# Children with Special Health Care Needs  
**Better Health Together Region**  
**January – March 2018**

Better Health Together Regional Care Facilitator/Representative: Melissa Charbonneau

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<th>County</th>
<th>Updates</th>
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| Adams – Leslie Spencer | • Staff reviewed and updated our resource list to be sent out to families  
  • Contacted two new referrals  
  • Began contacting CSHCN families for follow-up on issues they may be experiencing  
  • Assisted monolingual families with several transportation, prescription, SSI and billing issues  
  • Assisted a monolingual family with an intake for ABA therapy  
  • Facilitated a medical home team meeting, sent out a child health note to providers in the county and reported on activities at the county ICC meeting. |
| Lincoln – Jolene Erickson | • Working with Steve Smith from the SRHD Data Center and our community partners to complete a new community health assessment.  
  • Continuing our ACH work with our community partners and Better Health Together. Making progress by laying the groundwork for different entities to access one another’s electronic client records. For example – working toward our health department being able to access Epic EMR for North Basin Medical Clinic patients.  
  • Have seen an increase in our medical providers testing blood lead levels in children. One child identified with increased level, and I have been working with the family. Successful reduction so far for this little boy from an initial reading of 23.3 (August 2017) to 6.4 (April 2018). I’ve learned a lot – and Betsy Bertelsen from SRHD was a wonderful resource at the beginning of this journey. |
| Northeast Tri – Jan Steinbach | • We are continuing work on our data base to update the information and to evaluate for which families need to be contacted and which families to close.  
  • Each county has an accountable community of health group that meets regularly, and our staff participate with this.  
  • We have a new staff person working in the CwSHCN program in Stevens County and assisting with Ferry County.  
  • There are a few new referrals from local providers that we are connecting to services.  
  • We have updated our Resource List maintained at CSHCN.org website as well as our own that we can share with families. |
| Spokane – Melissa Charbonneau | • For the latest quarter we have had 303 newly CHIF’ed children.  
  • We met in January with the Medical Director and the RN Case Managers from Providence NICU at Sacred Heart Medical Center to discuss referrals related to children with feeding concerns and for those with in utero drug exposure. Some of our Early Intervention providers were needing to have a referral for a developmental evaluation or for therapy services to begin as pts are being discharged.  
  • We continue to share dental resources for all families, but particularly for those with special needs.  
  • We recently did our yearly audits of ITN files and this was over 4-5 days, incorporating assistance from community partners and staff.  
  • Melissa provided ACEs training to our downtown library staff that will be going into local shelters to have ‘story times’ with families. The staff all had copies of our toolkit, 1,2,3 Care, A Trauma-Sensitive Toolkit for Caregivers of Children. [https://srhd.org/1-2-3-care-toolkit](https://srhd.org/1-2-3-care-toolkit)  
  • Our Birth Outcomes Task Force Continues to distribute our Weed to Know, Baby and You Campaign materials, not only in this state, but across the nation and in some Canadian Provence’s. |