

**Using the Client Services 6.1 - ProviderOne Search Tool training materials:**

This training consists of 3 materials that can be used together or separately.

1. Written training section
2. PowerPoint presentation
3. Demonstration of two training examples using Client Services 6.1.

Written training section:

Clinic staff can work through the training section alone or a leader can guide a group through the training section. Plan to spend 30 – 60 minutes on the training. There are activities where participants are invited to write down their thoughts and ideas in the training section. If the training is done in a group setting, the leader can ask the group to share ideas in pairs, work together in groups of 3 or 4, or ask trainees to give answers “popcorn style” where participants “pop” out an answer. You can choose to hear from all trainees or a sampling from the group.

The PowerPoint presentation is a visual tool that can be used with the written materials. The PowerPoint slide numbers are listed in the margin of the written materials so participants know when to move to the next slide.

PowerPoint Presentation:

The PowerPoint supports the written training section. The slides list page numbers from the written materials so it is easy to know where to write answers to activities or where to find a table or chart that is being reviewed.

The PowerPoint pictures give a color view of the new screens in Client Services 6.1.

Demonstration of 2 training examples:

Participants can see the new search tool in action by watching two examples from the training demonstrated in Client Services 6.1. The demonstrations are computer recordings with “call outs” to highlight key points.

Here’s how you can access the demonstrations:

- Type the web address listed in the training materials (and below) into your computer browser,
- Click on the links listed on Slide 51 of the PowerPoint, or
- Go to the training page of the WIC website and click on the links.

Marsha Washington example:

[http://www3.doh.wa.gov/WIC\\_TRAINING/marshawashingtonexample/marshawashingtonexample.html](http://www3.doh.wa.gov/WIC_TRAINING/marshawashingtonexample/marshawashingtonexample.html)

George Washington example:

[http://www3.doh.wa.gov/WIC\\_TRAINING/GeorgeWashingtonexample/GeorgeWashingtonexample.html](http://www3.doh.wa.gov/WIC_TRAINING/GeorgeWashingtonexample/GeorgeWashingtonexample.html)