



<u>January</u>	May	<u>September</u>
<b>February</b>	<u>June</u>	October
<b>March</b>	<u>July</u>	November
<u>April</u>	August	<u>December</u>

Activities to complete (not time specific)

### January 2024

Quarterly	Complete a minimum of one file review per staff person, including contractors
Jan-Mar	and peer counselors, as applicable. Include all participant categories, high risk
	care plans, medical documentation, and breastfeeding support.
	Submit clinic staff changes for email distribution lists, clinic address, phone, and
	fax number changes using the WIC Staff and Clinic Change Form (Memo 2023-
	132)
	Complete time studies for January (Memo 2023-93)
	Review the monthly caseload and No Activity Report as soon as the state
	publishes the reports.
1	State WIC office closed- New Year's Day
1	Washington law now requiring all eggs sold in Washington be cage free (Memo
	2023-136)
11	WIC Update Webinar (Memo 2023-123)
15	State office closed – Martin Luther King, Jr. Day
15-19	All 2024 WIC Program Monitoring Team notifications delivered
31	Submit November A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

### February 2024

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
	Add/change/remove staff accounts from the Learning Center using the WIC Staff and
	Clinic Change Form (Memo 2023-132)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed need to
	have account disabled.
	Review the monthly caseload and No Activity Report as soon as the state publishes the
	reports.
8	WIC Update Webinar (Memo 2023-123)
15	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 1:00 pm
	Avoidant/Restrictive Food Intake Disorder (ARFID)
15	Breastfeeding Peer Counselor Webinar
19	State office closed - President's Day
20	WIChealth Office Hours 11:00 am-12:00 pm



22	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
24	Submit Nominations for 2024 Martha Tapia Award (Memo 2024-09)
29	Submit January Time Study to WICBudgets@doh.wa.gov (Memo 2023-93)
29	Submit December A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

#### **March 2024**

National Nutrition Month
Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
Meet with WIC staff to go over the time study documentation process, including
using the correct WIC costs, and generalized versus actual time recording.
Review the monthly caseload and No Activity Report as soon as the state publishes
the reports.
Deadline to submit Program Monitoring Documents.
Last day to request funding to attend NWA conferences (Memo 2024-26)
WIC Update Webinar (Memo 2023-123)
Washington WIC Conference (Memo 2024-21)
All Washington State Walgreens locations now accept WIC Cards (Memo 2024-34)
CYSHCN Nutrition Office Hours – Khimberly Schoenacker 1:00 pm
Folic Acid
Response due for Federal Fiscal Year (FFY) 2024 Third Quarter Reallocation for WIC
and BFPC Program (Memo 2024-28)
Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
Last day for WIC Coordinators, Nutritionists, and Certifiers to complete the lead
screening and referral training (Memo 2023-135) (Memo 2024-11)
Submit January A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

## **April 2024**

Quarterly	Complete a minimum of one file review per staff person, including contractors
April -	and peer counselors, as applicable. Include all participant categories, high risk
June	care plans, medical documentation, and breastfeeding support.
	Submit clinic staff changes for email distribution lists, clinic address, phone, and
	fax number changes using the WIC Staff and Clinic Change Form (Memo 2023-
	132)
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form (Memo 2023-132)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed need to have account disabled.



	Complete time studies for April (Memo 2023-93)
	New income guidelines
	Review the monthly caseload and No Activity Report as soon as the state
	publishes the reports.
1	New WIC Income Eligibility Guidelines go into effect (Memo 2024-36)
1	First day to integrate the lead screening assessment questions and provide
	appropriate referral during all initial and subsequent certifications for children
	(Memo 2023-135)
1	Do not issue temporarily added hypoallergenic formulas (Memo 2024-32)
11	WIC Update Webinar (Memo 2023-123)
11	Quarterly CYSHCN Communication meeting 9 am – 12 pm (Memo 2024-08)
11	Last day to complete the 2024 Farmers Market Nutrition Program (FMNP)
	Participation and Feedback Survey (Memo 2024-39)
16	WIChealth Office Hours 11:00 am-12:00 pm
18	Breastfeeding Leads Webinar
25	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
30	Last day for WIC Coordinators, Nutritionists, and Certifiers to complete the
	immunization screening and referral training (Memo 2023-135)
30	Pumpin Pal Demonstration 11:00 am-12:00 pm (Memo 2024-15)
30	Last day to complete QA Fiscal Staff Survey (Memo 2024-41)
30	Submit February A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

