SOUTHWEST WASHINGTON HEALTH DISTRICT

Preserving, promoting & protecting health in Clark and Skamania Counties

Quality Training - SWWHD

May 6, 2002

Agenda

10:00	Review and discuss Quality Management framework • Strategic Plan Objectives 2.1, 2.2, 2.3* (Barb) • Quality Template* (Barb) • Quality Council charter and job description* (Susan)
10:30	Review and discuss Quality Council roles (Barb) • Sample of calendar and reports* • Sample of activities over time* • Sample of minutes and reports at a monthly meeting
11:00	Review and discuss Logic Models and Standards (Susan) • Standards matrix* • Logic models (Clark County, Assessment and Research) • Logic model tied to standards (Immunization) • Measurement for standards as brainstormed at 3/4 management group meeting
12:00	Lunch service
12:30	Presentation: Fundamental Principles of Quality Improvement* Q&A
1:30	Break
1:45	Small Groups (six- the five standards areas plus administration) • Discuss the role of the Quality Council, questions about the process, and identify the top 3 challenges that members of the council will experience • Review the possible performance measures for the assigned area of the Standards and prioritize them (for this exercise, assume that data is equally available for each of them). Be prepared to explain why #1 is the most important.
3:15	Small groups report out
4:00	Evaluate and adjourn

*These materials have been reviewed in the past with the Management Group, but are important to review again for potential members of the Quality Council.