

# PUBLIC HEALTH IMPROVEMENT PARTNERSHIP

## SESSION 2

### Creating a Culture of Quality Improvement for Public Health Leadership

## SUMMARY

### Welcome

*Torney Smith, Spokane Regional Health District*

This is a three part QI class sponsored by the Robert Wood Johnson Foundation, Multi State Learning Collaborative grant.

- **Session # 1: Overview of Quality Improvement for PH Leadership**  
Quality improvement principles and methods that support performance management in a public health agency (in-person 10/11 & iLinc 10/14)
- **Session # 2: The Importance of Creating a Culture of QI**  
Three PH leaders (DOH, TPCHD and SRHD) will share their experience and strategies for building a QI culture in their agency ( iLinc 11/1; 2-3:30 pm)
- **Session # 3: Quality Improvement Hands-on Workshop**  
This session will provide tools & strategies to select QI efforts and process and tools for building QI into an agency's culture (iLinc 12/2; 1:30-3:00 pm)

### Session #1 - The Importance of Creating a Culture of QI

*Lillian Shirley, Multnomah County Health Department*

Lillian gave a presentation on how Multnomah created a culture of quality from top down and bottom up. To view this presentation, please go to:

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-2.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-2.pdf)

*Cindan Gizzi, Tacoma-Pierce County Health Department*

Cindan gave a presentation on the building blocks of a quality culture and shared Tacoma-Pierce's effort to build "big QI". To view this presentation and a handout, please go to:

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-3.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-3.pdf)

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-4.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-4.pdf)

*Lyndia Tye, Spokane Regional Health District*

Lyndia gave a presentation on how Spokane created a quality council. To view this presentation and a handout, please go to:

[www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-5.pdf](http://www.doh.wa.gov/hip/doc/phs/qi/mlc/trng/qi-5.pdf)

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