

Slide 1




Welcome to the Washington WIC Program, Cascades 3.8 Training Materials.

In this PowerPoint, we'll review the changes in the new version of the Cascades software.

Slide 2

CASCADES 3.8

- We'll implement **Monday, May 16th**
- We'll update the Sandbox and Production at the same time
- Log in to Cascades on or after Monday, May 16th to start using Cascades 3.8
- A few notes about this PowerPoint training:
 - The training is self-guided without narration
 - The training will take about 30 minutes to review
 - We provided additional information in the PowerPoint Notes handout
 - Please review the changes related to your role in the clinic







Spring 2022 CASCADES 3.8 2

Cascades 3.8 Enhancement Release

We'll implement Cascades 3.8 on Monday, May 16th. We'll update both the Sandbox and Production at the same time. Staff will start using the new version when they log in to Cascades on or after May 16th.

This PowerPoint is the training for the new version. It is self-guided without narration and should take about 30 minutes to review. We provided additional information in the PowerPoint Notes handout. You can also see the notes using the Annotations view. Click on the 3 dots in the upper right corner and select "Annotations" to see the notes along with the PowerPoint slides. Please review the changes that relate to your role in the clinic.

CASCADES 3.8 OVERVIEW

 <u>INCOME SCREENING CALCULATOR</u>	 <u>CVV OPTION FOR INFANTS 9 – 11 MONTHS</u>	 <u>EARLY SUBCERTS FOR INFANTS & CHILDREN</u>	 <u>A FEW NUTRITION RISK FACTOR FIXES</u>
Enhanced to assess for adjunctive eligibility, including the P1 Search	Cash Value Voucher (CVV) option for fresh fruits & vegetables in place of some jarred foods for infants 9 – 11 months	Cascades will provide the age-appropriate Assessment Questions and risk factors	A few nutrition risk factor issues have been fixed
<small>Spring 2022</small>	<small>CASCADES 3.8</small>		<small>3</small>

Here is a brief overview of the changes in Cascades 3.8. You can click on the blue, underlined hyperlinks to take you directly to that section of the PowerPoint.

Income Screening Calculator

ISSUE

- The Income Screening Calculator (available from the Family Services menu) only completed income-based assessments.
- Staff couldn't check for adjunctive eligibility without creating a participant record.
- Some applicants were turned away who were adjunctively eligible.

SOLUTION

The Income Screening Calculator now assesses all types of adjunctive eligibility and includes the P1 search.

CASCADDES 3.8

Spring 2022

4

Staff can access the Income Screening Calculator from the Family Services menu to assess an applicant's income eligibility without creating a participant record. The Income Screening Calculator only did income-based assessments and didn't consider adjunctive eligibility. We had applicants call the state office who were turned away as not income eligible, but who were adjunctively eligible.

To solve this issue, the Income Screening Calculator was enhanced to include assessing for all types of adjunctive eligibility: ProviderOne, SNAP, TANF, FDPIR and when there's an adjunctive eligible household member who isn't on WIC.

The Income Screening Calculator also has the ProviderOne Search feature, just like the Income Information screen.

Income Screening Calculator

ENTER Staff enter information about the applicant's adjunctive program participation and/or income details

ASSESS Cascades will assess for WIC income eligibility based on all the information entered

DISPLAY Cascades will display messages to let staff know the person's income eligibility status

Income Screening Calculator

Date Collected: 4/4/2022 How many people in your Family?

ProviderOne Client ID:

SNAP TANF FOPIR Adj elg household member not on WIC

Income Details

Income Source	Income Frequency	Amount	Duration

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

Spring 2022CASCADES 3.85

The Income Screening Calculator is quick and easy to use to see if an applicant appears to be income eligible. We say “appears to be” because in the full assessment when applicants are seen in the clinic, there may be times when their proof of income differs from the information provided over the phone when they applied for WIC.

Enter: Staff enter the person’s information whether it’s adjunct program information or income details. Staff can enter just adjunct program information, just income details, or both. The Income Screening Calculator will take all entered information into account for the assessment.

Assess: Cascades takes all the information entered and assesses for WIC income eligibility. If **any** of the information entered gives the person eligibility, Cascades will display the message that the person appears to be eligible.

Display: Cascades displays different messages to alert staff of the person’s income eligibility status.

Income Screening Calculator - Adjunctive Eligibility

How many people in your Family

- This field **isn't** required when assessing adjunctive eligibility

Enter adjunctive eligibility information

- Enter the 9- digit ProviderOne number and press the Verify P1 button on the screen, or press Enter on the keyboard and/or
- Check the box(es) for other adjunct eligibility programs

Review the message

- Cascades displays a message about the applicant's potential eligibility
- Adjunctive eligibility takes priority** over income-based assessments (Income Details)

Income Screening Calculator

Date Collected 4/5/2022 How many people in your Family? *

ProviderOne Client ID Verify P1

SNAP TANF FDPPIR Adj elg household member not on WIC

Income Details

Income Source	Income Frequency	Amount	Duration

Potentially eligible - Appears to meet adjunct program eligibility.

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

\$0.00
\$0.00

Spring 2022

CASCADES 3.8

6

Assessing adjunctive eligibility with the Income Screening Calculator:

When assessing adjunctive eligibility, staff **don't** have to enter anything in the "How many people in your Family?" field. It has a star next to the field, but the field is only required when staff are doing an income-based assessment.

Enter the person's ProviderOne number or place a checkmark in the box for other types of adjunct program eligibility.

Review the message displayed. Cascades will assess all the information entered and display the results. If the person is adjunctively eligible, that takes priority over income information, by federal regulations. **Note:** Staff don't have to enter income information when assessing adjunctive eligibility.

