Nursing Care Quality Assurance Commission (NCQAC)
Meeting Minutes
Friday, January 11, 2019
8:30 AM - 5:00 PM
Department of Health
310 Israel Road SE, Point Plaza East, Room 152/153
Tumwater, WA 98501
To access a digital recording of the meeting, please register at:

Commission Members:
Tracy Rude, LPN, Chair
Mary Baroni, PhD, RN, Vice-Chair
Lois Hoell, MS, MBA, RN, Secretary/Treasurer
Adam Canary, LPN
Jeannie Eylar, MSN, RN
Edie Higby, Public Member
Dawn Morrell, RN
Helen Myrick, Public Member
Sharon Ness, RN
Donna L. Poole MSN, ARNP, PMHCNS-BC
Tiffany Randich, LPN
Laurie Soine PhD, ARNP
Yvonne Strader, RN

Resigned:
Renee Ruiz, Public Member

Assistant Attorney General: Gail S. Yu, Assistant Attorney General

Staff:
Paula R. Meyer, MSN, RN, FRE, Executive Director
Kathy Anderson, Financial Manager
Chris Archuleta, Deputy Operations
Gerianne Babbo, EdD, RN
Shad Bell, Operations Supervisor
Amber Bielaski, Policy and Performance Analyst
Debbie Carlson, MSN, RN, CPM Associate Director, Nursing Practice & Licensing
Teresa Corrado, LPN, CPM Licensing Manager
Jessilyn Dagum, Administrative Assistant
John Furman, PhD, MSN, CIC, COHN-S, Director, Washington Health Professional Services (WHPS)
Mary Sue Gorski, PhD, RN, Nursing Education Research and Policy Analyst
Karl Hoehn, Legal Manager
Grant Hulteen, Chief Investigator
Kathy Moisio, PhD, RN, Nursing Education Consultant
Mindy Schaffner, PhD, MSN-CNS, RN, Associate Director, Nursing Education
Catherine Woodard, Associate Director, Discipline
I. 8:30 AM Opening – Tracy Rude, Chair – DISCUSSION/ACTION
Ms. Rude called the meeting to order at 8:30 a.m. and asked that all cellphones be silenced during the meeting.

II. Call to Order

A. Introductions
Ms. Rude asked for the NCQAC members present to introduce themselves, as well as the NCQAC staff and members of the public.

B. Order of the Agenda
Ms. Rude announced that the timeframe of some of the morning items on the agenda would be altered due to a change in what was presented from the Consistent Standards of Practice Sub-committee.

ACTION: Motion to accept the revised order of the agenda as suggested moved by Ms. Randich and seconded by Dr. Baroni. All in favor, motion carried.

C. Correspondence
Ms. Meyer reported no correspondence has been received by the NCQAC

D. Announcements
1. Ms. Meyer announced that Dr. Louise Kaplan, ARNP informed Ms. Meyer that National Council of State Boards of Nursing (NCSBN) funded Dr. Kaplan’s grant proposal titled, Hiring, Credentialing, and Privileging of Nurse Practitioners: A National Workforce and Workforce Analysis.
2. Ms. Meyer welcomed Dr. Babbo as the newest Nurse Consultant of the NCQAC staff. As of December 2018, Dr. Babbo stepped down from her seat on the NCQAC and begin working with the Education Unit in the approval of Nursing Education Programs. Ms. Meyer thanked Dr. Babbo for all her service on the NCQAC.
3. Ms. Meyer announced Dr. Gumprecht’s retirement from her role as a Nurse Consultant and asked the NCQAC, staff, and public member present to join her in thanking Dr. Gumprecht for her years of service.
4. Ms. Meyer announced Dr. Moisio’s increase in working primarily with the NCQAC’s Nursing Assistants’ responsibilities.
5. Ms. Rude announced Ms. Hoell as the chair of NPAP B Panel.
6. Ms. Rude announced Ms. Ruiz resigned her appointment as a NCQAC member due to a recent job opportunity out of Washington State. Ms. Strader agreed to chair the Case Management Team (CMT) in light of Ms. Ruiz’s departure.
7. Dr. Baroni inquired about the estimated timeline for the new NCQAC member recruitment process. Ms. Meyer announced that recruitment of both Dr. Babbo and Ms. Ruiz’s position already began.
III. 8:40 AM Consent Agenda – DISCUSSION/ACTION

