

Health Plan Responses to Plan Coverage and Billing Questions
Updated April 23, 2010

Health Plan	Contact for coverage and billing questions
Group Health	1-888-767-4670
Community Health Plan of Washington	CHP customer service at 206-521-8833 or 1-800-440-1561. Ask for provider relations dept.
Molina	1-800-869-7165
Aetna	1-800-720-4009
Regence	Customer Service at 1-800-669-8791 Asruis at 1-866-240-9560.
Premera Blue Cross	Customer Service: 1-800-342-5258, option 2 BlueCard: 1-800-676-BLUE (2583) https://www.premera.com/stellent/groups/public/documents/xcpproject/PVD_contact_us.asp
KPS	Provider Relations Dept. 360-478-6797 or 1-800-552-7114 ext 7077 Email: providerrelations@kpshealthplans.com
LifeWise Health Plan of Washington	Customer Service: 425-672-4777 or 1-800-592-6804 https://www.lifewisewa.com/lwwa/groups/public/documents/xcpproject/providerinfo.asp
Pacificare of Washington	Provider Services: Signature Freedom, POS, and Value Plans: 800-213-7356 Signature Options Plan: 866-863-9776
Columbia United Providers, Inc.	Member Services: 1-800-315-7862 360-891-1520 TDD: 1-866-287-9962 www.cuphealth.com

This information will be updated as the Department of Health gets more information from health plans.