Emergency Medical Services (EMS) and Auxiliary Transport Fact Sheet and Patient Transport Assets Matrix Public Health Region 1

(Island, San Juan, Skagit, Snohomish, and Whatcom Counties) June 28, 2016

http://www.doh.wa.gov/Portals/1/Documents/1400/TransportRegion1.pdf

Patient transport may be a necessity prior to, during and after a disaster

During a disaster, it may become necessary to move patients or other persons needed transportation support because of disability or medical need. In order to effectively plan, it is important to know the available resources to move patients. The EMS and Auxiliary Transport Matrix is a **planning tool** designed to assist preparedness and response planners to identify transport resource assets and capacities. The Matrix also contains Point of Contact information for pre-incident planning and links to supporting websites.

The Matrix was developed by the Washington State Department of Health, in partnership with, State Emergency Management Division, the Office of Superintendent of Public Instruction, the Department of Social & Health Services, Health Care Authority and tribes within Washington State. It is an attempt to identify and build medical surge and patient transport Assets to support disaster response. The Matrix is updated quarterly by the Department of Health.

This planning tool lists potential transport resources. It is only for planning. During a real incident, please work through your local emergency management system if you need to procure patient transport resources. Each contact identified on the matrix provided and reviewed the information within the tool.

Features of the Matrix:

The EMS and Auxiliary Transport Matrix identifies Assets at the tribal, regional and county levels. The matrix includes:

- EMS vehicles; air and ground ambulance and aid vehicles.
- Auxiliary transport (school buses, local transit, care facilities, tribal transit, etc.)
- Estimated numbers of patients per vehicle.
- Names and contact information for regional homeland security coordinators and local emergency managers.
- State Emergency Operations Center 24/7 contact information.

Critical Assumptions:

The patient transport capacity numbers represent one time transport during a 24-hour period. The auxiliary transport capacity **assumptions** are:

- Transport routes to and from the receiving facility are not affected.
- Patient capacity is based on seating average sized adult patients. Children may increase the capacity.
- School bus assets numbers represent an average 40% driver response.
- There could be a 10% overlap of busses in school districts and/or seating capacities.
- These are best-case number estimates and not guaranteed capacities.
- Patient capacity will be impacted for individuals requiring special staff support and/or security, i.e., persons with disabilities or forensic psychiatric patients.

Please contact Kevin Wickersham at Kevin.Wickersham@doh.wa.gov for additional information.

Region 1 EMS Patient and Auxiliary Patient Transport Assets and Capacities – June 28, 2016									
	Number o	of Vehicles	that May Be A	vailable	Number of Patients that May Be Transported ⁱⁱ				
County, Tribe, Agency, Other	Ground Ambulance	Aid Vehicles	County Auxiliary Transport ⁱⁱⁱ Vehicles	Total Transport Vehicles	Ground Ambulance Patients ^{iv}	Aid Vehicles ^v Patients	County Auxiliary Transport ^{vi} Patients	Total Patients	Emergency Management Contacts Name, Email, Work Phone, 24/7 Phone
Island	18	21	57	96	54	21	3,691	3,766	Eric Brooks <u>e.brooks@co.island.wa.us</u>) 360-240-5572 <u>360.632-3547</u>
San Juan	11	9	29	49	33	9	574	616	Brendan Cowan <u>brendanc@sanjuandem.net</u> 360 370.7612 360.378.4151
Skagit	27	74	118	219	81	74	6,692	6,847	Mark Anderson <u>MarkA@co.skagit.wa.us</u> (360) 416-1850 <u>360-428-3211</u>
Snohomish	166	56	424	646	498	56	24,683	25,237	<u>kcurtis@snohd.org</u> 425-339-8711 425-407-3900
Whatcom	57	19	129	205	171	19	8,405	8,595	John Gargett jgargett@co.whatcom.wa.us 360-778-7160 <u>360-815-5809</u>
Department of Social and Health Services			11	11			77	77	Sue Bush <u>BushSA@dshs.wa.gov</u> (360) 902-8159 (360) 239-5419 Zane (Tim) Scott <u>Zane.scott@dshs.wa.gov</u> 360-664-6029

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Health Care Authority (HCA) Medical Transportation Sub contractors			187	187			1,504	1,504	Paul Meury paul.meury@hca.wa.gov (360) 725-1317 Stephen Riehl, <u>stephen.riehl@hca.wa.gov</u> 360-725-1441 <u>Regional Brokers</u> Aly Horry <u>HorryAM@dshs.wa.gov</u> 1 800 860 6812 Hopelink 425-943-6766 (24/7) <u>dbuckley@hope-link.org</u>	
Air Statewide				67				134		
REGION 1 TOTALS	279	179	955	1480	837	179	45,626	46,750		
British Columbia Ambulance Service	478	62		549	1,434	62		1,514	Rod Salem <u>Rod.Salem@gov.bc.ca</u> (604) 660-1386	

EMS licensed vehicles data from the ILRS EMS Resources Report June 1, 2016 School Districts <u>http://www.mrsc.org/subjects/governance/spd/spd-schlst.aspx</u> School Buses within districts <u>https://eds.ospi.k12.wa.us/BusDepreciation/default.aspx?pageName=busSearch</u>

ⁱⁱ Air ambulance may average 2 patients per flight, total statewide = 134.

ⁱⁱⁱ Adult seating capacity includes buses, vans, trailers, etc.

^{iv} 3 patients per vehicle, each transport

^v 1 patient per vehicle, each transport

ⁱ Aid Vehicles, <u>http://apps.leg.wa.gov/rcw/default.aspx?cite=18.73.180</u> and <u>http://apps.leg.wa.gov/wac/default.aspx?cite=246-976-300</u>

ⁱ Air ambulance, fixed/rotary wing, is a statewide resource. There are 26 fixed wings and 41 rotary wings.

vi Adult seating capacity. Includes buses, vans, trailers, etc.

NOTE:

The Health Care Authority (HCA) non-emergency medical transport contracted transportation brokers are an important
resource responding to special needs or "at-risk and vulnerable populations". These transportation brokers subcontract with a range of
medical transport provider resources and move patients daily e.g. wheel chair users, dialysis patients, respiratory, etc. to and from
appointments, performing about 12,000 trips daily. Not only do they have contact information for most of the transportation vendors in
their regions but they also have the names and addresses of many of the people in the at-risk populations within your region. Should a
disaster occur, it would be great to have this medical transportation resource already rolled into your response plan. (Note that the
transportation brokers are not responsible for authorizing ambulance trips and do not provide on-board oxygen.) Paul Meury is the HCA
statewide manager. Please contact Paul at: <u>paul.meury@hca.wa.gov</u> (360) 725-1317 or Stephen at: <u>stephen.riehl@hca.wa.gov</u> 360-725-1441
for additional information. Paul should provide you with the regional contracted transportation broker contact information. Here is a web
site that may help <u>http://www.hca.wa.gov/medicaid/transportation/Pages/index.aspx</u>. Click on "Request Transportation" and then "Regional
Brokers" and you will find contact information for brokers by county they serve.