Children with Special Health Care Needs
Cascade Pacific Action Alliance, Pierce County and Southwest Washington ACH Regions
County or Agency Updates & Minutes
August 23, 2018
Regional Care Facilitator’s: Apple Martine, Kate Phillips and Anne Johnston

| Attendees | Apple Martine, Regional Care Facilitator, Thurston County
|          | Bonnie Peterson, CSHCN Coordinator, Thurston County
|          | Kate Phillips, CSHCN Coordinator and RCF, Tacoma-Pierce County
|          | Elizabeth Custis, CSHCN Coordinator, Mason County
|          | Holly Coalman, CSHCN Coordinator, Cowlitz County
|          | Ellen Silverman, DOH
|          | Christy Polking, DOH
|          | Tiffany Griffin, MPH Student, Thurston County
|          | Connie Callahan, CSHCN Coordinator, Clark County
|          | Anne Johnston, Regional Care Facilitator, Clark County
|          | Karina Mazur, RCF and CSHCN Coordinator, Kitsap County
|          | Erin Schreiber, CSHCN Coordinator, Grays Harbor County
|          | Amanda Cole, CSHCN Coordinator, Skamania County
|          | Kristyn Pardo, Co-CSHCN Coordinator, Klickitat County
|          | Penny Andress, Co-CSHCN Coordinator, Klickitat County
|          | Kelli Buchanan, CSHCN Coordinator, Pacific County
|          | Lacey Cairns, LifeWorks Washington

| Statewide Communication Network Meeting Minutes Review | Minutes available for review here.

| CYSCHN Program Refresh | Christy and Ellen provide a review and refresh of the CYSCHN program for both new and seasoned CYSCHN Coordinators. Slides attached to after-meeting email.

| Medical Home Partnerships Project | Amy Carlsen from the UW Medical Home Neighborhood Partnership Project shares about medical homes, resources for supporting medical homes, and Child Health Notes. Please see handouts attached to after-meeting email for additional information.

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| Clark (Connie Callahan, CSHCN and Anne Johnston, RCF) What’s new? We received 10 new referrals in July, enrolled 4 children, have 137 children on caseload, provided services to 42 unduplicated families with 50 total services, we utilized $4,552.17 of Dx and Tx funds for CSHCN in Clark County.
| Factors to success or challenges identified: |
| Attended the MCH Block grant focus of work webinar. |
| Attended the Medicaid Health Law. |
| Care Coordination of Child with Complexity webinar |
| Success: Last day of the month a child’s Medicaid coverage was going to laps but PHN was able to help mom call the HCA, complete the renewal and continue coverage for her special needs child. |
| Barrier: Medicaid transportation does not always allow other children to ride in vehicle for appointments. |
| We were able to help 11 children attend one to two weeks of therapeutic camp this summer and provided beginning signing DVDs to three children using the Dx and Tx fund. Continue educating families on accessing Medicaid coverage as a secondary insurance. Continue connecting families to DDA and SSI services. Teaching parents on |
**County or Agency** | **Update**
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Children with Special Health Care Needs | how to find a caregiver or connect a family/friend connected with DDA that could provide the respite care available through DDA.  
*Questions for the group?* None.

**Cowlitz County** *(Holly Coalman and Michelle Ashby)* | **What’s new?** We are continuing to on board new MCH nurse. We have begun setting up meetings with community partners to build relationships. Started DSHS Work First visits.  
*Factors to success or challenges identified:* Located several clinics that would be good CHIF/CSHCN partners. We are working on getting visits scheduled. Now working with local Pediatric department supervisor to schedule monthly meetings and NICU weekly meetings.  
*Questions for the group:* Any education resources would be appreciated.

**Arc of Cowlitz County (Lacey Cairns)* | **What’s new?** The Arc of Cowlitz County is now offering the Holland Program. We will be starting our 3rd parent group in September. This a free, 8-week curriculum based, 2 ½ hour class where parents of children with special needs meet in a small group, learn about the grief process, understand the importance of take care of yourself and learn about resources in the community. This is a great place for parents that have a child that is newly diagnosed to connect with other parents going through similar challenges. Families that are a little farther on the journey are also welcome to attend. (Flier Attached).  
Starting in October we will be offering a quarterly workshop called Connecting and Supporting Families. Families will receive a Care Notebook and learn about supports and services in the community and statewide. Learn about DDA, SSI, Guardianship, ABLE Accounts/Trusts, Medicaid, Transition, DVR, etc. We provide these services with our individual intakes but want to start offering it in a group setting.  
*Ongoing Programs:* Monday Playgroup for children age 0-5, Weekly Respite Program, School Advocacy and Support and Parent to Parent Support and Matching Program.  
*Factors to success or challenges identified:* Challenges identified in Cowlitz County at this time would be affordable, safe housing and adequate childcare for children with special health care needs. This is a challenge for both two parent and single parent households.  
*Questions for the group:* Any tips for effectively using the language line with clients?

**Grays Harbor County (Erin Schreiber)* | **What’s new?** We have 2 new Home Visiting/CYSHCN staff; Program Supervisor has been trying to manage CSHCN referrals and clients while also taking on a HV caseload of families to serve during this transition time. Program staff will be taking on some CSHCN families. We appreciate the new guidance for CYSHCN and will be re-evaluating our processes during this transition time.  
*Factors to success or challenges identified:* Although our current process and staffing levels for CYSHCN feels a bit challenging, we are also using this time to make our program more efficient and make sure it is meeting the needs of our community. Challenges: Language barriers for families trying to access medical, transportation, SSI benefits, etc. (spanish, triqui, mandarin...)

