L 000 INITIAL COMMENTS

ONSITE STATE COMPLAINT INVESTIGATION SURVEY

This onsite state complaint investigation survey was conducted on June 28, 2016 by Mary Wood, MN, BSN, RN, in response to complaint #55784.

Shell #: NNWH11

L 420 ADMIN-ADOPT POLICIES

WAC 246-322-040 Governing Body and Administration. The governing body shall: (1) Adopt written policies concerning the purposes, operation and maintenance of the hospital, and the safety, care and treatment of patients;

This WAC is not met as evidenced by:

Based on interview and review of medical records, it was determined that the hospital failed to adopt written policies concerning the safety of patients relative to medication orders. The hospital's failure placed 4 or 4 patients whose medical records were reviewed, at risk for incorrectly administered medications, and potentially placed all patients in the hospital at risk for incorrectly administered medications.

Reference: The State of Washington Department of Health Board of Pharmacy issued a LAW CHANGE, which stated:

"As of June 7, 2006, all prescriptions "must be hand printed, typewritten, or electronically generated. Cursive writing will be considered illegible pursuant to RCW 69.41.010(13) and

By signing, I understand these findings and agree to correct as noted:

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

X Michael Wood

STATE FORM

TITLE

CEO  

DATE  

7/26/2016

NNWH11

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69.41.120....

Findings include:

The Director of Pharmacy and the Chief Nursing Officer were interviewed on June 29, 2016. Both stated that they were unaware of the Board of Pharmacy law change of 2006, which prohibited medication orders written in cursive.

Review of the medical record for Patient #1 revealed the following examples of medication orders that were written in cursive, and/or were partially illegible:

2/20/16-"D/C [illegible] 50 [illegible] HS"
2/20/16-"[illegible]...100 mgm HS [illegible]"
2/20/16-"[ILLEGIBLE] [ILLEGIBLE] P.O. HS...."

2/21/16-"D/C [discontinue] [illegible]..."
2/21/16-"start [illegible]"
2/21/16-"zyrprexa..." in cursive