Northwest Region CSHCN County Updates

Time period: July – September 2018

County: King

Name: Rebecca Benson

Organization: Public Health Seattle and King County

- Successes:
  o Co-organized and attended the NW Regional CSHCN meeting at Seattle Children’s Hospital (SCH). CSHCN coordinators from Clallam, Kitsap, Whatcom, San Juan, Snohomish, and Pierce County attended as well as Parent advocate from Whatcom. Seattle Children’s Health Care Coordinators and Cultural Navigators all attended. Programs were presented and then there was discussion on improving coordination from both SCH and CSHCN programs. The decision was made to continue having quarterly meetings with the NW region and contacting the Parent to Parent members to see if they can participate remotely as their loss of funds from DOH precluded them from attending in person.
  o Coordinated a meeting with the Maxillofacial nurse to come to our next CSHCN meeting to talk about cleft palate feeding issues and how to better coordinate with this unit at SCH to improve referral process.
  o Worked with Practice Facilitators who brought Eastgate Public Health site into P-TCPi. Met with Eastgate Primary care team about the communication process with Youth East Side Services to assure that both agencies had follow up plans for clients in common. Dr. Chen from Eastgate primary care continues as Primary Care Champion for King County.
  o Attended Hospital to Home meeting, a group that is working on smooth transition from the hospital stay to home for infants from the NICU specifically that have feeding issues. Sharon Feucht from UW also talked about the COIIN (WA State Children with Medical Complexity Collaborative for Improvement and Innovation Network) project and how we can work together. 4-year project (started Oct 2017) Goal to improve care, quality of life of children with medical complexities (CMC) and their families WA state plan includes nutrition/feeding component (improve nutrition/feeding support for infants discharging from hospital to home; ensure a “nutrition home”)
    ✔ Phase 1: CSHCN age 0-1 year discharged from Seattle Children’s (SCH)
    ✔ Partner with PAVE Family to Family Health Information Center to interview families

- Barriers/Challenges:
  o Several prioritized meetings are scheduled for the same time which make it difficult to participate fully.
  o Continuing to work in several programs that take time away from the CSHCN program.

- Hot Topics/Topics of Interest:
  o Excited and interested in further developing relationship with Children’s in order to improve communication between hospital and CSHCN Coordinators.
  o Helping to plan an event in October to bring NICU staff, Pediatricians, OB providers and DCYF staff together to learn more about trauma informed, culturally competent Safe Sleep messages for parents on newborns and infants with Special Health Care Needs.