Items listed under the consent agenda are considered to be routine agency matters and will be approved by a single motion of the NCQAC without separate discussion. If separate discussion is desired, that item will be removed from the consent agenda and placed on the regular business agenda.

ACTION: Motion to approve the consent agenda moved by Ms. Randich and seconded by Dr. Baroni. All in favor, motion carried.

A. Approval of Minutes
   1. NCQAC Business Meeting November 9, 2018
   2. Advanced Practice Sub-committee
      a. October 17, 2018
   3. Discipline Sub-committee
      a. September 25, 2018
      b. October 23, 2018
   4. Consistent Standards of Practice Sub-committee
      a. October 2, 2018
   5. Licensing Sub-Committee
      a. September 28, 2018
   6. Research Sub-Committee
      a. October 15, 2018
      b. November 19, 2018

B. Out-of-State Travel Reports
   1. NCSBN International Nurse Regulator Collaborative Symposium, October 22 – 23, Chicago IL, Tracy Rude
   2. NCSBN Scientific Symposium, October 24, Chicago IL,
      a. Travel Report - Mindy Schaffner
      b. Travel Report - Tracy Rude

C. Out of state travel plan

D. National Council of State Boards of Nursing (NCSBN) President’s Report, Julie George, President, December 19, 2018

IV. 8:45 AM – 9:00 AM NCQAC Panel Decisions – No Discussion

The NCQAC delegates the authority as provided by law for certain decision to a panel of at least three members. A member of the NCQAC must chair panels. Pro tem members of NCQAC may serve as panel members. The following report is provided for information.

A. Nursing Program Approval Panel (NPAP) October – November 2018
B. Nursing Assistant Program Approval Panel (NAPAP) October – November 2018

V. 9:00 AM – 9:15 AM Chair Report – Tracy Rude – DISCUSSION/ACTION

A. Decision Package, Meeting with the Office of Financial Management
   In September 2018, the NCQAC officers and staff met with the Office of Financial Management (OFM) regarding NCQAC’s decision package for spending authority. The Governor’s budget included the NCQAC’s decision
package Ms. Rude commended Ms. Anderson and Mr. Archuleta for their efforts in the process and continued work with the NCQAC budget.

B. Washington Secretary of Health Named to Co-Chair Presidential Advisory Council on HIV/AIDS (PACHA)
Ms. Rude announced Secretary Weisman’s appointment as the co-chair the Presidential Advisory Council on HIV/AIDS (PACHA).

C. Nominations Committee Report
1. NCQAC 2019 Nomination Application
2. NCQAC Chair Position Description
3. Nominations Committee Final
4. NCQAC Secretary Position Description
5. NCQAC Vice Chair Position Description

ACTION: Motion to adopt the recommendation of the Nominations Committee to change the word of “January” to “November” in the NCQAC Chair’s Position Description as well as appropriate changes to the NCQAC member application, Nominations Committee Final description, the Secretary and Vice Chair positions in order to reflect current practice for appointing NCQAC positions moved by Ms. Hoell with a second from the committee. All in favor, motion carried.

VI. 9:15 AM – 9:30 AM Executive Director Report – Paula Meyer – DISCUSSION/ACTION

A. Budget Report - Kathy Anderson and Lois Hoell
1. Budget Report November 2018
2. Nursing Budget Status Report

Ms. Anderson presented the Budget Report to the NCQAC. Overall the budget remains in good standing with more revenue than appropriation. Ms. Anderson noted several Non-permanent staff hired to address current work load awaiting the spending authority decision package. Dr. Baroni noted the NCQAC member’s salaries historically over-budget and asked if there may be changes in terms of stewardship. Ms. Anderson stated that the NCQAC should not expect changes in terms of the budget for the NCQAC members because the NCQAC is underspent in several other areas.

