



| <u>January</u> | May | <u>September</u> |
|-----------------|-------------|------------------|
| February | <u>June</u> | October |
| March | <u>July</u> | November |
| <u>April</u> | August | <u>December</u> |

Activities to complete (not time specific)

January 2023

| QuarterlyComplete a minimum of one file review per staff person, including contractors and peer counselors, as applicable. Include all participant categories, high risk care plans, medical documentation, and breastfeeding support.Jubmit clinic staff changes for email distribution lists, clinic address, phone, and fax number changes to WICaddress@doh.wa.govComplete time studies for January (Memo 2022-114 and 2022-155).Review the monthly caseload and No Activity Report as soon as the state publishes the reports.12WIC Update Webinar (Memo 2022-140)9-13Sandbox Quarterly Refresh; Sandbox unavailable16State office closed – Martin Luther King, Jr. Day20Complete fiscal/contract contacts spreadsheet form (Memo 2023-02)20WIC billing and required back-up documents for Oct. 2021-Sept. 30, 2022 (Memo 2023-05)24CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM Adapted Baby-Led Weaning (review of Nutrition Masterclass webinar) (Memo 2023-10)25WIC LA Dietetic Internship Program Survey (Memo 2023-03)26WIC Health Online Nutrition Education webinar (Memo 2022-143)31NSP – Breastfeeding Support Objective 2A (Memo 2022-116)31Complete 5% review of December SOD report (Memo 2021-31) | | |
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| 31 Complete 5% review of December SOD report (Memo 2021-31) | 31 | NSP – Breastfeeding Support Objective 2A (Memo 2022-116) |
| | 31 | Complete 5% review of December SOD report (Memo 2021-31) |

February 2023

| Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| number changes to <u>WICaddress@doh.wa.gov</u> |
| Add/change/remove staff accounts from the learning center using Learning Center |
| Account form; submit to WAWICTraining@doh.wa.gov |
| Update agency, clinic, and users in Cascades. Staff who are no longer employed need to |
| have account disabled. |
| Review the monthly caseload and No Activity Report as soon as the state publishes the |
| reports. |
| USDA Breastfeeding Curriculum Training (Level 1) (Memo 2022-90, 150) |



| 1 | Not to issue Phase 2-Formulas (Memo 2022-145) |
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| | |
| 1 | WIC Health Online Nutrition Education webinar (Memo 2022-143, 2023-14) |
| 9 | WIC Update Webinar (Memo 2022-140) |
| 20 | State office closed - President's Day |
| 28 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Avoidant Restrictive Food Intake Disorder (ARFID) overview (Memo 2023-10) |
| 28 | Submit January Time Study to WICBudgets@doh.wa.gov (Memo 2022-114) |
| 28 | Complete 5% review of January SOD report (Memo 2021-31) |

March 2023

| | National Nutrition Month |
|----|--|
| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
| | number changes to WICaddress@doh.wa.gov |
| | USDA Breastfeeding Curriculum Training (Level 2) (Memo 2022-90, 150) |
| | Meet with WIC staff to go over the time study documentation process, including |
| | using the correct WIC costs, and generalized versus actual time recording. |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 1 | International Board of Certified Lactation Consultants (IBCLC) Day |
| 1 | Begin implementing lead testing questions and referrals (Memo 2023-24) |
| 1 | Stop Issuing Phase 3 formulas (Memo 2023-15) |
| 6 | Complete the Local Agency Training Funding Request form (Memo 2023-22) |
| 9 | WIC Update Webinar (Memo 2022-140) |
| 15 | Registered Dietitian Nutritionist (RDN) Day |
| 21 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 28 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Gastroesophageal Reflux Disease (GERD) guidelines (Memo 2023-10) |
| 28 | Request for Additional WIC/BFPC Funding due (Memo 2023-27) |
| 31 | NSP - Nutrition Education Objective 1A (Memo 2022-116) |
| 31 | Complete 5% review of February SOD report (Memo 2021-31) |
| 31 | WIC Health Implementation (Memo 2023-14) |
| 31 | Deadline to complete WICHealth Training (Memo 2023-12) |

