

# WIC Foods with a Cascades Focus Top Issues – A Training for WIC staff







# **TOPICS**



- 1. WIC FOOD BENEFITS by Category
- 2. PRACTICE All WIC or Subcategory
- 3. AGGREGATED FOODS How do you know if all the food prescriptions are correct?
- 4. FOOD BENEFITS IN CASCADES A new way to view
- 5. TIPS OF THE TRADE Things you'll want to know before you issue benefits in Cascades







WIC FOOD BENEFITS by Category



#### WIC BENEFITS BY CATEGORY

Knowing WIC Food Benefits by Participant Category will help you issue Food Benefits in Cascades.

of *Food Benefits by Participant*Category handy as you learn food benefit issuance in Cascades.

As you review the next 7 slides, look for items that stand out to you, such as,

- New Food Benefit Category names
- Benefits that have a monthly rotation
- The category with beans <u>and</u> peanut butter





Print this document before reviewing the following slides.

#### **Pregnant or Partially Breastfeeding < Half Package**

WIC Foods	Amount
Juice	3 - 11.5 or 12 ounces frozen cans Or 46 ounces cans or plastic bottles
Milk - Fluid, dry, or evaporated	22 quarts
Breakfast cereal	36 ounces
Cheese 3 quarts milk = 1 pound cheese	No more than 1 pound
Eggs	1 dozen
Fresh fruits and vegetables	\$11.00
Whole grain choices	1 pound
Dried or canned beans, peas, lentils or Peanut butter	<ul> <li>2 pounds</li> <li>or</li> <li>2 jars 16 ounces</li> <li>or</li> <li>1 pound beans, peas, lentils and 1 jar peanut butter</li> </ul>

Fully Breastfeeding, Partially Breastfeeding Multiples, Fully Breastfeeding + Pregnant,

Partially Breastfeeding <= Half Package + Pregnant, Pregnant with Multiples

WIC Foods	Amount
Juice	3 - 11.5 or 12 ounces frozen cans
	or 46 ounces cans or plastic bottles
Milk	24 quarts
Breakfast cereal	36 ounces
Cheese	1 pound (can't be replaced with milk)
3 quarts milk = 1 pound cheese	No more than 2 additional pounds
Eggs	2 dozen
Fresh fruits and vegetables	\$11.00
Whole grain choices	1 pound
Fish	30 ounces
Canned	
Dried or canned beans, peas, lentils	2 pounds
or	or
Peanut butter	2 jars - 16 ounces
	or
	1 pound <b>beans</b> , peas, or lentils <u>and</u> 1 jar peanut butter

#### Fully Breastfeeding Multiples and Pregnant + Fully Breastfeeding Multiples

Foods	Amount Fully Breastfeeding Multiples (Month one of rotation)	Amount Fully Breastfeeding Multiples (Month two of rotation)
Juice	3 - 11.5 or 12 ounce frozen cans or 46 ounce cans or plastic bottles	6 - 11.5 or 12 ounce frozen cans or 46 ounce cans or plastic bottles
Milk Fluid, dry, evaporated	24 quarts	48 quarts
Breakfast cereal	36 ounces	72 ounces
Cheese 3 quarts milk = 1 pound cheese	1 pound (can't be replaced with milk) No more than 2 additional pounds	2 pounds (can't be replaced with milk) No more than 4 additional pounds
Eggs	2 dozen	4 dozen
Fresh fruits and vegetables	\$11.00 (one check)	\$22.00
Whole grain choices	1 pound	2 pounds
Fish canned	30 ounces	60 ounces
Dried or canned beans,	2 pounds	4 pounds
peas, lentils	or	or
or	2 jars 16 ounce	4 jars 16 ounce
Peanut butter	or	or
	1 each	1 pound beans, peas, or lentils <u>and</u> 1 jar peanut butter

# Non-breastfeeding Postpartum and Partially Breastfeeding> Half Package Participants with Infants age 1 through 6 Months

