



Cascades 3.9 Enhancement Release

We'll implement Cascades 3.9 on Monday, September 19th. We'll update both the Sandbox and Production at the same time.

This PowerPoint is the training for the new version. It is self-guided without narration and should take about 30 minutes to review. Please review the changes that relate to your role in the clinic.



Here are the topics covered in this training PowerPoint. These topics reflect the changes you'll see in Cascades 3.9.

Click on the blue, underlined hyperlinks to take you directly to that section of the PowerPoint.



Cascades 3.9 will require staff to confirm Gender and the Date of Birth for **new** participants and those who transfer in from **another state**.





The main reason for this change is that once staff certify a new participant (press the Certify button) or transfer a participant in from another state (press the Transfer In button) this information can't be changed in Cascades by clinic or state staff.

Clinic staff have to create a duplicate record for the participant to correct gender and date of birth and request Cascades Support to link the duplicate records. This causes extra time, effort and energy for clinic staff and state staff, and often participants.



This reflects Cascades Support call log data from January through June of 2022. The green represents the number of calls reporting incorrect dates of birth entered for participants, the gray represents reports of incorrect gender, and the pink represents requests to have Cascades Support link the duplicate records.

Although the number of incorrect gender and DOB entered, and the number of requests to link duplicate records have decreased since implementing Cascades, there's still a significant impact to local staff, state staff, and participants.

Confir	m Gender & Date of Birth	
fo	We added new fields to confirm Gender and Date of Birth or new participants and those who transfer in from another state.	
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2022	WiC Category Age 1 year and 3 months Child 1 Cascades 3.9 Cascades 3.9	7

New fields were added to the **Participant Demographics** screen to confirm the Gender and Date of Birth for **new participants** when they are certified. These confirmation fields were added to the **Transfer Into State** screen for participants **when staff transfer them in from another state**.

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amily on the Family De	mographics screen a	s part of the ap	plica	tion proces
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We wanted to keep the **application process quick and easy**, so staff <u>don't</u> have to confirm Gender and Date of Birth when they add a participant to the family on the **Family Demographics** screen.

Cascades 3.9 <u>v</u>	<u>will</u> require staff to	confirm Gen	ider an	d Date of Birth
on the Particir	oant Demographi	cs screen wh	en ent	ering Proof of Identification
Race & Ethnici	ty, and Physical pre	esence as pa	rt of th	e certification process.
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Staff <u>will</u> have to confirm the Gender and Date of Birth on the **Participant Demographics** screen when starting the **certification process** and are documenting other required information for the certification like proof of Identification, Race & Ethnicity, and Physical Presence.

 Confirm Gender Cascades will require staff to confirm Gender for infants and children. Staff don't have to confirm Gender for adults. Gender defaults to female for all adult participants 	DATEOFBIRTHANDGENDER Family Family ID: Flasbootosss 123 Mind St. Children Mind St. Children Mind St. Centeral Information Last Name * Datorescholzen Mickaame Proof of Identification * Proof of Identification * WitC Category Code 1 year and 3 months	NI.
2022	Cascades 3.9	10

Confirming Gender

Staff will have to confirm Gender and Date of Birth for infants and children. They won't have to confirm Gender for adults because Cascades defaults all adult participants to female.





When the "Gender" and "Confirm Gender" fields don't match, you will get an error message. Review each field and correct the incorrect selection. You can change either the "Gender" or the "Confirm Gender" field. You won't be able to save the Participant Demographics screen until these two fields match.

Confirm Date of Bir	th	
 Cascades will require staff to confirm Date of Birth for all participants (adults, infants & children) when staff: Complete an initial certification in Cascades Transfer In the participant from another state 	DATEOFBIRTHANDGENDER Family Intervention Intervention <th></th>	
2022	Cascades 3.9	12

Confirm Date of Birth

Staff will have to confirm the Date of Birth for all new participants (adults, infants & children) when they are being certified or transferred in from another state.





An error message appears when the "Date of Birth" and "Confirm Date of Birth" fields don't match. Again, review both fields and adjust the one that was incorrect. You won't be able to save the Participant Demographics screen until these two fields match.