Ms. Hoell presented licensure statistics from December 2017 to December 2018. Ms. Meyer announced an analysis of the licensing workload similar to the presentation on discipline workload being completed.

B. Performance Measures Report
3. NCQAC
4. Education
5. Legal
6. WHPS

Ms. Meyer reviewed the performance measures of the NCQAC. No questions.

C. Rules Update – Amber Bielaski
Ms. Bielaski provided an update on the current status of rules in process. Rules workshops are scheduled for January 22th in Spokane, January 23th in Richland, and January 24th in Kent.

D. Nursing Assistant Competency Evaluation
Ms. Meyer provided an update regarding the work done with nursing assistants. Ms. Meyer and staff recently met with the Department of Social and Health Services (DSHS) regarding the nursing assistant competency evaluation. Currently, the contract for nursing assistant competency evaluation resides with DSHS. The NCQAC and the Office of Customer Service receive information from DSHS for the credentialing of the nursing assistants and nursing assistant training programs. Ms. Meyer provided further insight regarding what groups have different authority in terms of the nursing assistant profession, the laws surrounding that authority, different factors of the nursing assistant’s training and the discussion surrounding possible standardization of nursing assistant training programs. Ms. Hoell asked if there had been any discussion about variations of different training levels for different nursing assistant setting. Dr. Moisio expanded on the standardization of nursing assistant training programs and different levels of licensure. The NCQAC discussed other groups that have not yet participated in the discussion as well as the current statistics for nursing assistants in Washington State.

E. Travel Policy (TEMS) – Jessilyn Dagum
Ms. Dagum presented the Department of Health’s current Travel Policies to the NCQAC:
1. State credit cards must be paid in full every month
2. If a meeting is within 50 miles of your home, overnight lodging is not reimbursable
3. Reimbursement requests over 90 days old will not be paid
4. Members must be in travel status over eleven (11) hours to receive per diem.

9:30 AM – 10:00 AM Break

VII. 10:00 AM – 10:30 AM Health Systems Quality Assurance (HSQA) Performance Report – Kristin Peterson, Assistant Secretary – DISCUSSION

According to the Joint Operating Agreement, HSQA presents to the NCQAC twice a year. Ms. Peterson presented HSQA’s performance report to the NCQAC.

VIII. 10:15 AM – 11:00 AM Sub-committee Report – DISCUSSION/ACTION

A. Advanced Practice – Laurie Soine, Chair
Dr. Soine presented a letter from the Washington State Health Care Authority (HCA) stating, “Effective January 1, 2019, only physicians will be authorized to order home health services and medical equipment.” Dr. Soine noted medical equipment defined as both durable and non-durable supplies. Dr. Soine reported concerns and implications the new rule poses to vulnerable populations within the state. The NCQAC further discussed HCA rule, what prompted the rule’s enforcement and appropriate courses of actions.

ACTION: Motion for NCQAC to delegate to the Advanced Practice Sub-committee further exploration of the legal ramifications and options available given the urgent imminent danger to the public’s safety that the new Center for Medicare and Medicaid Services (CMS) and
HCA posed to the most vulnerable people in Washington State moved by Dr. Soine and seconded by Ms. Hoell. All in favor, motion carried.

Dr. Soine provided background information regarding the rules surrounding practice requirements. The Advanced Practice Sub-committee explored whether the current amount of required practice hours improves safety or might impact the service to the public by creating barriers to qualify Advance Registered Nurse Practitioners (ARNPs). At the December 2018 AP Sub-committee meeting the AP Sub-committee reviewed their data and posed their recommendation to the NCQAC.