Income Screening Calculator – ProviderOne Search

- The Verify P1 button only enables when staff enter a 9 – digit number
- The search accesses the Health Care Authority (HCA) database, just like the Income Information screen
- Staff find out in real time if the person is adjunctively eligible
- The ProviderOne number is NOT saved and isn't automatically placed in the person's file

The image shows two screenshots of the 'Income Screening Calculator' interface. Both screenshots have a title bar 'Income Screening Calculator' and a help icon. The first screenshot shows 'Date Collected' as 4/4/2022 and 'How many people in your Family?' with a star icon and a text input field. Below this, the 'ProviderOne Client ID' field contains '12345678 WA' and the 'Verify P1' button is disabled. At the bottom, there are checkboxes for 'SNAP', 'TANF', 'FDPIR', and 'Adj elig household member not on WIC'. The second screenshot is identical but with 'Date Collected' as 4/5/2022 and the 'ProviderOne Client ID' field containing '123456789 WA', where the 'Verify P1' button is now enabled. At the bottom of the slide, there are three dark grey boxes containing the text 'Spring 2022', 'CASCADES 3.8', and '7'.

The “Verify P1” button will only enable when staff enter a 9-digit number. When the “Verify P1” button is pressed (or staff press Enter on the keyboard), the search accesses the Health Care Authority’s database, just like the Income Information screen.

Staff find out in real time if the person is on a medical assistance program that provides WIC adjunct income eligibility.

The ProviderOne number **isn’t** saved and **isn’t** placed in the person’s file.

Income Screening Calculator – ProviderOne Search Messages

Review the message to determine next steps

Potentially eligible – Appears to meet adjunct program eligibility.

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

\$0.00
\$0.00

Cancel

May not be adjunct eligible. Check for other adjunct eligibility or assess income.

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

\$0.00
\$0.00

Cancel

P1# not found. Verify P1#, check for other adjunct eligibility or assess income.

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

\$0.00
\$0.00

Cancel

Potentially eligible – Appears to meet adjunct program eligibility.

- The person is on a medical program that gives WIC adjunctive eligibility.

May not be adjunct eligible. Check for other adjunct eligibility or assess income.

- The person isn't on a medical program that gives WIC adjunctive eligibility.
- Check for other adjunct eligibility programs (SNAP, TANF, FDPIR) or enter income details.

P1# not found. Verify P1#, check for other adjunct eligibility or assess income.

- The person's P1 number isn't currently active.
- Make sure the number is correct.
- Check for other adjunct eligibility programs (SNAP, TANF, FDPIR) or enter income details.

Spring 2022
CASCADES 3.8
8

The Income Screening Calculator displays messages to help staff determine next steps. These messages are the same as the messages displayed on the Income Information screen.

Potentially eligible – Appears to meet adjunct program eligibility. This means the person is currently on a medical assistance program that by WIC regulations gives them WIC adjunctive eligibility.

May not be adjunct eligible. Check for other adjunct eligibility or assess income. This means the person is on a medical assistance program, but it's a program that doesn't give WIC adjunctive eligibility. The person could be on a state funded program that has income guidelines higher than WIC's. It's important to ask about participation in other adjunct programs like SNAP, TANF and FDPIR. If those don't apply, try completing an income-based assessment by filling in the Number in Family field and the Income Details.

P1# not found. Verify P1#, check for other adjunct eligibility or assess income. This means the person's P1 number isn't currently active (they aren't currently eligible for a medical assistance program), or staff entered an incorrect number. In this case, check the number again to make sure it's correct. If the number was correct, ask about other adjunct program participation, or complete an income-based assessment.

Income Screening Calculator – Income Based Assessment

- The Income Screening Calculator also completes income-based assessments
- Number of People in the Family and Income Details are required for an income-based assessment
- The message states if the income total appears eligible or if it's above WIC guidelines
- This information isn't saved and isn't automatically placed in the participant's file

Spring 2022

Income Screening Calculator

Date Collected: 4/5/2022 How many people in your Family? 5

Provider/One Client ID: []

SNAP TANF FDPIR Adj elg household member not on WIC

Income Details			
Income Source	Income Frequency	Amount	Duration
Employment	Monthly	4528	12

Total Monthly Family Income **\$4,528.00**

Maximum Monthly Income for family of 5 **\$4,786.00**

Potentially eligible - Income total appears to meet guidelines.

Disclaimer: Any apparent results are informational only and eligibility remains subject to program review.

CASCADES 3.8 9

The Income Screening Calculator still completes income-based assessments. Enter the number of people in the family and the Income Details. Cascades will compare the income amount to the WIC income guidelines for the number in the household.

This information **isn't** saved and **isn't** placed in the person's file.

WHAT IS NEW?

- Cascades is updated to allow infants ages 9 to 11 months two fruit and vegetable options:
 - Baby food fruits and vegetables only
- OR
- Baby food fruits and vegetables AND a cash value voucher of fresh fruits and vegetables.
- This provides more variety and flexibility to families.
- This training will walk through how to perform the substitution.

Spring 2022CASCADES 3.810



- Cascades is updated to allow infants ages 9 to 11 months two fruit and vegetable options:
 - Baby food fruits and vegetables only
- OR
- Baby food fruits and vegetables AND a cash value voucher of fresh fruits and vegetables.
- This provides more variety and flexibility to families.
- This training will walk through how to perform the substitution.

FULLY FORMULA FED INFANT

- Leo is an 11-month-old infant that is currently certified
- **Note:** Initially there will not be a CVV Substitution Icon (🔄)
- A new food prescription needs to be created for the current day before the icon will appear.
- Notice the new prescription shows the CVV Substitution icon (🔄)

BEFORE THE CVV SUBSTITUTION ICON IS SELECTED

Month	Sep	Oct	Nov	Dec	Jan	Feb	Total
Quantity	0	0	0	0	0	0	0
# Cases	7	7	7	7	7	7	42

We are going to use a Fully formula Fed Infant as the example. The process is the same for all categories, but the values will be different, and we'll review those differences.