April 2023

| Quarterly | Complete a minimum of one file review per staff person, including contractors |
|-----------|---|
| April - | and peer counselors, as applicable. Include all participant categories, high risk |
| June | care plans, medical documentation, and breastfeeding support. |





| | Submit clinic staff changes for email distribution lists, clinic address, phone, and |
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| | fax number changes to <u>WICaddress@doh.wa.gov</u> |
| | Add/change/remove staff accounts from the learning center using Learning |
| | Center Account form; submit to WAWICTraining@doh.wa.gov |
| | Update agency, clinic, and users in Cascades. Staff who are no longer employed |
| | need to have account disabled. |
| | Complete time studies for April (Memo 2022-114 and 2022-155). |
| | New income guidelines |
| | Confirm staff have view the required course, Breaking Through Implicit Bias in |
| | Maternal Healthcare. |
| | Review the monthly caseload and No Activity Report as soon as the state |
| | publishes the reports. |
| | USDA Breastfeeding Curriculum Training (Level 3) (Memo 2022-90, 150) |
| 1 | Stop Issuing Phase 4 Formulas (Memo 2023-35) |
| 5 | Rumble Tuff Pump Supply Demonstration at 11:00 am (Memo 2023-09) |
| 10-14 | Sandbox Quarterly Refresh; Sandbox unavailable |
| 13 | WIC Update Webinar (Memo 2022-140) |
| 18 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 25 | FMNP Training (Memo 2023-07) |
| 25 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Tips on how to determine which formula to recommend (Memo 2023-10) |
| 27 | Program Monitoring Q& A Session (Memo 2023-33) |
| 27 | Ardo Pump Supply Demonstration (Memo 2023-18) |
| 30 | Complete 5% review of March SOD report (Memo 2021-31) |
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May 2023

| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| | , |
| | number changes to <u>WICaddress@doh.wa.gov</u> |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| | USDA Breastfeeding Curriculum Training (Level 4) (Memo 2022-90, 150) |
| 11 | WIC Update Webinar (Memo 2022-140) |
| 15 | Implementation the 2023 – 2024 WIC Income Eligibility Guidelines (Memo 2023-50) |
| 16 | WIC Health Office Hours 9:30-11:30 am (Memo 2023-21) |
| 23 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Oral motor development and milestone moments checklist (Memo 2023-10) |
| 25 | Program Monitoring Q& A Session (Memo 2023-33) |
| 25 | Discussion of Impact of Federal Dept Negotiations 1:00- 2:00 pm (Memo 2023-53) |
| 29 | Memorial Day Observed – State WIC office closed |
| 31 | Complete 5% review of April SOD report (Memo 2021-31) |





| 31 | NSP – Participant Shopping Experience Objective 3A (Memo 2022-116) |
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| 31 | Submit April Time Study Workbook to WICBudgets@doh.wa.gov (Memo 2022-114) |

June 2023

| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| | number changes to WICaddress@doh.wa.gov |
| | Add/change/remove staff accounts from the learning center using Learning Center |
| | Account form; submit to WAWICTraining@doh.wa.gov |
| | Update agency, clinic, and users in Cascades. Staff who are no longer employed need |
| | to have account disabled. |
| | Meet with WIC staff to go over the time study documentation process, including |
| | using the correct WIC costs, and generalized versus actual time recording. |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 1 | Farmers Market Nutrition Program (FMNP) season starts |
| 2 | Request FFY 2023 fourth quarter reallocation funds for WIC and BFPC Program due |
| | (Memo 2023-55) |
| 8 | WIC Update Webinar (Memo 2022-140) |
| 19 | Juneteenth (day observed) – State WIC office closed; no Cascades or Policy Support |
| 20 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 22 | Program Monitoring Q& A Session (Memo 2023-33) |
| 27 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Review of Ellyn Satter's Division of Responsibility and real-life examples (Memo |
| | 2023-10) Cancelled |
| | |

July 2023

| Quarterly | Complete a minimum of one file review per staff person, including contractors |
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| July-Sept. | and peer counselors, as applicable. Include all participant categories, high risk |
| | care plans, medical documentation, and breastfeeding support. |
| | Submit clinic staff changes for email distribution lists, clinic address, phone, and |
| | fax number changes to <u>WICaddress@doh.wa.gov</u> |
| | Complete time studies for July. (Memo 2022-114 and 2022-155). |
| | Review the monthly caseload and No Activity Report as soon as the state |
| | publishes the reports. |
| 1 | New Approved Foods Update (Memo 2023-49) |
| 1 | No longer issue Phase 5 formulas (Memo 2023-58) |
| 4 | Independence Day – State WIC office closed |
| 10-14 | Sandbox Quarterly Refresh; Sandbox unavailable (Memo 2021-144) |
| 13 | WIC Update Webinar (Memo 2022-140) |





| 18 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
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| 19 | Rescheduled -Rumble Tuff Pump Demonstration at 10:00 am (Memo 2023-32) |
| 25 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Attention Deficit Hyperactivity Disorder (ADHD) support through nutrition (Memo |
| | 2023-10) |
| 25-27 | National Indian and Native American WIC Coalition (NINAWC) Conference (Memo |
| | 2023-22) |
| 27 | Program Monitoring Q& A Session (Memo 2023-33) |