**ACTION:** Motion to open the rules about additional practice hour requirements for interstate endorsement (1)(d); (2)(g); (3); and (4) of WAC 246.840.342 be deleted because they are redundant and may be creating barriers to practice. Moved by Dr. Soine with a second from the AP Sub-committee. All in favor, motion carried.

B. **Consistent Standards of Practice** – Tiffany Randich, Chair – No report.

C. **Discipline** – Adam Canary, Chair – No report.

D. **Licensing** – Jeannie Eylar, Chair – No report.

E. **Research** – Mary Baroni, Chair – No report.

**IX. 11:00 – 11:30 AM Summary Suspension Process** – Catherine Woodard, Karl Hoehn, Grant Hulteen – DISCUSSION/ACTION

Ms. Woodard, Mr. Hoehn and Mr. Hulteen presented an overview and discussion of the NCQAC’s use of summary suspensions or restrictions, when they are used, and the process required. Ms. Poole asked for clarification regarding the timeline of the process. Ms. Yu provided an example of the summary suspension process.

**11:30 AM – 1:00 PM Lunch**

**X. 12:00 PM – 1:00 PM Education Session** – Knowledge, Skills, Training, Assessment and Research (KSTAR) Nursing: An Innovative Alternative to Traditional Remediation – Tammy Wagner, BBA, RN, CPHQ, IQCI, Chief Quality Officer/Chief Nursing Officer, Texas A&M Rural And Community Health Institute, Kristen Benton, DNP, RN, Director of Nursing, Texas Board of Nursing, and Debra Matthews, PhD, RN, Associate Dean for Academic Affairs, Texas A&M College of Nursing

Dr. Wagner and Dr. Benton presented an overview of the Knowledge, Skills, Training, Assessment, and Research (KSTAR) Nursing Assessment Program from A & M Rural and Community Health Institute that provides competency assessment and individual remediation to ensure minimum nursing competency.

**XI. 1:00 PM – 1:09 PM Open Microphone**

Open microphone is for public presentation of issues to the NCQAC. If the public has issues regarding disciplinary cases, please call 360-236-4713.

1. Nancy Lawton, President of ARNPs United of Washington State thanked the NCQAC for their attention to the critical issue of home health and medical equipment prescriptions from HCA. Ms. Lawton updated the NCQAC on ARNPs United’s discussion with the national commission in regards to approaching the federal trade commission and recalled a suggestion from other constituents proposing that the Attorney General’s
office pose some sort of injunction. Ms. Lawton presented some discussion from the federal register regarding the issue.

2. Doris Barret, RN, DSHS Nursing Delegation, thanked the NCQAC and Dr. Moisio for looking into Nurse Delegation in Community Based Care Settings. Ms. Barret hopes to be very active in this process. Ms. Barret regularly meets with the delegating nurses and direct caregivers.

3. Dr. Louise Kaplan, Legislative Chair of ARNPs United updated the NCQAC on two pieces of legislation. One bill pertains to the privileging of ARNPs and PAs. The second bill addresses parity reimbursement. ARNPs United welcomes the support of the NCQAC.

1:09 PM – 1:15 PM Break

XII. 1:15 PM – 1:45 PM Rules Hearing – NCQAC review proposed amendments to WAC 246-840-533, Preceptors in Nursing Education – DISCUSSION/ACTION

Ms. Rude opened the question and answer period prior to the rules hearing. All NCQAC members present. The purpose of the rules provides clarification and reduce barriers for nursing student access to preceptors to complete clinical experience. The proposed amendments also reduce barriers for qualified individuals to become preceptors and proctors in Washington State. Ms. Rude noted the rules hearing is held in two parts; a question and answer section and the formal public hearing.