Leo has been certified, and you open the Prescribed Foods Screen. Keep in mind that if the participant was not certified that day, you'll create a new food prescription.

Once you create a new food prescription, notice that there is a CVV Substitution Icon for the new prescription. The icon will look like 2 spinning green arrows. As shown in the image, Leo currently has a prescription for 128oz of Baby Food Fruit and Vegetable.

**FULLY
FORMULA FED
INFANT**

- Leo's caregiver wants both Baby Food Fruits & Vegetables (F&V) **and** Fresh Fruits and Vegetables
- Click the CVV Substitution icon (🔄)
- Benefits will expand to include the Fruits and Vegetables Cash Value
- **Note:** Select the CVV Substitution icon (🔄) to revert to Baby food only if needed.

AFTER THE CVV SUBSTITUTION ICON IS SELECTED

***Food Prescription**

Food Prescription Date: 2/11/2022 | WIC Category: Infant | Age Category: 6 to 11 Months | Breastfeeding Status: Fully Formula Fed | Family Issuance Day: 28 | Issuance Frequency: 3 Month(s)

*Food Prescription Items		Total Items: 4	
Category	Subcategory	Quantity	Category Flex Quantity / Unit
Infant Cereal	Baby Cereal - all WIC	24	24 Ounce
Infant Fruits & Vegetables	Baby Food Fruit & Vegetables - All WIC	64	128 Ounce
Fruit & Vegetables Cash Value	Fresh Fruit and Vegetables	\$4.00	\$4.00 \$\$\$\$
Infant Formula (IF)	Simlic Advance Powder 12.1oz	624	624 Ounce

Spring 2022 CASCADES 3.8 12

Leo's caregiver asks what Leo's benefits would look like if they chose to have both baby food fruits and vegetables **and** fresh fruit and vegetables. You would click on the CVV substitution icon.

The benefits will expand to include the Fruit and vegetable cash value.

Leo will now have 64oz of Baby food Fruit and vegetables and \$4.00 in fresh fruit and vegetables. All other benefits remain the same.

Note: If they caregiver decides that they only want Baby food Fruit and vegetables, you can easily revert to Baby food Fruit and vegetables by selecting the CVV substitution icon again.

FULLY FORMULA FED INFANT

- Save the Prescribe Food Screen
- Issue Benefits

Configuration		Participant	Certification End Date	Jan	Feb	Mar	Total Items
Family Assistance Day	30	Infant	3/31/2022	3/4	3/4	3/4	3
Family Assistance Members							
EDIS: 1/28/2022 - 1/31/2022							
Food Category	Subcategory	Quantity	Unit	Value	Unit	Value	Quantity
Baby Food Fruit & Vegetables	Baby Food Fruit & Vegetables - all 100%	48	oz				48
Fresh Fruit & Vegetables	Fresh Fruit and Vegetables	7	Can	\$4.00			7
Baby Cereal	Baby Cereal - all 100%	24	Quart				24
EDIS: 2/1/2022 - 2/27/2022							
Food Category	Subcategory	Quantity	Unit	Value	Unit	Value	Quantity
Baby Food Fruit & Vegetables	Baby Food Fruit & Vegetables - all 100%	64	oz				64
Fresh Fruit & Vegetables	Fresh Fruit and Vegetables	7	Can	\$4.00			7
Baby Cereal	Baby Cereal - all 100%	24	Quart				24

Spring 2022
CASCADES 3.8
13

However, in this case Leo’s caregiver decided to keep the baby food and cash value. You will save the prescription Food Screen and issue benefits.

In this example you can see that the month of January has been prorated to ¾ of the full amount. 48oz of Baby food Fruit and vegetables and the \$4.00 will remain the same. Then in February Leo will get the full set of benefits of 64oz of Baby food Fruit and vegetables and the \$4.00 for fresh Fruit and vegetables.

Slide 14

KEEP IN MIND

- If the value for the Baby Foods F&V is adjusted to less than the max quantity Cascades will not allow the CVV Substitution.

Food Prescription

Food Prescription Date: 2/11/2022 WIC Category: Infant Age Category: 6 to 11 Months Breastfeeding Status: Fully Formula Fed Family ID: 28

Validation Summary: 1

• The Quantity for Infant Fruits & Vegetables must be equal to the Category Max Quantity before Infant Fruits & Vegetables can be substituted for Fresh Fruit and Vegetables.

Food Prescription Items				Total Items: 3	
	Category	Subcategory	Quantity	Category Max Quantity	UOM
Infant Cereal		Baby Cereal - All WIC	24	24	Ounce
Infant Fruits & Vegetables		Baby Food Fruit & Vegetables - All WIC	120	128	Ounce
Infant Formula (IF)		Simlac Advance Powder 12.4oz	624	624	Ounce

Spring 2022 CASCADES 3.8 14

Regarding the CVV substitution icon, keep in mind that if the value for the Baby Foods F&V is adjusted to **less** than the max quantity Cascades will **not** allow the CVV Substitution.

In this example you can see that the Baby Foods fruit and vegetables was changed to 120oz which is below the 128 max quantity and Cascades will provide this Validation Summary that reads:

“The Quantity for Infant Fruits and Vegetables must be equal to the category Max Quantity before Infant Fruits and Vegetables can be substituted for Fresh fruits and vegetables.”

If this occurs, change the value back to 128oz and you will be able to use the CVV substitution icon.

8-MONTH-OLD

- Wendy is an 8-month-old infant and will have benefits issued for the next 3 months
- **Note:** There will not be a CVV Substitution icon (🔄) for the 8-month-old benefits.
- Create a new food prescription on the day the infant turns 9 months old
- Notice the new prescription shows the CVV Substitution icon (🔄)

8-MONTH-OLD PRESCRIPTION

9-MONTH-OLD PRESCRIPTION

Moving forward, let's review what happens when you are seeing an infant who will be receiving their 9-month-old benefits before they are 9 months old.

