# **Washington Trauma Continuous Quality Improvement Process**

Monitoring • Evaluating • Improving

**Goal** — Safe, effective care for injured patients through Continuous Quality Improvement (CQI) to reduce unnecessary variation in the process and prevent adverse events

#### **EVALUATION**

The evaluation stage of the CQI process measures the effectiveness of the action plan. Measurable outcomes are helpful here to determine if the action plan was successful in solving the identified issue. A re-analysis of the data may also be needed here.

## RECOGNITION

The CQI process begins with recognition and a focus on issue identification. The identification often occurs from the collection of data through audit filters, quality measures, and trauma registry reports. In addition, case reviews, after action reviews, and staff recommendations and comments are also used. All identified issues should be analyzed and reviewed.

## CORRECTION

In order to fix an identified issue, a correction must occur. This is commonly called action plan development. Action plan development and implementation occurs in this stage of the CQI process. Action plans should be documented in detail, specific and obtainable.

TRAUMA
CQI MODEL

### **ANALYSIS**

All issues identified must be analyzed during the review process. The primary and secondary levels of review are generally the starting point of this process. If further analysis is needed, the tertiary level of review should be utilized using the trauma program QI committee meeting or peer review.