1:15 PM – 1:30 PM Question and Answer:

1. Chris Henshaw, EdD, RN-BC, Professional Development Specialist from Virginia Mason Medical Center in Seattle, Washington
   a. 246-840-5331(1)(a): “A nursing preceptor means a practicing licensed nurse who provides personal instruction, training, and supervision to a nursing student or graduate nurse…”

   There is a lack of clarity around the term “graduate nurse.” Because this section is referring to students, we believe the intention is to describe graduate nursing students. The term “graduate nurse” could be misinterpreted to include newly graduated RNs or residents. Virginia Mason would not support inclusion of graduate RNs in this discussion and inclusion seems to be beyond the scope these WACs are addressing students. Ms. Henshaw recommended that the term “graduate nurse” be replaced with “graduate nursing student.”

   Response: Dr. Schaffner confirmed the rule references students and clarified the term “graduate nursing student” as appropriate. The NCQAC discussed what language would be appropriate.

   b. 246-840-5332: “Nursing education faculty…must confer with each nursing and interdisciplinary preceptor and student at least once during each phase of the student learning experience:
      (a) Beginning
      (b) Midpoint
      (c) End
Nursing students may work with multiple nurses during a precepted experience. This may occur due to the primary preceptor’s illness, a staffing need, or a specific patient assignment. If the student is assigned to a primary preceptor, but works with multiple staff, perhaps the conference would be with the primary preceptor.

The requirement to meet during each phase of the experience is problematic for very short term rotations. It is unrealistic in a short rotation to confer at each of these time points. Ms. Henshaw recommended the NCQAC clarify what is meant to “confer with each nursing and interdisciplinary preceptor.” Ms. Henshaw also recommended that the NCQAC consider including a time frame for a meeting at beginning, midpoint, and end. For example, if it is a short rotation perhaps two check-ins would suffice.

**Response:** The NCQAC discussed Ms. Henshaw’s concerns. Ms. Yu advised on the definition of the term “preceptor.” Ms. Henshaw’s concern and recommendation was noted for further deliberation during the formal rule hearing.

c. The Virginia Mason collective bargaining agreement defines a preceptor as someone “who is specifically responsible for planning, organizing, and implementing, and evaluating the new skill development of a nurse (including student nurses). Inherent in the preceptor role is the responsibility for specific, criteria based and goal-directed education and training for the duration of a defined training period.” We have reserved that definition for nurses’ perception senior practicum students, not nurses who have a student working with the patient the RN is assigned to that day. The proposed WAC may suggest that all nurses working with students are precepting, as the WAC definition of perception is much broader. Ms. Henshaw recommended that the NCQAC include language that preceptors participate in evaluation of the learner on an on-going basis, to insure the WAC is not misinterpreted to mean that anyone who works with a student is a preceptor.

**1:33 PM – 2:09PM Hearing:**

Ms. Rude opened the hearing for public testimony at 1:33 p.m. Ms. Rude asked for anyone present wishing to testify to please sign in and state their name, who they represent and whether they support or oppose the proposed rules and amendments.

1. Chris Henshaw, EdD, RN-BC, Professional Development Specialist from Virginia Mason Medical Center in Seattle, Washington. Ms. Henshaw stated Virginia Mason is in favor of the rules changes but have some concerns. Ms. Henshaw provided written copies of her concerns and recommendations to the NCQAC. Regarding **WAC 246.840.533**, Ms. Henshaw stated that Virginia Mason does believe the proposed rule provides some clarity was lacking before particularly in the length of time that a preceptor needed to be experienced prior to precepting.

2. Melissa Johnson, Association of Advanced Practice Psychiatric Nurses stated her organization is not taking a position on the rules. Ms. Johnson provided written concerns to the NCQAC regarding the decrease of required time for preceptors from two years to one year. Ms. Johnson shared another individual’s concern stating the section of the rule that makes the interdisciplinary practice general may not be in the best interest of students.
3. Dr. Louise Kaplan, Legislative Chair of ARNPs United thanked the NCQAC for the opportunity to testify and expressed her appreciation. Dr. Kaplan’s organization supports the rule and stated the rule gives educators the flexibility to work with people at that one year point as stated in the rule.

