **Yes** or **No**.
 - ✓ Exclude sales revenue from fresh fruit and vegetables purchased with WIC fruit and vegetable checks.
- 3. Click Save or Next. Both save the information entered, but Next advances you to the next screen.

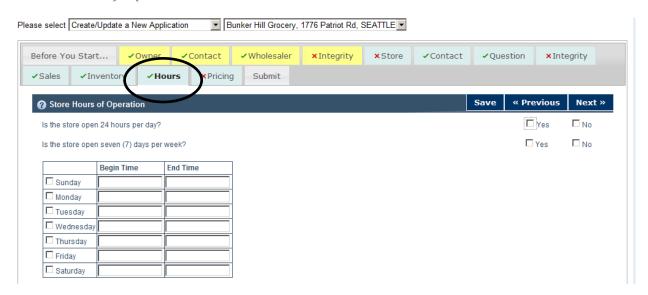
Store Inventory

Stocking WIC Approved foods and other items are selection criteria a store must meet to be considered for WIC authorization. Each store must continuously comply with the selection criteria to remain authorized.



- 1. Does the store meet the WIC approved foods minimum inventory requirements?
 - ✓ Check Yes or No.
 - ✓ Click the link "(Click for definition)" or refer to http://www.doh.wa.gov for specific information regarding which foods in what quantities are required to meet this criterion.
 - ✓ The document opens in a separate screen.
- 2. Does the store meet the WA WIC definition of a full-line grocery store?
 - ✓ Check **Yes** or **No**.
 - ✓ Click the link "(Click for definition)" or refer to Washington Administrative Code (WAC) 246-790-077(5) to see the new rules, effective in mid-November 2014, which provide what quantities and varieties of a given product category a store needs to stock on a continuous basis to be considered a full-line grocery store. These requirements are in addition to the WIC Approved Foods Minimum Inventory requirements and include many product categories that are not WIC approved.
- 3. Does the store carry, on a continuous basis, multiple varieties of the following?
 - ✓ Check **Yes** or **No** for each of the categories listed. Check **Yes** only if you have at least the quantities and varieties of items required in the new full –line grocery store definition. Use the link in question 2 to access the new full-line grocery definition.
 - ✓ A WIC Specialist will verify your answers when they come to conduct the onsite preauthorization visit. Be prepared to show proof of your responses.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Store Hours of Operation



WIC needs to know when the store is open for business to ensure the clients have adequate opportunity to do their WIC shopping.

Knowing the hours of operation also helps WIC staff know when they can contact the store by phone or for onsite visits.

What the user sees on this screen depends on the way you answer the questions.

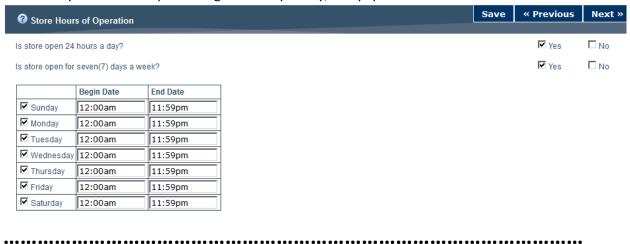
.....

'Yes' to both:

Is the store open 24 hours a day?

Is the store open seven (7) days a week?

✓ Days and times representing 24 hours per day, 7 days per week auto-fill the table.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

Is the store open 24 hours per day?	☐ Yes	☑ N
Are the store hours the same each day?	☐ Yes	ПΝ
A 'Yes' to the follow up question enables a statement for the user to complete -		
Is the store open 24 hours per day?	☐ Yes	☑ No
Are the store hours the same each day?	▼ Yes	□No
Each day the store is open from to		
	Are the store hours the same each day? A 'Yes' to the follow up question enables a statement for the user to complete - Is the store open 24 hours per day? Are the store hours the same each day?	Are the store hours the same each day? A 'Yes' to the follow up question enables a statement for the user to complete - Is the store open 24 hours per day? Are the store hours the same each day?

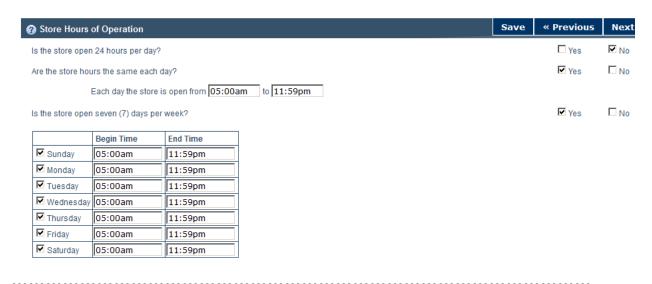
✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from 05:00am to 11:59pm

'Yes' to:

Is the store open seven (7) days a week?

- ✓ The table fills with the times entered above in each of the days of the week.
- ✓ Check marks fill the boxes in front of each day of the week.



'No' to:

Is the store open 24 hours a day?

A 'No' to this question enables the follow up question - Are the store hours the same each day?

Is the store open 24 hours per day?	□ Yes	▼ N
Are the store hours the same each day?	□Yes	\square N
A 'Yes' to the follow up question enables a statement for the	e user to complete -	
Is the store open 24 hours per day?	□ Yes	☑ N
Are the store hours the same each day?	☑ Yes	\square N
Each day the store is open from to		

✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from 05:00am to 11:59pm

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times entered in the boxes above.

	Begin Time	End Time	
☐ Sunday			
✓ Monday	05:00am	11:59pm	
☑ Tuesday	05:00am	11:59pm	
✓ Wednesday	05:00am	11:59pm	
☐ Thursday			
Friday			
☐ Saturday			

'Yes' to:

Is the store open 24 hours a day?

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times representing 24 hours per day.

	Begin Date	End Date	
☐ Sunday			
☑ monday	12:00am	11:59pm	
▼ Tuesday	12:00am	11:59pm	
☑ Wednesday	12:00am	11:59pm	
▼ Thursday	12:00am	11:59pm	
✓ Friday	12:00am	11:59pm	
✓ Saturday	12:00am	11:59pm	

......

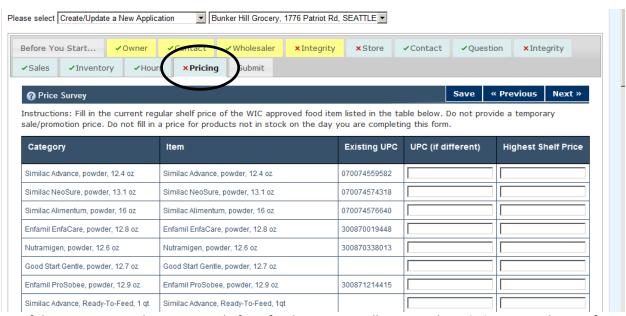
Pricing (Price Survey)

You must submit prices for certain WIC approved foods with your application. In addition, all stores must separately update their prices at least two times per year.

All prices for WIC approved food items must be competitive in comparison to similar types of stores.

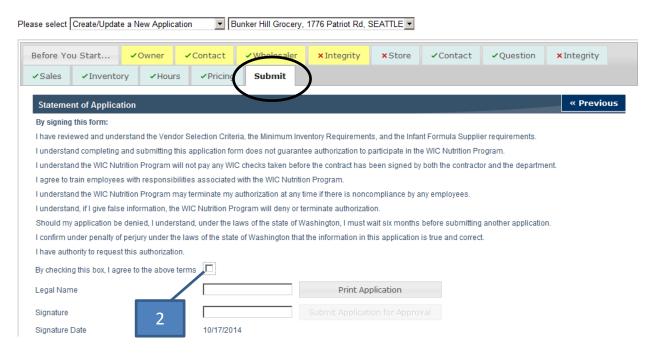
A sample of items approved for purchase with WIC checks are listed on the Price Survey.

The Price Survey may occasionally target specific foods and not include all WIC approved foods.

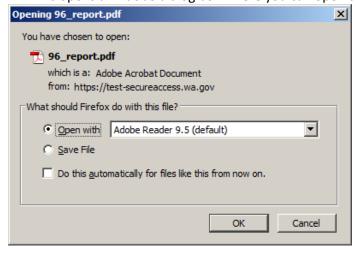


- 1. If the WIC program has a UPC code for a food item, you will see it in the **Existing UPC** column. If WIC does not have a UPC number in the system, the field will be blank.
 - ✓ You cannot make changes in the Existing UPC column.
- 2. **(Optional)** If the UPC code you have for the same food item is different or if the **Existing UPC** field is blank and you have the UPC code, you can enter the UPC code in the **UPC** (if different) column. It is not a requirement to enter UPC codes.
 - ✓ UPC codes can vary in size but commonly consist of 12 numbers.
- 3. Enter your shelf prices in the **Highest Shelf Price** column.
 - ✓ Be sure to enter the decimal point.
 - ✓ You might not have every item on your shelves.
 - ✓ Give us the prices for the items you do have on your shelves.
 - ✓ The prices you submit should include items in every category required by the WIC Minimum Inventory Requirements.
 - ✓ Enter your <u>everyday</u> prices.
 - ✓ Do not enter temporary sale prices.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Statement of Application



- 1. Read the statements on this page.
- 2. Check the box if you agree to the statements.
- 3. When you check the box, the Legal Name and Signature fields become enabled.
- 4. Complete the signature portion of the page.
 - ✓ Filling in both the Legal Name and Signature boxes with your name (since you securely logged in through the SAW interface) authenticates your "signature".
 - ✓ The date is the current date.
- 5. If you want a copy of your application for your records, click **Print Application**.
 - ✓ This opens an Adobe dialog box where you can open the application to print or save.



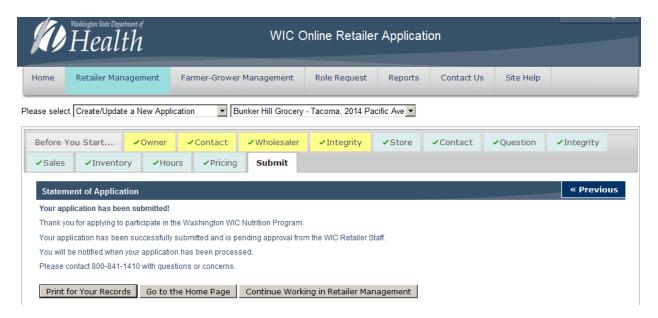
6. Click **OK**. The application in the format of the paper application opens in a separate window.

Washington State WIC Nutrition Program Owner & Retailer Application							
1. Name of Owner:	Jim Bob's S	stores, Inc.					
2. Legal Business N	lame:						
4. Business Telepho	one: (206) 22	2-2222		4. Alterna	te Business	s Telephone: N	/A
5. Business Fax: N	/A			6. Busines	ss Email: ji	mbob@yahoo.c	om
7. Employer Identific	cation Number	r (EIN): 9122	22222	8. Owner	Social Sec	urity Number:	
9. Unified Business	Identifier (UB	I): 6012222	22	10. Wash	nington Stat	te Reseller Pern	nit Number: A33333333
11. Type of Busines	X Sole	Proprietorsh	ip Public Co	orporation	Milit	tary/Commissar	y Partnership
	Priva	ate Corporation	on Tribal Ov	vned Store	Limi	ted Liability Cor	mpany
12. Address: 111 se	o 4th Ave				P.O.Box:		Suite:
City: AUBURN			State: WA		Zip Code: 98002-0000		
13. Business Conta	ct Information						
Title	Na	me	Telephone		Email		Sign Contacts?
Owner Business Partner	Jim Brown		(206) 222-2222	22 jimbob@yahoo.com		oo.com	Y
14a. Wholesale food and infant formula supplier(s)							
Wholesaler Name Wholesaler Ad			dress Supplies Food Supplies		od Supplies Formula		
Sample: Wholeselle	er Name	124 Minuten	nan Drive, Boise, ID	98460-0	000	Υ	Υ

- 7. Use the Adobe Reader functions to select your printer and **Print**.
- 8. Close the Adobe Reader window and return to the Statement of Application screen.
- 9. Make sure the agreement box is checked and the Legal Name and Signature fields are complete.
- 10. Click **Submit Application for Approval** to send the completed application to the WIC Program.
 - ✓ If the **Submit Application for Approval** button is not enabled but the agreement box is checked and the Legal Name and Signature fields are complete, check the tabs along the top of the page.
 - ✓ All tabs must have green check marks in order for the **Submit Application for Approval** button to be enabled. If any tabs have a red x instead of a green check mark, click on that tab and provide the requested information. Then return to the **Submit Tab** to **Submit Application for Approval.**



- 11. The Statement of Application confirmation displays.
 - ✓ Your application status changes from "In Process" to "Pending".
 - ✓ While the application is in "Pending" status, the application is "locked" and you cannot make changes.
 - ✓ This page gives you another opportunity to print the application. From this screen, you can return to the Home Page or continue working in the Retailer Management part of the Online Retailer Application.



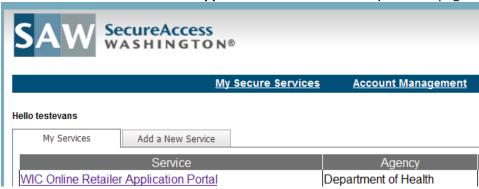
If you are going to be applying for WIC authorization for additional stores, you must have an approved Role in place to do so for each one. Please refer to the section of this guide on Role Requests.

Role Request

A "role" is an electronic permission to work in the Online Retail Application Portal. You can create and complete your first application for a retailer before having your permissions confirmed (i.e., not having an approved role), but you must have an appropriate approved role for additional new applications, reauthorization applications, updates, and price surveys.