August 2023

| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| | number changes to WICaddress@doh.wa.gov |
| | Remind fiscal staff to bill for FMNP Administrative funds |
| | Add/change/remove staff accounts from the learning center using Learning Center |
| | Account form; submit to WAWICTraining@doh.wa.gov |
| | Update agency, clinic, and users in Cascades. Staff who are no longer employed |
| | need to have account disabled. |
| | Complete annual inventory in preparation for the FFY24 WIC Budget Workbook. |
| | (See instructions on FFY23 WIC Budget Workbook.) |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 1 | Alert FMNP staff if your agency can't issue allocated FMNP benefits (Memo 2023- |
| | 23) |
| 1-7 | World Breastfeeding Week (Memo 2022-92) |
| 8-14 | Indigenous Milk Medicine Week (Memo 2023-76) |
| 9 | Public Health Emergency declaration waivers end |
| 10 | WIC Update Webinar (Memo 2022-140) |
| 10 | ARPA waivers for remote issuance and remote services begins |
| 15 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 15-21 | Asian American Native Hawaiian and Pacific Islander Breastfeeding Week (Memo |
| | 2023-76) |
| 22 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Specialty growth charts and when/how to use them (Memo 2023-10) |
| 24 | Program Monitoring Q& A Session (Memo 2023-33) |
| 25-31 | Black Breastfeeding Week (Memo 2023-76) |
| 31 | FFY24 Budget Workbook Training 11 am- 12 pm (Memo 2023-66) |
| 31 | Last day to use Separation of Duties Waiver forms (Memo 2023-79) |
| | |

September 2023





| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| | number changes to <u>WICaddress@doh.wa.gov</u> . |
| | Add 2024 Holidays into the Cascades calendar |
| | Meet with WIC staff to go over the time study documentation process, including |
| | using the correct WIC costs, and generalized versus actual time recording. |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 1 | All agencies must offer in-person appointment. Staff are not allowed to select |
| | "COVID-19" for any proofs. (Memo 2023-63) |
| 1 | Begin using Standard Separation of Duties forms (Memo 2023-79) |
| 1 | Referrals and Coordinating Services Policy changes go into effect (Memo 2023-84) |
| 4 | Labor Day – State WIC office closed |
| 5-11 | Semana de La Lactancia Latina (Memo 2023-76) |
| 14 | WIC Update Webinar (Memo 2022-140) |
| 19 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 26 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Review of Early Support for Infants and Toddlers (ESIT) (Memo 2023-10) |
| 28 | Program Monitoring Q& A Session (Memo 2023-33) |
| 30 | Last day to issue Farmers Market benefits |
| 30 | Complete WICHealth training and start implementing (Memo 2023-44) |
| 30 | FFY24 Budget Workbook due (Memo 2023-93) |
| 30 | Due Nutrition Service Plan, staff complete a nutrition education material |
| | assessment survey |
| 30 | Due Nutrition Service Plan, all WIC staff who provide direct services to WIC |
| | participants are required to complete the new USDA Breastfeeding Curriculum |
| | training |
| 30 | Due Nutrition Service Plan, submit breastfeeding partnership activities |
| | |

October 2023

| Quarterly | Complete a minimum of one file review per staff person, including contractors |
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| OctDec. | and peer counselors, as applicable. Include all participant categories, high risk |
| | care plans, medical documentation, and breastfeeding support. |
| | Submit clinic staff changes for email distribution lists, clinic address, phone, and |
| | fax number changes to <u>WICaddress@doh.wa.gov</u> |
| | Complete time studies for October (Memo 2022-114) |
| | Add/change/remove staff accounts from the learning center using Learning |
| | Center Account form; submit to WAWICTraining@doh.wa.gov |
| | Update agency, clinic, and users in Cascades. Staff who are no longer employed |
| | need to have account disabled. |
| | Review the monthly caseload and No Activity Report as soon as the state |
| | publishes the reports. |