Ms. Rude asked the NCQAC staff if there were any written comments received from the public. Ms. Bielaski presented the comments received from the public. All comments thank the NCQAC for opening the WAC and express support of the proposed amendments. All comments were previously distributed to the NCQAC for consideration prior to the rules hearing.

**ACTION:** Motion to adopt the proposed amendments to **WAC 246.840.533** regarding nursing preceptors, interdisciplinary preceptors, and proctors in clinical or practice settings for nursing students located in Washington State with the following two additional recommended changes, so that “any nursing student” replaces “…nursing student or graduate nurse,” in the appropriate places in both **246.840.5331(1)(a)** and **(b)** as well as in **246.840.533(2)**, inserting the word “primary,” in order to read, “Nursing education faculty…must confer with each primary nursing…” moved by Dr. Baroni and seconded by Ms. Randich. All in favor, motion carried.

Hearing concluded at 2:09 PM.

Ms. Strader asked if the change applied to **246.840.5331(1)(a)** would also apply to **246.840.5331(1)(b)**. Ms. Hoell clarified that it would. Ms. Morrell asked if the rule is specifically for nursing students. Dr. Baroni clarified it is specifically for any nursing students.

**XIII. 2:15 PM – 3:00 PM Washington Center for Nursing – Sofia Aragon – DISCUSSION/ACTION**

Ms. Aragon presented the report on WCN Deliverable 2.1, which states “to gain a better understanding of the applicant pool for ARNP and graduate nursing programs, convene meetings of nursing leaders that represent nursing education, ARNPs, ethnic nurses associations and the NCQAC to examine available data of the graduate nursing student population and identify trends and recommendations…”

Ms. Aragon also presents updates to the NCQAC twice a year. This is the first 2019 report. Ms. Rude asked Ms. Aragon if she could be available for questions later in the meeting.

A. NCQAC 2018 Annual Report Presentation
B. RN 2018 Snapshot
C. LPN 2018 Snapshot
D. ARNP 2018 Snapshot
E. ARNP 2018 Survey Report 11-13-18
F. Sentinel Network RN Findings
Ms. Rude called the Question and answers period to order at 3:00 p.m. and listed all NCQAC members present. Ms. Rude asked for anyone present wishing to provide public comment or testify to please sign in and state their name and who they represent. The commission proposed amendments to current nursing rules to establish interim permits for nontraditional nursing students and advanced registered nurse practitioners (ARNPs) needing to complete clinical practice hours necessary for licensure. The commission proposed adoption of the current emergency rule adopted on December 15, 2017 under WSR 18-01-079, regarding interim permits for graduates of nontraditional nursing education programs. In addition, the commission proposed amendments to existing rules to establish interim permits for ARNP applicants for the completion of supervised clinical practice hours needed for licensure.

**Question and Answer – None**

At 3:04 PM, Ms. Rude opened the Rules Hearing. There was no public testimony. Ms. Rude asked the NCQAC staff if there were any comments received from the public. Ms. Bielaski reported one comment received in support of the revision. All comments were previously distributed to the NCQAC for consideration prior to the rules hearing.

**ACTION:** Motion to permanently adopt emergency WAC 246-840-048, students enrolled in a nontraditional nursing program, and permanently repeal WAC 246-840-035, Initial licensure for registered nurses—Out-of-state nontraditional nursing education program approved by another United States nursing board. In addition, I move to adopt the proposed amendments to WAC 246-840-340, WAC 246-840-342, WAC 246-840-344, WAC 246-840-360, WAC 246-840-365, and WAC 246-840-367 to establish interim permits for ARNP applicants to allow for the completion of supervised clinical practice hours for licensure in Washington State moved by Ms. Eylar and seconded by Dr. Soine. All in favor, motion carried.