Confirm Gender & Date of When Transferring Into State • The Gender and Date of Birth confirmations occur on the Transfer Into State screen • Check the Participant Demographics screen and the Transfer Into State screen and correct the information where needed then complete the Transfer In	f Birth – Transfer In	
2022	Cascades 3.9	14

The confirmation of Gender and Date of Birth occurs on the Transfer Into State screen when the person is transferring to your clinic from another state.

You'll get an error message when the fields don't match between what was entered when the applicant was added and what is entered when you transfer in the participant. Compare the information on the Transfer In screen to the Participant Demographics screen and adjust the incorrect information.



We are fixing a bug in the current version of Cascades and will provide the full certification period for participants who deliver or are born on the first day of the month.



Currently, Cascades doesn't give the last month of eligibility for Breastfeeding and Nonbreastfeeding Postpartum participants who deliver, or their pregnancy ends, on the 1st day of the month. This also occurs for infants who are born on the first day of the month. There are current work-arounds staff use to address the issue including extending the certification 1 month or doing a subsequent certification to give the full eligibility.

In Cascades 3.9 this issue is fixed for all new participants. The software contractor will also run a script to extend the certification period for all current participants who have the shortened certification period so they receive their full eligibility.



Another enhancement we're making at clinic staff request is to add the 5 - 8 month old Assessment Questions for infants who are 0 - 4 months of age.



The 5 – 8 month old Assessment Questions were added to the Diet & Health screen for infant who are 0 - 4 months of age.

This allows staff to complete the mid-certification health assessment in the month the infant turns 5 months of age and have the questions available and space to document the parent/guardian's responses.



Each year the United States Department of Agriculture and the Food and Nutrition Services (USDA/FNS) review all WIC nutrition risk factors and current research. There are several updates to the risk criteria, most of the changes have an impact to Cascades and some are policy changes only and don't affect the system. We'll review all the changes.

Risk Factor	Risk Factor Change	Cascades Impact
≤ 20 Years at Conception (Risk 331)	Changed from ≤ 17 Years at Conception	 Cascades will auto calculate this risk based on participant being 20 years of age or less at conception High risk remains at < 17 years of age at conception
Nicotine and Tobacco Use (Risk 371)	 Changed from Maternal Smoking Includes cigarettes, pipes, cigars, hookahs, vaping devices, e-cigarettes, chewing tobacco, snuff, dissolvables (examples: lozenges, orbs, sticks), nicotine replacement therapies (examples: gums, patches), other 	Added a Nicotine and Tobacco Products Used mover box on the Health Information screen for adult participants
Environmental Tobacco Smoke Exposure (Risk 904)	 Changed from Secondhand Smoke Includes exposure to smoke from tobacco products inside enclosed areas like home, car, work, daycare, etc. 	Changed the question on the Family Assessment screen to: In the past few weeks, have you or your child been in an enclosed space (at home, in a car, work or daycare, etc.) while someone smoked or yaped?

Here is an overview of the risk factor changes for 2022. We'll see how the changes affect Cascades in this section.

Risk Factor	Risk Factor Change	Cascades Impact
Young Age and 3 or More Pregnancies (Risk 333)	Discontinued by USDA and the Food and Nutrition Service (FNS) with the 2022 Nutrition Risk Revision	We removed this risk from Cascades
Spontaneous Abortion (Hx), Fetal Death (Hx), or Neonatal Death (Hx) (Risk 321)	No federal risk factor change	We made this risk CPA-assignable due to clinic staff request
Failure to Thrive (Risk 134)	 The Justification, Clarification and Reference sections of the risk were updated in the policy chapter The Implications for WIC Nutrition Services section was added to the risk in the policy chapter 	 The risk factor updates didn't affect the risk definition There is no change to how or when staff select this risk in Cascades No changes needed to Cascades

Again, this table is an overview of the changes, please be sure to review Volume 1, Chapter 14 – Nutrition Risk Criteria and the Table of Revisions for a complete list of the changes.



≤ 20 Years at Conception

The age for this risk factor was expanded from 17 years of age to 20 years of age based on current research into the effects of pregnancy at an earlier age.