| 2 | New Shopping Guide effective today (Memo 2023-98) |
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| 9-13 | Sandbox Quarterly Refresh; Sandbox unavailable (Memo 2021-144) |
| 12 | WIC Update Webinar (Memo 2022-140) |
| 17 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 20 | Hemocue Online Training 12:00 pm PST (Memo 2023-115) |
| 24 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Autism and nutrition (Memo 2023-10) |
| 25-27 | Nutrition First's Annual Virtual Training "Creating Healthy Relationships with |
| | Food". 8:30 am- 12:30 pm each day (Memo 2023-67) |
| 26 | Program Monitoring Q& A Session (Memo 2023-33) |
| 27 | Hemocue Online Training 12:00 pm PST (Memo 2023-115) |
| 31 | Last day to provide FMNP nutrition education |
| 31 | Last day for participants to use FMNP benefits |
| 31 | Federal Fiscal Year 2023 Nutrition Services Plan Reporting Form (Memo 2023-44) |
| | |

November 2023

| | Submit clinic staff changes for email distribution lists, clinic address, phone, and fax |
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| | number changes to WICaddress@doh.wa.gov. |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 2 | Unimom Pump Supply In-Service Presentation 10:00- 11:00 am (Memo 2023-74) |
| 3 | Updates to Learning Center active profiles due (Memo 2023-117) |
| 7 | Soft launch of the new online WIC Interest Form and WIC Clinic Locator Map (Memo |
| | 2023-121) |
| 9 | WIC Update Webinar (Memo 2022-140) |
| 10 | Veteran's Day – State WIC office closed |
| 10 | Hemocue Online Training 12:00 pm PST (Memo 2023-115) |
| 17 | Hemocue Online Training 12:00 pm PST (Memo 2023-115) |
| 21 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 23-24 | Thanksgiving Holiday – State WIC office closed |
| 28 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Food Allergies (Memo 2023-10) |
| 30 | Send October Time Study to WICBudgets@doh.wa.gov |
| 30 | Submit the annual Nutrition Services Expenditure Report for the contract year |
| | ending 9/30/23 by submitting the final WIC Budget Workbook. |
| | |

December 2023

Submit clinic staff changes for email distribution lists, clinic address, phone, and fax number changes to WICaddress@doh.wa.gov







| | Add/change/remove staff accounts from the learning center using <u>Learning Center</u> |
|----|--|
| | Account form; submit to WAWICTraining@doh.wa.gov |
| | Update agency, clinic, and users in Cascades. Staff who are no longer employed |
| | need to have account disabled. |
| | Meet with WIC staff to go over the time study documentation process, including |
| | using the correct WIC costs, and generalized versus actual time recording. |
| | Review the monthly caseload and No Activity Report as soon as the state publishes |
| | the reports. |
| 1 | Request for Additional WIC/BFPC Funding and Itemization Worksheet due (Memo |
| | 2023-118) |
| 4 | Train the Trainer Session: WIC Breastfeeding Curriculum 8:30 am-3:30 pm (Memo |
| | 2023-107) |
| 14 | WIC Update Webinar (Memo 2022-140) |
| 19 | WIC Health Office Hours 9:30-11:30 (Memo 2023-21) |
| 25 | State observed holiday – State WIC office closed |
| 26 | CYSHCN Nutrition Office Hours – Khimberly Schoenacker 8:00 AM |
| | Open discussion of review of past topics and future ones for 2024 (Memo 2023-10) |
| | Cancelled |
| 28 | Program Monitoring Q& A Session (2023-33) |





| Activities to complete (not time specific) | |
|---|--|
| Complete Civil Rights training (Memo 2019-69). | |
| Notify by calling Cascades Support of any unexpected clinic closures (1-800-841- | |
| 1410, select 3, select 2). | |
| Complete <u>local agency yearly self-evaluation</u> | |
| Complete a minimum of two staff and WIC contractor observations. | |
| Conduct outreach frequently throughout the year. | |
| Check calibration of scales and hematology equipment twice a year. | |
| Review confidentiality policies and have staff sign a Staff Confidentiality Agreement | |
| Fillable or Blank to print (Memo 2022-11). | |
| Review and update clinic policies and protocols. | |
| Review inventory of breast pumps to check for lost, stolen or missing pumps. | |
| Send in <u>lost-stolen-damaged pump forms</u> to state office. | |
| Review weather related emergencies – Volume 1, Chapter 22 Issue WIC Food | |
| Benefits, page 38 (Memo 2022-149). | |

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To request this document in another format, call 1-800-841-1410. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email <u>WIC@doh.wa.gov</u>





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