



# April 28-May 01, 2009

## CORE WIC AGENDA

### TUESDAY -Room 153

9:30           **Welcome**

10:00           **WIC – Getting Started**

- ☞ Eligibility Requirements
- ☞ Introduction to CIMS Client Services 4.5
- ☞ The Demographics Tab
- ☞ Race and Ethnicity Data Collection
- ☞ The WIC Certification - Start to Finish
- ☞ Rights and Responsibilities

11:45           **Lunch**

1:00           **Income, Residency, & ID**

- ☞ Determining Income for WIC Clients
- ☞ Residency & ID – What Counts for Documentation
- ☞ And more!

4:45           **Travel, Feedback Forms, & End of Day (Module: Check Education)**

### WEDNESDAY

8:30           Room 153 -**WIC Foods**

- ☞ What Foods Are WIC Approved & How Are They chosen?
- ☞ Medically Necessary WIC Approved Formulas Form

10:15           Room 153 -**Issuing WIC Checks**

- ☞ The Check Pickup Tab
- ☞ Checking it Out! Lost, Stolen, Voiding & Replacing Checks

11:45           **Lunch**

1:00           Room 153 – **Anthropometrics for Infants and Children**

Room 158 – **The Customer Service Experience**

3:15           Room 153 – **Appointment Book & Flowsheet: Making it Work for You**

Room 158 – **Anthropometrics (continued)**

- ☞ Accurate Techniques for Weighing & Measuring
- ☞ Assessing Weight Gain for Pregnant Women

4:45           **Feedback Forms & End of Day (Module: Protecting Your Clients Rights)**

## THURSDAY

- 8:30 Room 158 -**Scheduling & Careplans**  
☞ WIC Eligibility Periods  
☞ Using the Flowsheet to Optimize Services
- 10:15 Room 158 – **Risk Assessment**
- Room 153 – **Core Skills for Clerks**  
☞ Transfers, Handwritten Checks  
☞ Opportunities for Hands-on Practice, and More!
- 12:00 **Lunch**
- 1:15 Room 158 –**Assessment Questions**
- Room 153 – **Core Skills for Clerks**  
☞ Clinic Flow, Clerk Crunch
- 3:15 Room 158 –**Hematology**
- Room 153 – **Core Skills for Clerks**  
☞ Weighing Pregnant Women
- 4:45 **Travel, Feedback Forms, & End of Day**

## FRIDAY

- 8:15 Registration Desk -**Complete Paperwork to Request Travel Reimbursement**
- 8:30 Room 158- **Referrals - It Takes a Team!**  
☞ Referring Clients to Important Services  
☞ Client Services Documentation  
☞ Knowing Your State WIC Team
- 9:45 Room 158 - **Nutrition Education for WIC Staff**  
☞ Providing Nutrition Education  
☞ Discovering Resources and Materials
- 11:00 Room 158 - **Breastfeeding Promotion in WIC**  
☞ Leading the Nation in Breastfeeding Promotion  
☞ Breastfeeding is Important for Moms, Babies, Communities & More  
☞ Effective Strategies for Breastfeeding Education & Promotion
- 12:00 Room 158 -**WIC Works!**
- 12:30 **Feedback Forms & End of Training**

