

# Emergency Medical Services (EMS) and Auxiliary Transport Fact Sheet and Patient Transport Assets Matrix Public Health Region 7

(Chelan, Douglas, Grant, Kittitas, Okanogan Counties and Confederated Tribes of the Colville Reservation)

June 28, 2016

<http://www.doh.wa.gov/Portals/1/Documents/1400/TransportRegion7.pdf>

## Patient transport may be a necessity prior to, during and after a disaster

During a disaster, it may become necessary to move patients or other persons needed transportation support because of disability or medical need. In order to effectively plan, it is important to know the available resources to move patients. The EMS and Auxiliary Transport Matrix is a **planning tool** designed to assist preparedness and response planners to identify transport resource assets and capacities. The Matrix also contains Point of Contact information for pre-incident planning and links to supporting websites.

The Matrix was developed by the Washington State Department of Health, in partnership with, State Emergency Management Division, the Office of Superintendent of Public Instruction, the Department of Social & Health Services, Health Care Authority and tribes within Washington State. It is an attempt to identify and build medical surge and patient transport Assets to support disaster response. The Matrix is updated quarterly by the Department of Health.

**This planning tool lists potential transport resources.** It is only for planning. During a real incident, please work through your local emergency management system if you need to procure patient transport resources. Each contact identified on the matrix provided and reviewed the information within the tool.

### Features of the Matrix:

The EMS and Auxiliary Transport Matrix identifies Assets at the tribal, regional and county levels. The matrix includes:

- EMS vehicles; air and ground ambulance and aid vehicles.
- Auxiliary transport (school buses, local transit, care facilities, tribal transit, etc.)
- Estimated numbers of patients per vehicle.
- Names and contact information for regional homeland security coordinators and local emergency managers.
- State Emergency Operations Center 24/7 contact information.

### Critical Assumptions:

The patient transport capacity numbers represent one time transport during a 24-hour period. The auxiliary transport capacity **assumptions** are:

- Transport routes to and from the receiving facility are not affected.
- Patient capacity is based on seating average sized adult patients. Children may increase the capacity.
- School bus assets numbers represent an average 40% driver response.
- There could be a 10% overlap of busses in school districts and/or seating capacities.
- These are best-case number estimates and not guaranteed capacities.
- Patient capacity will be impacted for individuals requiring special staff support and/or security, i.e., persons with disabilities or forensic psychiatric patients.

Please contact Kevin Wickersham at [Kevin.Wickersham@doh.wa.gov](mailto:Kevin.Wickersham@doh.wa.gov) for additional information.

**Region 7 EMS Patient and Auxiliary Patient Transport Assets and Capacities – June 28, 2016**

County, Tribe, Agency, Other	Number of Vehicles that May Be Available <sup>i</sup>				Number of Patients that May Be Transported <sup>ii</sup>				Emergency Management Contacts Name, Email, Work Phone, <b>24/7 Phone</b>
	Ground Ambulance	Aid Vehicles	County Auxiliary Transport <sup>iii</sup> Vehicles	Total Transport Vehicles	Ground Ambulance Patients <sup>iv</sup>	Aid Vehicles <sup>v</sup> Patients	County Auxiliary Transport <sup>vi</sup> Patients	Total Patients	
Chelan	23	48	112	183	69	48	4,934	5,051	Kent Sisson <a href="mailto:kent.sisson@co.chelan.wa.us">kent.sisson@co.chelan.wa.us</a> 509 630 7506 509-663-9911
Douglas	5	9	81	95	15	9	5,278	5,302	Mike Dingle <a href="mailto:mdingle@co.douglas.wa.us">mdingle@co.douglas.wa.us</a> 509-888-6841 509-663-9911
Grant	30	31	124	185	90	31	8,302	8,423	Grant County Duty Officer 509.237.2598 <a href="mailto:ecc@grantcountywa.gov">ecc@grantcountywa.gov</a>
Kittitas	13	24	46	83	39	24	3,307	3,370	Gene Dana <a href="mailto:gene.dana@co.kittitas.wa.us">gene.dana@co.kittitas.wa.us</a> 509-962-7525 509-925-8534 <a href="mailto:darren.higashiyama@co.kittitas.wa.us">darren.higashiyama@co.kittitas.wa.us</a>
Okanogan	27	16	71	114	81	16	4,637	4,734	Maurice Goodall <a href="mailto:em@co.okanogan.wa.us">em@co.okanogan.wa.us</a> 509-429-2576 Glenda Beauregard <a href="mailto:gbeauregard@co.okanogan.wa.us">gbeauregard@co.okanogan.wa.us</a> 509-422-7207 509-422-7232
Confederated Tribes of the Colville Reservation	4	0	39	43	12	0	2,360	2,372	Rich Gorr <a href="mailto:Richie.gorr@colvilletribes.com">Richie.gorr@colvilletribes.com</a> 509 63402439 Larry Robinette (Alt) <a href="mailto:Larry.Robinette@colvilletribes.com">Larry.Robinette@colvilletribes.com</a> 509-634-2018 509-634-1199