Foods	Amount
Juice	2 - 11.5 or 12 ounce frozen cans or 46 ounce cans or plastic bottles
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Milk	16 quart
Fluid, dry or evaporated	
Breakfast cereal	36 ounces
Cheese	No more than 1 pound
3 quarts milk = 1 pound cheese	
Eggs	1 dozen
Fresh fruits and vegetables	\$11.00
Dried or canned beans, peas, lentils	1 pound
or	or
Peanut butter	1 jar 16 ounce

### Food Package Table for Children

#### Children 1 through 5 Years of Age

Foods	Amount
Juice	2 - 64 ounce plastic bottles
Milk	16 quart
Fluid, dried, or evaporated	
Breakfast cereal	36 ounces
Cheese	No more than 1 pound
Remove 3 qt milk = add 1 lb cheese	
Eggs	1 dozen
Fresh fruits and vegetables	\$8.00
Whole grain choices	2 pound
Dried or canned beans, peas, lentils	1 pound beans, peas, or lentils
or	<u>or</u>
Peanut butter	1 jar peanut butter

## Food Package Table for Infants

Fully Breastfeeding + Partially Breastfeeding < Half Package					
Feeding Method and Age	Formula	Infant Cereal	Infant Fruits and Vegetables	Infant Meat	
Fully Breastfeeding					
0 thru 5 Months	None	None	None	None	
6 to 12 Months	None	24 ounce	64 – 4 ounce containers	31 – 2.5 ounce containers	
Partially Breastfeeding < Ha	f Package				
1 thru 3 Months	364 fluid ounce reconstituted liquid concentrate 384 fluid ounce Ready-to-Feed 435 fluid ounce reconstituted powder	None	None	None	
4 thru 5 Months	<ul><li>442 fluid ounce reconstituted liquid concentrate</li><li>448 fluid ounce Ready-to-Feed</li><li>522 fluid ounce reconstituted powder</li></ul>	None	None	None	
6 to 12 Months	312 fluid ounce reconstituted liquid concentrate 320 fluid ounce Ready-to-Feed 384 fluid ounce reconstituted powder	24 ounce	32 – 4 ounce containers	None	

## Food Package Table for Infants

Feeding Method and Age	Formula	Infant Cereal	Infant Fruits and Vegetables	Infant Meat
Partially Breastfeeding > Ha	If Package *			
0 thru 3 Months	Up to amounts for Fully Formula	None	None	None
4 thru 5 Months	Up to amounts for Fully Formula	None	None	None
6 to 12 Months	Up to amounts for Fully Formula	24 ounce	32 – 4 ounce containers	None
Fully Formula Fed				
0 thru 3 Months	823 fluid ounce reconstituted liquid concentrate 832 fluid ounce Ready-to-Feed 870 fluid ounce reconstituted powder	None	None	None
4 thru 5 Months	896 fluid ounce reconstituted liquid concentrate 913 fluid ounce Ready-to-Feed 960 fluid ounce reconstituted powder	None	None	None
6 to 12 Months  Note: The infant must be receiving less than half a package in order for mom to get benefits. If 4 cans are issued this is technically over half a package so the mom doesn't receive benefits.	630 fluid ounce reconstituted liquid concentrate 643 fluid ounce Ready-to-Feed 696 fluid ounce reconstituted powder	24 ounce	32 – 4 ounce containers	None



**Selecting Food Categories** & Subcategories



## Choosing Food Categories - All WIC

Participants (and staff!) will enjoy the flexibility of **ALL** WIC. This option, when appropriate, allows the choice of a broader selection of foods at the store.

Review the **ALL WIC** subcategories on the following slide.

