Washington State Department of Health

Request for Information (RFI) No. 26607
Medical Marijuana Data Registry

DATE: December 27, 2021

TO: RFI #26607 – **Medical Marijuana Data Registry**

FROM: Maria Rogers, RFI Coordinator DOH

SUBJECT: Amendment No. 2 –Questions and Answers

DOH amends RFI #26607 documents to include: - Questions and Answers

Questions and Answers RFI 26607

Question #1: What current system(s) are you using to track license applications, renewals, and your work?

A: The current system used by the existing vendor is Airlift and it is accessed through Secure Access Washington (SAW).

Question #2: What does it do well?   How can it be improved?   What would you change about the system? Why?

A: This question is not related to the RFI**.**

Question #3: How long have you been using it?

A: The existing solution has been in place since 2016.

Question #4: What makes you most frustrated about the current system?

A: This question is not related to the RFI.

Question #5: Who is currently supporting the system?

A: Unsure what is meant by "supporting the system", but our current vendor is cloudPWR.

Question #6: How well are they supporting you?

A: This question is not related to the RFI.

Question #7: What goals or KPI's does the State have and/or would like to achieve (i.e. current applications are approved within 'x' days) with the new Registry system?

A: I don't know that DOH has anything this specific, but we would like to have some ability to make small changes to the system internally. We are looking for increased reporting functionality and mobility.

Question #8: What presentations, demonstrations and/or estimates / quotes has the State received related to this effort and from whom?

A: This is an RFI not a competitive solicitation, but to gather information.

Question #9: When ideally does the State want to have this system "go live"?

A: Our goal is for system go-live in Spring 2024.

Question #10: What criteria are being used to select the best solution for the State / qualify vendors?

A: This is an RFI not a competitive solicitation, but to gather information.

Question #11: What funds has the State budgeted toward investing into a new system? What, if any, are from grants and of those funds, what amounts may be subject to having to be allocated by a certain time or fiscal year?

A: The department has not finalized a budget for this project at this time.

Question #12: What model(s), such as an industry standard deliverables-based implementation (implying a capital expenditure up-front followed by annual maintenance and support) or monthly subscription, does the State prefer and/or anticipating for this endeavor?

A: The Department has no preference.

Question #13: Where is the new system to be hosted or it is hosting to be provided by the vendor? If so, are there any preferences such as Microsoft Azure or AWS? Please describe.

A: Any system must be hosted by the vendor. The department has no preference on hosting software.

Question #14: **Please provide an approximate number of standard email/letter templates that will be used by the State that are to be integrated and automated by the system.**

A: Not applicable.

Question #15: Is there a preferred payment processor that the State wishes to be part of this solution?

A: The Treasurer's office administers Financial Institution contracts including banking (ACH) and merchant bankcards. Additionally, the electronic collection of taxes from Cannabis Retailers is currently processed with a contract held by OST.

Question #16: How many different or distinct license application types will be supported in this solution? Please provide a list.

A: Not applicable.

Question #17: Please provide a breakdown of State employees that will be using the new solution.

A: Medical marijuana administrators, certain investigators, as allowed by law certain law enforcement officers, and limited staff at the Department of Revenue receive a file transfer for the purpose of tax auditing.