# Emergency Medical Services (EMS) and Auxiliary Transport Fact Sheet and Patient Transport Assets Matrix Public Health Region 9

(Adams, Asotin, Columbia, Ferry, Garfield, Lincoln, Pend Oreille, Spokane, Stevens, Whitman Counties and Kalispel Tribe and Spokane tribes)

June 28, 2016

http://www.doh.wa.gov/Portals/1/Documents/1400/TransportRegion9.pdf

### Patient transport may be a necessity prior to, during and after a disaster

During a disaster, it may become necessary to move patients or other persons needed transportation support because of disability or medical need. In order to effectively plan, it is important to know the available resources to move patients. The EMS and Auxiliary Transport Matrix is a <u>planning tool</u> designed to assist preparedness and response planners to identify transport resource assets and capacities. The Matrix also contains Point of Contact information for pre-incident planning and links to supporting websites.

The Matrix was developed by the Washington State Department of Health, in partnership with, State Emergency Management Division, the Office of Superintendent of Public Instruction, the Department of Social & Health Services, Health Care Authority and tribes within Washington State. It is an attempt to identify and build medical surge and patient transport Assets to support disaster response. The Matrix is updated quarterly by the Department of Health.

**This planning tool lists potential transport resources.** It is only for planning. During a real incident, please work through your local emergency management system if you need to procure patient transport resources. Each contact identified on the matrix provided and reviewed the information within the tool.

#### **Features of the Matrix:**

The EMS and Auxiliary Transport Matrix identifies Assets at the tribal, regional and county levels. The matrix includes:

- EMS vehicles; air and ground ambulance and aid vehicles.
- Auxiliary transport (school buses, local transit, care facilities, tribal transit, etc.)
- Estimated numbers of patients per vehicle.
- Names and contact information for regional homeland security coordinators and local emergency managers.
- State Emergency Operations Center 24/7 contact information.

### **Critical Assumptions:**

The patient transport capacity numbers represent one time transport during a 24-hour period. The auxiliary transport capacity assumptions are:

- Transport routes to and from the receiving facility are not affected.
- Patient capacity is based on seating average sized adult patients. Children may increase the capacity.
- School bus assets numbers represent an average 40% driver response.
- There could be a 10% overlap of busses in school districts and/or seating capacities.
- These are best-case number estimates and not guaranteed capacities.
- Patient capacity will be impacted for individuals requiring special staff support and/or security, i.e., persons with disabilities or forensic psychiatric patients.

Please contact Kevin Wickersham at Kevin.Wickersham@doh.wa.gov for additional information.

Region 9 EMS Patient and Auxiliary Patient Transport Assets and Capacities – June 28, 2016									
	Number o	of Vehicles	that May Be A	vailable <sup>i</sup>	Number of	Patients tha	t May Be Trar		
County, Tribe, Agency, Other	Ground Ambulance	Aid Vehicles	County Auxiliary Transport <sup>iii</sup> Vehicles	Total Transport Vehicles	Ground Ambulance Patients <sup>iv</sup>	Aid Vehicles <sup>v</sup> Patients	County Auxiliary Transport <sup>vi</sup> Patients	Total Patients	Emergency Management Contacts Name, Email, Work Phone, 24/7 Phone
Adams	7	0	65	72	21	0	3,812	3,833	Jay Weise <a href="mailto:jayw@co.adams.wa.us">jayw@co.adams.wa.us</a> 509.488.3704 509.488.2061 or 659-1122
Asotin	7	6	14	27	21	6	930	957	Butch Aiken <a href="mailto:butchacdem@clarkston.com">butchacdem@clarkston.com</a> (509) 243-2088 509.758.1668
Columbia	2	2	16	20	6	2	846	854	Lisa Caldwell Lisa Caldwell@co.columbia.w  a.us (509) 382-3928 509.382.2518
Ferry	6	1	24	31	18	1	1,470	1,489	Amy Rooker <u>fccivil2@co.ferry.wa.us</u> 509-775-3132  509.775.3132
Garfield	2	0	15	15	6	0	798	804	John Hirsch <a href="mailto:jhirsch@co.garfield.wa.us">jhirsch@co.garfield.wa.us</a> 509-843-3494 509.843.3494
Lewiston Fire (Idaho)	7	0		7	21			21	Travis Myklebust tmyklebust@cityoflewiston.org 208-743-3554 ext 6265 (208) 791-2083
Lincoln	10	8	46	64	30	8	2,595	2,633	Wade Magers <a href="mailto:wmagers@co.lincoln.wa.us">wmagers@co.lincoln.wa.us</a> 509.725.9263 509.725.3501
Pend Oreille	8	26	62	96	24	26	4,050	4,100	JoAnn Boggs jboggs@pendoreille.org 509.447.3731 509.447.3151