Definitions to keep in mind:

> A **FOOD CATEGORY** is: Milk Fat Reduced

A **SUBCATEGORY** is: Milk or Soy (1% or Nonfat) All WIC – Cow, Goat, Soy



CATEGORY	SUBCATEGORY ALL WIC
Fruit and Vegetable – Cash Value Voucher	Allows both fresh and frozen
Whole Wheat Bread and Whole Grain Options	Allows all whole grain options
Eggs	Allows all egg options
Peanut Butter/Beans	Allows all peanut butter/bean options
Milk – Fat Reduced	Allows all <a href="low-fat/nonfat">low-fat/nonfat</a> cow and goat milk forms including lactose free, acidophilus, evaporated, dry/powdered. Also includes soy beverage (Women and children 2-5)
Or	OR  Allows all whole cow and goat milk forms including lactose free, acidophilus, evaporated, and dry/powdered) (1 year olds and others with a

Allows all types of cheese, but doesn't include tofu

All options 12 oz frozen or 46/48/oz liquid (Women)

**Medical Documentation form)** 

Or

Allows all cereal options, hot or cold

All options - 64 oz (Children)

Milk - Whole

Cheese

Cereal

**Juice** 

#### You'll need to **CHANGE THE SUBCATEGORY** for:

- Tofu
- Formulas:
  - Infant PediaSure
- Milk type when medical documentation is required:
  - Whole milk for an adult or child over 2
  - 2% for a 1 year old

See the next slide to take a closer look at choosing tofu.



#### **Cascades Food Prescription – Choosing tofu**





PRACTICE - ALL WIC OR A SUBCATEGORY?



## **ALL WIC or WIC Subcategory?**

Scenario	ALL WIC?
Jules is pregnant and has a severe allergy to cows milk.	
Toni is 2 and needs PediaSure.	
Alice sometimes buys soy milk and goat milk for Destiny who's four.	
Alex is 4 and mostly drinks lactose-free milk. Sometimes his mom buys evaporated milk for making him custard.	
Peter is 18 months and has a Medical Documentation form for Whole Milk.	
Shelly likes all kinds of fruits and vegetables and keeps frozen vegetables for quick dinners.	

Read these scenarios and make a quick guess with thumbs up for All WIC!

> And a fist bump for Subcategory!



Find the Answers on the next slide.



## **ANSWERS!**

Scenario	ALL WIC?	Answer
Jules is pregnant and has a severe allergy to cows milk.	No/Yes	The CPA discusses the best choice for Jules: soy beverage or goat milk might be good options. Choose the best option to assure Jules can shop for the beverage that is appropriate based on her severe allergy. Based on the conversation, the CPA could also select ALL WIC.
Toni is 2 and needs PediaSure.	No	The CPA selects PediaSure for Toni.
Alice sometimes buys soy milk and goat milk for Destiny who's four.	Yes	The CPA selects ALL WIC. Alice then has the most flexibility to shop for cow milk, goat milk, and soy beverage for Destiny.
Alex is 4 and mostly drinks lactose-free milk. Sometimes his mom buys evaporated milk for making him custard.	Yes	Alex's mom will have the flexibility to buy the milk she chooses for Alex.
Peter is 18 months and has a Medical Documentation form for Whole Milk.	No	The CPA discusses whole milk as the only choice based on the Medical Documentation form with Peter's dad who does the WIC shopping. Select whole milk for Peter's food prescription.
Shelly likes all kinds of fruits and vegetables and keeps frozen vegetables for quick dinners.	Yes	Shelly can shop for her favorite WIC approved fresh or frozen fruits and vegetables when All WIC is selected on her food prescription.



AGGREGATED FOODS - HOW DO YOU KNOW IF ALL THE FOOD PRESCRIPTIONS ARE CORRECT?

#### A TIP FOR KNOWING IF FOOD PRESCRIPTIONS ARE CORRECT

Look for the WIC foods that are easy to count.



For women and children it's easy to count the eggs! **OR** count the ounces of cereal!

