# Children with Special Health Care Needs
## Olympic Community of Health Region
### October – December 2017
Olympic Community of Health Regional Care Facilitator: Karina Mazur

<table>
<thead>
<tr>
<th>County</th>
<th>Updates</th>
</tr>
</thead>
</table>
| Clallam – Tina Moody (CHSCN Coordinator) | **Successes:**  
  - The Clallam Public Health Department hosted a child passenger safety tech class, resulting in 8 new certified tech’s to do car seat inspections. Historically there was only 1 (a volunteer) on the west end on the county. These new volunteers will work through the Forks fire department, but will be overseen/mentored/organized by a car seat tech based out of the Health Department.  
**Barriers/Challenges:**  
  - Nursing supervisor position is vacant.  
  - **Transportation:** Families, in particular on the west side of Clallam, still struggle with the transportation to specialty services. In some cases, once an appt. is cancelled, it never gets re-scheduled; transportation coordination (gathering amount/type of documents needed, phone calls, etc.) feels like part of the problem. Barriers of time (ex: 9am appt. in Seattle, meaning potential 3am wake up with drive + ferry time) not always recognized by specialty providers when scheduling appointments. Families, in particular those newly learning to advocate for themselves may not always feel comfortable broaching the subject directly with the providers.  
  - **Care plan feasibility re: local therapies:** There seems to be a disconnect between encouraged therapies (ex: ABA) by non-local medical homes, and what’s available (either due to lack of that type of providers in the area, or the quantity encouraged/recommended is not covered fully by Medicaid), leaving families feeling frustrated. |
| Clallam – Shawnda Hicks (P2P) | **Successes:**  
  - Establishing solid relationships with the Tribes on the Olympic Peninsula and getting their needs voiced and met with connections to resources.  
**Barriers/Challenges:**  
  - **Transportation** is a huge barrier in all of Clallam County. Paratransit only runs until 5pm, with limited drop off “points” in the evening. This leaves vulnerable individuals either walking home, sometimes seasonally in the dark, or not able to access work/care/or services past a certain time of day.  
  - **Lack of ABA access:** I personally know of two agencies that are serving clients, with four ABA Technicians serving Port Angeles and Sequim.  
**Hot Topics/Topics of Interest:**  
  - **Transportation:** A transportation team has been formed from stakeholders in different agencies to report to the County Commissioners.  
**Additional Family Voice Stories:**  
  - Parent to Parent of Clallam County was chosen as the recipient of the Sequim Walmart Christmas Gifting this year (2017). Through this generous donation, we were able to gift 31 individuals with a gift and three families with extended help this holiday season. One family in particular had just come home from an extended hospital stay with their son that was having seizures along with complications from his other diagnoses. The husband/father was laid off during this time and they were in crisis mode. P2P of Clallam County was able to put presents around the tree and provide gift cards for Christmas dinner so they could focus on family.  
**Suggestions for Regional Coordination/Communication Improvement/Opportunities:**  
  - Ideas that come to mind are a regularly updated database of shared information / agencies throughout the region. I would love to see a yearly regional event hosted in a
## County Updates

### Jefferson – Julia Danskin (CSHCN Coordinator)

- **Successes:**
  - Julia, new CSHCN Coordinator, has been Jefferson County’s representative to Olympic Peninsulas Early Learning Coalition for 10 years. Since taking over CSHCN Coordinator position she has been able to commit more time to the Early Learning Collaboration and Birth-3 Interagency Coordinating Council as part of her CSHCN Public Health Systems work. Issues around developmental screening and insuring kids are referred for services have been discussed at both the local and regional meetings.
  - Transforming Clinic Practices Initiative Pediatrics has also been discussed as a resource for the providers.
  - Jefferson County Public Health, Family Health Team, which includes MSS, ICM, WIC and Nurse Family Partnership, is working closely with CSHCN Coordinator screening kids and referring for the Birth-3 program.

- **Barriers/Challenges:**
  - Marti Haley retired the end of September 2017. She was a huge advocate for CSHCN and her knowledge of the CSHCN resources for families was amazing. There is no way of replacing her. Julia Danskin has taken over the CSHCN Coordinators position for Jefferson County Public Health.
  - Birth-3 services are going to change with new State Requirements for Birth-3 services providers. As of December 2017, 2 rural school districts in Jefferson County haven’t responded to the State on how they will provide or contract out for Birth-3 services going forward. Advocates for kids are concerned that there will be even less local services for CSHCN by the Fall 2018.

### Kitsap – Karina Mazur (CSHCN Coordinator)

- **Successes:**
  - Coordination efforts with other local CSHCN coordinators regarding resource sharing on topics around Bereavement/Loss, Counseling for Spanish speaking/indigenous Guatemalan families.
  - Strengthened partnership with local DSHS WorkFirst office; continuing to do 1-2 evaluations per month.
  - MCO Lactation contact list created with support of local Breastfeeding Coalition; shared along with updated Kitsap County Breastfeeding Resource Document with hospitals serving Kitsap residents.
  - Discussion started during local Early Learning Coalition meeting re: early learning provider updates/trainings for emergency preparedness.

- **Barriers/Challenges:**
  - Childcare options for children with special health care needs.
  - Difficulties for non-English speaking families to start ChildFind process if not supported by bi-lingual community member.
  - Potential difficulties recognized for Guatemalan native families when interacting with larger coordination system due to cultural/language barriers; reaching a coordination line with a voicemail present a barrier if no practice leaving voicemails prior.
  - Heard from Clallam County practitioners: lack of medical homes due to lack of primary care providers.

- **Hot Topics/Topics of Interest:**
  - Adverse Childhood Experiences/NEAR science – Requests put into local library on various topics, including books supporting resiliency, for children and young adults.
Children with Special Health Care Needs
Olympic Community of Health Region
October – December 2017
Olympic Community of Health Regional Care Facilitator: Karina Mazur

<table>
<thead>
<tr>
<th>County</th>
<th>Updates</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Community Meetings:</td>
<td></td>
</tr>
<tr>
<td>o Medical Home Leadership Network (Child Health note re: Down Syndrome updates reviewed; review of prior Fetal Alcohol Syndrome one in progress).</td>
<td></td>
</tr>
<tr>
<td>o Community Resource Network Meeting (informal networking opportunity led by Naval EMFT &amp; local Parent Coalition for children with special health care needs).</td>
<td></td>
</tr>
</tbody>
</table>

Questions:
• Are there any updates on the Insurance Plans coverage for 2018? Have children’s medical services been impacted by changes in provider networks? Is the Insurance Commissioners issues with Coordinated Care provider networks having an impact in our region? (Jefferson-Julia)
• How do we ensure prescribing providers take into consideration what quantities of services are covered under Medicaid? (Clallam)
• What supports/resources can be built up/exist, for families that have no access to therapy services (either because of lack of providers either due to wait lists or simply none in the area), to support a child’s growth/progress in the interim? (Clallam)