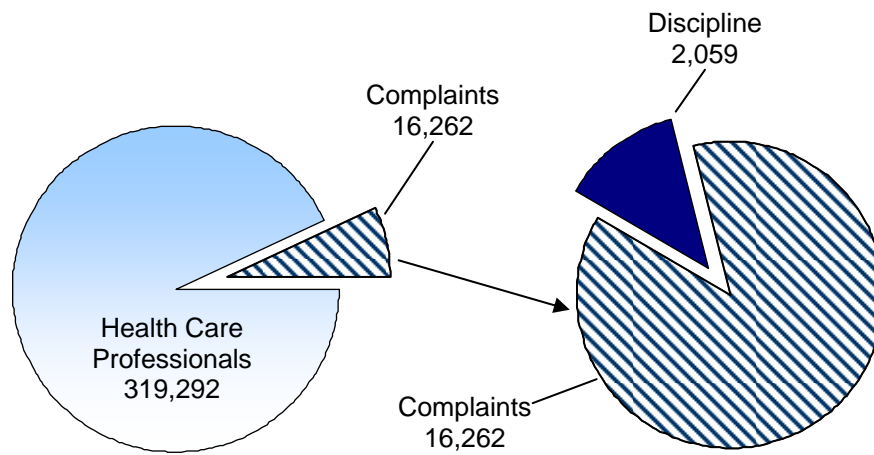


Number of Health Professionals with Complaints and Discipline



The division worked on 16,262 complaints in 2005-2007. This compares to five percent of the 319,292 credentialed health care providers in the state. About 13 percent of the complaints led to disciplinary action. Overall, less than one percent of all providers were disciplined. The vast majority of practitioners provided good care to their patients and did not come to the division's attention.

Source: Washington State Department of Health. Data compiled from licensing, complaint, discipline and other information. See also, *2005–2007 Biennial Report*, Health Professions Quality Assurance and Regulatory Activities. June 2008.

Note: Periods are based on the biennium, which includes the two-year state budget cycle. For example, 05-07, would be July 1, 2005 to June 30, 2007.