Practice seeing aggregated foods on the Shopping List

## Do these participants have all their foods?

Shopping List Remaining Benefits
Washington State WIC Nutrition Program
Date: 06/21/2019

Report Date: 06/21/2019

RDD: 1.1.12.1.8

Family ID: F02700002115
Head of Household: CELERY VEGGIE

Pregnant Mom + 2 Year Old Child

		Benefit Balance:		
Benefit Month	Serial Number	Quantity	иом	Description
6/21/2019 thru 7/20/2019	2554	\$19.00	\$\$\$\$	Fruit and Vegetables - Cash Value Benefit
	2554	48	Ounce	Whole Wheat Bread or Whole Grains
	2554	2	Dozen	Eggs - all WIC
	2554	3	CTNR	Peanut Butter/Beans All WIC
	2554	8	Gallon	Milk Reduced Fat or Nonfat All WIC
	2554	2	Pound	Cheese - all WIC
	2554	72	Ounce	Cereal All WIC - hot and cold
	2554	3	CTNR	Juice - All WIC - 12 oz frozen or 46/48 oz liquid
	2554	2	CTNR	Juice - All WIC - 64 oz

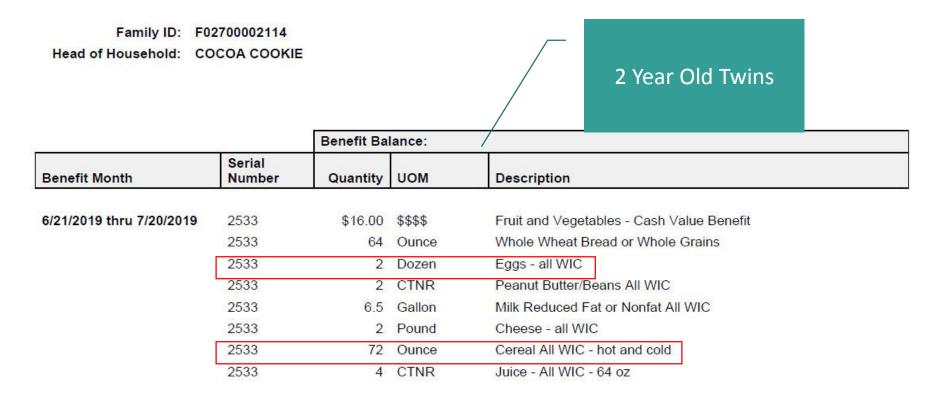
The answer is: Yes! You can see 2 dozen eggs and 72 ounces of cereal (36x2).

### Do these participants have all their foods?

Shopping List Remaining Benefits
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The answer is: Yes! You can see 2 dozen eggs and 72 ounces of cereal (36x2).

#### Do these participants have all their foods?

**Shopping List Remaining Benefits Washington State WIC Nutrition Program** Date: 06/21/2019

Report Date: 06/21/2019

RDD: 1.1.12.1.8

Family ID: F02700002113 Head of Household: ATHENA PUPPY

Fully Breastfeeding Mom + 7 Month Old Infant + Child

	Benefit Balance:				
Benefit Month Serial Number		Quantity	иом	Description	
6/21/2019 thru 7/20/2019	2524	\$19.00	\$\$\$\$	Fruit and Vegetables - Cash Value Benefit	
<b>-</b> 1 ·	2524	48	Ounce	Whole Wheat Bread or Whole Grains	
The answer is:	2524	3	Dozen	Eggs - all WIC	
Yes!	2524	3	CTNR	Peanut Butter/Beans All WIC	
	2524	30	Ounce	Fish - All WIC	
2 dozen eggs	2524	24	Ounce	Baby Cereal - all WIC	
for mom + 1	2524	9.25	Gallon	Milk Reduced Fat or Nonfat All WIC	
dozen for her	2524	2	Pound	Cheese - all WIC	
	2524	72	Ounce	Cereal All WIC - hot and cold	
child + baby	2524	256	Ounce	Baby Food Fruit & Vegetables - All WIC	
has 24 ounces	2524	77.5	Ounce	Baby Food Meat - All WIC	
	2524	3	CTNR	Juice - All WIC - 12 oz frozen or 46/48 oz liquid	
oaby cereal	2524	2	CTNR	Juice - All WIC - 64 oz	