Cascades was updated to calculate the risk based on the age at conception. Cascades uses the last menstrual period plus 15 days for the date of conception.

The high risk threshold remains at less than 17 years of age at conception. This risk applies to Pregnant, Breastfeeding, and Non-breastfeeding Postpartum participants. In the example, the participant was under 17 years of age at conception so Cascades made the participant High Risk.

Hea	alth Information Screen Changes
	We updated the Health Information screen
• Ch • Re	anged Woman Health Information to Participant Health Information to be gender neutral when possible placed the Cigarettes per Day section with a Nicotine and Tobacco Products Used mover box
• Re ma	moved the Drinks Per Week section - this didn't select a risk, staff must ask the Assessment Question and nually select the Alcohol Use risk when it applies
۰Up	dated the display of the Family Assessment environmental tobacco smoke exposure question
	Woman Health Information
~	Pre-Pregnancy Measurement Units Pre-Pregnancy Weight * Pre-Pregnancy BMI Standard b. 02. Des anyone smoke inside your house? Pres No
Pre-Pre Measure	It Health Information mancy ment Units. Pre-Pregnancy Weight * Pre-Pregnancy BMI Nicotine and Tobacco Products Used Gigarettes per Day In the past few weeks, have you any war child been in an enclosed space (at home, in a car, at work or any any or child been in an enclosed space (at home, in a car, at work or any enclosed space (at home, in a

We made changes to the Health Information screen due to the changes in the Nicotine and Tobacco Use and Environmental Tobacco Smoke Exposure risks.

- We changed the title of the top section of the screen to Participant Health Information. We're working to make Cascades gender neutral when we can.
- We replaced the Cigarettes Per Day section on all adult Health Information screens since the risk is changing from cigarette smoking to all types of nicotine and tobacco products.
- We also updated the display of the environmental tobacco smoke exposure question that is required on the Family Assessment screen.
- Finally, we removed the Drinks Per Week section of the screen. Cascades didn't use this information to assign the Alcohol Use risk.

Staff are required to ask the Assessment Questions related to drinking alcohol and using drugs and select the Alcohol and Drug Use risk when it applies according to the nutrition risk criteria definition.



Nicotine and Tobacco Use

This risk was previously titled "Maternal Smoking" and only related to the adult smoking cigarettes. Based on current research the risk was expanded to include using any product containing nicotine and/or tobacco including but not limited to: cigarettes, pipes, cigars, electronic nicotine delivery systems (e.g. e-cigarettes, vaping devices), hookahs, smokeless tobacco (e.g. chewing tobacco, snuff, dissolvables), or nicotine replacement therapies (e.g. gums, patches).

We added a Nicotine and Tobacco Use mover box to document the products the participant uses.



Document all the nicotine and tobacco products the person uses by clicking on the arrow to open the mover box, then select all the items that apply. You can press the Control button on the keyboard and select multiple items at once, then use the left arrow to include those items. You'll see them display in the mover box. Cascades will automatically assign the Nicotine and Tobacco Use risk on the Assigned Risk Factors screen when any items are selected in the mover box and the Health Information screen is saved.

When "Cigarettes" is selected, the Cigarettes Per Day field is enabled and required. Choose from less than 1 cigarette per day up to 97 or more. Choose the less than 1 option when the person smokes, but the amount is less than 1 cigarette per day.

Cascades uses the number of cigarettes per day to determine the correct value to use when assessing for low and very low hematocrit and hemoglobin values. See the Nutrition Risk Factor Tool spreadsheet, Hematology tables on the last tab for more information about smoking and hematology values. You can also find this information in the Appendix of Volume 1, Chapter 14 – Nutrition Risk Criteria.



The risk Secondhand Smoke was also expanded to include exposure to smoke from tobacco products not only inside the home, but other enclosed spaces like the car, work, and daycare. This risk applies to all participants.

Many staff have wanted to see this change in the risk criteria for a long time. USDA/FNS are very research-driven and the data supporting this expansion is now available in the research.

We updated the environmental tobacco smoke exposure question to "In the past few weeks, have you or your child been in an enclosed space (at home, in a car, at work or daycare, etc.) while someone smoked or vaped?" Staff answer the question on the Family Assessment screen, and it displays on the Health Information screen.