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	Ground Ambulance	Aid Vehicles	County Auxiliary Transport <sup>iii</sup> Vehicles	Total Transport Vehicles	Ground Ambulance Patients <sup>iv</sup>	Aid Vehicles <sup>v</sup> Patients	County Auxiliary Transport <sup>vi</sup> Patients	Total Patients	
Department of Social and Health Services			6	6			42	42	Sue Bush <a href="mailto:BushSA@dshs.wa.gov">BushSA@dshs.wa.gov</a> (360) 902-8159 <b>(360) 239-5419</b> Zane (Tim) Scott <a href="mailto:Zane.scott@dshs.wa.gov">Zane.scott@dshs.wa.gov</a> 360-664-6029
Health Care Authority (HCA) Medical Transportation Sub contractors			78	78			471	471	Paul Meury <a href="mailto:paul.meury@hca.wa.gov">paul.meury@hca.wa.gov</a> (360) 725-1317 Stephen Riehl, <a href="mailto:stephen.riehl@hca.wa.gov">stephen.riehl@hca.wa.gov</a> 360-725-1441 <b>Regional Brokers</b> Marcy Durbin <a href="mailto:Mdurbin@pfp.org">Mdurbin@pfp.org</a> 509-248-6793 Rusty Koontz <a href="mailto:rustyk@specialmobility.org">rustyk@specialmobility.org</a> 509-534-9760  Hopelink 425-943-6766 <b>(24/7)</b> <a href="mailto:dbuckley@hope-link.org">dbuckley@hope-link.org</a>
Air Statewide				67				134	
<b>REGION 7 TOTALS</b>	<b>102</b>	<b>128</b>	<b>557</b>	<b>854</b>	<b>306</b>	<b>128</b>	<b>29,331</b>	<b>29,857</b>	
British Columbia Ambulance Service	478	62		549	1,434	62		1,514	Rod Salem <a href="mailto:Rod.Salem@gov.bc.ca">Rod.Salem@gov.bc.ca</a> (604) 660-1386

EMS licensed vehicles data from the ILRS EMS Resources Report June 1, 2016

School Districts <http://www.mrsc.org/subjects/governance/spd/spd-schlst.aspx>

School Buses within districts <https://eds.ospi.k12.wa.us/BusDepreciation/default.aspx?pageName=busSearch>

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<sup>i</sup> Aid Vehicles, <http://apps.leg.wa.gov/rcw/default.aspx?cite=18.73.180> and <http://apps.leg.wa.gov/wac/default.aspx?cite=246-976-300>

<sup>i</sup> Air ambulance, fixed/rotary wing, is a statewide resource. There are 26 fixed wings and 41 rotary wings.

<sup>ii</sup> Air ambulance may average 2 patients per flight, total statewide = 134.

<sup>iii</sup> Adult seating capacity includes buses, vans, trailers, etc.

<sup>iv</sup> 3 patients per vehicle, each transport

<sup>v</sup> 1 patient per vehicle, each transport

<sup>vi</sup> Adult seating capacity. Includes buses, vans, trailers, etc.

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## NOTE:

- The Health Care Authority (HCA) non-emergency medical transport contracted transportation brokers are an important resource responding to special needs or “at-risk and vulnerable populations”. These transportation brokers subcontract with a range of medical transport provider resources and move patients daily e.g. wheel chair users, dialysis patients, respiratory, etc. to and from appointments, performing about 12,000 trips daily. Not only do they have contact information for most of the transportation vendors in their regions but they also have the names and addresses of many of the people in the at-risk populations within your region. Should a disaster occur, it would be great to have this medical transportation resource already rolled into your response plan. (Note that the transportation brokers are not responsible for authorizing ambulance trips and do not provide on-board oxygen.) Paul Meury is the HCA statewide manager. Please contact Paul at: [paul.meury@hca.wa.gov](mailto:paul.meury@hca.wa.gov) (360) 725-1317 or Stephen at: [stephen.riehl@hca.wa.gov](mailto:stephen.riehl@hca.wa.gov) 360-725-1441 for additional information. Paul should provide you with the regional contracted transportation broker contact information. Here is a web site that may help <http://www.hca.wa.gov/medicaid/transportation/Pages/index.aspx>. Click on “Request Transportation” and then “Regional Brokers” and you will find contact information for brokers by county they serve.