Wendy is an 8-month-old infant and will have benefits issued for the next 3 months. Please note that there will not be a CVV Substitution icon for the 8-month-old benefits. This is shown in the image on the left.

For the infant to have an option of receiving the Cash Value Voucher when they turn 9 months old, you will need to create a new food prescription on the day the infant turns 9 months old. In this example, on the right-side of the screen, you can see that a new prescription date was started on February 16th, when the infant turned 9 months old and the CVV substitution icon became visible.

You will want to Verify that the new prescription shows the CVV Substitution icon. You can then proceed after discussing what works best for the family and issue benefits.

MDF FOR MAXIMUM MONTHLY AMOUNT (MMA) OF FORMULA

- Marabel has a Medical Documentation Form (MDF) for formula only and needs to be issued the MMA.
- A new food prescription is created for the current day, if needed.
- Notice that the new prescription shows the CVV Substitution icon (🔄)

Food Prescription Date	WIC Category	Age Category	Breastfeeding Status	Family Issuance Day	Issuance Frequency
2/11/2022	Infant	6 to 11 Months	Fully Formula Fed	27	2 Month(s)

Category	Subcategory	Quantity	Category Max Quantity	Unit
Infant Cereal	Baby Cereal - all WIC	24	24	Oun
Infant Fruits & Vegetables	Baby Food Fruit & Vegetables - All WIC	128	128	Oun
Infant Formula (IF)	Simlac Advance Powder 12.4oz	624	624	Oun

Lastly, let's cover putting in Medical Documentation Form (MDF) for Maximum Monthly Amount of Formula. So, Marabel has an MDF for Formula only and need to be issued the MMA.

You will create a new food prescription for the current day if needed. You will Verify that the new prescription shows the CVV Substitution icon

Slide 17

MDF FOR MAXIMUM MONTHLY AMOUNT (MMA) OF FORMULA

- Select the Medical Documentation button.
- Add an MDF for only formula
- Zero out infant cereal and IFV for the 6–11-month food prescription

BEFORE MDF

Food Prescription Date	WIC Category	Age Category	Breastfeeding Status	Family Income Day	Insurance Frequency	Total Items
4/23/2021 2/11/2022	Infant	6 to 11 Months	Fully Formula Fed	27	2 Months	3

Category	Subcategory	Quantity	Category Flex	Quantity	Flex	Quantity
Infant Cereal	Baby Cereal - All WIC	124	24	124	24	Dur
Infant Fruits & Vegetables	Baby Food Fruit & Vegetables - All WIC	120	120	120	120	Dur
Infant Formula (IF)	Simlac Advance Powder 12.4 oz	624	624	624	624	Dur

AFTER MDF

Food Prescription Date	WIC Category	Age Category	Breastfeeding Status	Family Income Day	Insurance Frequency	Total Items
12/31/2021 02/01/2022	Infant	6 to 11 Months	Fully Formula Fed	27	2 Months	3

Category	Subcategory	Quantity	Category Flex	Quantity	Flex	Quantity
Infant Cereal	Baby Cereal - All WIC	0	24	0	24	Dur
Infant Fruits & Vegetables	Baby Food Fruit & Vegetables - All WIC	0	120	0	120	Dur
Infant Formula (IF)	Simlac Advance Powder 12.4 oz	624	624	624	624	Dur

Spring 2022 CASCADES 3.0 17

Next you will select the Medical documentation button and add the MDF for only formula. You will then zero out infant cereal and Infant Fruits and Vegetables for the 6–11-month food prescription.

The top image show what Marebel’s benefits looked like before the MDF was entered with all benefits showing. The bottom image shows what Marebel’s benefits will look like after the MDF is entered into Cascades and you zero out all benefits except for formula.

Slide 18

MDF FOR MAXIMUM MONTHLY AMOUNT (MMA) OF FORMULA

- Save changes and verify the Issue Food Instrument screen has the MMA of formula
- Issue benefits

FDTS: 3/23/2022 - LDTS: 3/26/2022		Total Items: 9	
Food Category	Subcategory	Quantity	UNIT
Infant Formula (PI)			
Similec Advance Powder 12.4 oz		10	Can
Breakfast Cereal			
Cereal All WIC - Inf 10oz		27	Can
Juice - 64 oz	Juice - All WIC - 64 oz carton	2	CTNR
Fruit & Vegetables Cash Value	Fruit and Vegetables - Cash Value Voucher	\$9.00	\$999
Milk - Fat Reduced	Milk or Soy (1% & Nonfat) All WIC Cow, Goat, Soy	2.50	Gallon
Bread/Whole Grains	Whole Wheat Bread or Whole Grains	24	Ounce
Eggs	Eggs - all WIC	1	Dozen
Legumes	Peanut Butter Beans All WIC	1	CTNR
Cheese or Tofu	Cheese - all WIC	1	Pound
FDTS: 2/27/2022 - LDTS: 3/26/2022			
Food Category	Subcategory	Quantity	UNIT
Infant Formula (PI)			
Similec Advance Powder 12.4 oz		10	Can
Breakfast Cereal			
Cereal All WIC - Inf 10oz		26	Can
Juice - 64 oz	Juice - All WIC - 64 oz carton	2	CTNR
Fruit & Vegetables Cash Value	Fruit and Vegetables - Cash Value Voucher	\$9.00	\$999
Milk - Fat Reduced	Milk or Soy (1% & Nonfat) All WIC Cow, Goat, Soy	2.25	Gallon
Bread/Whole Grains	Whole Wheat Bread or Whole Grains	32	Ounce
Eggs	Eggs - all WIC	1	Dozen
Legumes	Peanut Butter Beans All WIC	1	CTNR
Cheese or Tofu	Cheese - all WIC	1	Pound

Spring 2022
CASCADES 3.8
18

You will save the changes and verify the Issue Food Instrument screen has the MMA of formula. You can see that only formula will be issued for the infant's benefits.