Hearing concluded at 3:08 PM

**3:10 PM – 3:20 PM Break**


According to Procedure W22.01, the NCQAC receives the annual WHPS report at each January meeting. Dr. Furman presented the report to the NCQAC. Dr. David Beck, Medical Director of the WHPS, introduced himself via Skype to the NCQAC. Ms. Randich asked how much does WHPS cost nurses per month in order to participate. Dr. Furman stated that if a nurse is not working, WHPS costs $100-$200 per month but may vary by situation based on type of testing required. If a nurse is working, WHPS may cost $250 per month.

**ACTION:** Motion to accept the Washington Health Professional Services (WHPS) Annual Report moved by Mr. Canary and seconded by Ms. Ness. All in favor, motion carried.
3:50 PM – 4:00 PM Washington Center for Nursing – Sofia Aragon – Continued
Ms. Poole asked Ms. Aragon if there were any big insights when comparing the current report to the last report. Ms. Aragon presented the nurse licensure statistics and other demographic data as the most relevant changes from WCN’s previous report. As WCN begins to present to the NCQAC more frequently, Ms. Aragon provided options to look at different professions and opportunities to use future reports. The NCQAC and Ms. Aragon discussed different uses of future reports from WCN.

XVI. 4:00 PM – 4:30 PM Education Report – Dr. Mindy Schaffner, DISCUSSION/ACTION
A. Update on nursing assistants and nursing students educational programs; Drs. Kathy Moisio and Mindy Schaffner
B. Ruckelshaus Center Report and work with Higher Education; Dr. Mindy Schaffner. Dr. Schaffner presented the report on For-Profit Degree-Granting Institutions and Private Vocational Schools in Washington.
C. Action Now! Update; Dr. Mindy Schaffner, et al. Dr. Schaffner explained the legislative strategies to address the faculty shortage and faculty salaries.

XVII. 4:30 PM Meeting Evaluation

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<th>Pros</th>
<th>Cons</th>
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<td>Super intensive but a lot of great information. Appreciate Dr. Soine bringing up the ARNP reimbursement issue. It will effect a lot of stakeholders. Thank you everyone and staff.</td>
<td>Went on for quite a while, but really enjoyed conversation.</td>
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<td>Enriched meeting, got so much work done. Always thankful and grateful to be a part of amazing work. It goes without saying that Dr. Soine’s letter from HCA was very concerning from a public perspective. Thank you to Karl, Catherine, and Grant for your presentation! It was very helpful.</td>
<td>Very intense. I’m very tired after this meeting. When there’s a lot on the agenda, when it comes to strategic planning maybe try to break things up into other meetings.</td>
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<td>Presentation form Karl, Catherine, and Grant was very helpful!</td>
<td>Try to get everything submitted on time so the NCQAC is able to review it beforehand.</td>
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<td>Great learning opportunities and great dialogue. Thank you to the staff for helping us get through all this.</td>
<td>Diddo to everyone, I’m tired too. Presentations were excellent but when there’s so much to grasp… I might not retain half of it.</td>
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<td>I think we may need to have more frequent meetings. The heaving duty things we’re looking at and the things that still need to be done…there’s just a lot going on.</td>
<td>Presentations were awesome but I want to look at the presenters and see what they’re presenting.</td>
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<td>Love all the perspective and thank you to all the staff.</td>
<td>We put the Education Report at the end, when everyone’s tired, too often and maybe we should change that.</td>
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Great meeting, great job everyone, and great staff.

Maybe not meet every month, maybe have more two-day meetings.

Highlight for me was everyone’s outrage related to the ARNP reimbursement issue along with my outrage. Also, sandwiches, I love sandwiches.

Make your own sandwich works better for me.

Thought it was a wonderful meeting! Lot of heartfelt appreciation during dinner for Barbara.

Getting comments in early. Improvement in process.

Happy Birthday Paula!

XVIII. Closing

Meeting adjourned at 4:48 p.m.

Tracy Rude, LPN
Chair

Lois Hoell, MS, MBA, RN
Secretary/Treasurer