Use the Role Request function for getting ORAP permissions.

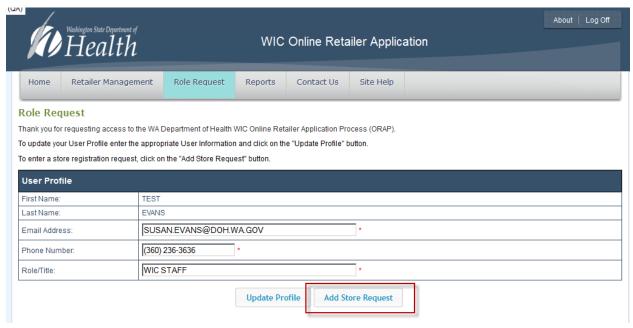
- 1. There are two ways to access the Online Retailer Application Portal. Either logon directly through SecureAccess Washington (SAW) (https://secureaccess.wa.gov) or link to the SecureAccess Washington login screen through the Department of Health website WIC Retailer Resources.
- 2. If you have bookmarked the SAW website, find it in your Favorites.
- 3. Choose **WIC Online Retailer Application Portal** from the My Services page.



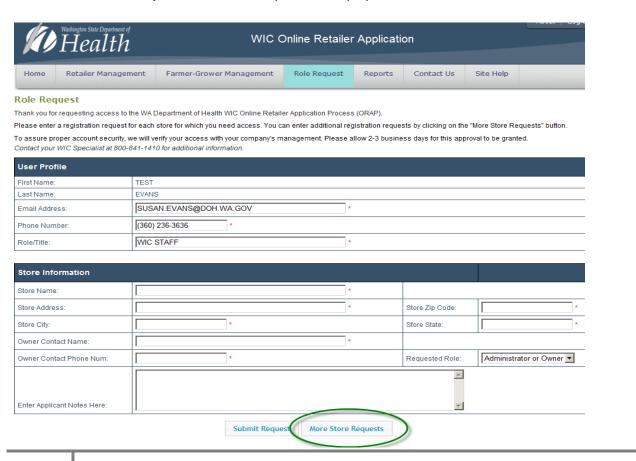
4. The Online Retailer Application Home Page opens.



- 5. Choose Role Request from the Menu Bar or the Access Now link on the page.
- 6. The Role Request screen opens. Your name, email address, phone number, and Role/Title appear in the User Information section of the screen as you entered it on the Service Registration screen.



7. Click Add Store Request. The screen expands to display the Store Information section.



- 8. Enter the name and address of the store for which you want access in the Online Retailer Application.
- 9. Enter the owner contact's name and phone number.

This is the person the state WIC staff will contact to confirm your request for access.

10. Choose the appropriate Requested Role from the drop down list.

The <u>Administrator or Owner</u> Role allows all ORAP permissions (new vendor applications, reauthorization applications, ownership changes, updates, and price surveys).

The Store Management Role allows all ORAP permissions except reauthorization applications.

The Food Pricing Role allows price surveys only.

- 11. If there are notes you would like to add for clarification or extra information, enter them in the Enter Applicant Notes Here field.
- 12. To request access for more than one store, click **More Store Requests** and complete the Store Information. Repeat for each store you want access for through the Online Retailer Application.
- 13. Click Submit Request.
- 14. The following message appears:

"Your request to access the WA WIC Online Application Process has been received and must be approved by your Company's Management.

Please allow up to 2-3 business days for this approval to be granted. Once granted, you will receive an email confirming this approval.

Please contact your WIC Specialist at 800-841-1410 for additional information.

Thank You!

The WA WIC Program Vendor Management Team."

- **15.** The state WIC staff process requests for Online Retailer Application Portal access and send you an email confirming access and permissions to the Online Retailer Application generally within two business days. **Do not proceed until you have confirmation that your requested role has been approved.**
- 16. To access the Online Retailer Application, log on each time through the SAW website using your SAW logon and password.

Existing Owner Applying for New Store

If a business already has WIC authorization for one or more of its stores and now wants to apply for a new store, it already has a file with the WIC Program and is considered an "existing" owner.

Some owner information, as it exists in the WIC MIS system, will display on the screens as you move through the application. You can change most of the displayed information if you need to.

- There are two ways to access the Online Retailer Application Portal. The user can either logon directly through SecureAccess Washington (SAW) (https://secureaccess.wa.gov) or get to the SecureAccess Washington login screen through the Department of Health website WIC Retailer Resources.
- 2. If you have bookmarked the SecureAccess Washington website, find SecureAccess Washington in your Favorites.
- 3. In the User ID and Password boxes, enter your SAW user ID and password.
- 4. The My Services tab opens.
- 5. Select WIC Online Retailer Application Portal.
- 6. The WIC Online Retailer Application Home Page opens.
- 7. Select Retailer Management from either the Menu Bar or Access Now on the page.



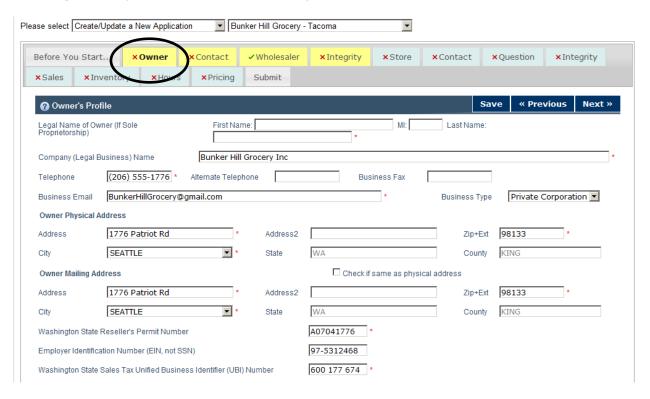
- 8. Since you are applying for a new store, choose 'Create/Update a New Application'. From the dropdown box labeled 'Please Select Vendor', choose New Vendor.
- 9. The **Minimum Required Data** box opens asking for the name of the store for which you are applying. Enter the store name in the text field.
- 10. Click Submit.

- 11. The **Minimum Required Data** box closes. Washington WIC Program Information Selection Criteria is fully visible.
 - ✓ Although you may have read this information more than once, take time to read this page.
 - ✓ These criteria are important since your store's participation in the WIC Program is dependent on compliance with all the selection criteria all the time.
 - ✓ To read the Selection Criteria in full, click the link on the page.
 - Post prices so they are visible to all customers and keep those prices competitive relative to other retailers.
 Maintain a record keeping system that is available to the department for review at any time.

To read the full content of the requirements for participation in the WIC Program, go to www.doh.wa.gov/cfh/WIC/retailer-app.htm

12. Click **Next** to advance to the next screen and begin the application.

Existing Owner/New Store - Owner Profile



- 1. Information from the WIC Program database fills some or all of these fields.
 - ✓ Name of Owner (if Sole Proprietorship) **OR** Company (Legal Business) Name.
 - ✓ Telephone
 - ✓ Alternate Telephone
 - ✓ Business Fax
 - ✓ Business Email
 - ✓ Business Type
 - ✓ Owner Physical Address
 - ✓ Owner Mailing Address
 - ✓ Washington State Reseller's Permit Number
 - ✓ Employer Identification Number (EIN)
 - ✓ UBI number
- 2. Review this information. Enter new information if any of the prefilled fields are no longer correct. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 3. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

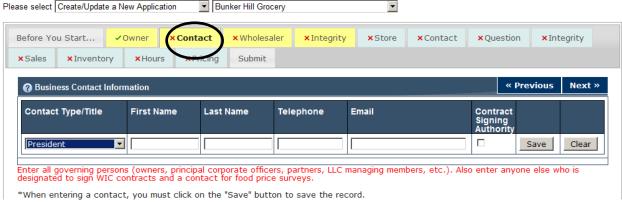
Existing Owner/New Store - Owner Contact

List **ALL** the "principals" or "governing persons" for the business. These contacts do not autopopulate from our database, so you'll need to re-enter all your owner contacts, even if they haven't changed.

Make sure to include at least one person who has authority to sign contracts.

Most businesses should enter multiple contacts. In addition to the "governing persons", add any other person who you want to also designate as having contract signing authority. **Also add a Price Survey contact** and other miscellaneous contacts (training, contracting, compliance, etc.) as appropriate.

Types of Business Contacts (President, Sole Proprietor, LLC Managing Member, Other, etc.) are in the dropdown list in the Contact Type/Title menu. You can add, delete or change contacts.



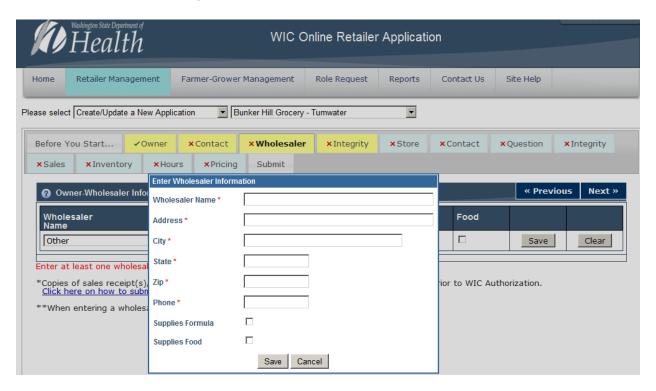
- 1. Choose a Contact Type/Title from the dropdown menu. Choose "Other" if the person is not a "governing person" but you want to show they have WIC contract signing authority.
- 2. Enter the contact's First Name, Last Name, Telephone, and Email address.
- 3. Click in the Contract Signing Authority box to indicate whether the person entered on that line has authority to sign contracts.
 - ✓ A check in the box means Yes.
 - ✓ Leave the box blank if No.
- 4. Click **Save** to add the entry which also adds a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking Save changes the button choices at the end of the row to Delete and Edit.
- 5. Once the row is saved, click the **Delete** button at the end of the row if you want to remove all the information entered on that row.
- 6. Click **Edit** if you need to change the information entered on the line after you have saved it.
- 7. Repeat to add each of your business contacts.
 - ✓ Be sure to <u>add a price survey contact</u> and click **Save** after each entry.
- 8. Click **Next** to advance you to the next screen.

Existing Owner/New Store - Wholesaler



- 1. Information from the WIC Program database fills these fields
 - ✓ Wholesaler Name
 - ✓ Wholesaler Address
 - ✓ Wholesaler Phone
 - ✓ A check in one or both of the boxes (Formula, Food)
- 2. Review this information.
- 3. Click the **Delete** button at the end of the row if you want to remove all the information displayed on that row.
- 4. Click **Edit** if you need to change the information displayed on that row.
- 5. Use the blank row displayed to add a new wholesaler to your file. Clicking **Save** saves your information and adds another new row below. (Click **Clear** if you want to clear the row and start over.)
- 6. Click the **Click here on how to submit your invoice(s)** link for directions how to send your invoices to a WIC Specialist.
 - ✓ It is a requirement to verify where you buy the food and infant formula you intend to sell to WIC clients
 - ✓ Invoices must include the supplier name, the name of the store buying the products, food product name, quantity of each food product sold, unit price of each item, and the date of sale.
 - ✓ This window sometimes opens behind the application. If you do not see the directions for submitting your invoices, minimize the Online Retailer Application to make the directions visible.
- 7. If the wholesaler you do business with is not listed in the dropdown list, choose **Other**. **Other** is found at the bottom of the dropdown list.

8. Selecting **Other** opens the **Enter Wholesaler Information** window where you can enter the information about the wholesaler you do business with.



- 9. Complete the fields on the Enter Wholesaler Information window. Click Save.
 - ✓ The entered information displays in the Wholesaler Information table and can be edited or deleted the same as if you had chosen the wholesaler from the dropdown list.
 - ✓ Clicking **Edit** opens the **Enter Wholesaler Information** window again where you can make changes.
 - ✓ Adding a wholesaler through the **Enter Wholesaler Information** window does not guarantee the WIC Nutrition Program staff will approve use of the wholesaler.
- 10. Click **Next** to advance to the next screen.

Existing Owner/New Store - Business Integrity



- 1. Answer whether the business has a Commercial General Liability Insurance Policy in adequate quantity to protect against legal liability if it is sued for causing property damage or personal injury.
 - ✓ If you previously answered this question, the screen defaults to that answer.
 - ✓ The insurance must be for no less than \$1,000,000.00 per occurrence.
 - ✓ It must be issued by an insurance company authorized to do business within the state of Washington.
- 2. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from WIC in any state, including Washington.
 - ✓ If you answer **Yes**, enter the date of the disqualification and the name and location of the disqualified store in the additional fields that appear.

2.	Has your business or any current business owners, officers or m Washington or any other state? *	anagers ever owned or been affiliated with a store disqualified from WIC in	▼ Yes	□ No
	If yes, please provide the following information:			
	a) List date of disqualification: *			
	b) List Store Name(s) and Location(s): *			

- 3. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from the SNAP program in any state, including Washington.
 - ✓ If you answer **Yes**, enter the date of and the reason for the disqualification, and the name and location of the disqualified store in the additional fields that appear.