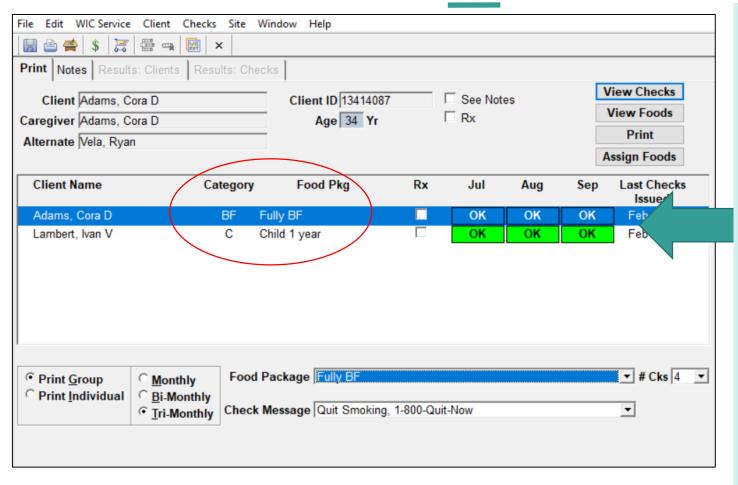


#### FOOD BENEFITS IN CASCADES - A NEW WAY TO VIEW

Food packages in CIMS versus Cascades



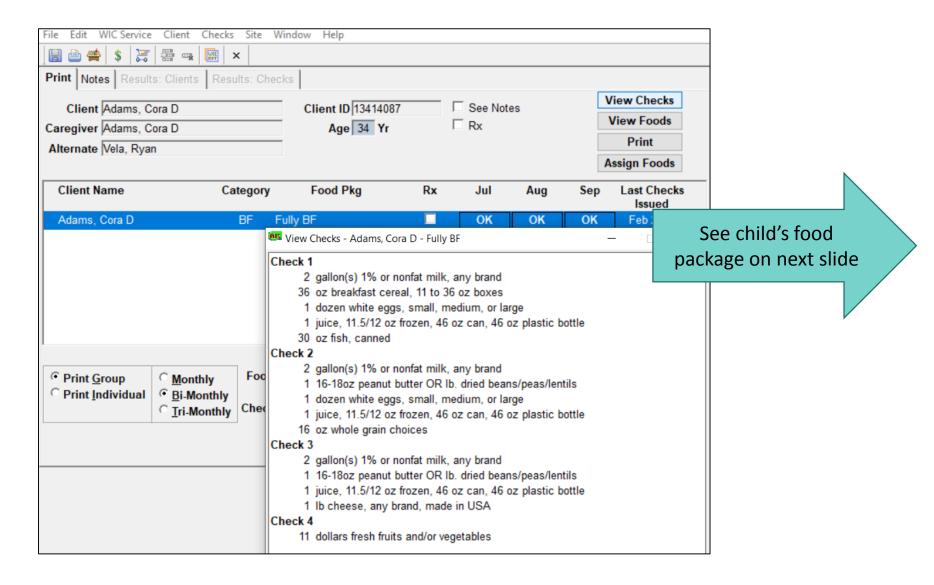
#### CIMS Food Packages for a Family Group



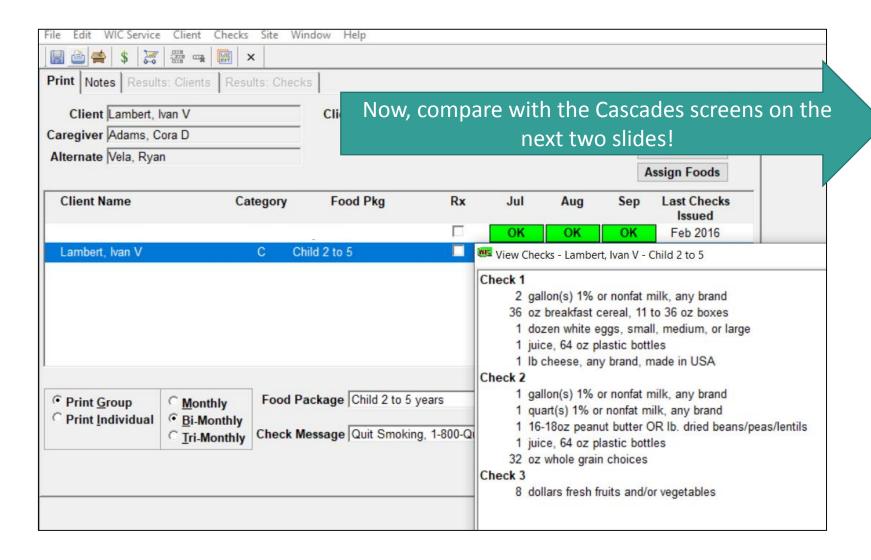
Note the difference between CIMS and Cascades Benefit Issuance Screens:

- What do you notice about how foods are listed?
- What do you notice about the way foods are selected?

#### CIMS CHECKS + FOOD PACKAGES for BF Mom

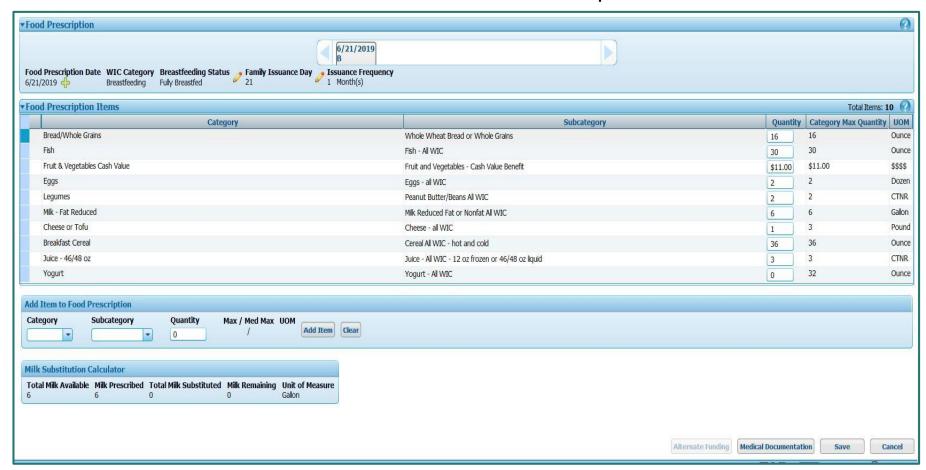


#### CIMS CHECKS + FOOD PACKAGES for a Child



# CASCADES Food Prescription + Food Prescription Items

#### Prescribe Foods – Individual Participant



# CASCADES Food Prescription + Food Prescription Items

Issue Food Instruments Example – Family





TIPS OF THE TRADE
WHAT YOU'LL WANT TO KNOW BEFORE ISSUING FOOD
BENEFITS IN CASCADES

CASCADES

#### TIPS FOR GETTING THE RIGHT FOODS

## Entering Information for the Mom and Baby Dyad

- On the Health Info Screen to assure food prescriptions match:
  - Complete the Health Information for BABY FIRST.
  - Complete the Health Information for MOM SECOND.
- After entering information on the Health Info screen for the breastfeeding pair:
  - Add the food prescription for the for BABY FIRST
  - Add the food prescription for the MOM SECOND

## Best Practice for entering information on the Health Info screens:

 Complete the Health Information for any INFANT OR CHILD under two FIRST before the ADULT member of the group.

TIP: Practicing in the Sandbox helps you better \*see\* these steps and why they're important.





#### Food Prescriptions and the Cascades Carousel



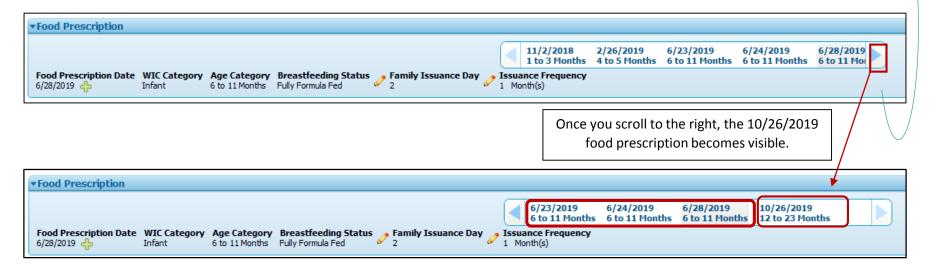
## Frankie's Food Prescription – Frankie is 2 years and 3 months old.