*Questions for the group:* Any tips for effectively using the language line with clients?
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<td>Klickitat (Penny Andress &amp; Kristyn Pardo)</td>
<td><strong>What’s new?</strong> Working with a family of a 5-year old with a feeding tube to get directly-shipped specialty formula instead of receiving it through WIC. New nurse practitioner for family planning. Working with a parent to get resources for her 12 year old Fetal Alcohol Syndrome; parent declined child being CHIF’ed. <strong>Factors to success or challenges identified:</strong> Continue to struggle with small county/small town resources. We do feel lucky to be within 2 hours of OHSU and 1 hour of Children’s Village. <strong>Questions for the group</strong> None identified.</td>
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<td>Lewis County (Donna Muller)</td>
<td>No updates at this time.</td>
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<td>Mason County (Elizabeth Custis)</td>
<td><strong>What’s new?</strong> I received grant funding to purchase and have received the Incredible Years Autism curriculum. I haven’t had a chance to spend time in it yet and hope to be able to attend in-person training as well. I will be attending in-person Incredible Years training for age 2-8 years and home coaching training in October for Incredible Years. I am utilizing specific topics and some handouts as parents identify or I identify need. Mason continues to receive consistent referrals and I have recently connected with our Lactation staff, who referred 2 children from clinics that do not usually refer to CSHCN. I connected with an MA (of our second largest clinic for children-family practice) at an immunization clinic a couple of weeks ago and told her about CSHCN. I am now scheduled to present to their Nurse meeting in September. I continue to attend our monthly Pediatric Provider Luncheon to case manage clients, am Co-chair of our county Early Learning Coalition, and facilitate the Mason County Breastfeeding Collaborative. We coordinated the June 14th training: Partnering with Culturally and Linguistically Diverse Families and I believe we had about 40 registrants. (I was on medical leave). I have been assisting families with DDA and SSD applications for their children. I have been setting up initial Paratransit appointments for my clients. It is not a user friendly system for Spanish speaking, especially with literacy issues  <strong>Factors to success or challenges identified:</strong> Why can’t Paratransit messages be in Spanish? Could they text? A social worker at Mary Bridge has been instrumental in coordinating appts and Paratransit for a Spanish speaking family with limited literacy. Kudos to Mary Bridge! Children’s Hospital sending home discharge paperwork for a medically complex premie with a Spanish speaker including multiple meds and ND feeding information in English. <strong>Questions for the group</strong> Has anyone utilized respite services, what is the process, and what was your experience? Has anyone utilized funding for a weighted blanket for children with Autism?</td>
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<td>Pacific County (Kelli Buchanan)</td>
<td><strong>What’s new?</strong> Michelle Kemmer has resigned from the Pacific County Health Department. Kelli Buchanan will be the new CYSHCN Coordinator for the county.</td>
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| Skamania County (Amanda Cole)                        | Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
| South Sound Parent-to-Parent (Kim Smith & Sylvia Davenport) | Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
| South Sound Parent-to-Parent (Kim Smith & Sylvia Davenport) | Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
| Washington Parent-to-Parent (Kim Smith & Sylvia Davenport) | Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
| Tacoma-Pierce County (Kate Phillips)                  | Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
| Thurston (Bonnie Peterson, CSHCN & Apple Martine, RCF)| Currently have 29 children in the county enrolled in the program. Continue to do outreach to medical providers, schools and early learning organizations.  
**A challenge or barrier identified:** Questions for the group?  
No updates at this time.                                                                                             |
### Resources identified during our meeting

- **Center for Children with Special Needs:** online resource for parents and professionals working with CYSHCN. Possible funding changes impacting site. To share your support for CSHCN.org, please contact Jacqui Stock.
- Updated [Online Format for CYSHCN Manual](#) located here!
- 2017 Summary of CHIF Data recently shared by Christy Polking on 8/23/18 via email. Please contact Christy if you have not received.
- For information, concerns, or complaints you’d like to make about DDA services, please reach out to the [Developmental Disabilities Ombuds](#).
- **Overview of Immigrants’ Eligibility for SNAP, TANF, Medicaid, and CHIP** - thanks to Ellen for sharing! For information about immigrant rights, check out the [NW Immigrant Rights Project](#).
- For information about Trauma-Informed home visiting, please reference the [NEAR@Home Toolkit](#).
- Upcoming Intimate Partner Violence Training – see flier attached to post-meeting email.
- Upcoming webinar: “Working Effectively with Interpreters”. See flier attached to post-meeting email.
- ACEs and Resilience Email List: a great roundup of national and local ACEs work. To be added, please contact Tory.Henderson@doh.wa.gov
- Upcoming Webinar: “Behavioral Assessment and Intervention via Telehealth for Children with Autism and Related Disorders” – to register, [click here](#).
- Karina Mazur (CSHCN Coordinator, Kitsap County) shares sample intake form with disclosure on it – see document attached to post-meeting email.
- Holly Coalman identifies a new respite care center in Cowlitz County operated by LifeWorks WA called “Reach Home” – [more information here](#).

### Follow up from last meeting

- A question from the group was identified about standard charting: how do other agencies chart? Does DOH provide guidance about this?
- What is the indication for using Universal Language? Does DSHS pay for it? Connie Callahan notes a recent change to interpreter agency guidance and will follow up.

### Questions or ideas for improvement or topics for future discussion

- Paratransit
- DDA
- SSI