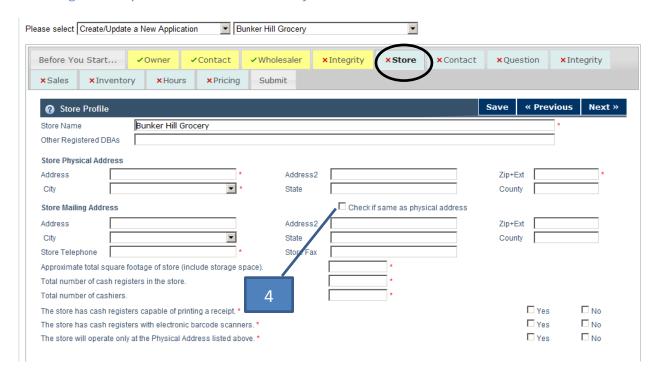
3.	Has your business or its owners, officers or managers ever own Program (SNAP) in Washington or any other state?*	ed a store disqualified from the USDA Supplemental Nutrition Assistance	▼ Yes	□ No
	If yes, please provide the following information:			
	a) List date of disqualification. *			
	b) List Store Name(s), Location(s), and reason for disqualification. *			

- 4. Answer whether the business or any of its current owners, officers, or managers has been convicted of or had a civil judgment levied for any of the listed crimes in the last six (6) years.
 - ✓ If you answer **Yes**, provide more details in the available fields, including the name of the person convicted, the position that person held in the company, the relationship of that person to the owner, and the crime committed in the additional fields that appear.

4.		wners, officers or managers been convicted of or had a civil judgment for ft, Forgery, Bribery, Falsification or Destruction of Records, Making False truction of Justice? *	✓ Yes	□N
	If yes, please provide the following information: *			
	a) An explanation with name(s) of person(s) convicted, their position in the company, their relationship to the owner, the crime committed and any other relevant information. *			

5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Existing Owner/New Store - Store Profile



1. Store Name

- ✓ This is your "Doing Business As" (DBA) name.
- ✓ This field populates from the information entered in the Minimum Data Required box at the beginning of the application.

2. Other Registered DBAs

- ✓ Enter any other Doing Business As names (if any) that the store goes by.
- ✓ This field is optional.

3. Store Physical Address

- ✓ Enter Street Address. Suite numbers or other types of additional addresses go in the Address 2 box.
- ✓ Enter the Zip Code. Tabbing out of the Zip Code field triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.

4. Store Mailing Address

- ✓ Check the box labeled 'Check if same as physical address' if the store's mailing address is the same as the physical address.
- ✓ Otherwise, enter the Mailing Address. Suite numbers or other types of additional addresses, if applicable, go in the Address 2 box.
- ✓ Enter the Zip Code. Tabbing out of the Zip Code field triggers what fills in the City, State, and County fields. If more than one city shares a zip code, "-Please Select City"- displays in the box. The City dropdown list shows all the cities that share the zip code.
- √ This information is for the store location only. Do not enter the owner mailing address here.

5.	Store Telephon		
	\checkmark	Enter the stor	

✓ Enter the store telephone number beginning with the area code.

c	C+	~ ~ ~	F ~ \
6.	20	ore	Fax

- ✓ Enter the store fax machine phone number beginning with the area code.
- 7. Approximate total square footage of store (include storage space)
 - ✓ To calculate square footage, multiply the length of the store space by the width.
- 8. Total number of cash registers in the store
 - ✓ Count the total number of registers in the store, even if they are only used occasionally or they are in different departments.
 - ✓ Include any registers in the garden area, the customer service counter, the deli, the pharmacy coffee bar, etc., that are controlled by your business.
- 9. Total number of cashiers
 - ✓ Include all personnel who work at cash registers, both full-time and part-time.
- 10. The applicant store has cash registers capable of printing a receipt.
 - ✓ Check **Yes** or **No**.
- 11. The applicant store has cash registers with electronic barcode scanners.
 - ✓ Check Yes or No.
 - ✓ Electronic barcode scanners read the uniform product code (UPC) on food items.
- 12. If you answer **Yes** regarding cash registers with electronic barcode scanners, the following question appears:

appears: The applicant store has cash registers with electronic barcode scanners.	☑ Yes	□No
Can scanners identify WIC foods?	□ Yes	□ No
13. If you answer No regarding cash registers with electronic barcode scann	ners, the following a	uestior
appears:		
The applicant store has cash registers with electronic barcode scanners.	□ Yes	✓ No
Is there any plan to install barcode scanner in future?	□Yes	□No
14. A Yes to the question regarding installing cash registers with electronic future enables a field for you to enter the date you anticipate that insta		the
The applicant store has cash registers with electronic barcode scanners.	□ Yes	☑ No
	✓ Yes	I No □
Is there any plan to install barcode scanner in future?	res :	I— 140

- 15. The applicant store will operate only at the physical address listed above.
 - ✓ Check **Yes** or **No**.
- 16. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Existing Owner/New Store - Store Contact

List the contact information for the Store Manager, the Store Food Price Survey contact, and the Store Checker Trainer.

Enter only one person for each of these Contact Type/Titles.

You can delete or change contacts.

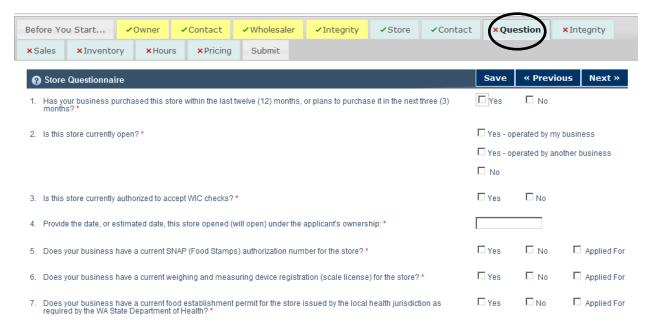


- 1. Choose a Contact Type/Title from the dropdown list.
- 2. Enter the First Name, Last Name, Telephone, and Email address.
 - ✓ The email address does not populate from the WIC MIS system.
 - ✓ By having to enter your email each time, you can be sure that WIC has your most current email address.
- 3. Click **Save** to add the entry to your file and a new row below. (Click **Clear** if you want to clear the row and start over.)

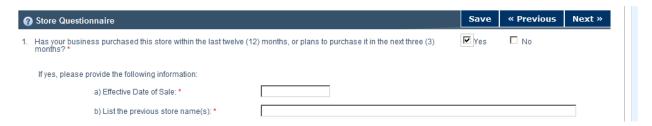
Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.

- 4. Click the **Delete** button at the end of the row to remove all the information entered on that row.
- 5. Click the **Edit** button at the end of the row to change any saved information on that row.
- 6. Repeat to add each of your Store Contacts.
 - ✓ WIC collects and stores store information only on the three Contact Types listed.
 - ✓ List a contact person for WIC food price surveys even if it's the same person you listed as the price survey contact in the Owner section.
 - ✓ Be sure to click Save after each entry.
- 7. Click **Next** to advance to the next screen.

Existing Owner/New Store - Store Questionnaire



- 1. Has your business purchased this store within the last twelve (12) months, or plans to purchase it in the next (3) months?
 - ✓ Check Yes or No.
 - ✓ Check Yes if this is a change of ownership application.
 - If you answer Yes, additional fields appear for you to enter the date the sale is anticipated to close and the previous store name, if different.



- 2. Is this store currently open?
 - ✓ Check Yes (choosing whether it's currently owned/operated by your business or another business) or No.
- 3. Is this store currently authorized to accept WIC checks?
 - ✓ Check **Yes** or **No**.

- 4. Provide the date, or estimated date, this store opened (or will open) under your business's ownership.
 - ✓ Clicking in the date field opens a calendar so you can pick the date. (You can also just enter the date in the date field.)
 - ✓ Enter the date your business opened the store; even if that was some time ago.
 - ✓ If the store has not yet opened, enter the anticipated opening date.
 - ✓ You can move month to month by using the arrows on the Calendar Picker.



- 5. Does your business have a current SNAP (Food Stamps) authorization number for the store?
 - ✓ Check **Yes** or **No** or **Applied For.** If you answer **Yes**, an additional field appears for you to enter your SNAP authorization number. This is a 7 digit number issued to your store by the USDA Food and Nutrition Service. Enter your SNAP authorization number.



- ✓ You must be actively participating in the SNAP program in order to apply to participate in WIC.
- 6. Does your business have a current weighing and measuring device registration (scale license) for the store?
 - ✓ If your store sells products by weight, it must have a currently active scale license to be authorized as a WIC vendor. You can apply for a scale license with the WA State Business Licensing Service.
 - ✓ Check Yes or No or Applied For.
- 7. Does your business have a current food establishment permit for the store issued by the local health jurisdiction as required by the WA State Department of Health?
 - ✓ Check Yes or No or Applied For.
- 8. Click Save or Next. Both save the information entered, but Next advances you to the next screen

Existing Owner/New Store - Store Business Integrity



- 1. Has the store been disqualified from Washington WIC or any other state(s) WIC Program in the past?
 - ✓ Check **Yes** or **No**.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of the disqualification, which state issued the disqualification, and the reason for the disqualification.



- 2. Is the store currently disqualified from SNAP (Food Stamps)?
 - ✓ Check Yes or No.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of and the reason for the disqualification.

Is the store currently disqualified from SNAP (Food Stam	ps)?*	Yes	□ No
If yes, please provide the following information:			
a) List date of disqualification: *			
b) Explanation of circumstances: *			

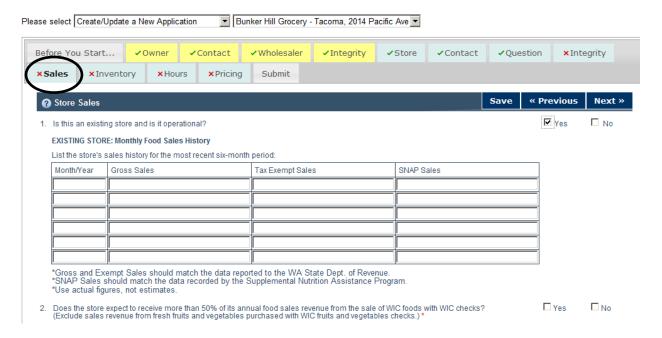
- 3. Has the store ever been assessed a civil money penalty from SNAP (Food Stamps) in the past, instead of disqualification?
 - ✓ Check **Yes** or **No**.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of and why the civil money penalty was imposed.

3.	Has the store ever been assessed a civil money penalty	from SNAP (Food Stamps) in the past, instead of disqualification? *	✓ Yes	□ No
	If yes, please provide the following information:			
	a) List date of penalty: *			
	b) Explanation of circumstances: *			

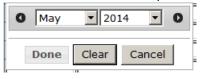
- 4. Is the store currently in compliance with the Americans with Disabilities act (ADA)?
 - ✓ Check **Yes** or **No**.
- 5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Existing Owner/New Store - Store Sales

- 1. Is this an existing store and is it operational?
 - ✓ The answer defaults to **Yes** with the **Existing Store** screen displayed.



✓ Existing/Operational Stores: Enter your store's sales history for the most recent six months. Use the Calendar Picker to select the month and year for the first month. (You can also just enter the date in the field.)



Pick a month at least six (6) months in the past because the rest of the month/year fields auto-populate with months and years going forward six (6) months.

Click **Done**.

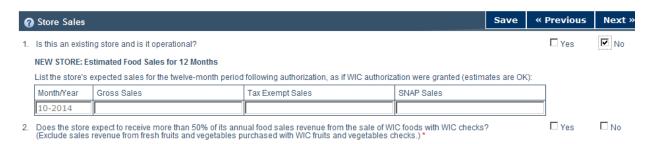


If your store has been operating less than six months, and you enter the first month it opened, you will get only the number of months from that time to present.



- ✓ You can get both gross sales and tax exempt sales information from the forms you file with the WA State Department of Revenue.
- ✓ Tax exempt sales are all untaxed food sales reported to the WA State Department of Revenue.
- ✓ The SNAP Sales should reflect the data collected by United States Department of Agriculture (USDA) Food and Nutrition Service (FNS).

This screen appears if you change the answer question number 1 to No.

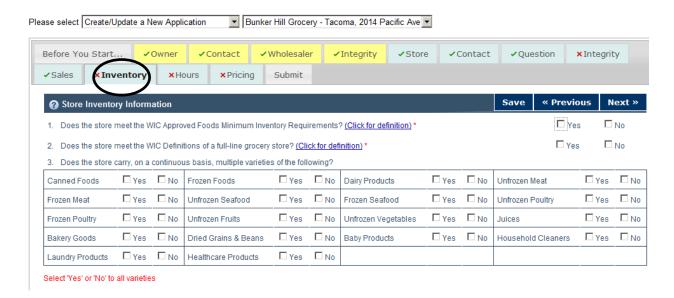


New Store: Enter your estimated food sales for the next 12 months.

- ✓ There is only one row to complete.
- ✓ The Month/Year defaults to the previous calendar month/year.
- ✓ Give an annual estimate for each of the columns.
- 2. Does the store expect to receive more than 50% of its annual food sales revenue from the sale of WIC foods with WIC checks?
 - ✓ Check **Yes** or **No**.
 - ✓ Exclude sales revenue from fresh fruit and vegetables purchased with WIC Fruit & Vegetable checks.
- 3. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

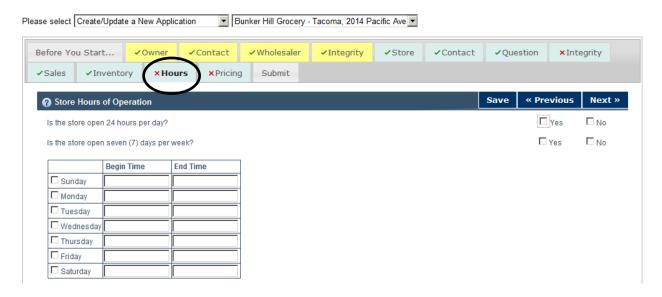
Existing Owner/New Store - Store Inventory

Stocking WIC Approved foods and other items are selection criteria a store must meet to be considered for WIC authorization. Each store must continuously comply with the selection criteria to remain authorized.