Region 9 EMS Patient and Auxiliary Patient Transport Assets and Capacities – June 28, 2016									
	Number o	of Vehicles	that May Be A	vailable <sup>i</sup>	Number of Patients that May Be Transported <sup>ii</sup>				
County, Tribe, Agency, Other	Ground Ambulance	Aid Vehicles	County Auxiliary Transport <sup>iii</sup> Vehicles	Total Transport Vehicles	Ground Ambulance Patients <sup>iv</sup>	Aid Vehicles <sup>v</sup> Patients	County Auxiliary Transport <sup>vi</sup> Patients	Total Patients	Emergency Management Contacts Name, Email, Work Phone, 24/7 Phone
Spokane	50	202	592	844	150	202	55,314	55,666	Ed Lewis elewis@spokanecounty.org. (509) 477-7607 509.477.4209 #0822
Stevens	11	37	98	146	33	37	5,663	5,733	Rick Anderson randerson@co.stevens.wa.us 509.685-2836 509.684.2555
Whitman	20	24	90	134	60	24	5,256	5,340	Bill Tensfeld  Bill.Tensfeld@co.whitman.wa.us  509.397.5605
Confederated Tribes of the Colville	4	0	39	43	12	0	2,360	2,372	Rich Gorr  Richie.gorr@colvilletribes.com  509 63402439  Larry Robinette  (Alt) Larry.Robinette@colvilletribes.co  m  509-634-2018  509-634-1199
Kalispel Tribe	1	4	6	11	3	4	178	185	Jim Wynecoop jwynecoop@kalispeltribe.com 509 999 7066
Spokane Tribe	4	0	19	23	12	0	935	947	Ron Samuels <u>rons@spokanetribe.com</u> 509 625 3512
Department of Social and Health Services			24	24			230	230	Sue Bush  BushSA@dshs.wa.gov  (360) 902-8159  (360) 239-5419  Zane (Tim) Scott  Zane.scott@dshs.wa.gov  360-664-6029

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Health Care Authority (HCA) Medical Transportation Sub contractors			178	178			727	727	Paul Meury paul.meury@hca.wa.gov (360) 725-1317 Stephen Riehl, stephen.riehl@hca.wa.gov 360-725-1441 Regional Brokers Marcy Durbin Mdurbin@pfp.org 509-248-6793 Hopelink 425-943-6766 (24/7) dbuckley@hope-link.org Rusty Koontz rustyk@specialmobility.org 509-534-9760 1 800 892 4817
Air Statewide				67				134	
REGION 9 TOTALS	135	310	1,249	1,581	405	310	82,580	83,653	
British Columbia Ambulance Service	478	62		549	1,434	62		1,514	Rod Salem  Rod.Salem@gov.bc.ca  (604) 660-1386
Idaho	793			793	2,379			2,379	Wayne Denny <a href="mailto:Dennyw@dhw.idaho.gov">Dennyw@dhw.idaho.gov</a> (208) 334-4000
Oregon	571 Ground 49 Air	45	5,960	646	1,812		268,534	1,896	Larry D Torris <a href="mailto:larry.d.torris@dhsoha.state.or.us">larry.d.torris@dhsoha.state.or.us</a> (971) 673-0538

EMS licensed vehicles data from the ILRS EMS Resources Report June 1, 2016
School Districts <a href="http://www.mrsc.org/subjects/governance/spd/spd-schlst.aspx">http://www.mrsc.org/subjects/governance/spd/spd-schlst.aspx</a>
School Buses within districts <a href="https://eds.ospi.k12.wa.us/BusDepreciation/default.aspx?pageName=busSearch">https://eds.ospi.k12.wa.us/BusDepreciation/default.aspx?pageName=busSearch</a>

<sup>1</sup> Aid Vehicles, http://apps.leg.wa.gov/rcw/default.aspx?cite=18.73.180 and http://apps.leg.wa.gov/wac/default.aspx?cite=246-976-300

## **NOTE:**

• The Health Care Authority (HCA) non-emergency medical transport contracted transportation brokers are an important resource responding to special needs or "at-risk and vulnerable populations". These transportation brokers subcontract with a range of medical transport provider resources and move patients daily e.g. wheel chair users, dialysis patients, respiratory, etc. to and from appointments, performing about 12,000 trips daily. Not only do they have contact information for most of the transportation vendors in their regions but they also have the names and addresses of many of the people in the at-risk populations within your region. Should a disaster occur, it would be great to have this medical transportation resource already rolled into your response plan. (Note that the transportation brokers are not responsible for authorizing ambulance trips and do not provide on-board oxygen.) Paul Meury is the HCA statewide manager. Please contact Paul at: <a href="mailto:paul.meury@hca.wa.gov">paul.meury@hca.wa.gov</a> (360) 725-1317 or Stephen at: <a href="mailto:stephen.riehl@hca.wa.gov">stephen.riehl@hca.wa.gov</a> 360-725-1441 for additional information. Paul should provide you with the regional contracted transportation broker contact information. Here is a web site that may help <a href="mailto:http://www.hca.wa.gov/medicaid/transportation/Pages/index.aspx">http://www.hca.wa.gov/medicaid/transportation/Pages/index.aspx</a>. Click on "Request Transportation" and then "Regional Brokers" and you will find contact information for brokers by county they serve.

<sup>&</sup>lt;sup>1</sup> Air ambulance, fixed/rotary wing, is a statewide resource. There are 26 fixed wings and 41 rotary wings.

ii Air ambulance may average 2 patients per flight, total statewide = 134.

iii Adult seating capacity includes buses, vans, trailers, etc.

iv 3 patients per vehicle, each transport

<sup>&</sup>lt;sup>v</sup> 1 patient per vehicle, each transport

vi Adult seating capacity. Includes buses, vans, trailers, etc.