County or Agency | Update
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Department of Health, CSHCN Program – Christy Polking & Ellen Silverman | Work continues for the CHIF database. Vendors have been asked to provide demonstrations. Christy’s estimate of completion time is February of 2019. She reminds the group to please be conscientious when entering CHIF data (specifically ProviderOne and ICD10 codes) to ensure quality data is received. In working with the NDCs that have moved to entering their data via spreadsheet, there have been difficulties in collecting fully complete data. Ellen notes that the CYCShN manual will soon be available for online use (including hyperlinks!), making it more useful for CSHCN coordinators. She also notes upcoming webinars through the P-TCpi project that CSHCN Coordinators are welcome to join—including one about Health Homes. Please reach out to Apple, Anne, or Kate for details!

Clark County – Connie Callahan, CSHCN & Anne Johnston, RCF | **What’s new?** I have 8 children signed up for the Vancouver Parks & Rec. summer sensory day camp. More yet to come. Dx and Tx funding are being used for those who are not covered on DDA. 
**Factors to success or challenges identified:** Success: having Dx and Tx funding to pay for camp. The parents truly appreciate this. Challenges: not enough caregivers trained to provide respite or special needs child care. 
**Questions for the group?** How many CSN nurses are helping with the TCpi program?

Cowlitz County – Holly Coalman & Michelle Ashby | Welcoming Holly as new MCH nurse in Cowlitz County! Note from both that looking for trainings for learning around CSHCN and all things MCHBG.

Grays Harbor County – Erin Schreiber & Ramona Ramirez | **What’s new?** Our mixed-staffing model for our CSHCN services is fully operating; Supervisor will coordinate referrals and monitor program funding and updates, home visiting program staff – Public Health Nurses, Social Worker, and Bachelors level Parent Educator will work with CSHCN families who are also enrolled in department home visiting program, staff Social Worker also takes on some coordinator duties by updating CHIF database, connecting with CSHCN families not enrolled in home visiting, and managing all renewal mailings. Local Autism Task Force presented SMART Team and Clinical Pathways work to Summit Pacific Medical Center Providers on May 23rd. Information and Task Force efforts were well received by providers; Task Force team members will continue to move forward with finalizing referral and consent forms and
making connections with other local providers. **NOTE: We will have more information at the next meeting.**

**Factors to success or challenges identified** Our departments ability to provide services to Limited English Speaker (LEP) families enrolled in services has improved due to bilingual CSHCN staff on the team – language barrier is lessened. However, there is still significant challenges when engaging with other systems that are providing services to children of LEP families; how they receive and try to complete forms/referrals coming in the mail, how they manage phone calls when trying to schedule appointments, and accessing resources and referrals when that provider cannot meet their basic needs of communication (to name a few examples). The daily occurrence of these families having to manage this has been highlighted through our improved ability to serve them. And we continue to look for ways to bridge the gaps in service for this population.

CSHCN SW/Coordinator has developed a strong relationship with Paratransit services and Regional Manager; resulting in less challenges and barriers to assist families with transportation needs. Coordinating trip pick-ups, mileage reimbursement, and gas cards has been a much smoother process.

**Questions for the group**

Resource needed – Pediatric Hospice

How are other Coordinators/Programs navigating shift in insurance coverage and services being provided? *Example: Family enrolled in program for diapers delivered to home, service switch insurance acceptance, her insurance was no longer accepted.*