## May 2024

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
	Review the monthly caseload and No Activity Report as soon as the state publishes
	the reports.
1	First day to integrate immunization screening, provide appropriate referrals, and
	share immunization schedule when indicated during all initial and subsequent
	certifications for infants and children up to age two (Memo 2023-135)
1	Last day to begin using updated materials with the new NDS (Memo 2024-13)
1	New Separation of Duties (SOD) waiver policy goes into effect for all file reviews
	(Memo 2024-49)
9	WIC Update Webinar (Memo 2023-123)
15	Breastfeeding Peer Counselor Webinar
16	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 1:00 pm
	Obesity
21	WIChealth Office Hours 11:00 am-12:00 pm
23	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
27	State WIC office closed-Memorial Day Observed
31	Submit April Time Study to WICBudgets@doh.wa.gov (Memo 2023-93)





31 Submit March A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

#### June 2024

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the <u>WIC Staff and Clinic Change Form</u> (Memo 2023-132)
	Add/change/remove staff accounts from the Learning Center using the WIC Staff and
	Clinic Change Form (Memo 2023-132)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed need
	to have account disabled.
	Meet with WIC staff to go over the time study documentation process, including
	using the correct WIC costs, and generalized versus actual time recording.
	Review the monthly caseload and No Activity Report as soon as the state publishes
	the reports.
1	Farmers Market Nutrition Program (FMNP) season starts
13	WIC Update Webinar (Memo 2023-123)
15	Deadline to complete WIC Program Monitoring Team onsite visits and observations
18	WIChealth Office Hours 11:00 am-12:00 pm
19	State WIC office closed- Juneteenth
20	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 1:00 PM
	Food Allergies- The Basics CANCELLED (Memo 2024-46)
20	Breastfeeding Leads Webinar
27	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
30	Last day for WIC Coordinators, Nutritionists, and Certifiers to complete statewide
	training on how to incorporate Stay Healthy counseling (Memo 2023-135) (Memo
	2024-42)
30	Submit April A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

### **July 2024**

Quarterly	Complete a minimum of one file review per staff person, including contractors
July-Sept.	and peer counselors, as applicable. Include all participant categories, high risk
	care plans, medical documentation, and breastfeeding support.
	Submit clinic staff changes for email distribution lists, clinic address, phone, and
	fax number changes using the WIC Staff and Clinic Change Form (Memo 2023-
	132)
	Complete time studies for July (Memo 2023-93)
	Review the monthly caseload and No Activity Report as soon as the state
	publishes the reports.
1	First day to incorporate Stay Healthy (exit) counseling for pregnant, breastfeeding,
	and non-breastfeeding postpartum participants (Memo 2023-135)



4	State WIC office closed- Independence Day
9	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 12:00 pm
	ADHD & Autism
11	WIC Update Webinar (Memo 2023-123)
16	WIChealth Office Hours 11:00 am-12:00 pm
18	Breastfeeding Leads Webinar
25	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit May A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

## August 2024

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
	Remind fiscal staff to bill for FMNP Administrative funds
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form (Memo 2023-132)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have account disabled.
	Complete annual inventory in preparation for the FFY24 WIC Budget Workbook.
	(See instructions on FFY24 WIC Budget Workbook.)
	Review the monthly caseload and No Activity Report as soon as the state publishes
	the reports.
1	Deadline for completing exit debrief with monitor staff
8	WIC Update Webinar (Memo 2023-123)
15	Breastfeeding Peer Counselor and Leads Webinar
20	WIChealth Office Hours 11:00 am-12:00 pm
22	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Last day for WIC Coordinators, Nutritionists, and Certifiers to complete the nutrition
	assessment training and nutrition risk assignment training (Memo 2023-135)
31	Submit July Time Study to WICBudgets@doh.wa.gov (Memo 2023-93)
31	Submit June A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

## **September 2024**

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
	Add 2025 Holidays into the Cascades calendar
	Meet with WIC staff to go over the time study documentation process, including
	using the correct WIC costs, and generalized versus actual time recording.
	Review the monthly caseload and No Activity Report as soon as the state publishes
	the reports.
2	State WIC office closed- Labor Day





3	First day to implement the revised nutrition assessment questions during all
	certifications and mid-certification health assessments to assure a comprehensive
	nutrition assessment and risk assignment (Memo 2023-135)
10	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 12:00 PM
	Pediatric Feeding Disorders & Restricted Diets
12	WIC Update Webinar (Memo 2023-123)
17	WIChealth Office Hours 11:00 am-12:00 pm
18	Breastfeeding Peer Counselor Webinar
30	Deadline for all WIC Program Monitoring Team action plans to be finalized
30	Last day to issue Farmers Market benefits
30	Last day for all Peer Counselor Leads and other staff who provide training using the
	Breastfeeding Curriculum to complete the Train the Trainer program (Memo 2023-
	135)
30	Last day to complete breastfeeding partnership activities. Report on activities at the
	end of the fiscal year (Memo 2023-135)
30	Due FFY2024 Nutrition Service Plan, staff complete a nutrition education material
	assessment survey
30	Due Nutrition Service Plan, all WIC staff who provide direct services to WIC
	participants are required to complete the new USDA Breastfeeding Curriculum
	training
30	Due Nutrition Service Plan, submit breastfeeding partnership activities
30	Submit July A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