- 1. Does the store meet the WIC approved foods minimum inventory requirements?
 - ✓ Check Yes or No.
 - ✓ Click the link "(<u>Click for definition</u>)" or refer to http://www.doh.wa.gov for specific information regarding which foods in what quantities are required to meet this criterion.
 - ✓ The document opens in a separate screen.
- 2. Does the store meet the WA WIC definition of a full-line grocery store?
 - ✓ Check Yes or No.
 - ✓ Click the link "(Click for definition)" or refer to Washington Administrative Code (WAC) 246-790-077(5) to see the new rules, effective in mid-November 2014, which provide what quantities and varieties of a given product category a store needs to stock on a continuous basis to be considered a full-line grocery store. These requirements are in addition to the WIC Approved Foods Minimum Inventory requirements and include many product categories that are not WIC approved.
- 3. Does the store carry on a continuous basis, multiple varieties of the following?
 - ✓ Check **Yes** or **No** for each of the categories listed. Check **Yes** only if you have at least the quantities and varieties of items required in the new full –line grocery store definition. Use the link in question 2 to access the new full-line grocery definition.
 - ✓ A WIC Specialist will verify your answers when they come to conduct the onsite preauthorization visit. Be prepared to show proof of your responses.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Existing Owner/New Store - Store Hours of Operation



The Store Hours of Operation screen captures what hours and days of the week the store is open.

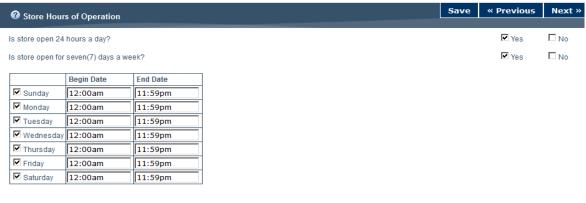
What the user sees depends on the combination of answers to the questions.

......

'Yes' to:

Is the store open 24 hours a day?
Is the store open seven (7) days a week?

✓ Days and times representing 24 hours per day, 7 days per week auto-fill the table.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

Is the store open 24 hours per day?	☐ Yes	▼ No
Are the store hours the same each day?		
✓ A 'Yes' to the follow up question enables a statement for the user to complete -		
Is the store open 24 hours per day?	☐ Yes	☑ No
Are the store hours the same each day?	✓ Yes	□No
Each day the store is open from to		

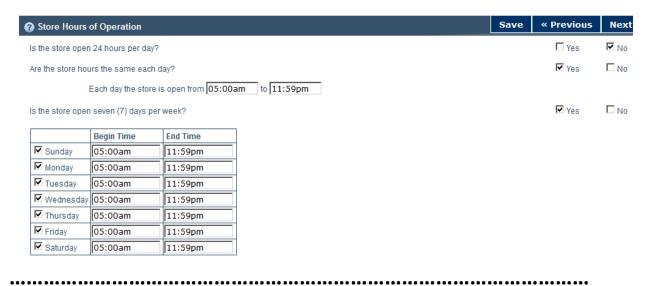
✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from	05:00am	to	11:59pm	

'Yes' to:

Is the store open seven (7) days a week?

- ✓ The table fills with the times entered above in each of the days of the week.
- ✓ Check marks fill the boxes in front of each day of the week.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

	The second description of the second		, .
	Is the store open 24 hours per day?	☐ Yes	☑ No
	Are the store hours the same each day?	☐ Yes	□ No
_	A 'Yes' to the follow up question enables a statement for the user to complete -		
	Is the store open 24 hours per day?	☐ Yes	☑ No
	Are the store hours the same each day?	▼ Yes	□No
	Each day the store is open from to		

✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from 05:00am to 11:59pm

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times entered in the boxes above.

	Begin Time	End Time
☐ Sunday		
✓ Monday	05:00am	11:59pm
▼ Tuesday	05:00am	11:59pm
☑ Wednesday	05:00am	11:59pm
☐ Thursday	ursday	
☐ Friday		
☐ Saturday		

'Yes' to:

Is the store open 24 hours a day?

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times representing 24 hours per day.

	Begin Date	End Date
☐ Sunday		
☑ monday	12:00am	11:59pm
☑ Tuesday	12:00am	11:59pm
☑ Wednesday	12:00am	11:59pm
▼ Thursday	12:00am	11:59pm
✓ Friday	12:00am	11:59pm
☑ Saturday	12:00am	11:59pm

Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

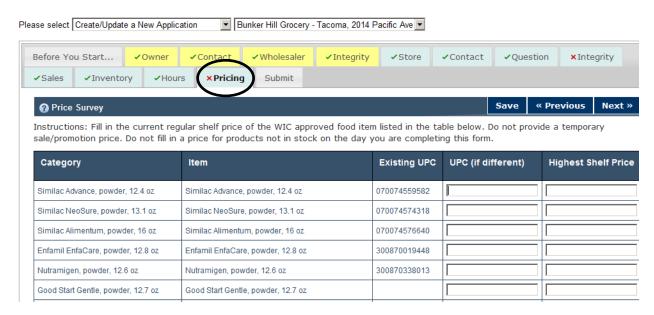
Existing Owner/New Store - Pricing (Price Survey)

You must submit prices for certain WIC approved foods with your application. In addition, all stores must separately update their prices at least two times per year.

All prices for WIC approved food items must be competitive in comparison to similar types of stores.

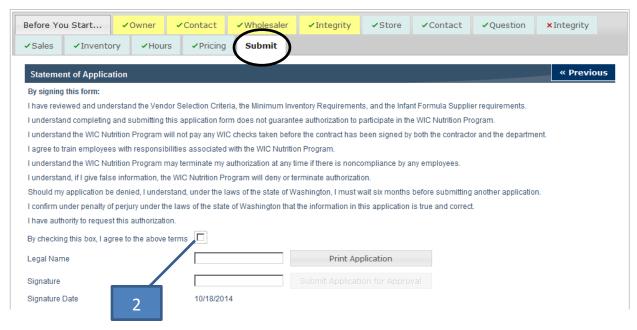
A sample of items approved for purchase with WIC checks are listed on the Price Survey.

The Price Survey may occasionally target specific foods and not include all WIC approved foods.

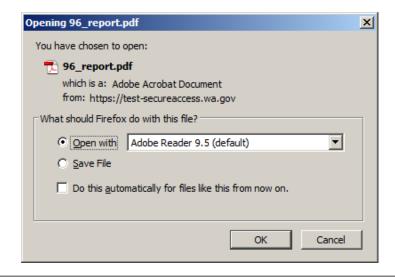


- 1. If the WIC program has a UPC code for a food item, you will see it in the **Existing UPC** column. If WIC does not have a UPC number in the system, the field will be blank.
 - ✓ You cannot make changes in this column.
- (Optional) If the UPC code you have for the same food item is different or if the Existing UPC field is blank and you have the UPC code, you can enter the UPC code in the UPC (if different) column. It is not a requirement to enter UPC codes.
 - ✓ UPC codes can vary in size but commonly consist of 12 numbers.
- 3. Enter your shelf prices in the **Highest Shelf Price** column.
 - ✓ Be sure to enter the decimal point.
 - ✓ You might not have every item on your shelves.
 - ✓ Give us the prices for the items you <u>do</u> have on your shelves.
 - ✓ The prices you submit should include items in every category required by the WIC Minimum Inventory Requirements.
 - ✓ Enter your <u>everyday</u> prices.
 - ✓ Do not enter temporary sales prices.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Existing Owner/New Store - Statement of Application



- 1. Read the statements on this page.
- 2. Check the box if you agree to the statements.
- 3. When you check the box, the Legal Name and Signature fields become enabled.
- 4. Complete the signature portion of the page.
 - ✓ Filling in both the Legal Name and Signature boxes with your name (since you securely logged in through the SAW interface) authenticates your "signature".
 - ✓ The date is the current date.
- 5. If you want a copy of your application for your records, click **Print Application**.
 - ✓ This will open an Adobe dialog box where you can open the application to print or save.



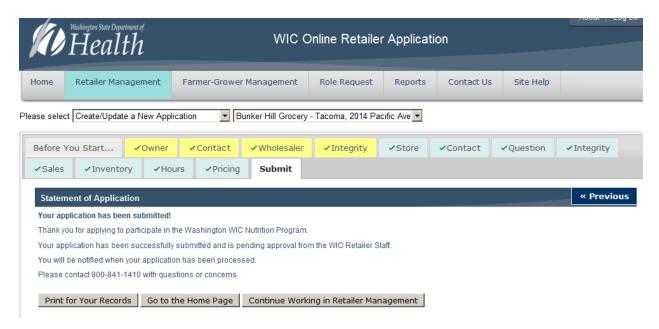
6. Click **OK**. The application in the format of the paper application opens.

Owner & Retailer Application			
Name of Owner: Jim Bob's Stores, Inc.			
2. Legal Business Name:			
4. Business Telephone: (206) 222-2222	4. Alterna	ate Business Telephone: N	//A
5. Business Fax: N/A	6. Busine	ess Email: jimbob@yahoo.o	com
7. Employer Identification Number (EIN): 912222222	8. Owner	Social Security Number:	
9. Unified Business Identifier (UBI): 601011111	10. Was	hington State Reseller Perr	mit Number: A11111111
11. Type of Business: Sole Proprietorship	Public Corporation	Military/Commissar	y X Partnership
Private Corporation	Tribal Owned Store	e Limited Liability Cor	mpany
12. Address: 1202 South 65th		P.O.Box:	Suite:
City: LAKE CITY		State: WA	Zip Code: 98125-0000
13. Business Contact Information			
Title Name T	elephone	Email	Sign Contacts?

- 7. Use the Adobe Reader functions to select your printer and **Print.**
- 8. Close the Adobe Reader window and return to the Statement of Application screen.
- 9. Make sure the agreement box is checked and the Legal Name and Signature fields are complete.
- 10. Click **Submit Application for Approval** to send the completed application to the WIC Program.
 - ✓ If the **Submit Application for Approval** button is not enabled but the agreement box is checked and the Legal Name and Signature fields are complete, check the tabs along the top of the page.
 - ✓ All tabs must have green check marks for the **Submit Application for Approval** button to be enabled. If any tabs have a red x instead of a green check mark, click on that tab and provide the requested information. Then return to the **Submit Tab** to **Submit Application for Approval**.



- 11. The Statement of Application confirmation displays.
 - ✓ Your application status changes from "In Process" to "Pending".
 - ✓ While the application is in "Pending" status, the application is "locked" and you cannot make changes.
 - ✓ This page gives you another opportunity to print the application. From this screen, you can return to the Home Page or continue working in the Retailer Management part of the Online Retailer Application.



Change of Ownership

If your business has acquired (or is acquiring) a store which was authorized for WIC, the WIC authorization DOES NOT transfer to the new owner. The new owner must apply for WIC authorization, meet all the Vendor Selection Criteria, and complete a contract with the Washington State Department of Health, before conducting any WIC transactions with customers.

If your business has no stores currently authorized for WIC in Washington State, and you have acquired (or are acquiring) a store which you want to be authorized for WIC, follow the directions for "Create/Update a New Application".

If your business has at least one store currently authorized for WIC in Washington State, and you have acquired (or are acquiring) a store which you want to be authorized for WIC, follow the directions for "Existing Owner Applying for New Store".

Reauthorization

The WIC Nutrition Program contracts with vendors for a maximum three-year time period. All contracts expire at the same time. Vendors wanting to continue participating in the WIC Nutrition Program must reapply for each new contract period.

The process in which authorized retailers must apply to be considered, or reconsidered, for participation in the WIC Nutrition Program is called Reauthorization.

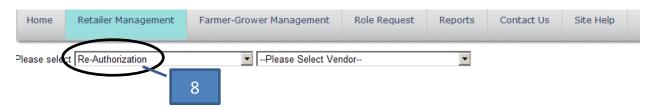
The application process for reauthorization through the Online Retailer Application (ORAP) is similar to a New Application regardless if the store is currently participating in the program. Very little existing information displays on the screen. This ensures the information submitted on the application is current.

To apply during reauthorization:

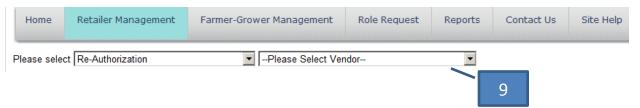
- There are two ways to access the Online Retailer Application Portal. The user can either logon directly through SecureAccess Washington (SAW) (https://secureaccess.wa.gov) or get to the SecureAccess Washington login screen through the Department of Health website WIC Retailer Resources.
- 2. If you have bookmarked the SecureAccess Washington website, find SecureAccess Washington in your Favorites.
- 3. In the User ID and Password boxes, enter your SAW user ID and password.
- 4. The **My Services** tab opens.
- 5. Select WIC Online Retailer Application Portal.
- 6. The WIC Online Retailer Application Home Page opens.
- 7. Select Retailer Management from either the Menu Bar or Access Now on the page.



8. From the Please Select dropdown, choose **Re-Authorization**.



- 9. From the dropdown box labeled 'Please Select Vendor', choose the name of the store for which you are applying.
 - ✓ You will need to complete this application process individually for each store for which you are requesting reauthorization.