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<td><strong>Klickitat County</strong> – Penny Andress &amp; Kristyn Pardo</td>
<td>Welcome back, Kristyn!</td>
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<td><strong>Lewis County</strong> – Donna Muller</td>
<td><strong>What’s new:</strong> WorkFirst Assessments are up, double from last year. Planning with local providers and partners continues. Our parent survey, developed by Lewis Co PH has been shared with providers, a method to distribute to parents has yet to be determined. The outcome of the parent survey will help guide providers to better serve families. Donna and JP met with Apple, it was a productive meeting, information, ideas and resources were shared. Our immunization clinic will be closing in August and our immunizations nurse, Jane Sheldon will be retiring. Notifying and coordinating with partners and providers has gone smoothly to this point. With Jane’s retirement, Donna will now take on TB and Perinatal Hep B, in addition to the programs Donna is responsible for: communicable disease, STDs, CSHCN, and WorkFirst</td>
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**Children with Special Health Care Needs**  
**Cascade Pacific Action Alliance, Pierce County and Southwest Washington ACH Regions**  
**County or Agency Updates & Minutes**  
**May 24, 2018**  
Regional Care Facilitator’s: Apple Martine, Kate Phillips and Anne Johnston
Assessments. Our SNAP ED program is now offered through Lewis County WIC, our previous educator left the end of March.

**Factors to Success:** Efforts to move forward are happening...but slowly. Time (lack of) is a challenge for all partners.

**Mason County – Elizabeth Custis & Audrey O’Connor**

**What’s new?** I completed training in Incredible Years (birth to 2) Parenting Curriculum in March as part of some available grant funding. This curriculum will be utilized for CSHCN and EIP/CPS programs as needed. The next training will be for age 2-6 and home visitor training in October. I may be able to order some Autism Curriculum next!

We are continuing to receive consistent referrals. Connecting personally with the Parent to Parent Birth to Three Family Resource Coordinators has been very helpful recently and have received many more referrals. I have helped many families with DDA and SSD applications recently. The SSD application is very laborious for parents and they have really needed help with this process.

Our monthly Pediatric Provider luncheon provides an opportunity to case conference with our B-3 and Pediatric providers. I have better outcomes when I know the whole picture of client’s difficulties and can focus on the specific need first.

I continue to participate in the Autism Coalition of Greater Grays Harbor, Mason and Pacific Counties and attended the sponsored Center of Excellence Autism training in April. Our entire Pediatric Office including one family practice MD, BHR, and a school provider from N. Mason attended as well from our county. Oakland Bay Pediatrics has applied to become an Autism Center of Excellence because of this training and has committed to the newly created SMART team that will be able to diagnose Autism and provide treatment guidance.

I continue to facilitate the Breastfeeding Collaborative and Co-Chair our Early Learning Coalition as part of my MCHBG work.

Our LHJ is coordinating the training on June 14th, 9-12 am: Effectively Partnering with Culturally and Linguistically Diverse Families. Flyers were shared by Kate earlier this month. Contact me for registration information or see the handouts.

Audrey O’Connor will be attending the regional meeting in my place as I will be off planning my daughter’s wedding that will be on May 26th! I will be out of the office June 7 through July 5th recuperating from what I hope will be my last surgery (reconstruction) since my cancer treatment!

