**Children with Special Health Care Needs**

**North Central ACH Region**

**July – September 2018**

**Regional Care Facilitator: Carol McCormick**

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| Chelan-Douglas – Carol McCormick | - The NCW Care Coordinators Summit was held on September 14, 2018 in Wenatchee, Washington. The Summit consisted of interactive activities with 87 attendees from Chelan, Douglas, Grant, and Okanogan counties. The activities involved networking, capacity building, and problem solving. In addition to the activities, there was an overview of the Pathways Community HUB (HUB), the chosen care coordination model of the North Central Accountable Community of Health (NCACH). Attendees participated in the development of a regional asset map (RAM).

Prior to the Summit, attendees provided demographic information as well as resource and referral information that were used to begin filling in the RAM. Attendees were also encouraged to bring resources to the Summit to contribute to the community resource table area. Time was allotted for attendees to visit the resource tables. In addition to resources; Community Choice dba Action Health Partners provided blood pressure cuffs. Throughout the Summit attendees frequented the resource table and engaged in taking their blood pressure. This provided an interactive outlet through the day.

- Lead: We are currently working on four open cases. Follow up and reporting is a slow process. Some providers are testing routinely now.
- Imms: We are currently working with schools to promote adolescent immunization. We are also providing school based flu clinics and flu outreach.
- Chelan Douglas has a new Parent to Parent Coordinator, Shannon Mendoza.
- The Autism and Developmental Delay Collaborative had taken summer off but is back working on referral and diagnosis coordination.
- Two clients with Autism received Ben’s Funds recently. |
| Grant – Maria Vargas | - Referrals have increased a lot; there are many sick babies. We are getting much needed help in CSHCN. Cindy Cantu, who has worked in the Breastfeeding and Immunization programs, will be helping to case manage.
- Maria is providing a lot of telephone calls to patients and reserving visits for only the most needy which are many sick children. Make sure have info to call. Maria is also working with schools helping get children enrolled and started in the school process.
- The Pathways Community HUB pilot went public this week. The HUB will be a resource referral network that will work with referred clients who have many social service needs and hopefully get them to where they will find health success. The HUB pilot is working with people who have had more than three emergency room visits in one year. The pilot started in Moses Lake and is expected to start in Chelan and Douglas counties in January 2019 and Okanogan by Fall 2019. Jenny Sieg is working on a community resource book.
- Grant County is experiencing a Varicella outbreak. As of October 2, 2018 there were 8 schools and 24 cases. Maria has been helping support school nurses. The Grant county Health Officer has been working with schools to enforce an exclusion from schools policy. Schools are following through with excluding unvaccinated children and reporting cases to the Health District.
- Maria continues to chair the ICC and Breastfeeding coalitions. The BF Coalition has received silver status from Breastfeeding Status Washington. To get this status the coalition worked with a local hospital to get a comprehensive
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<td>Okanogan</td>
<td>breastfeeding policy in place and then used that policy to work with other agencies and employers to improve workplace breastfeeding policies.</td>
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| – Lacretia      | • Okanogan has become the first rural county in the nation to provide opioid information via text. Okanogan County Public Health hired an Opioid Resources Outreach Coordinator who is spreading the word about getting resources to counteract opioid issues by texting the word “opioid” to 898211 and inputting the zip code. In addition, participants will get information on “life coaching”, encouraging messages, and other helpful support. OPHD knows this type of support will have a positive effect on children who are exposed to people suffering from opioid addiction.  
• Laurie Jones, administrator is working on getting systems support for neonatal abstinence.  
• Lacretia participated in the NCW Care Coordinators Summit September 2018. Fellow county attendees reiterated how some of the exercises showed how lacking in resources Okanogan is even compared to the rest of the region. The biggest problem, however, is the lack of service coordination among agencies and providers. There is little to no communication, often serving the same people and gathering different information. There are problems working with MCO’s too who have different standards and tracking methods. Children continue to get lost or have services denied. It is hard to know how to get children’s needs met with the different MCO’s. |