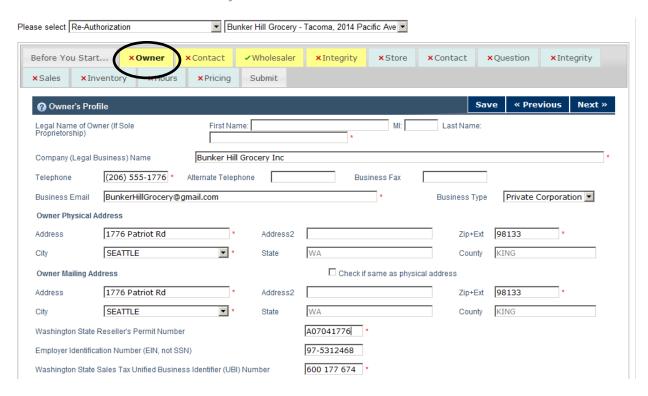


- 10. The Washington WIC Program Information Selection Criteria is always the first screen you see.
 - ✓ Although you may have read this information more than once, take time to read this page.
 - ✓ It is important to keep these criteria in view since your store's participation in the WIC Program is dependent on compliance with all the selection criteria all the time.
 - ✓ To read the Selection Criteria in full, click the link on the page.



11. Click **Next** to advance to the next screen.

Reauthorization - Owner Profile



- 1. Information from the WIC Program database fills some or all of these fields.
- 2. Review this information. Enter new information if any of the prefilled fields are no longer correct. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 3. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

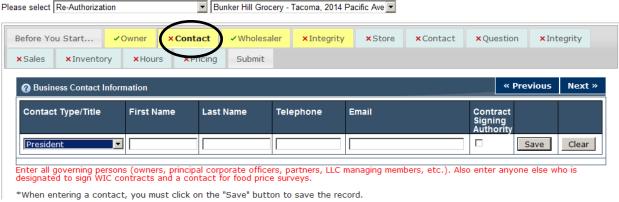
Reauthorization - Owner Contact

List **ALL** the "principals" or "governing persons" for the business. These contacts do not autopopulate from our database, so you'll need to re-enter all your owner contacts, even if they haven't changed.

Make sure to include at least one person who has authority to sign contracts.

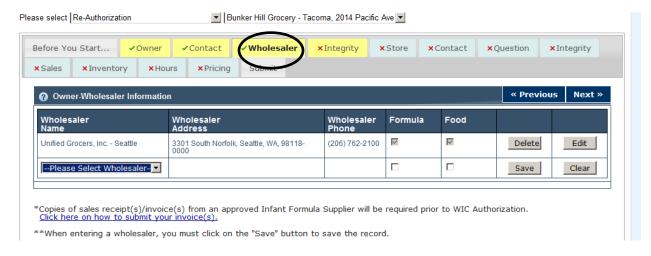
Most businesses should enter multiple contacts. In addition to the "governing persons", add any other person who you want to also designate as having contract signing authority. **Also add a Price Survey contact** and other miscellaneous contacts (training, contracting, compliance, etc.) as appropriate.

Types of Business Contacts (President, Sole Proprietor, LLC Managing Member, Other, etc.) are in the dropdown list in the Contact Type/Title menu. You can add, delete or change contacts.



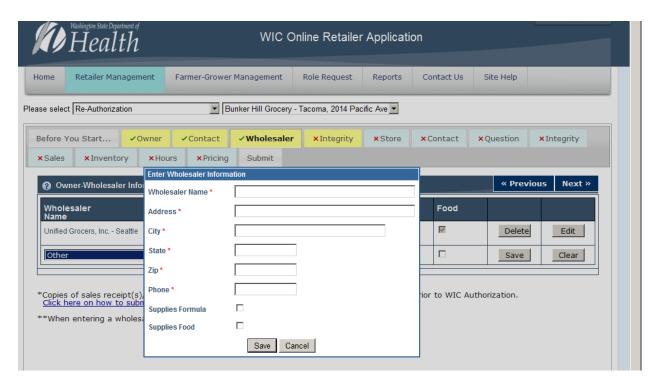
- 1. Choose a Contact Type/Title from the dropdown menu. Choose "Other" if the person is not a "governing person" but you want to show they have WIC contract signing authority.
- 2. Enter the contact's First Name, Last Name, Telephone, and Email address.
- 3. Click in the Contract Signing Authority box to indicate whether the person entered on that line has authority to sign contracts.
 - ✓ A check in the box means Yes.
 - ✓ Leave the box blank if No.
- 4. Click **Save** to add the entry to your file which will also add a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 5. Once the row is saved, click the **Delete** button at the end of the row if you want to remove all the information entered on that row.
- 6. Click **Edit** if you need to change the information entered on the line after you have saved it.
- 7. Repeat to add each of your business contacts.
 - ✓ Be sure to add a price survey contact and click **Save** after each entry.
- 8. Click **Next** to advance to the next screen.

Reauthorization - Wholesaler



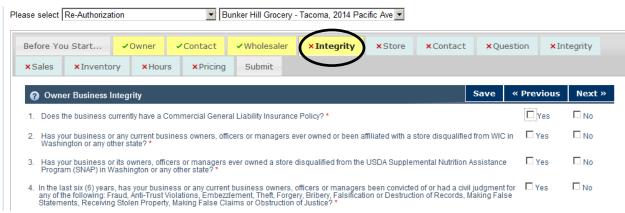
- 1. Information from the WIC program database fills these fields
 - ✓ Wholesaler name
 - ✓ Wholesaler Address
 - ✓ Wholesaler Phone
 - ✓ A check in one or both of the boxes (Formula, Food)
- 2. Review this information.
- 3. Click the **Delete** button at the end of the row if you want to remove all the information displayed on that row.
- 4. Click **Edit** if you need to change the information displayed on that row.
- 5. Use the blank row displayed to add a new wholesaler to your file. Clicking **Save** saves your information and adds another new row below. (Click **Clear** if you want to clear the row and start over.)
- 6. Click the link **Click here on how to submit your invoice(s)** for directions how to send your invoices to a WIC Specialist.
 - ✓ It is a requirement to verify where you buy the food and infant formula you intend to sell to WIC clients.
 - ✓ Invoices must include the supplier name, the name of the store buying the products, food product name, quantity of each food product sold, unit price of each item, and the date of sale.
 - ✓ This window sometimes opens behind the application. If you do not see the directions for submitting your invoices, minimize the Online Retailer Application to make the directions visible.
- 7. If the wholesaler you do business with is not listed in the dropdown list, choose **Other**. **Other** is found at the bottom of the dropdown list.

8. Selecting **Other** opens the **Enter Wholesaler Information** window where you can enter the information about the wholesaler you do business with.



- 9. Complete the fields on the Enter Wholesaler Information window. Click Save.
 - ✓ The entered information displays in the Wholesaler Information table and can be edited or deleted the same as if you had chosen the wholesaler from the dropdown list.
 - ✓ Clicking **Edit** opens the **Enter Wholesaler Information** window again where you can make changes.
 - ✓ Adding a wholesaler through the **Enter Wholesaler Information** window does not guarantee the WIC Nutrition Program staff will approve use of the wholesaler.
- 10. Click **Next** to advance you to the next screen.

Reauthorization - Business Integrity



- 1. Answer whether the business has a Commercial Liability Insurance Policy adequate to protect against legal liability if you are sued for causing property damage or personal injury.
 - ✓ The insurance must be for no less than \$1,000,000.00 per occurrence.
 - ✓ It must be issued by an insurance company authorized to do business within the state of Washington.
- 2. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from WIC in any state, including Washington.
 - ✓ If you answer **Yes**, enter the date of the disqualification and the name and location of the disqualified store in the additional fields that appear.

2.	Has your business or any current business owners, officers or Washington or any other state? *	managers ever owned or been affiliated with a store disqualified from WIC in	Yes	□ No
	If yes, please provide the following information:			
	a) List date of disqualification: *			
	b) List Store Name(s) and Location(s): *			

- 3. Answer whether the business or any of its current owners, officers, or managers has ever owned a store that was disqualified from the SNAP program in any state, including Washington.
 - ✓ If you answer **Yes**, enter the date of and the reason for the disqualification, and the name and location of the disqualified store in the additional fields that appear.

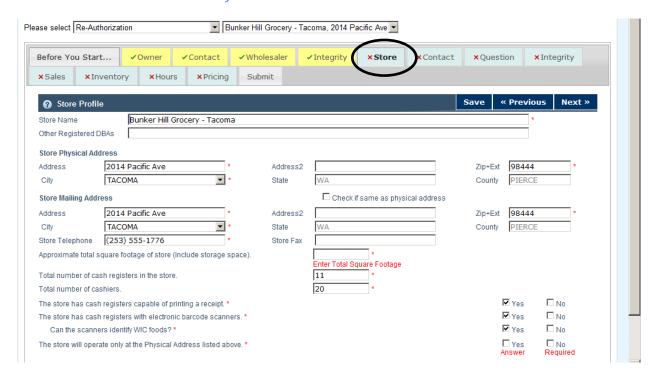
3.	 Has your business or its owners, officers or managers ever owned a store disqualified from the USDA Supplemental Nutritio Program (SNAP) in Washington or any other state? 	n Assistance 🔽 Y	′es □N
	If yes, please provide the following information:		
	a) List date of disqualification. *		
	b) List Store Name(s), Location(s),		

- 4. Answer whether the business or any of its current owners, officers, or managers has been convicted of or had a civil judgment levied for any of the listed crimes in the last six (6) years.
 - ✓ If you answer **Yes**, provide more details in the available fields, including the name of the person convicted, the position that person held in the company, the relationship of that person to the owner, and the crime committed in the additional fields that appear.

 In the last six (6) years, have you or any current business owners, officers or managers been convicted of or had a civil judgment for any of the following: Fraud, Anti-Trust Violations, Embezzlement, Theft, Forgery, Bribery, Falsification or Destruction of Records, Making False Statements, Receiving Stolen Property, Making False Claims or Obstruction of Justice?* 		▼ Yes	□ No
If yes, please provide the following information: *			
a) An explanation with name(s) of person(s) convicted, their position in the company, their relationship to the owner, the crime committed and any other relevant information.			

5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Store Profile



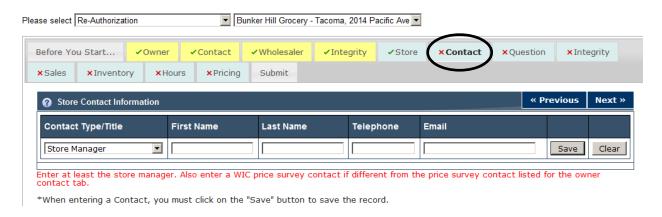
- 1. Some information from the WIC Program database fills these fields.
- 2. Review this information and edit where information has changed. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 3. Fill in the fields that are blank.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Store Contact

List the contact information for the Store Manager, the Store Food Price Survey contact, and the Store Checker Trainer.

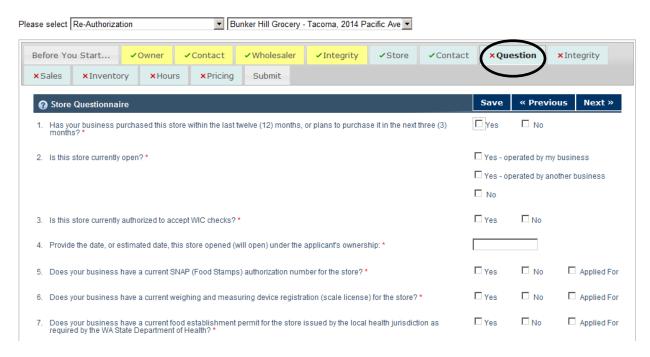
Enter only one person for each of these Contact Type/Titles.

You can delete or change contacts.

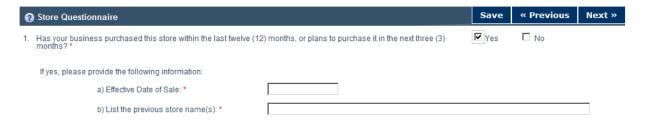


- 1. Choose a Contact Type/Title from the dropdown list.
- 2. Enter the First Name, Last Name, Telephone, and Email address.
 - ✓ The email address does not populate from the WIC MIS system.
 - ✓ By having to enter your email each time, you can be sure that WIC has your most current email address. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 3. Click **Save** to add the entry to your file and a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 4. Click the **Delete** button at the end of the row to remove all the information entered on that row.
- 5. Click the **Edit** button at the end of the row to change any saved information on that row.
- 6. Repeat to add each of your Store Contacts.
 - ✓ WIC collects and stores store information only on the three Contact Types listed.
 - ✓ List a contact person for WIC food price surveys even if it's the same person you listed as the price survey contact in the Owner section.
 - ✓ Be sure to click Save after each entry.
- 7. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Store Questionnaire



- 1. Has your business purchased this store within the last twelve (12) months, or plans to purchase it in the next (3) months?
 - ✓ Check Yes or No.
 - ✓ Check **Yes** if this is a change of ownership application.
 - If you answer Yes, additional fields appear for you to enter the date the sale is anticipated to close and the previous store name, if different.



- 2. Is this store currently open?
 - ✓ Check Yes (choosing whether it's currently owned operated by your business or another business) or No.
- 3. Is the store currently authorized to accept WIC checks?
 - ✓ Check **Yes** or **No**.

- 4. Provide the date, or estimated date, this store opened under your business's ownership.
 - ✓ Clicking in the date field opens a calendar so you can pick the date. (You can also just enter the date in the date field.)
 - ✓ Enter the date your business opened the store; even if that was some time ago.
 - ✓ If the store has not opened, enter the estimated opening date.