Select Issue.

WHAT DO THE
BENEFITS LOOK LIKE
FOR EACH INFANT
CATEGORY?

- The values below reflect the Fruit and Vegetable Benefits the infant will get when the CVV Substitution icon (🌱) is selected

	Fully BF	Fully Formula Fed	Partially >half pkg	Partially <= Half Pkg	Multiples Fully BF	Multiples Partially <= half pkg
Baby food F&V (oz)	128	64	64	64	128	64
CVV	\$8.00	\$4.00	\$4.00	\$4.00	\$8.00	\$4.00

Spring 2022
CASCADES 3.8
19

Before closing out this part of this presentation, let's review what the benefits look like for each infant category. Note that the values reflect the Fruit and Vegetable Benefits the infant will get when the CVV Substitution icon is selected.

Fully BF infant and Multiples fully breast feeding will receive 128oz of baby food and \$8 in CVV, The other categories: Fully formula fed, Partially > half pkg, Partially <= Half Pkg and Multiples Partially <= half pkg will receive 54oz baby food and \$4 of CVV.


We hope that this new update improves participants shopping experience.

CASCADES 3.8

Early Subsequent Certifications

ISSUE
When completing an “early” subsequent certification, staff don’t get the correct Assessment Questions or Nutrition Risk Factors.
Early = in the last month of eligibility, but before the child’s 1st or 2nd birthday.

SOLUTION
For early subsequent certifications, Cascades will display the Assessment Questions and assign risk factors **based on the child’s age on the day the new certification starts.**



Spring 2022

20

The next enhancement in Cascades 3.8 relates to completing a Subsequent Certification for infants in the month they turn 1 year, but prior to the first birthday; and completing a Subsequent Certification for a child in the month they turn 2 years of age, but prior to their 2nd birthday.

Issue: Staff frequently complete subsequent certifications “early” to prevent any lapse in food benefits. Early means within the last 30 days of the eligibility period. When the subsequent certification occurs in the month the child turns 1 or 2 years of age, but **before** the actual birthday, staff currently don’t always get the correct Assessment Questions or Nutrition Risk Factors for the child’s age in the next certification period.

Solution: When the subsequent certification occurs in the month a child turns 1 or 2 years of age, but the certification is completed before the birthday, Cascades 3.8 will use the child’s age on the day the new certification begins to determine which Assessment Questions to display, and which risks to assign.



**INFANT TO CHILD
SUBSEQUENT CERTIFICATION**

- The participant's category stays as **Infant** until the first birthday, then changes to **Child**
- Cascades provides Infant foods when the First Date to Spend is prior to the first birthday
- Staff enter recumbent measurements
- Cascades plots on the 0 – 24 Month Growth Charts based on the date the measurement was taken
- Cascades displays the Child Assessment Questions
- Child Risk Factors are assigned

CASCADES 3.8 21

Here are a few things to note for the infant to child subsequent certification completed in the month the child turns 1 year of age:

- The participant's category will remain Infant until the first birthday and then changes to the Child category. This behavior is the same as it is currently and is required by federal regulations.
- Cascades will continue to provide the correct food benefits based on the participant's age on the First Date to Spend.
- Staff take and enter recumbent measurements (when in person services are provided).
- Cascades plots recumbent measurements on the 0 – 24 month growth charts. The measurements plot correctly for the date they were taken. Plotting measurements based on the way they were taken (recumbent vs. standing) and on the correct growth chart for the age of the child when measurements were taken is required for accuracy of the growth assessment.
- Since the participant will be one year of age when the next certification begins, Cascades displays the Child Assessment Questions and assigns the Child category risks.

ASSESSMENT QUESTIONS Infant turning to Child

INFLUENCING ONE FAMILY PARTICIPANT INFANT TURNING ONE

History Assessment

Participant's Inappropriate Nutrition Practices

- Inappropriate of Excessive Supplement
- Inappropriate Substrate for Inappropriate Formula
- Inappropriate Use of Antacid
- Inappropriate Frequency of Breastfeeding (> 2 months)

Please answer the following questions:

1. Some common topics that come up are about weaning from a cup, introducing family foods and transitioning to milk. Tell me about mealtimes with your baby:
He eat, ready, not and not yet at all.
2. What vitamins or other supplements do you give to your baby?
None and vit. D.
3. What do you enjoy about feeding your baby?
He eat the food and not vegetables.
4. What would you like to know more about?
Cook's milk, heat it, healthy and a going to be instead of cow's milk.

INFLUENCING ONE FAMILY PARTICIPANT INFANT TURNING ONE

History Assessment

Participant's Inappropriate Nutrition Practices

- Inadequate Florida Supplement (> 6 mo)
- Inadequate Vitamin D Supplement (< 400 IU)
- Inappropriate Use Supplement
- Inappropriate or Excessive Supplement

Please answer the following questions:

1. This is a time when caregivers often have questions about their child's eating. How do you feel about your child's eating?
He eat, ready, not and not yet at all.
2. Are there foods your child is unable to eat because of allergies or other reasons?
No things.
3. How does your child feel about eating vegetables and fruits?
He love fruits and vegetables.
4. What does your child drink in a typical day?
Cook's milk and water, need goat's milk a healthy and a going to be instead of cow's milk.
5. What vitamins or other supplements do you give your child?
Florida and vit. D.
6. What makes you most happy about your child's eating?

Cascades 3.7

Cascades 3.8

Spring 2022

Instead of Infant Assessment Questions & Infant Inappropriate Nutrition Practices, You'll see Child Assessment Questions & Child Inappropriate Nutrition Practices

Instead of displaying the Infant Assessment Questions and Inappropriate Nutrition Practices on the Diet & Health screen, you'll see the Child Assessment Questions and Child Inappropriate Nutrition Practices.