There are a few additional risk factor changes to share with you:

USDA/FNS discontinued the risk Young Age and 3 or More Pregnancies and we removed it from Cascades 3.9. USDA/FNS felt this risk wasn't needed because all participants with this risk would instead be assigned the \leq 20 Years at Conception risk factor.

Several sections of the Failure to Thrive risk were updated including the Justification, Clarification and Reference sections. An Implications for WIC Nutrition Services was also added to the policy. Since the definition didn't change, there are no changes to how or when staff select the risk in Cascades.



The Spontaneous Abortion (Hx), Fetal Death (Hx), or Neonatal Death (Hx) risk wasn't revised as part of the 2022 nutrition risk revisions and the definition remains the same. We are making this risk CPA-assignable due to clinic staff request. This means staff can select the risk on the Assigned Risk Factors screen manually.

Clinic staff shared with us that participants don't always know all the information required on the Pregnancy History screen (accessed on the adult Health Information screen by clicking on the Pregnancy History button in the lower right corner of the screen) which makes the sensitive conversation about previous history of miscarriages, fetal and neonatal deaths that much more difficult. Staff wanted the ability to select the risk when it applies and not have to press the participant for some of the required details on the screen.

Although we encourage staff to complete the Pregnancy History screen and have Cascades assign the risk, we also want to respect the sensitive nature of the situation and allow staff to select the risk without having to document all the items on the history screen.



We want to highlight again, that the risk definition hasn't changed. There are different aspects to the risk depending on if the participant is Pregnant, Breastfeeding, or Non-breastfeeding Postpartum. Please review the definition to assure all staff select the risk according to the federal definition.

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 We re 	named current and previou	participant's file sly inactivated risks to show when they were inactivated
Risk code	Current/New risk	Inactivated risk
331	≤ 20 Years at Conception	≤ 17 Years at Conception – inactivated 2022 per FNS
333	N/A - discontinued	Young Age and 3 or More Pregnancies - inactivated 2022 per FNS
371	Nicotine and Tobacco Use	Maternal Smoking – inactivated 2022 per FNS
904	Environmental Tobacco Smoke Exposure	Secondhand Smoke – inactivated 2022 per FNS
132	N/A - discontinued	Weight Loss 1st Trimester < Pre-Pregnancy Weight – inactivated 2020 per FNS
132	N/A - discontinued	Weight Loss 2nd/3rd Trimester >= 2 lbs - inactivated 2020 per FNS
341	Nutrient Deficiency or Disease	Nutrient Deficiency Disease - inactivated 2020 per FNS
382	Fetal Alcohol Spectrum Disorders	Fetal Alcohol Syndrome – inactivated 2020 per FNS
703	N/A - discontinued	Maternal Substance Use (during pregnancy) – inactivated 2020 per FNS

When a risk factor definition changes, the risk title changes, or the risk is discontinued by FNS, we inactivate the old version of the risk in Cascades. Even though a risk is inactivated, it remains in all participant files where it was selected either for a current certification or one in the past, so that all risk factor history is kept in the participant's file.

When we inactivate a risk we rename it so it's clear when and why it was inactivated. We inactivated a few risks with the 2022 risk revisions and we are catching up with this naming convention for some risks we inactivated with the 2020 risk revisions.

The table shares the risk code number, the current version/name of the risk (if it wasn't discontinued entirely), and the name of the inactivated risk with the year it was inactivated.





We've covered all the changes you'll see in Cascades 3.9. As always, we're here to help if you have any questions or issues.

If you have questions or issues related to the Cascades software, contact Cascades Support at Cascades.Support@doh.wa.gov, or call 1-800-841-1410, choose option 3, then **option 2**.

For questions about the training or policy, contact Policy Support at wicpolicysupport@doh.wa.gov or call1-800-841-1410, choose option 3, then **option 1.**





We can't say thank you enough for all your hard work. Thank you for showing up everyday for Washington WIC families and your teammates in the clinic.

We appreciate you and know how much of a difference you make in the world.