**Factors to success or challenges identified:** Mason General Hospital and Family of Clinics has encouraged providers to be involved in partnerships in the community and this has created a great relationship with all of us that
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<td>Provide services to families. Great minds working together can provide complete and efficient services with great outcomes! We work well together. A challenge is having one nurse providing the home visiting services. Previously we shared between 3 nurses.</td>
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| Pacific County – Michelle Kemmer       | **What’s new?** Amber Bunker has left the county due to her husband’s job with the military. We are currently seeking to replace her. Until then, I have taken back over the program. I am also doing her job at the school fulfilling our school nursing contract.  
**A challenge or barrier identified:** I have enrolled one new child into the program. I am working on enrolling another. I have a meeting with the pediatrician’s that serve our clients on Tuesday of next week. I have been invited to their quarterly care coordination meeting which I will continue to attend as I can. They are located in Oregon but it is a good connection to the children in our area that need services. |
| Skamania County – Amanda Cole           | Not able to join us this quarter.                                                                                                                                                                     |
| South Sound Parent-to-Parent – Sylvia Davenport | Not able to join us this quarter.                                                                                                                                                                     |
| Tacoma-Pierce County – Kate Phillips    | **What’s new?** We continue to work on streamlining and improving our internal processes to support CSHCN work. Additionally, we are interested in pursuing conversations with community partners about how to improve services for CSHCN in our communities. We are interested in thinking about ways to reach more children for services in our county, and thinking about the ways that we can help solidify connections for kiddos to resources that already exist in our community!  
**A challenge or barrier identified:** A significant volume of CHIFs, however, looking forward to the new CHIF database which will likely improve workflows for data entry. |
| Thurston County – Bonnie Peterson, CSHCN & Apple Martine, RCF | • Increase in WorkFirst referrals. Met with the Work First case managers last month for coordination of referrals for CSHCN, NFP, and PAT.  
• Apple and Bonnie attended the Autism Training for professionals to learn how to diagnoses Autism Spectrum Disorder based on DSMV, Center of Excellence Rules and Requirements, that was presented by Dr. Cowan from SCH. We had around 30 health care providers attend.  
• CSHCN nurse is the Lead coordinator for the Thurston Child Death Review team. Had our first meeting of the year May 18th that was well attended. Focused on vehicle fatalities. |
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<td>• Participated in the TECC/ICC Family Fun Fair, program outreach, stem activities, and dinner meal offered to families who attended on April 26th at Nisqually Youth Center.</td>
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<td>• Involved in Project Launch project to use universal developmental screenings in Early Achievers Childcare Centers and homes. We have trained 19 out of 20 childcare centers or homes to use the ASQ 3 and ASQ/SE. Since the screening tool is a self-reporting tool, the tool is sent home with the parents to fill out and return. The biggest challenge is getting the completed questionnaires returned from the parents.</td>
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<td>• Bonnie talked about public health nursing and the CSHCN program for National Nurses Week on May 8th to the Board of Health with the county commissioners.</td>
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<td>• Bonnie and 2 other NFP nurses attended the day long “It’s about Compassion: Caring for Mothers and Infants Affected by Chemical Dependency” offered by SW WA Perinatal Education Consortium on May 22. The training was excellent. Maureen Shogun, MN, RNC a Neonatal Nursing Consultant gave 4 hours of training that was outstanding.</td>
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<td>• CSCHN sits on the advisory board for the State Systemic Improvement Plan (SSIP) that South Sound Parent to Parent received a grant to focus on social-emotional development Birth to Three. A MOU between CSHCN program and South Sound Parent to Parent to formalize collaboration for referrals and services for Children with Special Needs.</td>
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**Speaker notes**

Meredith Pyle shared potential changes to the focus of work document for Children and Youth with Special Health Care Needs for the upcoming federal fiscal year. Thank you all for your feedback! The finalized focus of work will be out to LHJs soon.

Michelle Hoffman came to share about her work as the Family Engagement Coordinator at DOH, including work with several grant projects. Thanks, Michelle, for sharing your work.

**Resources identified during our meeting**

• Tory Henderson’s (DOH) ACEs and Resiliency ListServ: Email Tory.Henderson@DOH.WA.GOV to be added.
• Spokane Regional Health District Weed to Know Campaign: https://srhd.org/weed-to-know
• Christy Polking developed a list of vendors who have already registered as vendors with the Department of Enterprise (which means they can receive diagnostic and treatment funds!). This list is attached to this email, or contact Christy for copies.
• ABCD now provides services for CYSCHN. If you’d like to be involved in the rulemaking process, please contact: vance.taylor@hca.wa.gov
### County or Agency Updates & Minutes

**May 24, 2018**

Regional Care Facilitator’s: Apple Martine, Kate Phillips and Anne Johnston

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| **Follow up from last meeting** | • A question from the group was identified about standard charting: how do other agencies chart? Does DOH provide guidance about this?  
• Vendors for DxTx funds: is it possible to create a list or perform a lookup of vendors already registered to receive DxTx funds? See above! |
| **Questions or ideas for improvement/topics for future discussion identified** | • Paratransit  
• CSHCN overview-lots of new faces around the room that might appreciate a tutorial on some of the things the program can do! |