This helps staff assess and document the participant's status as a child for the next certification. The information staff enter for the Assessment Questions will display for the duration of the new certification period. This helps staff provide relevant nutrition education and continuity of care.

Slide 23

ASSIGNED RISK FACTORS
Infant turning to Child

INFRMNT TURNING ONE Family
Family ID: F09300004511
123 MAIN ST
OLYMPIA, WA 98501

PARTICIPANT INFANT TURNING ONE
Participant ID: WA0930008462
Age: 11 months
WIC Category: Infant

Assigned Risk Factors

Risk Code	Description	High Risk	Priority	Assigned By	Comments
I41-L	Inappropriate Substitute for Breastmilk/Formula			System	

Quick Entry
Risk Code: [] Description: [] Add

INFRMNT TURNING ONE Family
Family ID: F09300004511
123 MAIN ST
OLYMPIA, WA 98501

PARTICIPANT INFANT TURNING ONE
Participant ID: WA0930008462
Age: 11 months
WIC Category: Infant

Assigned Risk Factors

Risk Code	Description	High Risk	Priority	Assigned By	Comments
I425-1	Inappropriate Primary Milk Source			System	

Quick Entry
Risk Code: [] Description: [] Add

Spring 2022 CASCADES 3.8 23

Instead of assigning Infant Risk Factors in 3.7

Cascades 3.8 assigns Child Risk Factors

Instead of assigning Infant risk factors, Cascades will assign the Child risk factors that apply based on the information entered during the Subsequent Certification.

RISK FACTORS
Infant turning 1 in the month of the subsequent certification

These Infant risks won't assign
• Large for Gestational Age
• Slowed Growth Pattern (\leq 6 months)
• Breastfeeding Complications (Infants)
• Neonatal Abstinence Syndrome (\leq 6 months)
• Early Introduction of Solids ($<$ 6 months)
• Inappropriate Formula Dilution
• Inappropriate Substitute for Breastmilk/Formula
• Limited Frequency of Breastfeeding (\leq 6 mos)
• Unsafe Handling/Storage of Breastmilk/Formula
• Very Restrictive Feeding (Infants)



These Child risks will assign when they apply
• Inappropriate Primary Milk Source
• Pica
• Very Restrictive Feeding (Children)

Spring 2022 CASCADES 3.8 24

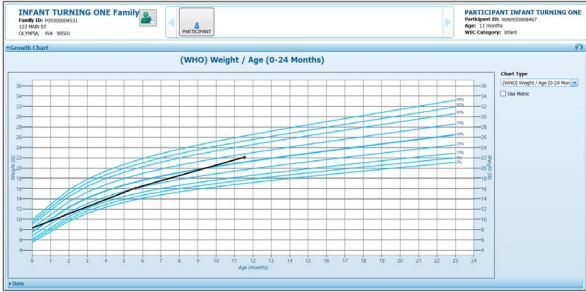
Here is a list of the Infant-specific risks that won't be available or assigned by Cascades when the infant is turning 1 year of age in the month the subsequent certification is completed. Staff are assessing the participant's status for the Child certification, so the Infant risks won't assign.

There are several Child-specific risks that will assign when they apply.

GROWTH CHARTS

Infant to Child

- Document recumbent measurements
- Growth plots on the 0 – 24 Month Growth chart until 24 months of age
- Growth-related risk factors are auto-assigned



Spring 2022

CASCADES 3.8

25

As mentioned previously, measurements are taken recumbently (laying down) for children prior to the 2nd birthday.

Growth will plot on the 0 – 24 months Growth Charts and growth-related risk factors auto-assigned by Cascades.



**23 MONTHS TO 2 YEARS OF AGE
SUBSEQUENT CERTIFICATION**

- The participant's category is Child
- Cascades provides the correct foods based on the child's 2nd birthday and the First Date to Spend benefits
- Staff enter recumbent measurements prior to the 2nd birthday
- Growth plots on the 0 – 24 Month & 0 – 36 Month Growth Charts
- Child Assessment Questions display
- The correct Child Risk Factors for age assign

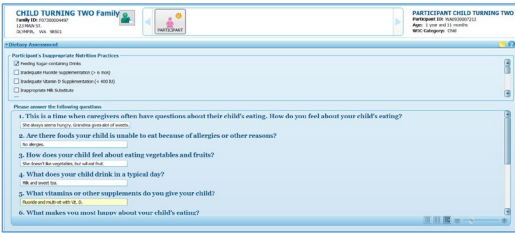
CASCADES 3.8 26

Here are a few notes about the subsequent certification when it occurs in the month the child turns from 23 months to 2 years and the certification is completed prior to the birthday:

- Category isn't affected since the participant is already in the Child category.
- Cascades will continue to provide the correct food benefits based on the child's age on the First Date to Spend.
- Any measurements taken prior to the 2nd birthday are recumbent. Cascades defaults to the Recumbent Measurement Type on the Anthro/Lab screen until the 2nd birthday. Staff **can't** enter standing measurements until the child is 2 years of age.
- All recumbent measurements are plotted on the 0 – 24 Month & the 0 – 36 Month Growth Charts based on the date taken. Cascades won't plot on the BMI charts until standing measurements are taken and entered after the 2nd birthday.
- The Child Assessment Questions display for all children aged 1 – 5 years.
- Cascades assigns the correct risk factors for age based on the date the new certification begins.

ASSESSMENT QUESTIONS & RISKS

Child turning 2 years old



CHILD TURNING TWO Family

Parental Inappropriate Nutrition Practices

- Feeding high-calorie treats
- Excessive fruit/vegetable intake (> 400g)
- Excessive whole fruit supplements (> 400g)
- Inappropriate milk intake

Please answer the following questions

1. This is a time when caregivers often have questions about their child's eating. How do you feel about your child's eating?
(The screen will only display questions you are allowed to ask.)
2. Are there foods your child is unable to eat because of allergies or other reasons?
(If so, list them.)
3. How does your child feel about eating vegetables and fruits?
(Do they like vegetables, but not eat them?)
4. What does your child drink in a typical day?
(If so, list them.)
5. What vitamins or other supplements do you give your child?
(Name, amount, and how often.)
6. What makes you most happy about your child's eating?

