



Maternal and Child Health National Performance Measure

The Medical Home

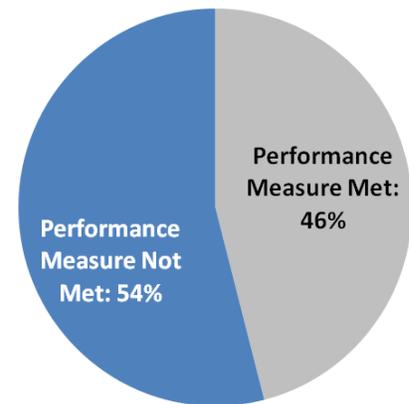
FACT SHEET

July 2014

Every child deserves a medical home. A medical home is not a building, house, or hospital, but rather an approach to providing comprehensive primary care. It can be defined as primary care that is accessible, continuous, comprehensive, family-centered, coordinated, compassionate and culturally effective. It promotes wellness, acute care, and chronic care management. It builds on the strengths and concerns of the family. In Washington State, 46% of children with special health care needs receive coordinated, ongoing, comprehensive care within a medical home (Figure 1).

The Children with Special Health Care Needs (CSHCN) Program works to promote partnerships among families, health care providers, other professionals, and local communities to help families know about and access medical and other services for their children with special needs.

Figure 1: Medical Home NS-CSHCN, 2009-2010¹ Washington State



Washington State Department of Health endorses this National Performance Measure by supporting:

Universal Developmental Screening

Collaborating with the Department of Health Developmental Screening Partnership Committee to develop, promote, and implement routine developmental screening, including mental health and behavioral health screening and referral for all children.

Community Asset Mapping

Facilitating links between community service providers and identification of community resources for children with special health care needs and their families.

Partnerships

Supporting contracts such as the University of Washington's Medical Home Partnership Project, the Center for Children with Special Needs at Seattle Children's, parent organizations, and other partners to develop and maintain linkages, websites and resources related to medical homes.

Local Health Departments

Promoting the CSHCN Coordinators' involvement and promotion of medical homes in their local communities.

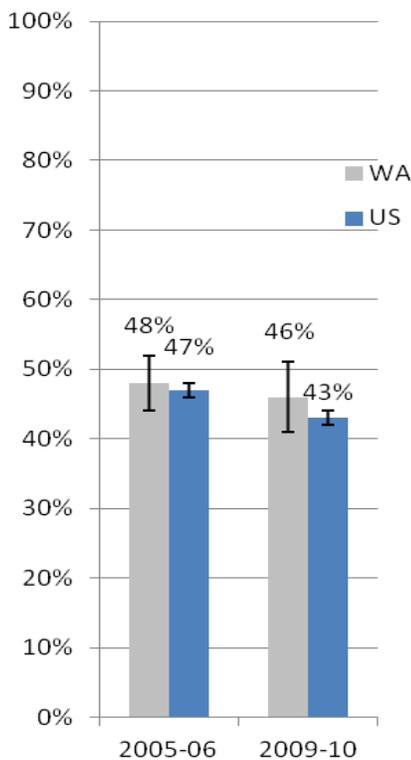
Legislation

Supporting broader legislative support to promote medical homes for all kids and improve reimbursement for components of care within a medical home.

National Performance Measure

Figure 2 below shows how Washington State measures up to the U.S. This was measured using the responses of parents of children special health care needs of 19 survey questions about medical home. These included whether a child had a personal doctor or nurse and received coordinated, ongoing, comprehensive care.

Figure 2: Medical Home
NS-CSHCN, 2005-06 & 2009-10¹
WA and US



Medical Homes

In a medical home a primary care provider works in partnership with the family and patient to assure that all of the medical and non-medical needs of the patient are addressed. Through this partnership, the clinician can help the family access and coordinate multiple needs such as specialty care, educational services, out-of-home care, family support and other public and private community services that are important to overall health.

Patients who have a usual place to go for regular checkups and when sick, as well as a personal provider, tend to use preventative and other services appropriately and have improved health outcomes. Continuity of care is a core element of medical homes and is associated with improved levels of satisfaction, decreased hospital and emergency room use and lower costs. Patients with a medical home are less likely to forego or delay care, have unmet health needs or unmet family support needs. They can get needed referrals, care coordination and family centered care through their medical home.³

Data Sources

1. National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 6/12/12 from www.childhealthdata.org.
2. Washington State Department of Health, CSHCN Program *Medical Home Key Messages Document* (definition developed through a collaborative effort by the Washington State Department of Health and other statewide medical home partners.)
3. Strickland, B., et al. (2004). Access to the Medical Home: Results of the National Survey of Children with Special Health Care Needs. *Pediatrics*. 113:5 (1485-1992).

Endnotes

The Medical Home National Performance Measure was created by the Maternal and Child Health Bureau (MCHB) and The Child and Adolescent Health Measurement Initiative (CAHMI), together with their partners. One minor revision in the 2006-2006 version eliminated the questions about use of interpreters due to low prevalence.

Other Resources:

Adolescent Health Transition Project depts.washington.edu/healththr/
 Medical Home Partnerships Project www.medicalhome.org/
 Maternal and Child Health Bureau mchb.hrsa.gov
 Washington State Parent to Parent arcwa.org/getsupport/parent_to_parent_p2p_programs/
 Washington State Fathers Network www.fathersnetwork.org
 Washington State Family to Family Network www.familyvoices.org
 The Center for Children with Special Needs at Seattle Children's www.cshcn.org