#### October 2024

Quarterly	Complete a minimum of one file review per staff person, including contractors
OctDec.	and peer counselors, as applicable. Include all participant categories, high risk
	care plans, medical documentation, and breastfeeding support.
	Submit clinic staff changes for email distribution lists, clinic address, phone, and
	fax number changes using the WIC Staff and Clinic Change Form (Memo 2023-
	132)
	Complete time studies for October (Memo 2023-93)
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form (Memo 2023-132)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have account disabled.
	Review the monthly caseload and No Activity Report as soon as the state
	publishes the reports.
8	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 12:00 pm
	Growth Faltering (FTT)
10	WIC Update Webinar (Memo 2023-123)
15	WIChealth Office Hours 11:00 am-12:00 pm



17	Breastfeeding Leads Webinar
24	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	FFY2025-Last day for WIC Coordinators and all staff who provide nutrition
	education to complete training on nutrition education and required
	documentation (Memo 2023-135)
31	Submit August A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

#### **November 2024**

	Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
	number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
	Review the monthly caseload and No Activity Report as soon as the state publishes
	the reports.
1	FFY2025-First day for staff to use participant centered skills to provide nutrition
	education and document nutrition education per policy (Memo 2023-135)
12	CYSHCN Nutrition Office Hours – Khimberly Schoenacker 12:00 pm
	Neonatal Abstinence Syndrome (NAS)
14	WIC Update Webinar (Memo 2023-123)
19	WIChealth Office Hours 11:00 am-12:00 pm
21	Breastfeeding Leads webinar
21-22	State WIC office closed- Thanksgiving Holiday
30	FFY2025-Last day for WIC Coordinators, Nutritionists, and Certifiers to complete
	training on integrating drug and other harmful substance information at the initial
	certification (Memo 2023-135)
30	Submit October Time Study to WICBudgets@doh.wa.gov (Memo 2023-93)
30	Submit the annual Nutrition Services Expenditure Report for the contract year
	ending 9/30/24 by submitting the final WIC Budget Workbook.
30	Submit September A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

#### December 2024

Submit clinic staff changes for email distribution lists, clinic address, phone, and fax
number changes using the WIC Staff and Clinic Change Form (Memo 2023-132)
Add/change/remove staff accounts from the Learning Center using the WIC Staff
and Clinic Change Form (Memo 2023-132)
Update agency, clinic, and users in Cascades. Staff who are no longer employed
need to have account disabled.
Meet with WIC staff to go over the time study documentation process, including
using the correct WIC costs, and generalized versus actual time recording.
Review the monthly caseload and No Activity Report as soon as the state publishes
the reports.



2	FFY2025- First day for staff to integrate drug and other harmful substance
	information into initial certifications for all participants (Memo 2023-135)
12	WIC Update Webinar (Memo 2023-123)
19	Breastfeeding Peer Counselor and Leads Webinar
19	WIChealth Office Hours 11:00 am-12:00 pm
25	State WIC office closed– State observed holiday
26	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit October A19 Billing to WICBudgets@doh.wa.gov (Memo 2023-93)

Note: Red items are contract deliverables



8





Activities to complete (not time specific)	
Complete Civil Rights training (Memo 2019-69).	
Notify by calling Cascades Support of any unexpected clinic closures (1-800-841-	
1410, select 3, select 2).	
Complete <u>local agency yearly self-evaluation</u>	
Complete a minimum of two staff and WIC contractor observations.	
Conduct outreach frequently throughout the year.	
Check calibration of scales and hematology equipment twice a year.	
Review confidentiality policies and have staff sign a Staff Confidentiality Agreement	
Fillable or Blank to print (Memo 2022-11).	
Review and update clinic policies and protocols.	
Review inventory of breast pumps to check for lost, stolen or missing pumps.	
Send in <u>lost-stolen-damaged pump forms</u> to state office.	
Review weather related emergencies – Volume 1, Chapter 22 Issue WIC Food	
Benefits, page 38 (Memo 2022-149).	

This institution is an equal opportunity provider. Washington WIC doesn't discriminate.

To request this document in another format, call 1-800-841-1410.

Deaf or hard of hearing customers, please call 711 (Washington Relay) or email wic@doh.wa.gov.

HEALTH
DOH 960-386 April 2024