- Assessment Questions are the same for Children 1 – 5 years of age.
- The same Inappropriate Nutrition Practices display for Children 1 – 5 Years.
- Only the Inappropriate Nutrition Practices and other risks that apply for the child's age will assign on the Assigned Risk Factors screen.
- This behavior is the same in 3.7 and 3.8.

Spring 2022CASCADES 3.827

The Assessment Questions are the same for children age 1 – 5 years.

All of the Child Inappropriate Nutrition Practices display from 1 – 5 years of age.

Staff may select any of the Inappropriate Nutrition Practices on the Diet & Health screen, but only those that apply for the child's age will assign on the Assigned Risk Factors screen.

RISK FACTORS
Child turning 2 in the month of the subsequent certification

These Child (< 24 months) risks won't assign

- Head Circumference/Age
- Low Birth Weight or Very Low Birth Weight
- Preterm or Early Term Delivery \leq 38 weeks
- Small for Gestational Age
- Weight/Length \geq 98th %ile
- Not Meeting Feeding Guidelines

This Child risk will assign when it applies

- Not Meeting Dietary Guidelines

The next few slides share how measurements are plotted and growth-related risks are assigned.



Spring 2022 CASCADES 3.8 28

Here is a list of the risks that don't assign when staff complete the subsequent certification in the month the child turns 2 years of age, prior to the 2nd birthday. Notice that all of the "Under 24 month of age" risks won't assign since the child will be two years of age on the day the new certification begins.

GROWTH CHARTS

Child 23 months

- Document recumbent measurements
- Recumbent measurements plot on the 0 – 24 Month and 0 – 36 Month Charts
- Growth-related risk factors may need to be manually selected




Measurement policies remain the same and children under the age of two years should be measured lying down (recumbent). Recumbent measurements plot on the 0 – 24 Month and the 0 – 36 Month Growth Charts.

Because of this, staff will need to review the growth and potentially manually select 1 growth-related risk. We'll look at this more in-depth on the next few slides.

Slide 30

RECUMBENT VS STANDING MEASUREMENTS

- Prior to the 2nd birthday, Cascades only allows staff to enter a recumbent measurement (length)
 - The Standing option for Measurement Type is disabled
- Length plots on the 0 – 24 & 0 – 36 Month Growth Charts
- BMI charts aren't plotted until the 2nd birthday when staff can enter standing measurements



CHILD TURNING TWO Family
Family ID: F07300004497
123 MAIN ST.
OLYMPIA, WA 98501

PARTICIPANT CHILD TURNING TWO
Participant ID: WA0950007212
Age: 1 year and 11 months
WIC Category: Child

Height/Weight

Measurement Date: 4/5/2022 Height: 34.58 in. Weight: 33 lb. 0 oz. Wt/Wt: 98.8 Collected By: [dropdown] Source of Measures: WIC Clinic

Measurement Type: Recumbent (Selected), Standing (Disabled)

Standard: [dropdown] Gestational Age: 38 Parental BMI Information: [dropdown]

Buttons: Add, Clear, History

Spring 2022CASCADES 3.830

Cascades only allows staff to enter a recumbent measurement before the 2nd birthday. Standing measurements can only be entered on, or after, the 2nd birthday.

BMI charts are only available after the 2nd birthday when standing measurements are entered.



GROWTH- RELATED RISK FACTORS
Child turning 2 in the month of the subsequent certification

- BMI risks won't assign until standing measurements are taken after the 2nd birthday.
- Cascades **does assign** Underweight or At Risk of Underweight (Risk 103) based on a recumbent measurement.
- Cascades **doesn't** assign Overweight or at Risk of Overweight (Risk 114) based on a recumbent measurement.
- Staff must manually select Overweight or at Risk of Overweight when weight/length is above the 85th %ile.

After the 2nd birthday, Overweight or At Risk of Overweight risk assigns as expected.

Spring 2022 CASCADDES 3.8 31

Since BMI charts aren't plotted prior to the 2nd birthday, BMI risks aren't available until that time.

Cascades was programmed to assess the Underweight or At Risk of Underweight (Risk 103) based on recumbent measurements plotted on the 0 – 24 Month and 0 – 36 Month Growth Charts.

Unfortunately, Cascades wasn't programmed to assess or assign Overweight or At Risk of Overweight (Risk 114) based on recumbent measurements plotted on the 0 – 24 Month or 0 – 36 Month Growth Charts. We aren't able to change that programming at this time. As a result, staff must manually select the Overweight or At Risk of Overweight (Risk 114) risk when weight/length is above the 85th percentile on either of these growth charts.

Staff only have to do this in the short period of time between the early recertification occurring in the last month of eligibility but prior to the 2nd birthday and when the 2nd birthday occurs. Once the child turns 2 years of age, staff enter standing measurements and growth-related risk assignment works as expected.