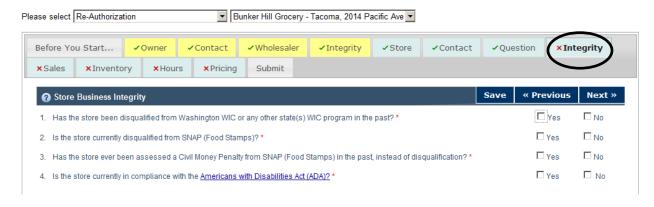


- 5. Does your business have a current SNAP (Food Stamps) authorization number for the store?
 - ✓ Check **Yes** or **No** or **Applied For.** If you answer **Yes**, an additional field appears for you to enter your SNAP authorization number. This is a 7 digit number issued to your store by the USDA Food and Nutrition Service. Enter your SNAP authorization number.



- ✓ You must be actively participating in the SNAP program in order to apply to participate in WIC.
- 6. Does your business have a current weighing and measuring device registration (scale license) for the store?
 - ✓ If your store sells products by weight, it must have a currently active scale license to be authorized as a WIC vendor. You can apply for a scale license with the WA State Business Licensing Service.
 - ✓ Check **Yes** or **No** or **Applied For**.
- 7. Does your business have a current food establishment permit for the store issued by the local health jurisdiction as required by the WA State Department of Health?
 - ✓ Check **Yes** or **No** or **Applied For**.
- 8. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen

Reauthorization - Store Business Integrity



- 1. Has the store been disqualified from Washington WIC or any other state(s) WIC Program in the past?
 - ✓ Check **Yes** or **No**.

1

✓ If you answer **Yes**, additional fields appear for you to provide the date of the disqualification, which state issued the disqualification, and the reason for the disqualification.

Has the store been disqualified from Washington WIC or	any other state(s) WIC program in the past? *	Yes	□No
If yes, please provide the following information:			
a) List date of disqualification: *			
b) State(s) where disqualification occured: *			
c) Explanation of circumstances: *			

- 2. Is the store currently disqualified from SNAP (Food Stamps)?
 - ✓ Check **Yes** or **No**.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of and the reason for the disqualification.



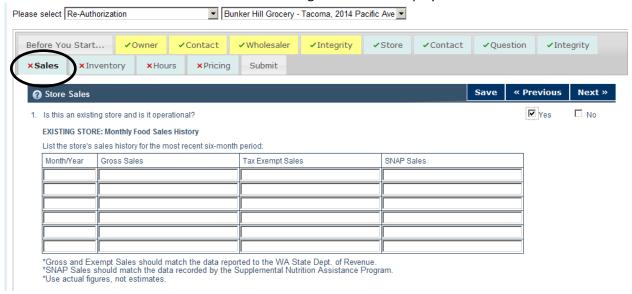
- 3. Has the store ever been assessed a civil money penalty from SNAP (Food Stamps) in the past, instead of disqualification?
 - ✓ Check **Yes** or **No**.
 - ✓ If you answer **Yes**, additional fields appear for you to provide the date of and why the civil money penalty was imposed.

	, , , , ,			
3.	Has the store ever been assessed a civil money penalty	from SNAP (Food Stamps) in the past, instead of disqualification? *	Yes	□ N
	If yes, please provide the following information:			
	a) List date of penalty: *			
	b) Explanation of circumstances: *			

- 4. Is the store currently in compliance with the Americans with Disabilities act (ADA)?
 - ✓ Check **Yes** or **No**.
- 5. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Store Sales

- 1. Is this an existing store and is it operational?
 - ✓ The answer defaults to **Yes** with the Existing Store screen displayed.



✓ Existing/Operational Stores: Enter your store's sales history for the most recent six months. Use the Calendar Picker to select the month and year for the first month. (You can also just enter the date in the field.)



Pick a month at least six (6) months in the past because the rest of the month/year fields auto-populate with months and years going forward six (6) months. Click **Done**.



If your store has been operating less than six months, and you enter the first month it opened, you will get only the number of months from that time to present.



- ✓ You can get both gross sales and tax exempt sales information from the forms you file with the WA State Department of Revenue.
- ✓ Tax exempt sales are all untaxed food sales reported to the WA State Department of Revenue.
- ✓ The SNAP Sales should reflect the data collected by United States Department of Agriculture (USDA) Food and Nutrition Service (FNS).

This screen appears if you change the answer to question number 1 to No.

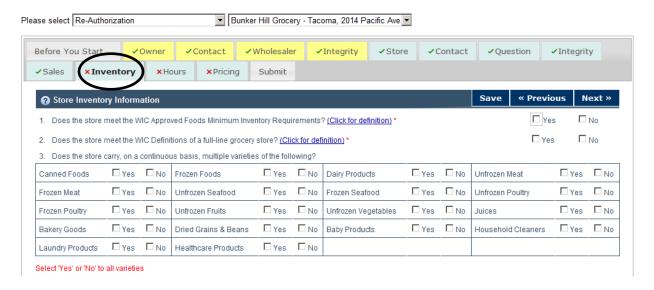


New Store: Enter your estimated food sales for the next 12 months.

- ✓ There is only one row to complete.
- ✓ The Month/Year defaults to the previous calendar month/year.
- ✓ Give an annual estimate for each of the columns.
- 2. Does the store expect to receive more than 50% of its annual food sales revenue from the sale of WIC foods with WIC checks?
 - ✓ Check Yes or No.
 - ✓ Exclude sales revenue from fresh fruit and vegetables purchased with WIC Fruit & Vegetable checks.
- 3. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

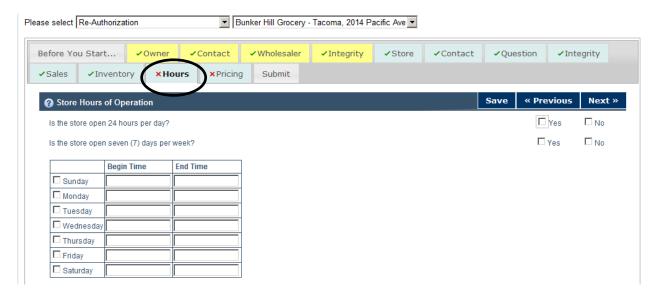
Reauthorization - Store Inventory

Stocking WIC approved foods and other items are selection criteria a store must meet to be considered for WIC authorization. Each store must constantly comply with the selection criteria to remain authorized.



- 1. Does the store meet the WIC approved foods minimum inventory requirement?
 - ✓ Check Yes or No.
 - ✓ Click the link "Click for definition" or refer to http://www.doh.wa.gov for specific information regarding which foods in what quantities are required to meet this criterion.
- 2. Does the store meet the WA WIC definition of a full-line grocery store?
 - ✓ Check Yes or No.
 - ✓ Click the link "(Click for definition)" or refer to Washington Administrative Code (WAC) 246-790-077(5) to see the new rules, effective in mid-November 2014, which provide what quantities and varieties of a given product category a store needs to stock on a continuous basis to be considered a full-line grocery store. These requirements are in addition to the WIC Approved Foods Minimum Inventory requirements and include many product categories that are not WIC approved.
- 3. Does the store carry on a continuous basis, multiple varieties of the following?
 - ✓ Check **Yes** or **No** for each of the categories listed. Check **Yes** only if you have at least the quantities and varieties of items required in the new full-line grocery store definition. Use the link in question 2 to access the new full-line grocery definition.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Store Hours of Operation



The Store Hours of Operation screen captures what hours and days of the week the store is open.

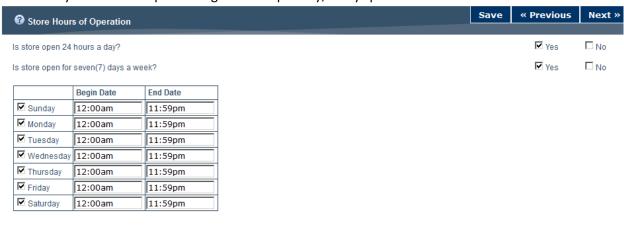
What the user sees depends on the combination of answers to the questions.

.....

'Yes' to:

Is the store open 24 hours a day? Is the store open seven (7) days a week?

✓ Days and times representing 24 hours per day, 7 days per week auto-fill the table.



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'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

	71 140 to this question enables the follow up question. The the store hours the same	cacii aa	у.
	Is the store open 24 hours per day?	☐ Yes	☑ No
	Are the store hours the same each day?	☐ Yes	□No
/	A 'Yes' to the follow up question enables a statement for the user to complete -		
	Is the store open 24 hours per day?	Yes	☑ No
	Are the store hours the same each day?	▼ Yes	□No
	Each day the store is open from to		

✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from 05:00am to 11:59pm

'Yes' to:

Is the store open seven (7) days a week?

- ✓ The table fills with the times entered above in each of the days of the week.
- ✓ Check marks fill the boxes in front of each day of the week.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the	same each d	ay?
Is the store open 24 hours per day?	☐ Yes	☑ No
Are the store hours the same each day?	□ Yes	□No
✓ A 'Yes' to the follow up question enables a statement for the user to complete	-	
Is the store open 24 hours per day?	☐ Yes	☑ No
Are the store hours the same each day?	✓ Yes	□No
Each day the store is open from to		
✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 1 You need to enter zeroes before single digit hours and include am or pm.	.2-hour clock	
Each day the store is open from 05:00am to 11:59pm		

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times entered in the boxes above.

	Begin Time	End Time	
☐ Sunday			
✓ Monday	05:00am	11:59pm	
▼ Tuesday	05:00am	11:59pm	
☑ Wednesday	Wednesday 05:00am		
☐ Thursday			
☐ Friday			
☐ Saturday			

'Yes' to:

Is the store open 24 hours a day?

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times representing 24 hours per day.

	Begin Date	End Date
☐ Sunday		
☑ monday	12:00am	11:59pm
☑ Tuesday	12:00am	11:59pm
☑ Wednesday	12:00am	11:59pm
▼ Thursday	12:00am	11:59pm
✓ Friday	12:00am	11:59pm
☑ Saturday	12:00am	11:59pm

Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

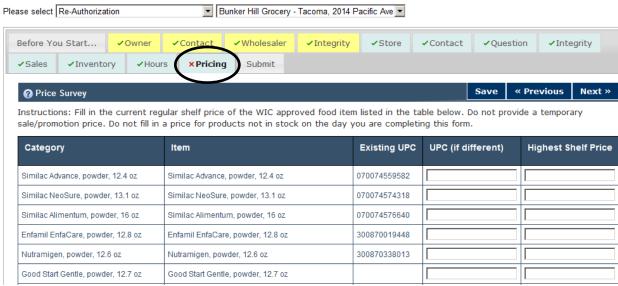
Reauthorization - Pricing (Price Survey)

You must submit prices for certain WIC approved foods with your application. In addition, all stores must separately update their prices at least two times per year.

All prices for WIC approved food items must be competitive in comparison to similar types of stores.

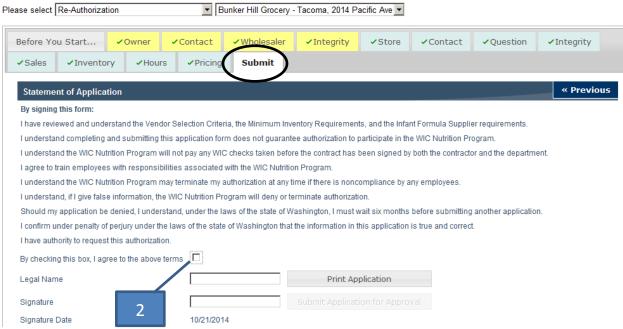
Items approved for purchase with WIC checks are listed on the Price Survey.

The Price Survey may occasionally target specific foods and not include all WIC approved foods.

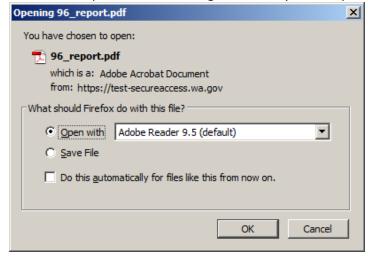


- 1. If the WIC program has a UPC code for a food item, you will see it in the **Existing UPC** column. If WIC does not have a UPC number in the system, the field will be blank.
 - ✓ You cannot make changes in this column.
- 2. (OPTIONAL) If the UPC code you have for a food item is different, or if the Existing UPC field is blank and you have the UPC code, you can enter the UPC code in the UPC (if different) column. It is not currently a requirement to enter UPC codes.
 - ✓ UPC codes can vary in size but commonly consist of 12 numbers.
- 3. Enter your shelf prices in the **Highest Shelf Price** column.
 - ✓ Be sure to enter the decimal point.
 - ✓ You might not have every item on your shelves.
 - ✓ Give us the prices for the items you <u>do</u> have on your shelves.
 - ✓ The prices you submit should include items in every category required by the WIC Minimum Inventory Requirements.
 - ✓ Be sure to enter your everyday prices.
 - ✓ Do not enter temporary sale prices.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Reauthorization - Statement of Application



- 1. Read the statements on this page.
- 2. Check the box if you agree to the statements.
- 3. When you check the box, the Legal Name and Signature fields become enabled.
- 4. Complete the signature portion of the page.
 - ✓ Filling in both the Legal Name and Signature boxes with your name (since you securely logged in through the SAW interface) authenticates your "signature".
 - ✓ The date is the current date.
- 5. If you want a copy of your application for your records, click **Print Application**.
 - ✓ This will open an Adobe dialog box where you can open the application to print or save.