- This is a common view of the Food Prescriptions
   Items container and the Carousel.
- Frankie has a Food Prescription for a 2-5 Year old.
- The 3 green dots in the Carousel means he's able to have 3 months of food benefits.
- Cascades knows to issue 3 months of food benefits based on the one prescription dated 6/22/2019.



#### Cascades Food Prescription Carousel

Sometimes messages will pop up that relate to food prescriptions in the future. The arrow in the carousel scrolls left and right. You may need to use the arrow on the right to see all future food prescriptions created for a participant.



**Valid food prescription for today:** The latest food prescription for today or earlier, whichever comes last.

In the example above, if today was 6/24/19, the valid food prescription is 6/24/19. If there wasn't a food prescription for 6/24/2019, then the 6/23/2019 food prescription would be the valid food prescription for today (6/24/19).

Multiple food prescriptions for same day: The one that is farthest to right is the active one on that day.

#### Food Prescription – Error Messages

#### Review the Handout:

#### MIGRATED CIMS CHECKS TO CASCADES FOOD PRESCRIPTION





When there are multiple food prescriptions in the Carousel it's sometimes hard to know what prescription is in error when you get an error message.

Here's an example of an error message: Food subcategory selection is required for category infant formula.

#### The Help Solution:

Scroll to the right to see all the food prescriptions. Review all current <u>and</u> future prescriptions. In this case, it was the future prescription causing the error.



This presentation helped you prepare for issuing food benefits in Cascades. By completing the activities and discussion topics you've:

- Refreshed your knowledge of WIC food benefits by category
- Reviewed aggregated food benefits as a new way of seeing food prescriptions for individuals and the family
- Compared CIMS food packages and checks with Cascades food prescriptions and benefit issuance
- Reviewed Tips of the Trade for success when issuing foods in Cascades, including a look at the Food Prescription Carousel and possible error messages.

Based on the information shared in this presentation, we hope you'll continue to practice in the Sandbox. For additional practice, please see the next slide.

## **NEXT STEPS:** Tailoring Food Benefits – Practice Options

**Print** the handout with these practice scenarios to use in the Sandbox. It will help you to familiarize yourself with common tailoring options.

CREATE A SANDBOX SCENARIO:	HINT:
June is a one year old and needs soy beverage. June previously was drinking whole milk.	Soy beverages are sorted under the Reduced Fat milk category.
Ti is pregnant and needs Lactose Free milk. Her food benefits include tofu.	Choose All WIC for the most milk options. Substitute tofu for cheese in the sub-category.
Heather, a breastfeeding mom with a 5 month old, called and said she took her WIC Card to the store and wanted Goat milk. The cashier said the Goat milk didn't scan as part of her WIC foods. Practice reviewing the food prescription and approved brands of Goat milk.	All milks are available when staff issue the standard food benefits using All WIC.
Hannah is pregnant and has no special diet issues. Hannah prefers getting yogurt in place of some of her milk.	Select yogurt in the Reduced Fat Milk sub-category and use the Milk Substitution Calculator.
Joey is three and his mom is requesting tofu and no cheese.	To remove cheese select zero in the sub-category.
Susanna is two and needs whole milk. She has an egg allergy.	A Medical Documentation form is needed for the whole milk. Remove eggs from her food prescription.
Vivian is a postpartum mom and drinks Lactose Free milk. Her baby, Julian, is 3 months and drinks Similac Advance.	Choosing All WIC for the milk will offer the most options. Julian's food prescription is entered first before mom's prescription.

Tailoring Food Benefits Sandbox Practice

Washington State WIC Nutrition Program July 2019



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