**SUMMARY:
EARLY
SUBSEQUENT
CERTIFICATIONS**

Infant to Child

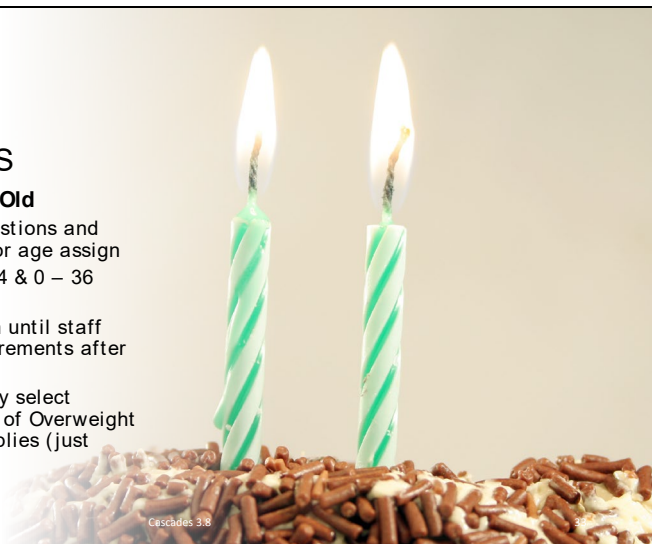
- Works well for Subsequent Certifications done in the 12th month, but prior to the 1st birthday
- Child Assessment Questions display
- Child Risk Factors assign
- Growth plots and growth-related risks assign as expected

Spring 2023 Cascades 3.8 32

Summary: Early Subsequent Certifications from Infant to Child

This new functionality works well when staff complete a subsequent certification from infant to child in the month the child turns 1 year of age, but prior to the birthday.

- Staff see and document answers to the Child Assessment Questions
- Cascades assigns the Child Risk Factors that apply
- Growth charts and growth-related risks aren't affected and work as staff would expect



**SUMMARY:
EARLY
SUBSEQUENT
CERTIFICATIONS**

Child turning 2 Years Old

- Child Assessment Questions and correct Risk Factors for age assign
- Growth plots on 0 – 24 & 0 – 36 Month Charts
- BMI risks don't assign until staff enter standing measurements after the 2nd birthday
- Staff need to manually select Overweight or At Risk of Overweight (Risk 114) when it applies (just until the 2nd birthday)

Spring 2022 Cascades 3.8

Summary: Early Subsequent Certifications for Children turning from 23 months to 2 years of age:

- The Child Assessment Questions display for all children aged 1 – 5 years.
- The correct risks assign based on the child's age on the first day of the new certification.
- Growth plots based on recumbent measurements when taken prior to the 2nd birthday and plot on the 0 – 24 Month and 0 – 36 Month Growth Charts
- BMI risks won't assign until staff enter a standing measurement after the 2nd birthday.
- Staff need to assess if the Overweight or At Risk of Overweight (Risk 114) applies and mark that risk manually.
- This only needs to be done during the brief timeframe between the child's subsequent certification done in the last month of eligibility (prior to the 2nd birthday) until the child turns 2 years of age and staff enter a standing measurement.

CASCADES 3.8

A FEW NUTRITION RISK FACTOR FIXES

ISSUE
Staff have shared a few risk factor issues.

SOLUTION
We were able to fix several issues listed on the next slide in the Cascades 3.8 release.

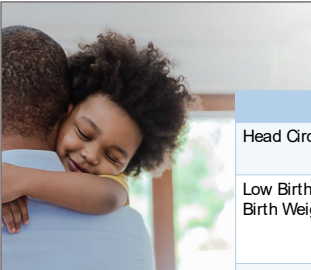


Spring 2022

34

Staff have shared with us a few risk factor issues. We were able to fix these issues with the Cascades 3.8 release.

See the next slide for more information.



RISK FACTOR FIXES

Risk	Change
Head Circumference/Age	<ul style="list-style-type: none"> Was incorrectly assigning Priority 1 for Children Corrected to Priority 3 for Children
Low Birth Weight or Very Low Birth Weight	<ul style="list-style-type: none"> Was assigning HR for all birth weight \leq 5 pounds, 8 ounces Will now assign HR for birth weight < 5 pounds The risk is no longer CPA-assignable
Eating Disorders	<ul style="list-style-type: none"> Was available for all categories Will only be available for adult categories
Overweight or At Risk of Overweight	<ul style="list-style-type: none"> Will now be CPA-assignable
High risk status	<ul style="list-style-type: none"> Cascades will update a participant's status to high risk when staff select a high risk factor after the certification, but on the same day

Spring 2022 CASCADES 3.8 35

Head Circumference for Age: This risk was incorrectly giving children over 1 year of age Priority 1. We corrected the priority to Priority 3 when staff select this risk for children over 1 year of age. Note that Cascades doesn't provide a field for head circumference after 1 year of age, so staff would manually plot and select the risk for Children.

Low Birth Weight or Very Low Birth Weight: This risk was assigning correctly, but incorrectly marking High Risk for all birth weights less than or equal to 5 pounds, 8 ounces. We corrected this and high risk will only assign when the birth weight is less than 5 pounds. This correction required us to make this risk only system-assigned and is no longer CPA-assignable.

Eating Disorders: Staff alerted us that this risk was available for all categories of participants. Federally, this risk is only allowed for adult participants. This is corrected in Cascades 3.8 and will only be available for adults.

Overweight or At Risk of Overweight: Since Cascades won't assess recumbent measurements for this risk for children turning 23 months to 2 years of age, we are making it CPA-assignable so staff can select it when it applies during the early recertification for these children. The risk does correctly auto-assign once the child turns 2 years old and staff enter a standing measurement.

High Risk Status: There were occasions where staff would complete a certification and press the Certify button and then later that same day add a risk that was a high risk factor, but Cascades wasn't updating the participant's status to high risk immediately. Cascades will now show the high risk designation in these situations.

CASCADES 3.8

WE'RE HERE TO HELP

CASCADES SUPPORT

- Call Cascades Support for software issues
- Cascades.Support@doh.wa.gov
- 1-800-841-1410, choose option 3, then **option 2**

POLICY SUPPORT

- Call Policy Support for policy questions
- wicpolicysupport@doh.wa.gov
- 1-800-841-1410, choose option 3, then **option 1**



Spring 2022

36

We're here to help!

Please contact Cascades Support for any software issues or questions. Contact us by email or phone using the contact information listed on the slide.

For policy questions, please contact Policy Support at the email and phone number listed on the slide.