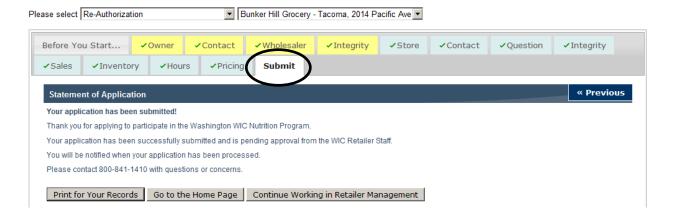
6. Click **OK**. The application in the format of the paper application opens.

Washington State WIC Nutrition Program Owner & Retailer Application					
1. Name of Owner: Jim Bob	's Stores, Inc.				
2. Legal Business Name:					
4. Business Telephone: (206)	222-2222		4. Alterna	ate Business Telephone: N	I/A
5. Business Fax: N/A			6. Busine	ess Email: jimbob@yahoo.	com
7. Employer Identification Num	7. Employer Identification Number (EIN): 912222222 8. Owner Social Security Number:				
9. Unified Business Identifier ((UBI): 60101111	1	10. Wash	hington State Reseller Peri	mit Number: A11111111
11. Type of Business: S	ole Proprietorshi	ip Public Co	orporation	Military/Commissa	ry X Partnership
P	rivate Corporatio	on Tribal Ov	vned Store	E Limited Liability Co	mpany
12. Address: 1202 South 65th P.O.Box: Suite:			Suite:		
City: LAKE CITY			State: WA	Zip Code: 98125-0000	
13. Business Contact Information					
Title	Name	Telephone	;	Email	Sign Contacts?

- 7. Use the Adobe Reader functions to select your printer and **Print**.
- 8. Close the Adobe Reader window and return to the Statement of Application screen.
- 9. Make sure the agreement box is checked and the Legal Name and Signature fields are complete.
- 10. Click Submit Application for Approval to send the completed application to the WIC Program
 - ✓ If the **Submit Application for Approval** button is not enabled but the agreement box is checked and the Legal Name and Signature fields are complete, check the tabs along the top of the page.
 - ✓ All tabs must have green check marks for the **Submit Application for Approval** button to be enabled. If any tabs have a red x instead of a green check mark, click on that tab and provide the requested information. Then return to the **Submit Tab** to **Submit Application for Approval**.



- 11. The Statement of Application confirmation displays.
 - ✓ Your application status changes from "In Process" to "Pending".
 - ✓ While the application is in "Pending" status, the application is "locked" and you cannot make changes.
 - ✓ This page gives you another opportunity to print the application. From this screen, you can return to the Home Page or continue working in the Retailer Management part of the Online Retailer Application.



Update Retailer Account Information

You can use this function to update the **Owner**, **Owner Contact**, **Wholesaler**, **Store**, **Store Contact**, and **Hour**s tabs in ORAP. It does <u>not</u> allow you to update the **Integrity**, **Store Questions**, **Sales**, **Inventory** or **Pricing** tabs. You must have an approved Owner/Administrator or Store Management Role (electronic permission) to use the Update function.

CAUTION: The ORAP Update function requires you to restate <u>all</u> your business and store contacts even if you are only trying to update something else. Using the Update function deletes all existing contacts in our database. <u>Until this feature is fixed, it may be preferable to make updates by calling 1-800-841-1410 and asking for the Vendor Management Team or by emailing <u>wicretailmanagement@doh.wa.gov.</u></u>

- There are two ways to access the Online Retailer Application Portal. The user can either logon directly through SecureAccess Washington (SAW) (https://secureaccess.wa.gov) or link to the SAW login screen through the Department of Health website WIC Retailer Resources. If you have bookmarked the SecureAccess Washington website, find it in your Favorites.
- 2. In the User ID and Password boxes, enter your SAW user ID and password.
- 3. The My Services tab opens. Select WIC Online Retailer Application Portal.
- 4. The WIC Online Retailer Application Home Page opens. Select Retailer Management from either the Menu Bar or <u>Access Now</u> on the page.

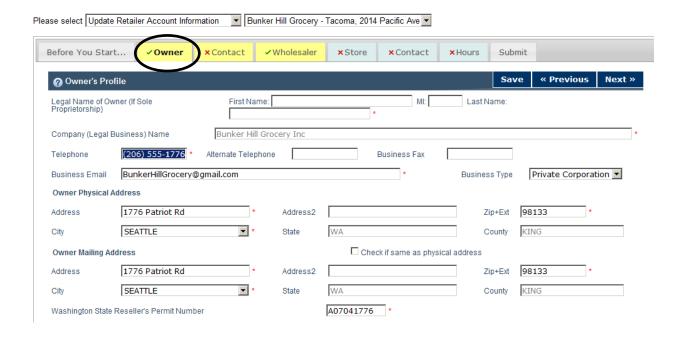


- 5. From the **Please Select** dropdown, choose **Update Retailer Account Information**. From the **Please Select Vendor** dropdown, select the store whose information you want to update.
 - ✓ The stores listed in the dropdown are the ones for which you have permissions to update.
 - ✓ If you need to update information for a store not in the list, you first need to complete a Role Request (for Administrator/Owner or Store Management) and wait for it to be approved. You will not be able to use the Update function if you have only a Food Pricing Role.



6. Click **Next** to advance to the Owner screen.

Update Retailer Account Information - Owner Profile



- 1. Information from the WIC Program database fills some or all of these fields.
- 2. Review this information. Enter new information if any of the prefilled fields are no longer correct. Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 3. Click Save or Next. Both save the information entered, but Next advances you to the next screen.

Update Retailer Account Information - Owner Contacts

List **ALL** the "principals" or "governing persons" for the business. These contacts do not autopopulate from our database, so you'll need to re-enter all your owner contacts, even if they haven't changed.

Make sure to include at least one person who has authority to sign contracts.

Most businesses should enter multiple contacts. In addition to the "governing persons", add any other person who you want to also designate as having contract signing authority. **Also add a Price Survey contact** and other miscellaneous contacts (training, contracting, compliance, etc.) as appropriate.

Types of Business Contacts (President, Sole Proprietor, LLC Managing Member, Other, etc.) are in the dropdown list in the Contact Type/Title menu. You can add, delete or change contacts.



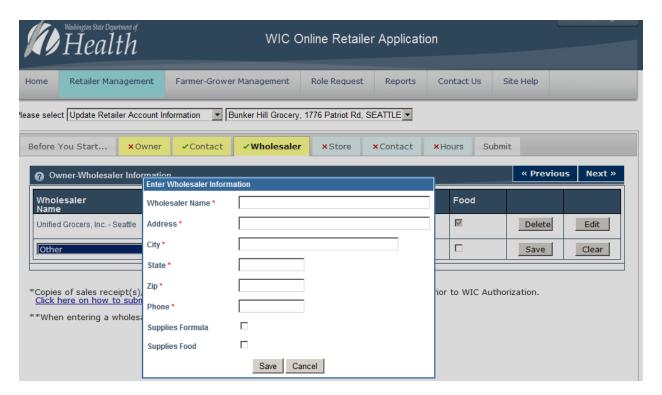
- 1. Choose a Contact Type/Title from the dropdown menu. Choose "Other" if the person is not a "governing person" but you want to show they have WIC contract signing authority.
- 2. Enter the contact's First Name, Last Name, Telephone, and Email address.
- 3. Click in the Contract Signing Authority box to indicate whether the person entered on that line has authority to sign contracts.
 - ✓ A check in the box means Yes.
 - ✓ Leave the box blank if No.
- 4. Click **Save** to add the entry to your file which will also add a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 5. Once the row is saved, click the **Delete** button at the end of the row if you want to remove all the information entered on that row.
- 6. Click **Edit** if you need to change the information entered on the line after you have saved it.
- 7. Repeat to add each of your business contacts.
 - ✓ Be sure to add a price survey contact and click **Save** after each entry.
- 8. Click **Next** to advance to the Wholesaler screen.

Update Retailer Account Information - Wholesaler



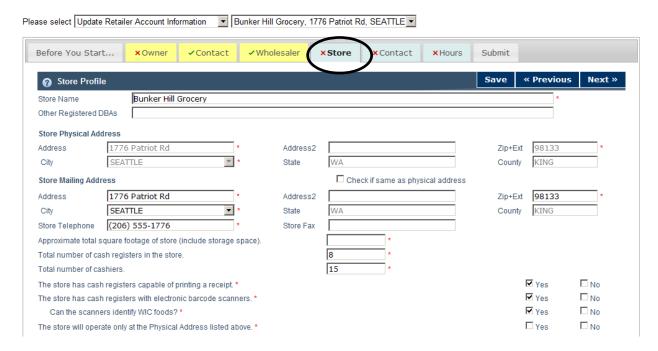
- 1. The wholesaler listed for your company in the WIC Program MIS system displays.
- 2. If you need to change the information about the displayed wholesaler, click Edit.
- 3. If you no longer do business with the displayed wholesaler, click the **Delete** button at the end of the row to remove all the information
- 4. You can add a wholesaler by using the blank row.
- 5. Click **Save** to add the entry to your file which also adds a new row below. (Click **Clear** if you want to clear the row and start over.)
- Clicking **Save** changes the button choices at the end of the row to **Delete** and **Edit**.
- 6. The system language about submitting infant formula invoices is for stores seeking WIC authorization. You do not need to submit invoices when updating your wholesaler.

- 7. If the wholesaler you do business with is not listed in the dropdown list, choose **Other**. **Other** is found at the bottom of the dropdown list.
- 8. Selecting **Other** opens the **Enter Wholesaler Information** window where you can enter the information about the wholesaler you do business with.



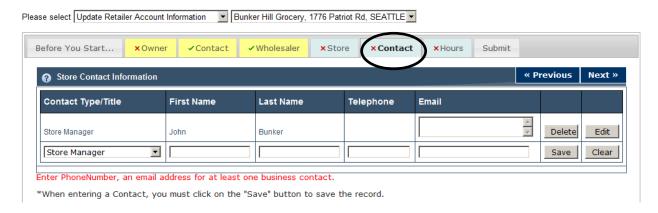
- 9. Complete the fields on the **Enter Wholesaler Information** window. Click **Save**.
 - ✓ The entered information displays in the Wholesaler Information table and can be edited or deleted the same as if you had chosen the wholesaler from the dropdown list.
 - ✓ Clicking **Edit** opens the **Enter Wholesaler Information** window again where you can make changes.
 - ✓ Adding a wholesaler through the **Enter Wholesaler Information** window does not guarantee the WIC Nutrition Program staff will approve use of the wholesaler.
- 10. Click **Next** to advance you to the next screen.

Update Retailer Account Information - Store Profile



- 1. Some information from the WIC Program database fills these fields.
- 2. Review this information and where information has changed.
 - ✓ The Store Physical Address is not editable. If you need to change the Store Physical Address, contact the WIC Retail Specialist.
- 3. Complete any required fields that are blank.
- 4. Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

Update Retailer Account Information - Store Contact

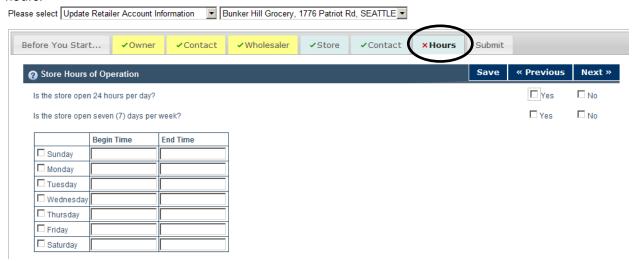


The Online Retailer Application does not display all the previously entered information about contacts.

- 1. Complete the required fields that are blank. (There are red messages on the screen to alert you to what information is needed.) Pay close attention to providing a current and accurate email address, since email is our main form of communication with vendors.
- 2. Click **Edit** to enable fields in the row where you need to add or change information. Please make sure a food price survey contact (who may be a headquarters person for grocery chains) and store checker trainer contact are listed.
- 3. Click the **Delete** button at the end of the row to remove all the information entered on that row.
- 4. Click **Save** to save your changes
- 5. Click **Next** to advance to the next screen.

Update Retailer Account Information - Store Hours of Operation

The Online Retailer Application Portal does not display previously entered information about store hours.



What the user sees depends on the combination of answers to the questions.

......

'Yes' to:

Is the store open 24 hours a day?

Is the store open seven (7) days a week?

✓ Days and times representing 24 hours per day, 7 days per week auto-fill the table.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

	The to the question enables the follow up question. The the store hours the same	cacii aa	, .
	Is the store open 24 hours per day?	Yes	☑ No
	Are the store hours the same each day?	Yes	□No
/	A 'Yes' to the follow up question enables a statement for the user to complete -		
	Is the store open 24 hours per day?	☐ Yes	☑ No
	Are the store hours the same each day?	▼ Yes	□No
	Each day the store is open from to		

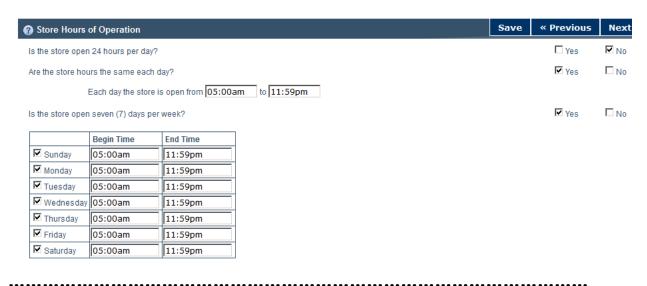
✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from	05:00am	to	11:59pm	

'Yes' to:

Is the store open seven (7) days a week?

