Patient/Family/Visitor Nondiscrimination Policy

Scope:

This policy applies to all members of the Yakima Valley Memorial Hospital Family of Services (YVMH FOS) workforce, including employees, medical staff members, contracted service providers, volunteers, vendors, students and any other individuals providing services to or on behalf of YVMH FOS under the category of “Hospital Personnel.”

Definition:

Discrimination: Treatment or consideration of, or making a distinction in favor of or against a person or thing based on the group, class, or category to which that person belongs (i.e. race, religion, class or category).

Policy:

Memorial FOS is dedicated to providing an environment where patients, families and visitors are welcomed and treated in a respectful, compassionate manner consistent with our values/values behaviors that promotes/protects patient rights. YVMH FOS is committed to providing an environment that is discrimination free. Service/care is provided to all with no regard to age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, military or veteran status.
Patient Financial Status Treatment

Policy:

Under the Emergency Medical Treatment and Active Labor Act (EMTALA), all patients who arrive for treatment in the Emergency Department must receive an appropriate medical screening examination (MSE) to determine if an emergency medical condition exists or if the patient is in active labor before registration staff can broach their method of payment.

All patients who arrive for treatment in the Emergency Department will be seen. While we maintain a variety of policies regarding admission and financial matters and every effort is to be made to inform patients of our policies, no patient is to be denied treatment on the basis of financial status.

In addition, it is our policy to treat all patients in a cordial and professional manner, regardless of financial status. Discrimination in any form, including discrimination based upon financial status, is against the mission and values of Yakima Valley Memorial Hospital.

We are reminded that the care of the poor and charitable compassion for their needs is fundamental to the mission of this hospital.