- ✓ The table fills with the times entered above in each of the days of the week.
- ✓ Check marks fill the boxes in front of each day of the week.



'No' to:

Is the store open 24 hours a day?

✓ A 'No' to this question enables the follow up question - Are the store hours the same each day?

	The to this question enables the follow up question. The the store hours the sume	cacii aa	, .
	Is the store open 24 hours per day?	☐ Yes	✓ No
	Are the store hours the same each day?	☐ Yes	□ No
_	A 'Yes' to the follow up question enables a statement for the user to complete -		
	Is the store open 24 hours per day?	Yes	☑ No
	Are the store hours the same each day?	▼ Yes	□No
	Each day the store is open from to		

✓ Enter the Begin Time and End Time in the boxes. These fields are set up for a 12-hour clock. You need to enter zeroes before single digit hours and include am or pm.

Each day the store is open from 05:00am to 11:59pm

'No' to:

Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times entered in the boxes above.

	Begin Time	End Time
☐ Sunday		
✓ Monday	05:00am	11:59pm
▼ Tuesday	05:00am	11:59pm
✓ Wednesday	05:00am	11:59pm
☐ Thursday		
☐ Friday		
☐ Saturday		

'Yes' to:

Is the store open 24 hours a day?

'No' to:

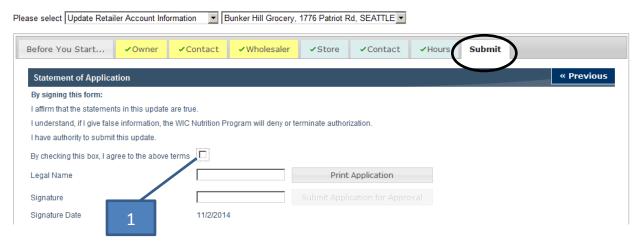
Is the store open seven (7) days a week?

✓ Click in the boxes in front of each day of the week the store is open. The Begin Time and End Time fill with the times representing 24 hours per day.

	Begin Date	End Date
☐ Sunday		
☑ Monday	12:00am	11:59pm
▼ Tuesday	12:00am	11:59pm
✓ Wednesday	12:00am	11:59pm
▼ Thursday	12:00am	11:59pm
✓ Friday	12:00am	11:59pm
✓ Saturday	12:00am	11:59pm

Click **Save** or **Next**. Both save the information entered, but **Next** advances you to the next screen.

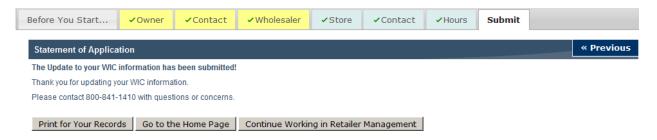
Update Retailer Account Information - Statement of Application



- 1. Read the statements on this page. Check the box if you agree to the statements. When you check the box, the Legal Name and Signature fields become enabled.
- 2. Complete the signature portion of the page.
 - ✓ Filling in both the Legal Name and Signature boxes with your name (since you securely logged in through the SAW interface) authenticates your "signature".
 - ✓ The date is the current date.
- 5. Click **Submit Application for Approval** to send the completed update to the WIC Program.
 - ✓ If the **Submit Application for Approval** button is not enabled but the agreement box is checked and the Legal Name and Signature fields are complete, check the tabs along the top of the page.
 - ✓ All tabs must have green check marks for the **Submit Application for Approval** button to be enabled. If any tabs have a red x instead of a green check mark, click on that tab and provide the requested information. Then return to the **Submit Tab** to **Submit Application for Approval**.



- 6. The Statement of Application confirmation displays.
 - ✓ Your application status changes from "In Process" to "Pending". While the application is in "Pending" status, the application is "locked" and you cannot make changes.
- This page gives you another opportunity to print the application. From this screen, you can return to the Home Page or continue working in the Retailer Management part of the Online Retailer Application.



Submit Food Pricing (Price Survey)

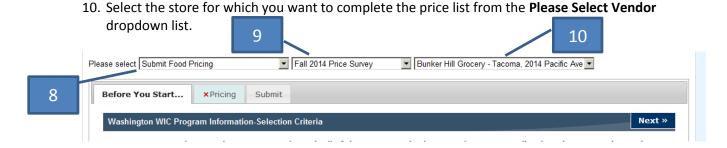
All WIC vendors must submit their current prices for specific WIC approved foods at least twice each year. Typically, price surveys are done both in the spring (April) and the fall (October). Failure to submit a timely and complete price survey for your store(s) violates your WIC vendor contract, and could lead to contract termination. The following directions assume you already have a login ID and password for your business to SecureAccess Washington (SAW), and an approved role (electronic permission) for your store(s) in the Online Retailer Application Portal (ORAP). Please refer to the appropriate section of this guide if you still need to complete you SAW registration, or get an approved role in ORAP.

- 1. There are two ways to access the Online Retailer Application Portal. The user can either logon directly through SecureAccess Washington (https://secureaccess.wa.gov) or link to the SecureAccess Washington login screen through the Department of Health website WIC Retailer Resources.
- 2. If you have bookmarked the SecureAccess Washington website, find SecureAccess Washington in your Favorites.
- 3. In the User ID and Password boxes, enter your SAW user ID and password.
- 4. The My Services tab opens.
- 5. Select WIC Online Retailer Application Portal.
- 6. The WIC Online Retailer Application Home Page opens.

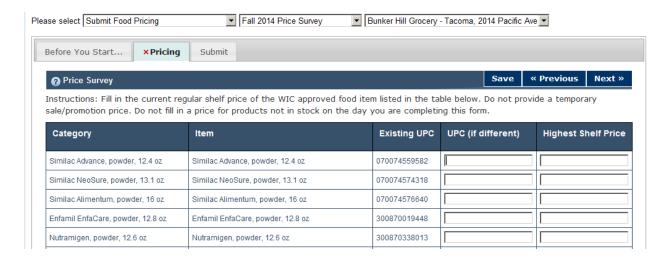
Select Retailer Management from either the Menu Bar or Access Now on the page.



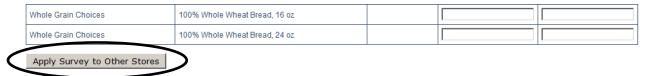
- 8. From the **Please Select** dropdown, choose **Submit Food Pricing**.
- 9. From the Please Select Survey dropdown list, choose the price survey to fill out.



- 11. If you don't see the options to Submit Food Pricing or don't see your store(s) as a choice in the drop down menu, you probably don't have an approved role yet. Refer to the instructions for Role Requests.
- 12. Click **Next** to advance to the **Pricing** screen. If you want to print a price list to use while collecting prices, go to the **Submit** screen and follow steps 20-23. Then come back to this step to enter prices.



- 13. If the WIC program has a UPC code in the database for a food item, you will see it in the **Existing UPC** column. If WIC does not have a UPC number in the system, the field will be blank.
 - ✓ You cannot make changes in this column.
- 14. (OPTIONAL) If the UPC code you have for a food item is different, or if the Existing UPC field is blank and you have the UPC code, you can enter the UPC code in the UPC (if different) column. It is not currently a requirement to enter UPC codes.
 - ✓ UPC codes can vary in size but commonly consist of 12 numbers.
- 15. Enter your shelf prices in the **Highest Shelf Price** column.
 - ✓ Be sure to enter the decimal point.
 - ✓ You might not have every item on your shelves.
 - ✓ Give us the prices for the items you do have on your shelves.
 - ✓ The prices you submit should include items in every category required by the WIC Minimum Inventory Requirements.
 - ✓ Be sure to enter your everyday prices.
 - ✓ Do not enter temporary sale prices.
- 16. If you would like to apply the prices you just finished entering to other stores with the <u>same</u> prices owned by the same business (and for which you have an approved role), click the **Apply Survey to Other Stores** button.

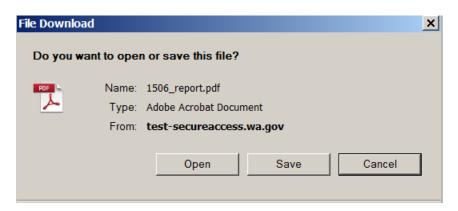


17. That opens a table below the price survey where all stores you have access to and approved roles through the Online Retailer Application Portal are listed.

Select the retail location(s) below.

Je	elect	Store Name	Store Address	City	Survey Taken
		Bunker Hill Grocery	1776 Patriot Rd	SEATTLE	

- 18. Select the store(s) where you want the price survey applied by checking the box in the Select column. Select only stores that have prices essentially the same as those input in the price list. Large grocery chains with multiple pricing zones will have to submit multiple price surveys.
- 19. Click Next to advance to the Submit screen.
- 20. Select **Print Application** if you want to print a copy of the price list being submitted.
 - ✓ This will open an Adobe dialog box where you can open the application to print or save.



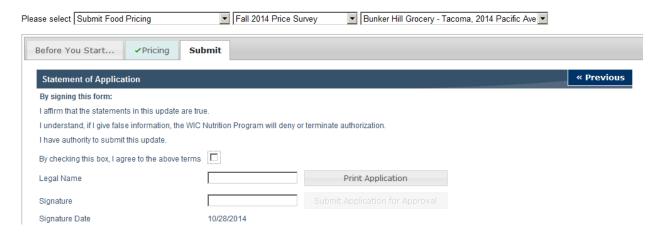
21. Click Open

22. The Completed Price Survey Report opens.

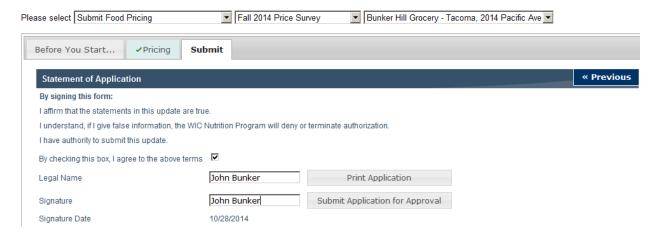
Store Name: Bunker Hill Grocery - Ta	or - Complete	ed Price	Survey R	eport	WIC ID:	1046
Store Address: 2014 Pacific Ave TACOMA WA 98444-0000	Date: Name:					
Statement of Application Signed By:	Date.		ivaille.			
Food Pricing						
Food Category	Item	1	Existing UPC	UPC (if Different)	Highest : Pric	
Similac Advance, powder, 12.4 oz	Similac Advance, pow	/der, 12.4 oz			\$	18.99
Similac NeoSure, powder, 13.1 oz	Similac NeoSure, pov	vder, 13.1 oz				\$0.00

23. Follow the directions in Adobe Reader to print the document.

24. Close the document to return to the Statement of Application screen.

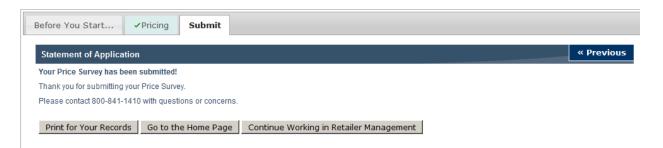


- 25. Read the statements on this page.
- 26. Check the box if you agree to the statements.
- 27. When you check the box, the Legal Name and Signature fields become enabled.
- 28. Complete the signature portion of the page.
 - ✓ Filling in <u>both</u> the Legal Name and Signature boxes with your name (since you securely logged in through the SAW interface) authenticates your "signature".
 - ✓ The date is the current date.



29. Click **Submit Application for Approval**. This button is not enabled until you type your name in both the **Legal Name** and **Signature** boxes.

- 30. The Statement of Application confirmation displays.
 - ✓ Your application status changes from "In Process" to "Pending".
 - ✓ While the application is in "Pending" status, the application is "locked" and you cannot make changes.
 - ✓ This page gives you another opportunity to print the application. From this screen, you can return to the Home Page or continue working in the Retailer Management part of the Online Retailer Application.



Glossary

Application: The form retailers complete either online or on paper to request authorization to participate in the WIC Nutrition Program. Completing the application is not a guarantee the store will be offered a contract to accept WIC checks from WIC clients in exchange for food.

Contract: The Department of Health's standard WIC contract form that, once completed and signed by both parties, becomes the written legal document binding a vendor and the department to designated terms and conditions and authorizes the vendor to transact food instruments.

Limited Liability Company (LLC): A business formed by one or more individuals or entities through a special written agreement.

Military/Commissary: A store that sells food and supplies to the personnel or workers on a military post.

ORAP - Online Retailer Application Portal: A web-based system that allows retailers to manage their applications and information updates for the Women, Infants, and Children (WIC) Nutrition Program in Washington State.

Partnership: A business is composed of two or more persons (usually not a married couple) who formally agree to contribute money, labor, or skill to the business.

Private Corporation: An incorporated business whose shares are not publicly traded, and are held by a small number of stockholders (shareholders).

Public Corporation: An incorporated business whose shares are publicly traded and are usually held by a large number (hundreds or thousands) of shareholders.

SAW - SecureAccess Washington website: A single sign-on application gateway created by Washington State's Department of Enterprise Services to simplify access to government services accessible via the Internet using a unique single self-generated User-ID and password.

Sole Proprietorship: An individual or married couple in business alone.

Summary of Application Data Report: The completed application completed by the retailer formatted to look like the paper application containing the date and name of the person who submitted it.

Summary of Survey Application Report: The completed Price Survey containing all price information submitted plus the date and name of the person who submitted the Price Survey.

Tribal Owned Store: A business owned by a federally recognized tribal organization.

WIC MIS system: The centralized Management Information System the WIC Nutrition Program uses to collect and store client, clinic, and retailer information, issue food benefits, and reconcile redemption data.